System Usability Scale – Satisfaction Questionnaire

System Usability Scale   PP # :   Code :

Instructions: For each of following statements, mark one box that best describes your reactions to using online tool today..

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1. I think that I would like to use this online tool frequently

Strongly Disagree   Strongly Agree
         1   2   3   4   5
         ○   ○   ○   ○   ○

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2. I found the online tool to be simple

Strongly Disagree   Strongly Agree
         1   2   3   4   5
         ○   ○   ○   ○   ○

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3. I thought the online tool was easy to use

Strongly Disagree   Strongly Agree
         1   2   3   4   5
         ○   ○   ○   ○   ○

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4. I think that I could use the online tool without the support of a technical person.

Strongly Disagree   Strongly Agree
         1   2   3   4   5
         ○   ○   ○   ○   ○

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5. I found that the various functions in the online tool were well put together

Strongly Disagree   Strongly Agree
         1   2   3   4   5
         ○   ○   ○   ○   ○

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6. I thought there was a lot of consistency in the online tool

Strongly Disagree   Strongly Agree
         1   2   3   4   5
         ○   ○   ○   ○   ○

7. I would imagine that most people would learn to use the online tool very quickly

Strongly Disagree   Strongly Agree
                    1   2   3   4   5
                    ○   ○   ○   ○   ○

8. I found the online tool to be very intuitive

Strongly Disagree   Strongly Agree
                    1   2   3   4   5
                    ○   ○   ○   ○   ○

9. I felt very confident using the online tool

Strongly Disagree   Strongly Agree
                    1   2   3   4   5
                    ○   ○   ○   ○   ○

10. I could use the online tool without having to learn anything new

Strongly Disagree   Strongly Agree
                    1   2   3   4   5
                    ○   ○   ○   ○   ○

11. Additional Comments: