

DRAFT

DOD Housing Satisfaction Survey Survey Company Draft 2020 Correspondence

Enclosed:

Survey Invitation Email Text – All

Reminder One Email Text – Survey not yet completed Only.

Reminder Two Email Text – Survey not yet completed Only.

Reminder Three Email Text - Survey not yet completed Only.

Survey Invitation:

Subject Line: Official DoD Housing Satisfaction Survey¹

Dear Resident,

As a resident living in Department of Defense (DoD) government-owned, government-leased, or privatized housing, we invite you to participate in the DoD annual Housing Tenant Satisfaction Survey.

Your participation in the survey is completely voluntary and confidential, so we encourage you to provide feedback on your current housing. Resident feedback is important to help guide future improvements to housing facilities and services.

This survey is being administered through a third party survey firm, xxx company. The survey results are confidential, so please express your true opinions and thoughts. All results from xxx company will be provided to the Military Departments and shared with privatized housing companies, in summarized format only, with no personally identifiable information about the respondent(s).

You can access your survey by clicking on the link below:

[\(Survey Link\)](#)

The link is good for completion of one survey. Please do not forward to any other households for completion – each household included in the survey receives its own unique survey link.

Provided for your awareness is the link to a memo from the DoD Chief Housing Officer, endorsing this DoD Tenant Satisfaction Survey:

[\(Memo Link\)](#)

(Please note, this link does not provide you access to the survey itself.)

**** An important note from xxx company ****

If you are having trouble using the survey link above, please do the following:

1. Go to xxx survey website and click on “Take Your Survey” in the upper right corner.
2. Click the link for (Survey) Residents
3. Enter your survey ID to begin. Your survey ID is: [F2]

If you have any problems taking the survey, or did not receive a copy of the survey link, please contact your installation Government Housing Office. As an alternative, you can also any questions to (Email address).

If the security system on your corporate or military network does not allow you to take this survey, please forward this email to your personal email address and complete the survey from your home or mobile device on a less-controlled network.

¹OMB Control Number: xxxx-xxxx; OMB Exp Date: xx/xx/xxxx

Reminder One:

Subject Line: Reminder - Please Take a Moment to Complete the DoD Housing Satisfaction Survey¹

We recently sent you an invitation to take the DoD Housing Tenant Satisfaction Survey. While your participation is voluntary, there is still time to participate. Your feedback is important, and we look forward to hearing from you.

The information residents provide will help guide future improvements to our housing facilities and services.

The survey results are confidential, so please express your true opinions and thoughts. You can access your survey by clicking on the link below:

[Survey Link](#)

The link is good for completion of one survey. Please do not forward the link to any other household – each household included in the survey receives its own unique survey link.

Provided for your awareness is the link to a memo from the DoD Chief Housing Officer, endorsing this DoD Tenant Satisfaction Survey:

[\(Memo Link\)](#)

(Please note, this link does not provide you access to the survey itself.)

**** An important note from xxx company ****

If you are having trouble using the survey link above, please do the following:

1. Go to xxx survey website and click on “Take Your Survey” in the upper right corner.
2. Click the link for (Survey) Residents
3. Enter your survey ID to begin. Your survey ID is: [F2]

If you have any problems taking the survey, or did not receive a copy of the survey link, please contact your installation Government Housing Office. As an alternative, you can also ask any questions to (Email address).

If the security system on your corporate or military network does not allow you to take this survey, please forward this email to your personal email address and complete the survey from your home or mobile device on a less-controlled network.

¹OMB Control Number: xxxx-xxxx; OMB Exp Date: xx/xx/xxxx

Reminder Two:

Subject Line: Final Chance! Please Take a Moment to Complete the DoD Housing Satisfaction Survey¹

You still have time to share your opinion and participate in the DoD Resident Satisfaction Housing Survey.

The survey results are confidential, so please express your true opinions and thoughts.

You can access your survey by clicking on the link below:

[Survey Link](#)

Link is good for completion of one survey. Please do not forward.)

Provided for your awareness is the link to the Endorsement Memo of the DoD Resident Satisfaction Survey:

[\(Memo Link\)](#)

(Please note, this link does not provide you access to the survey itself.)

**** An important note from xxx company ****

If you are having trouble using the survey link above, please do the following:

1. Go to xxx survey website and click on "Take Your Survey" in the upper right corner.
2. Click the link for (Survey) Residents
3. Enter your survey ID to begin. Your survey ID is: [F2]

If you have any problems taking the survey, or did not receive a copy of the survey link, please contact your installation Government Housing Office. As an alternative, you can also any questions to (Email address).

If the security system on your corporate or military network does not allow you to take this survey, please forward this email to your personal email address and complete the survey from your home or mobile device on a less-controlled network.

¹OMB Control Number: xxxx-xxxx; OMB Exp Date: xx/xx/xxxx

Reminder Three:

Subject Line: One Last Opportunity! Fall 2020 DoD Housing Satisfaction Survey¹ Closing

You have a final chance to share your opinion and participate in the Housing Resident Satisfaction Survey.

You can access your survey by clicking on the link below:

You can access your survey by clicking on the link below:

[Survey Link](#)

Link is good for completion of one survey. Please do not forward.)

Provided for your awareness is the link to the Endorsement Memo of the DoD Resident Satisfaction Survey:

[\(Memo Link\)](#)

(Please note, this link does not provide you access to the survey itself.)

**** An important note from xxx company ****

If you are having trouble using the survey link above, please do the following:

1. Go to xxx survey website and click on "Take Your Survey" in the upper right corner.
2. Click the link for (Survey) Residents
3. Enter your survey ID to begin. Your survey ID is: [F2]

If you have any problems taking the survey, or did not receive a copy of the survey link, please contact your installation Government Housing Office. As an alternative, you can also any questions to (Email address).

If the security system on your corporate or military network does not allow you to take this survey, please forward this email to your personal email address and complete the survey from your home or mobile device on a less-controlled network.

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