

The screen capture images that follow show ALL of the questions included in the survey. Questions numbered with decimals (e.g., 1.1) are only displayed when the preceding response option is selected, triggering the display logic for the sub-question. For example, selecting the response option “Other, please specify.” triggers display of a follow-up question and open-ended response text box.

The actual survey appears as one web page; this enables the respondent to view the entire set of questions except the questions that appear only when a specific option is selected. The pagination of this document is used to accommodate the screen capture images.

Agency Disclosure Notice
OMB CONTROL NUMBER: 0704-0553
Expiration date: 3/31/2022



Customer Satisfaction Survey

The Defense Counterintelligence and Security Agency (DCSA) Center for Development of Security Excellence (CDSE) requests your feedback on training completed in the past year by one or more of your employees. Your feedback helps us maintain a high quality curriculum and improve the quality of our offerings. Feedback from supervisors is highly valued. No personally identifiable information is requested and responses are anonymous unless you include personally identifiable information in your comments.

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The public reporting burden for this collection of information, 0704-0553, is estimated to average 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at whs.mc.alex.esd.mbx.dd-dod-information-collections@mail.mil. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

*Required questions are denoted by an **

1: *Did you recommend this training (refer to survey invitation message)?

- Yes
- No

1.1: Please comment on your goal in recommending this training. (E.g., is it required for this job, is it for employee development, or are there other factors influencing the recommendation?)

1,000 Characters Remaining

1.3: *How successful has the employee been in meeting those goals? (1=Not at all Successful, 10=Completely Successful)

- | | | | | | | | | | | |
|-------------------------|-----------------------|-----------------------|-----------------------|-----------------------|--------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| 1=Not at all Successful | | | | | Completely Successful=10 | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | Don't know |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

1: *Did you recommend this training (refer to survey invitation message)?

- Yes
- No

1.2: Even if you didn't recommend the training for the employee, please comment on what impact it may have on the employee's performance.

1,000 Characters Remaining

2: *Did the training have an impact on any of the following aspects of the employee's work? (Select all that apply.)

- Overall quality of work
- Productivity
- Accuracy
- Confidence
- Creativity
- Other
- None of the above

2.1: What other aspects of the employee's work were impacted?

1,000 Characters Remaining

3: *Please indicate how frequently the employee has opportunities to apply the knowledge, skills, and abilities learned in the course on the job.

- Never
- Every 6 months or less
- Every month or so
- Weekly
- Daily
- Don't know

4: *What is your overall satisfaction with the security training provided by the Defense Counterintelligence and Security Agency Center for Development of Security Excellence (CDSE)? (1=Very Dissatisfied, 10=Very Satisfied)

1=Very Dissatisfied							Very Satisfied=10		
1	2	3	4	5	6	7	8	9	10
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

5: *How likely are you to recommend this training to other supervisors for their employees?

1=Very unlikely							Very likely=10		
1	2	3	4	5	6	7	8	9	10
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

6: How can CDSE better meet your security education and training needs?

1,000 Characters Remaining

7: Please identify the organization you support or that employs you.

- Air Force
- Army
- Marine Corps
- Navy
- Defense Advanced Research Projects Agency
- Defense Commissary Agency
- Defense Contract Audit Agency
- Defense Contract Management Agency
- Defense Finance & Accounting Service
- Defense Information Systems Agency
- Defense Intelligence Agency
- Defense Legal Services Agency
- Defense Logistics Agency
- Defense Security Cooperation Agency
- Defense Counterintelligence and Security Agency
- Defense Threat Reduction Agency
- Missile Defense Agency
- National Geospatial-Intelligence Agency
- National Reconnaissance Office
- National Security Agency/Central Security Service
- Pentagon Force Protection Agency
- Academic Institution
- DoD Office or Activity not listed above
- Federal Government other than DoD
- Industry
- State or Local Government
- Other
- Prefer not to answer

Thank you for taking our survey - and for helping us serve you better.
We appreciate your input!

If you need a personal response concerning training, please use the
"Contact Us" link on the CDSE homepage at <http://www.cdse.edu/contact.html>.

Submit

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