System Usability Scale – Satisfaction Questionnaire

System Usability Scale   PP # : [   ]   Code : [   ]

Instructions: For each of following statements, mark one box that best describes your reactions to using online tool today..

1. I think that I would like to use this online tool frequently

Strongly Disagree					Strongly Agree
1	2	3	4	5	
○	○	○	○	○	

2. I found the online tool to be simple

Strongly Disagree					Strongly Agree
1	2	3	4	5	
○	○	○	○	○	

3. I thought the online tool was easy to use

Strongly Disagree					Strongly Agree
1	2	3	4	5	
○	○	○	○	○	

4. I think that I could use the online tool without the support of a technical person.

Strongly Disagree					Strongly Agree
1	2	3	4	5	
○	○	○	○	○	

5. I found that the various functions in the online tool were well put together

Strongly Disagree					Strongly Agree
1	2	3	4	5	
○	○	○	○	○	

6. I thought there was a lot of consistency in the online tool

Strongly Disagree					Strongly Agree
1	2	3	4	5	
○	○	○	○	○	

7. I would imagine that most people would learn to use the online tool very quickly

Strongly Disagree   Strongly Agree

1	2	3	4	5
○	○	○	○	○

8. I found the online tool to be very intuitive

Strongly Disagree   Strongly Agree

1	2	3	4	5
○	○	○	○	○

9. I felt very confident using the online tool

Strongly Disagree   Strongly Agree

1	2	3	4	5
○	○	○	○	○

10. I could use the online tool without having to learn anything new

Strongly Disagree   Strongly Agree

1	2	3	4	5
○	○	○	○	○

11. Additional Comments: