

AGENCY DISCLOSURE NOTICE

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[Survey Tool](#) / User Survey Silo - Annual 2019

For open-ended responses (like text boxes) do not enter text that has a higher classification than the question itself.

1. (U) Intelligence analyst experience? *

- 0-3 years
- 3-6 years
- 6-10 years
- 10+ years

2. (U//FOUO) How long have you had a Silo account? *

- Less than 1 month
- A few months
- A year or longer
- I don't remember life without Silo

3. (U//FOUO) How often do you use Silo? *

- Less than monthly
- A few times per month
- 1-2 times per week
- 3+ times per week

4. (U//FOUO) If you DO NOT use Silo often, why not?

5. (U//FOUO) For which category do you use Silo? (can check more than one) *

- Current/ Situational Awareness
- Indications and Warnings
- Foreign Military Information
- Identity Resolution
- Targeting
- Cyber
- Scientific and Technical
- Social Media
- General Research
- Secure Access to AOO Tools
- Other

6. (U//FOUO) If you marked "Other" please explain.

7. (U//FOUO) What do you like most about Silo? *

8. (U//FOUO) What do you dislike most about Silo?

9. (U//FOUO) Do you feel adequately trained on Silo? *

- Totally, I can train others
- Yes, but could use a refresher
- Sort of, I have the basics
- Nope, I'm completely lost

10. (U//FOUO) Would you like Silo refresher training? (1-3 hours) *

- Yes
- Maybe, just for the advanced features
- No, I'm good to go

* Questions marked with an asterisk must be answered.

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11. (U//FOUO) How often does Silo freeze, crash or have technical issues? *

- Daily
- Weekly
- Hardly ever

12. (U//FOUO) Silo's operating speed is: *

- So slow, I get frustrated and give up
- Slower than other tools, but tolerable
- Average speed
- Faster than other tools

13. (U//FOUO) Does Silo meet mission demands? *

- Yes, it gives me what I need
- It takes time, but I can usually meet deadlines
- No, I usually have to find a "workaround" to meet deadlines

14. (U//FOUO) What additional options do you wish Silo had? *

15. (U//FOUO) Anything else we should know about the usefulness of Silo?

16. (U//FOUO) Are there any other tools you have heard about that you would like the AOO Capability Development Cell to assess?

17. (U//FOUO) What OSINT exploitation capability do you need? (i.e. captions for video, text from images, etc.)

* Questions marked with an asterisk must be answered.

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