

| 2019 (old version) | 2020 (new version) |
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| Part C: Grievances | |
| RSC 5.d. Number of expedited grievances in which timely notification was given (Data Element D) does not exceed total grievances (Data Element A) | RSC 5.d. Number of expedited grievances in which timely notification was given (Data Element D) does not exceed total expedited grievances (Data Element C). |
| RSC 5.f. Originally only referenced A, B, C, E. | RSC - 5.f. should reference A – E. |
| Part C: Organization Determinations/Reconsiderations | |
| Original Appendix B for 2d: RSC 4a and RSC 4b were broken out: | Combine RSC 4a and RSC 4b into one line item. |
| Part C: SNP | |
| RSC 7. In “note to reviewer”, ICD-9 | RSC 7. Changed to ICD-10 |
| RSC 10. The information will not be captured by designated CPT or ICD-9 Procedure codes | RSC 10. The information will not be captured by designated CPT or ICD-10 Procedure codes |
| Part D: Coverage Determinations/Redeterminations | |
| Currently, Appendix B has 2d - RSC 4 and within the 2.d RSC - 4 there are a. – c in the description. In order to updated this language (not reference Chapter 18) and synch with Part C, we are going to change the description text. | Going forward the new 2d - RSC 4 for Coverage Determinations will be one line item |
| RSC 6.h. Includes both standard and expedited coverage determinations | RSC 6.h. Includes both standard and expedited coverage determinations (includin exceptions) |
| Part D: DUR | |
| RSC 4 a. Applying all relevant guidance to properly establish and implement a care coordination formulary-level cumulative opioid morphine milligram equivalent (MME) threshold point of sale (POS) edit, and if applicable, a hard formulary-level cumulative opioid threshold POS edit, and an opioid naive days supply POS edit. | RSC 4 a. Applying all relevant guidance to properly establish and implement a care coordination formulary-level cumulative opioid morphine milligram equivalent (MME) threshold point of sale (POS) edit, an opioid naive days supply POS edit, and if applicable, a hard formulary-level cumulative opioid MME threshold POS edit. |

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| RSC 4 b. Organization provides documentation that its care coordination safety POS edit, and if applicable, hard MME safety POS edit, and its opioid naïve days supply safety POS edit were properly tested and validated prior to its implementation date. | RSC 4 b. Organization provides documentation that its care coordination safety POS edit, an opioid naïve days supply POS edit, and if applicable, a hard formulary-level cumulative opioid MME threshold POS edit were properly tested and validated prior to its implementation date. |
| RSC 4 c.i Properly reports the care coordination safety edit formulary-level cumulative opioid MME threshold reported matches the CY 2019 care coordination safety edit formulary-level cumulative opioid MME threshold submission to CMS via HPMS. | RSC 4 c.i Properly reports the care coordination safety edit formulary-level cumulative opioid MME threshold, provider count, and pharmacy count criteria reported matches the CY 2019 care coordination safety edit formulary-level cumulative opioid MME threshold submission to CMS via HPMS. |
| RSC 4.c.ii Properly reports the care coordination safety edit provider count criteria matches the CY 2019 care coordination safety edit provider count submission to CMS via HPMS. | N/A |
| RSC 4.c. iii Properly reports the care coordination safety edit pharmacy count criteria matches the CY 2019 care coordination safety edit pharmacy count submission to CMS via HPMS. | N/A |
| RSC 4.d.i Properly reports the hard MME safety edit formulary-level cumulative opioid MME threshold reported matches the CY 2019 hard MME safety edit formulary-level cumulative opioid MME threshold submission to CMS via HPMS. | RSC 4.d. i. Properly reports the hard MME safety edit formulary-level cumulative opioid MME threshold, provider count, and pharmacy count criteria reported matches the CY 2019 hard MME safety edit formulary-level cumulative opioid MME threshold submission to CMS via HPMS. |
| RSC 4.d.ii Properly reports the hard MME safety edit provider count criteria matches the CY 2019 hard MME safety edit provider count submission to CMS via HPMS. | N/A |
| RSC 4.d.iii Properly reports the hard MME safety edit pharmacy count criteria matches the CY 2019 hard MME safety edit pharmacy count submission to CMS via HPMS. | N/A |
| RSC 5 a.ii. The number of care coordination safety edit claim rejections overridden by the pharmacist at the pharmacy (Data Element D) does not exceed the number of claims rejected due to the care coordination safety edit (Data Element C). | RSC 5 b.ii. The number of care coordination safety edit claim rejections overridden by the pharmacist at the pharmacy (Data Element D) is a value less than or equal to the number of claims rejected due to the care coordination safety edit (Data Element C). |

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| <p>RSC 5. a. iii. The number of unique beneficiaries with at least one care coordination safety edit claim rejection overridden by the pharmacist at the pharmacy (Data Element F) does not exceed the number of unique beneficiaries with at least one claim rejected due to the care coordination safety edit (Data Element E).</p> | <p>RSC 5. b. iii. The number of unique beneficiaries with at least one care coordination safety edit claim rejection overridden by the pharmacist at the pharmacy (Data Element F) is a value less than or equal to the number of unique beneficiaries with at least one claim rejected due to the care coordination safety edit (Data Element E).</p> |
| <p>RSC 5. b. ii. The number of unique beneficiaries with at least one hard MME safety edit claim rejection that also had a coverage determination or appeal request from hard MME safety edit rejections (Data Element O) does not exceed the number of unique beneficiaries with at least one claim rejected due to the hard MME safety edit (Data Element M).</p> | <p>RSC 5. b.ii. The number of unique beneficiaries with at least one hard MME safety edit claim rejection that also had a coverage determination or appeal request from hard MME safety edit rejections (Data Element O) is a value less than or equal to the number of unique beneficiaries with at least one claim rejected due to the hard MME safety edit (Data Element M).</p> |
| <p>RSC 5. b. iii. The number of unique beneficiaries with at least one hard MME safety edit claim rejection with a coverage determination or appeal request from hard MME safety edit rejections that had a favorable (either full or partial) coverage determination or appeal (Data Element P) does not exceed the number of unique beneficiaries with at least one claim rejected due to the hard MME safety edit (Data Element M).</p> | <p>RSC 5. b. iii. The number of unique beneficiaries with at least one hard MME safety edit claim rejection with a coverage determination or appeal request from hard MME safety edit rejections that had a favorable (either full or partial) coverage determination or appeal (Data Element P) is a value less than or equal to the number of unique beneficiaries with at least one claim rejected due to the hard MME safety edit (Data Element M).</p> |
| <p>RSC 5. d.iii. The number of unique beneficiaries with at least one opioid naïve days supply safety edit claim rejection that also had a coverage determination or appeal request for an opioid drug subject to the edit (Data Element V) does not exceed the number of unique beneficiaries with at least one claim rejected due the opioid naïve days supply safety edit (Data Element T).</p> | <p>i.iii. The number of unique beneficiaries with at least one opioid naïve days supply safety edit claim rejection that also had a coverage determination or appeal request for an opioid drug subject to the edit (Data Element V) is a value less than or equal to the number of unique beneficiaries with at least one claim rejected due the opioid naïve days supply safety edit (Data Element T).</p> |
| <p>RSC 6. c. iii. Rejected opioid claims are counted at the unique plan, beneficiary, prescriber, pharmacy, drug (strength and dosage form), quantity date of service (DOS) and formulary-level opioid MME POS edit.</p> | <p>RSC 6. c. iii. Rejected opioid claims are counted at the unique plan, beneficiary, prescriber, pharmacy, drug (strength and dosage form), and quantity date of service (DOS).</p> |
| <p>RSC 8.a.iii Includes all coverage determinations or appeals (fully favorable and partially favorable).</p> | <p>RSC 8.a.iii Includes all coverage determinations or appeals requests.</p> |
| <p>RSC 8.b.iii Includes all coverage determinations or appeals (fully favorable and partially favorable).</p> | <p>RSC 8.b.iii Includes all coverage determinations or appeals requests.</p> |

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| RSC 9.a. i. The beneficiary's opioid claim is also included in data element O. | RSC 9. a.i. The beneficiary's opioid claim is also included in data element M. |
| RSC 9.b.i. The beneficiary's opioid claim is also included in data element V. | RSC 9.b.i. The beneficiary's opioid claim is also included in data element T. |
| RSC 10.a.i The beneficiary's opioid claim is also included in data element O. | RSC 10.a.i The beneficiary's opioid claim is also included in data element M. |
| RSC 10.b.i The beneficiary's opioid claim is also included in data element V. | RSC 10.b.i The beneficiary's opioid claim is also included in data element T. |

Part D: MTM

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| 2.e – RSC – 5.y. deleted the extra “Data Element”: If a CMR was received Data Element (Data Element P = Yes), there is a reported provider who performed the CMR (Data Element T ≠ missing). | 2.e – RSC – 5.y. deleted the extra “Data Element”: If a CMR was received (Data Element P = Yes), there is a reported provider who performed the CMR (Data Element T ≠ missing). |
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| Type of Change | Reason for Change | Burden Change |
|----------------|---|---------------|
| Update | Consistent with current technical guidance. | None |
| Update | Consistent with current technical guidance. | None |
| Update | Consistent with current technical guidance. | None |
| Update | Consistent with current technical guidance. | None |
| Update | Consistent with current technical guidance. | None |
| Update | Consistent with current technical guidance. | None |
| Update | Consistent with current technical guidance. | None |
| Update | Consistent with current technical guidance. | None |

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| Update | Consistent with current technical guidance. | None |
| Update | Consistent with current technical guidance. | None |
| Deleted | To be consistent with Part D reporting requirements. | None |
| Deleted | To be consistent with Part D reporting requirements. | None |
| Update | Consistent with current technical guidance. | None |
| Deleted | To be consistent with Part D reporting requirements. | None |
| Deleted | To be consistent with Part D reporting requirements. | None |
| Update | Consistent with current technical guidance. | None |

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| Update | Consistent with current technical guidance. | None |
| Update | Consistent with current technical guidance. | None |
| Update | Consistent with current technical guidance. | None |
| Updated | Consistent with current technical guidance. | None |
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| Update | Consistent with current technical guidance. | None |

| 2019 (old version) | 2020 (new version) | Type of Change |
|--|--|-------------------|
| Part D: Coverage Determination | | |
| <p>2.e. RSC 5 Organization data passes data integrity checks listed below:</p> | <p>2.e. RSC 5 Organization data passes data integrity checks listed below: Organization data passes data integrity checks listed below: The number of expected counts (e.g., number of members, claims, grievances, procedures) are verified; ranges of data fields are verified; all calculations (e.g., derived data fields) are verified; missing data has been properly addressed; reporting output matches corresponding source documents (e.g., programming code, saved queries, analysis plans); version control of reported data elements is appropriately applied; QA checks/thresholds are applied to detect outlier or erroneous data prior to data submission.” to the description (column D). In addition added “[Note: Data Elements 1.A - 1.R relate to Coverage Determinations, Data Elements 2.A – 2.F relate to Redeterminations, and Data Elements 3.A and 3.B.1 – 3.B.12 relate to Re-openings]” for clarification</p> | <p>Update</p> |

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| <p>2.d RSC 4 Terms used are properly defined per CMS regulations, guidance and Reporting Requirements Technical Specifications.</p> <p>1. Organization properly determines whether a request is subject to the coverage determinations or the exceptions process in accordance with 42 CFR §423.566, §423.578, and the Prescription Drug Benefit Manual Chapter 18, Sections 10 and 30. This includes applying all relevant guidance properly when performing its calculations and categorizations for the above-mentioned regulations in addition to 42 CFR §423.568, §423.570, §423.572, §423.576 and the Prescription Drug Benefit Manual Chapter 18, Sections 40, 50, and 130.</p> <p>2. Organization properly defines the term “Redetermination” in accordance with Title 42, Part 423, Subpart M §423.560, §423.580, §423.582, §423.584, and §423.590 and the Prescription Drug Benefit Manual Chapter 18, Section 10, 70, and 130. This includes applying all relevant guidance properly when performing its calculations and categorizations.</p> <p>3. Refer to 42 CFR §423.1978-1986 and Chapter 18, section 120 of the Medicare Prescription Drug Benefit Manual for additional information and CMS requirements related to re-openings.</p> | <p>2.d RSC 4 Terms used are properly defined per CMS regulations, guidance and Terms used are properly defined per CMS regulations, guidance and Reporting Requirements Technical Specifications. Organization properly defines the term “Coverage Determinations” in accordance with 42 C.F.R. Part 423, Subpart M, and the Parts C & D Enrollee Grievances, Organization/Coverage Determinations and Appeals Manual. This includes applying all relevant guidance properly when performing its calculations and categorizations.</p> <p>Organization properly defines the term “Redetermination” in accordance with 42 C.F.R. Part 423, Subpart M, and the Parts C & D Enrollee Grievances, Organization/Coverage Determinations and Appeals Manual. This includes applying all relevant guidance properly when performing its calculations and categorizations.</p> | <p>Update</p> |
| <p>2.e RSC-5.c 2.D, 2.E, 2.F</p> | <p>2.e RSC-5.c “2.D + 2.E + 2.F”</p> | <p>Update</p> |
| <p>RSC-6.g: Excludes coverage determinations (including exceptions) from delegated entities. [Data Element 1.A]</p> | <p>RSC-6.g: Includes coverage determinations (including exceptions) from delegated entities. [Data Element 1.A]</p> | <p>Update</p> |
| <p>RSC-14 Organization accurately reports the following information for each redetermination.</p> | <p>RSC-14 Organization accurately reports the following information for each reopened case.</p> | <p>Update</p> |

Part D: Grievances

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| <p>2.e RSC 5 Organization data passes data integrity checks listed below:</p> | <p>2.e RSC 5 Organization data passes data integrity checks listed below: Organization data passes data integrity checks listed below: The number of expected counts (e.g., number of members, claims, grievances, procedures) are verified; ranges of data fields are verified; all calculations (e.g., derived data fields) are verified; missing data has been properly addressed; reporting output matches corresponding source documents (e.g., programming code, saved queries, analysis plans); version control of reported data elements is appropriately applied; QA checks/thresholds are applied to detect outlier or erroneous data prior to data submission. [Data Elements A-E]" to the description.</p> | <p>Update</p> |
| <p>RSC. 6 The number of expected counts (e.g., number of members, claims, grievances, procedures) are verified; ranges of data fields are verified; all calculations (e.g., derived data fields) are verified; missing data has been properly addressed; reporting output matches corresponding source documents (e.g., programming code, saved queries, analysis plans); version control of reported data elements is appropriately</p> | <p>RSC.6 Organization accurately calculates the total number of grievances, including the following criteria:</p> | <p>Update</p> |
| <p>Part D: DUR</p> | | |
| <p>RSC 4 a. Applying all relevant guidance to properly establish and implement a care coordination formulary-level cumulative opioid morphine milligram equivalent (MME) threshold point of sale (POS) edit, and if applicable, a hard formulary-level cumulative opioid threshold POS edit, and an opioid naïve days supply POS edit.</p> | <p>RSC 4 a. Applying all relevant guidance to properly establish and implement a care coordination formulary-level cumulative opioid morphine milligram equivalent (MME) threshold point of sale (POS) edit, an opioid naïve days supply POS edit, and if applicable, a hard formulary-level cumulative opioid MME threshold POS edit.</p> | <p>Update</p> |
| <p>RSC 4 b. Organization provides documentation that its care coordination safety POS edit, and if applicable, hard MME safety POS edit, and its opioid naïve days supply safety POS edit were properly tested and validated prior to its implementation date.</p> | <p>RSC 4 b. Organization provides documentation that its care coordination safety POS edit, an opioid naïve days supply POS edit, and if applicable, a hard formulary-level cumulative opioid MME threshold POS edit were properly tested and validated prior to its implementation date.</p> | <p>Update</p> |

