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## Community Provider Interview Protocol

<b>Interviewer Name:</b>	<b>Interview Date:</b>
<b>Interviewee Name:</b>	<b>Interviewee Tribe:</b>

- 1. I'd like to begin by having you briefly describe your organization—what it does and how it works with children or families involved with child welfare.**
  - What program do you work with?
  - What is your position?
  - Is your organization operated by the tribe or is it a non-tribal entity?
  - What types of services does the organization provide to children/families involved in the tribe's child welfare system?
  - Are there other organizations in the community that provide similar services?
  - What are the criteria for tribal children/families to receive services from your organization?
  - What services are you most proud of or feel are the most successful?
- 2. Does your tribe/community have a functioning Child Protection Team (CPT) and/or Multidisciplinary Team (MDT)?**
  - What is the purpose of these teams?
  - How do these teams function?
  - Does your agency have a representative on the CPT/MDT? How could your program work more effectively with the CPT/MDT? What are the greatest T/TA needs of the CPT/MDT?
- 3. Please talk about any collaborative relationship or partnership, formal or informal, you have with the tribal child welfare program, the BIA, or the State.**
  - Does your organization have a formal working agreement with the tribe, State, or BIA?

- How would you describe the quality of the working relationship between your organization and the tribal child welfare program? What works well? What is most challenging?
4. **What partnerships (both formal and informal) does your program call upon to help meet the needs of the tribal children/families you serve?**
    - What strategies do you use to partner/collaborate with other organizations?
    - What community relationships/partnerships are the most challenging? Why?
  5. **How does your organization receive compensation for its services to tribal children/families?**
    - Possible sources of funding to suggest: Contracts with tribe; Medicaid reimbursement; private insurance; Indian Health Services; client direct payment
    - Is payment for services ever a problem in serving tribal children/families? If so, in what ways?
  6. **Please describe your program's philosophy around engaging and working with the tribal families and the community or communities you serve.**
    - If asked how they view your program, what do you believe members of the tribal community would say?
    - Have tribal families and community members been involved in planning and decision-making for your program's services?
    - How important are community partnerships in assisting tribal children/families to achieve goals?
  7. **How well do you believe your organization does in being responsive to the cultural needs of the tribal children/families you serve?**
    - Has your organization's staff received training on culturally responsive practice with American Indian children/families?
    - What cultural issues seem to be foremost for the tribal families you serve?
    - What cultural modifications has your program made to make your services more relevant to tribal families (i.e., incorporation of language, values, traditions, spiritual practices; understanding of traditional family roles)?
    - What input has your program solicited and/or received from tribal community members, elders, and/or spiritual leaders to make it more culturally relevant?
  8. **What are the major challenges or needs you address with the tribal children/families you serve?**
    - What kinds of services—in addition to your program—are available in your community to address these challenges?
    - Which needs of families do you feel are not being fully met? Do any of these needs typically remain unmet?

- 9. Do you, or someone from your program, ever find yourself working with the tribal law enforcement and/or court system as part of serving tribal children/families? If so, please briefly describe your experiences in this regard.**
- How well does your program partner with law enforcement? How could your program work more effectively with law enforcement? What are the greatest T/TA needs of law enforcement?
  - How well does your agency partner with the Tribal and/or state/county court?
  - How could your agency work more effectively with the courts?
  - What are the greatest T/TA needs of your Tribal and/or state/county court systems?

**10. How would you summarize the greatest strengths of your program?**

**11. How would you summarize the most important challenges you face?**