OMB Control Number: 0704-0553

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The public reporting burden for this collection of information, 0704-0553, is estimated to average 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

1. Are you?

- Active Duty
- Government Civilian
- Contractor
- Reservist
- Volunteer

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2. What is the name of the facility where you work?

- Camp Lejeune, NC
- Fort Benning, GA
- Fort Bliss, TX
- Fort Bragg, NC
- Fort Gordon, GA
- Fort Hood, TX
- Fort Leonardwood, MO
- Fort Sam Houston, TX
- Great Lakes, IL
- Joint Base Lewis-McChord
- Keesler AFB, MS
- Lackland AFB, TX
- Landstuhl, Germany
- McGuire AFB, NJ ASWBPL - East
- Naval Hospital Guam, Guam
- Okinawa, Japan
- Pentagon, VA
- Portsmouth, VA
- San Diego NMC, CA
- Travis AFB, CA ASWBPL – West
- Tripler, Hawaii
- WRNMMC, MD
- Wright Patterson AFB, OH

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3. What branch of service do you belong to or support?
Air Force
Army
Marine Corps
Navy
Other:

4. How long have you been using EBMS-Donor?
Less than 3 months
3 to 6 months
6 to 12 months
1 or more years

5. Which of the following describes your PRIMARY functional area at this facility?
Blood Donor Center Operations
Laboratory (Unit Testing)
Distribution (Shipping/Receiving)
Other Role:

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6. How frequently do you use EBMS-DONOR?
I have never used EBMS-DONOR – [survey will end at this point]
I no longer use EBMS-DONOR (former user who has stopped using the system)
Infrequent user (does not use the system everyday)
Frequent user (usually uses the system a few times every day)
Very frequent user (consistently uses the system throughout the day)

7. How satisfied are you with: (Scale: Very Satisfied/ Satisfied/ Neither Satisfied nor Dissatisfied/ Dissatisfied/ Very Dissatisfied)
System speed
System reliability
System availability
Application connectivity
Helpdesk process
EBMS-DONOR training
EBMS-DONOR training materials
Overall ease of using the system
Overall rating of EBMS-DONOR

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8. **Has your organization changed its workflow or business processes to make it easier for you to use EBMS-DONOR?**
Yes
No
Comments (if yes, please explain):

9. How satisfied are you with the following EBMS-DONOR functions: (Scale: Very Satisfied/ Satisfied/ Neither Satisfied nor Dissatisfied/ Dissatisfied/ Very Dissatisfied)

- Donor Registration
- Recording Donor Health History Responses/Physical Findings
- Managing Donors – Donor Merge, Donor Interdictions
- Shipping products
- Recording donor comments
- Inventory Management
- Testing
- Manufacturing/Modifying Products
- Product Labeling
- Product QC Functions
- Comments:

10. Any Additional Comments: (This will allow for free text answers.)

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