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| <p>RSC 5: Organization data passes data integrity checks listed below:</p> | <p>RSC 5: Organization data passes data integrity checks listed below: The number of expected counts (e.g., number of members, claims, grievances, procedures) are verified; ranges of data fields are verified; all calculations (e.g., derived data fields) are verified; missing data has been properly addressed; reporting output matches corresponding source documents (e.g., programming code, saved queries, analysis plans); version control of reported data elements is appropriately applied; QA checks/thresholds are applied to detect outlier or erroneous data prior to data submission</p> | <p>Update</p> |
| <p>RSC 5 a.ii. The number of care coordination safety edit claim rejections overridden by the pharmacist at the pharmacy (Data Element D) does not exceed the number of claims rejected due to the care coordination safety edit (Data Element C).</p> | <p>RSC 5 b.ii. The number of care coordination safety edit claim rejections overridden by the pharmacist at the pharmacy (Data Element D) is a value less than or equal to the number of claims rejected due to the care coordination safety edit (Data Element C).</p> | <p>Update</p> |
| <p>RSC 5. a. iii. The number of unique beneficiaries with at least one care coordination safety edit claim rejection overridden by the pharmacist at the pharmacy (Data Element F) does not exceed the number of unique beneficiaries with at least one claim rejected due to the care coordination safety edit (Data Element E).</p> | <p>RSC 5. b. iii. The number of unique beneficiaries with at least one care coordination safety edit claim rejection overridden by the pharmacist at the pharmacy (Data Element F) is a value less than or equal to the number of unique beneficiaries with at least one claim rejected due to the care coordination safety edit (Data Element E).</p> | <p>Update</p> |
| <p>RSC 5. b. ii. The number of unique beneficiaries with at least one hard MME safety edit claim rejection that also had a coverage determination or appeal request from hard MME safety edit rejections (Data Element O) does not exceed the number of unique beneficiaries with at least one claim rejected due to the hard MME safety edit (Data Element M).</p> | <p>RSC 5. b.ii. The number of unique beneficiaries with at least one hard MME safety edit claim rejection that also had a coverage determination or appeal request from hard MME safety edit rejections (Data Element O) is a value less than of equal to the number of unique beneficiaries with at least one claim rejected due to the hard MME safety edit (Data Element M).</p> | <p>Update</p> |

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| RSC 5. b. iii. The number of unique beneficiaries with at least one hard MME safety edit claim rejection with a coverage determination or appeal request from hard MME safety edit rejections that had a favorable (either full or partial) coverage determination or appeal (Data Element P) does not exceed the number of unique beneficiaries with at least one claim rejected due to the hard MME safety edit (Data Element M). | RSC 5. b. iii. The number of unique beneficiaries with at least one hard MME safety edit claim rejection with a coverage determination or appeal request from hard MME safety edit rejections that had a favorable (either full or partial) coverage determination or appeal (Data Element P) is a value less than or equal to the number of unique beneficiaries with at least one claim rejected due to the hard MME safety edit (Data Element M). | Update |
| RSC 5. d.iii. The number of unique beneficiaries with at least one opioid naïve days supply safety edit claim rejection that also had a coverage determination or appeal request for an opioid drug subject to the edit (Data Element V) does not exceed the number of unique beneficiaries with at least one claim rejected due the opioid naïve days supply safety edit (Data Element T). | i.iii. The number of unique beneficiaries with at least one opioid naïve days supply safety edit claim rejection that also had a coverage determination or appeal request for an opioid drug subject to the edit (Data Element V) is a value less than or equal to the number of unique beneficiaries with at least one claim rejected due the opioid naïve days supply safety edit (Data Element T). | Update |
| RSC 6. c. iii. Rejected opioid claims are counted at the unique plan, beneficiary, prescriber, pharmacy, drug (strength and dosage form), quantity date of service (DOS) and formulary-level opioid MME POS edit. | RSC 6. c. iii. Rejected opioid claims are counted at the unique plan, beneficiary, prescriber, pharmacy, drug (strength and dosage form), and quantity date of service (DOS). | Update |
| RSC 8.a.iii Includes all coverage determinations or appeals (fully favorable and partially favorable). | RSC 8.a.iii Includes all coverage determinations or appeals requests. | Update |
| RSC 8.b.iii Includes all coverage determinations or appeals (fully favorable and partially favorable). | RSC 8.b.iii Includes all coverage determinations or appeals requests. | Update |
| RSC 9.a. i. The beneficiary's opioid claim is also included in data element O. | RSC 9. a.i. The beneficiary's opioid claim is also included in data element M. | Update |
| RSC 9.b.i. The beneficiary's opioid claim is also included in data element V. | RSC 9.b.i. The beneficiary's opioid claim is also included in data element T. | Update |
| RSC 10.a.i The beneficiary's opioid claim is also included in data element O. | RSC 10.a.i The beneficiary's opioid claim is also included in data element M. | Update |
| RSC 10.b.i The beneficiary's opioid claim is also included in data element V. | RSC 10.b.i The beneficiary's opioid claim is also included in data element T. | Updated |

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| <p>Properly reports the care coordination safety edit formulary-level cumulative opioid MME threshold reported matches the CY 2019 care coordination safety edit formulary-level cumulative opioid MME threshold submission to CMS via HPMS.</p> | <p>Properly reports the care coordination safety edit formulary-level cumulative opioid MME threshold, provider count, and pharmacy count criteria reported matches the CY 2019 care coordination safety edit formulary-level cumulative opioid MME threshold submission to CMS via HPMS.</p> | <p>Update</p> |
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Part D: MTM

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| <p>RSC 2. A review of source documents (e.g., programming code, spreadsheet formulas, analysis plans, saved data queries, file layouts, process flows) and census or sample data, whichever is applicable, indicates that data elements for each reporting section are accurately identified, processed, and calculated.</p> | <p>RSC 2. A review of source documents (e.g., programming code, spreadsheet formulas, analysis plans, saved data queries, file layouts, process flows) and census data, whichever is applicable, indicates that data elements for each reporting section are accurately identified, processed, and calculated.</p> | <p>Update</p> |
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| <p>RSC 5. Organization data passes data integrity checks listed below:</p> | <p>RSC 5. Organization data passes data integrity checks listed below: The number of expected counts (e.g., number of members, claims, grievances, procedures) are verified; ranges of data fields are verified; all calculations (e.g., derived data fields) are verified; missing data has been properly addressed; reporting output matches corresponding source documents (e.g., programming code, saved queries, analysis plans); version control of reported data elements is appropriately applied; QA checks/thresholds are applied to detect outlier or erroneous data prior to data submission.</p> | <p>Update</p> |
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RSC 6. The number of expected counts (e.g., number of members, claims, grievances, procedures) are verified; ranges of data fields are verified; all calculations (e.g., derived data fields) are verified; missing data has been properly addressed; reporting output matches corresponding source documents (e.g., programming code, saved queries, analysis plans); version control of reported data elements is appropriately applied; QA checks/thresholds are applied to detect outlier or erroneous data prior to data submission. Applicable Reporting Section Criteria:

RSC-6: Organization accurately identifies data on MTM program participation and uploads it into HPMS, including the following criteria:

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RSC-10.c: Properly identifies and includes the qualified provider who performed the initial CMR; if more than one CMR is received, the qualified provider for only the initial CMR is reported. The qualified provider must be reported as one of the following: Physician, Registered Nurse, Licensed Practical Nurse, Nurse Practitioner, Physician's Assistant, Local Pharmacist, LTC Consultant Pharmacist, Plan Sponsor Pharmacist, Plan Benefit Manager (PBM) Pharmacist, MTM Vendor Local Pharmacist, MTM Vendor In-house Pharmacist, Hospital Pharmacist, Pharmacist – Other, Supervised Pharmacy Intern, or Other.

RSC-10.c: Properly identifies and includes the qualified provider who performed the initial CMR; if more than one CMR is received, the qualified provider for only the initial CMR is reported. The qualified provider must be reported as one of the following: Physician, Registered Nurse, Licensed Practical Nurse, Nurse Practitioner, Physician's Assistant, Local Pharmacist, LTC Consultant Pharmacist, Plan Sponsor Pharmacist, Plan Benefit Manager (PBM) Pharmacist, MTM Vendor Local Pharmacist, MTM Vendor In-house Pharmacist, Hospital Pharmacist, Pharmacist – Other, Supervised Pharmacy Intern, or Other. Required if received annual CMR.

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Part C: Grievances

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| <p>RSC 5. Organization data passes data integrity checks listed below:</p> | <p>RSC 5. Organization data passes data integrity checks listed below: The number of expected counts (e.g., number of members, claims, grievances, procedures) are verified; ranges of data fields are verified; all calculations (e.g., derived data fields) are verified; missing data has been properly addressed; reporting output matches corresponding source documents (e.g., programming code, saved queries, analysis plans); version control of reported data elements is appropriately applied; QA checks/thresholds are applied to detect outlier or erroneous data prior to data submission</p> | <p>Update</p> |
| <p>RSC-5.a: Total grievances in Data Element B does not exceed Data Element A.</p> | <p>RSC-5.a: Total grievances in Data Element B does not exceed Data Element B.</p> | <p>Update</p> |
| <p>RSC-5.b: Includes total grievances in which timely notification was given (Data Element B).</p> | <p>RSC-5.b: Total grievances in which timely notification was given is Data Element D does not exceed Data Element B.</p> | <p>Update</p> |
| <p>RSC 6. The number of expected counts (e.g., number of members, claims, grievances, procedures) are verified; ranges of data fields are verified; all calculations (e.g., derived data fields) are verified; missing data has been properly addressed; reporting output matches corresponding source documents (e.g., programming code, saved queries, analysis plans); version control of reported data elements is appropriately applied; QA checks/thresholds are applied to detect outlier or erroneous data prior to data submission.</p> | <p>RSC 6. Organization accurately calculates the total number of grievances, including the following criteria:</p> | |

Part C: OD/RD

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| <p>2.d RSC 4 Terms used are properly defined per CMS regulations, guidance and Reporting Requirements Technical Specifications.</p> <p>1. Organization properly defines the term “Organization Determinations” in accordance with 42 C.F.R. Part 422, Subpart M, and the Parts C & D Enrollee Grievances, Organization/Coverage Determinations and Appeals Manual. This includes applying all relevant guidance properly when performing its calculations and categorizations.</p> <p>2. Organization properly defines the term “Reconsideration” in accordance with 42 C.F.R. Part 422, Subpart M, and the the Parts C & D Enrollee Grievances, Organization/Coverage Determinations and Appeals Manual. This includes applying all relevant guidance properly when performing its calculations and categorizations.</p> | <p>2.d RSC 4 Terms used are properly defined per CMS regulations, guidance and Reporting Requirements Technical Specifications.</p> <p>Organization properly defines the term “Organization Determinations” in accordance with 42 C.F.R. Part 422, Subpart M, and the Parts C & D Enrollee Grievances, Organization/Coverage Determinations and Appeals Manual. This includes applying all relevant guidance properly when performing its calculations and categorizations.</p> <p>Organization properly defines the term “Reconsideration” in accordance with 42 C.F.R. Part 422, Subpart M, and the the Parts C & D Enrollee Grievances, Organization/Coverage Determinations and Appeals Manual. This includes applying all relevant guidance properly when performing its calculations and categorizations.</p> | <p>Update</p> |
| <p>RSC 5 Organization data passes data integrity checks listed below:</p> | <p>RSC 5 Organization data passes data integrity checks listed below: The number of expected counts (e.g., number of members, claims, grievances, procedures) are verified; ranges of data fields are verified; all calculations (e.g., derived data fields) are verified; missing data have been properly addressed; reporting output matches corresponding source documents (e.g., programming code, saved queries, analysis plans); version control of reported data elements is appropriately applied; QA checks/thresholds are applied to detect outlier or erroneous data prior to data submission.</p> | <p>Update</p> |

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| <p>RSC 6. The number of expected counts (e.g., number of members, claims, grievances, procedures) are verified; ranges of data fields are verified; all calculations (e.g., derived data fields) are verified; missing data have been properly addressed; reporting output matches corresponding source documents (e.g., programming code, saved queries, analysis plans); version control of reported data elements is appropriately applied; QA checks/thresholds are applied to detect outlier or erroneous data prior to data submission.</p> | <p>RSC 6. Organization accurately calculates the total number of organization determinations, including the following criteria:</p> | <p>Update</p> |
| <p>RSC-6.e: Includes organization determinations that are filed directly with the organization or its delegated entities for services requested by an enrollee/representative, or a provider on behalf of the enrollee, or non-contract provider, and claims submitted either by an enrollee/representative or non-contract provider (e.g., excludes all organization determinations that are only forwarded to the organization from the CMS Complaint Tracking Module (CTM) and not filed directly with the organization or delegated entity). If a member requests an organization determination directly with the organization and files an identical complaint via the CTM, the organization includes only the organization determination that was filed directly with the organization and excludes the identical CTM complaint.</p> | <p>RSC-6.e: Includes organization determinations that are filed directly with the organization or its delegated entities for services requested by an enrollee/representative, or a provider on behalf of the enrollee, or non-contract provider, and claims submitted either by an enrollee/representative or non-contract provider. If a member requests an organization determination directly with the organization and files an identical complaint via the CTM, the organization includes only the organization determination that was filed directly with the organization and excludes the identical CTM complaint.</p> | <p>Update</p> |
| <p>Part C: SNP</p> | | |
| <p>RSC-9.b: Includes only those initial HRAs not performed where the SNP made an attempt to reach the enrollee, at least within 90 days (before or after) of the effective enrollment date.</p> | <p>RSC-9.b: Includes only those initial HRAs not performed where the SNP made an attempt to reach the enrollee, at least within 90 days after the effective enrollment date.</p> | <p>Update</p> |

| Reason for Change | Burden Change |
|---|---------------|
| Changes consistent with approved 2019 Part D TS & RR. | None |

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|---|------|
| Changes consistent with approved 2019 Part D TS & RR. | None |
| Changes consistent with approved 2019 Part D TS & RR. | None |
| Changes consistent with approved 2019 Part D TS & RR. | None |
| Changes consistent with approved 2019 Part D TS & RR. | None |
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|---|------|
| Changes consistent with approved 2019 Part D TS & RR. | None |
| Changes consistent with approved 2019 Part D TS & RR. | None |
| | |
| Consistent with current technical guidance. | None |
| Consistent with current technical guidance. | None |

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|---|------|
| Changes consistent with approved 2019 Part D TS & RR. | None |
| Consistent with current technical guidance. | None |
| Consistent with current technical guidance. | None |
| Consistent with current technical guidance. | None |

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|---|------|
| Changes consistent with approved 2019 Part D TS & RR. | None |
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| Changes consistent with approved 2019 Part D TS & RR. | None |
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| Changes consistent with approved 2019 Part D TS & RR. | None |
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|---|------|
| Changes consistent with approved 2019 Part D TS & RR. | None |
| Changes consistent with approved 2019 Part D TS & RR. | None |
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|---|------|
| Changes consistent with approved 2019 Part C TS & RR. | None |
| Changes consistent with approved 2019 Part C TS & RR. | None |
| Changes consistent with approved 2019 Part C TS & RR. | None |
| Changes consistent with approved 2019 Part C TS & RR. | |

Changes consistent with approved
2019 Part C TS & RR.

None

Changes consistent with approved
2019 Part C TS & RR.

None

| | |
|---|------|
| Changes consistent with approved 2019 Part C TS & RR. | None |
| Changes consistent with approved 2019 Part C TS & RR. | None |
| Changes consistent with approved 2019 Part C TS & RR. | None |