

Welcome and Thank You Text

Welcome Text

As a Facility Security Officer (FSO) or other security professional, you are one of the most important customers of the Defense Counterintelligence and Security Agency (DCSA) Center for Development of Security Excellence (CDSE). Please use this survey, Facility Security Officer (FSO) Learning Experience 2020, to provide feedback on how successful CDSE is in meeting your FSO learning requirements and what future learning needs you anticipate. Your responses will help us improve the training currently provided and focus future development efforts to better serve the FSO community.

Thank You Text

Thank you for taking the time to provide feedback -and for helping us serve you better. We appreciate your input.

Welcome Text - Alternate

Thank You Text - Alternate



Customer Satisfaction Survey

Thank you for visiting our site. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

Thank you for taking our survey - and for helping us serve you better.
We appreciate your input!

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Model Name FSO LE 2020

Model ID

Partitioned No

Date 1/15/2020

Red & Strike-Through: Delete

Underlined & Italicized: Re-order

Pink: Addition

Blue: Rework

0704-0553

3/31/2022



QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Type	Special Instructions	CQ Label
1			What is your current Industrial Security role?	Facility Security Officer (FSO) Assistant FSO Other (please specify)		Y	Drop down, select one		Role
2		A	Please specify your current Industrial Security role.		A		Text area, no char limit		Role specified
3			In what region is your facility located?	National Capital Northern Southern Western		Y	Drop down, select one		Region
4			How many years have you been in your current industrial security role?	0-3 years 3-5 years 5-8 years More than 8 years		Y	Drop down, select one		Current role experience
5			How many total years of industrial security experience do you have?	0-3 years 3-5 years 5-10 years 10-15 years More than 15 years		Y	Drop down, select one		Total experience
6			Which of the following curricula have you completed? (For those you have completed, please indicate how well you believe the course prepared you to complete your industrial security responsibilities. For courses you have not completed, select NOT Completed.) FSO Orientation for Non-Possessing Facilities	NOT Completed Did NOT prepare me well Prepared me somewhat Prepared me moderately well Prepared me very well Prepared me very well		Y	Drop down, select one		FSO Orientation / Non-Possessing Facilities
7			Getting Started Seminar for New FSOs	NOT Completed Did NOT prepare me well Prepared me somewhat Prepared me moderately well Prepared me very well		Y	Drop down, select one		Getting Started Seminar
8			Essentials of Industrial Security Management	NOT Completed Did NOT prepare me well Prepared me somewhat Prepared me moderately well Prepared me very well		Y	Drop down, select one		Essentials - Ind Sec Mgmt
9			FSO Program Management Course	NOT Completed Did NOT prepare me well Prepared me somewhat Prepared me moderately well Prepared me very well		Y	Drop down, select one		FSO PM Course
10			What are the biggest challenges you face in fulfilling your industrial security responsibilities? (Select all that apply)	Insufficient training Changing policy Insufficient job aids/performance support tools Lack of management support Unclear communication from DCSA Other (please specify)		Y	Checkbox, One-up vertical		Challenges
11			Which functions/aspects of your industrial security responsibilities are the most challenging for you? (Select up to 3.)	Facility Clearance processing FOCI Personnel Security Contracting and Classification Management Safeguarding Classified Information Security Violations Industrial Security Education	C	Y	Checkbox, three-up vertical	No more than 3	Most challenging

			Visits and Meetings						
			Information Systems Security						
			International Security						
			General Security						
			Special Access Programs						
			AA&E						
			Internal Procedures						
			Other (please specify)		D			Included in 3 choices	
12			Do you feel your knowledge/skills are adequate to perform the tasks required for your role?	Completely		Y	Drop down, select one		KSAs Adequate
				Mostly	E				
				Somewhat	E				
				Just a little	E				
				Not at all	E				
13	E		If not completely adequate, what knowledge/skills do you feel you are missing?				Text area, no char limit		KSAs missing
14			For each of the sources listed below, please indicate the importance of each in providing you with the knowledge/skills for your role as an FSO. Formal training through CDSE	Very Important		Y	Drop down, select one		KSA sources - CDSE
				Somewhat Important					
				Not At all Important					
				Not Applicable					
15			Other formal training	Very Important		Y	Drop down, select one		KSA sources - Other
				Somewhat Important					
				Not At all Important					
				Not Applicable					
16			Structured on-the-job training	Very Important		Y	Drop down, select one		KSA sources - CDSE
				Somewhat Important					
				Not At all Important					
				Not Applicable					
17			On-the-job experience	Very Important		Y	Drop down, select one		KSA sources - OJT
				Somewhat Important					
				Not At all Important					
				Not Applicable					
18			Supervisor	Very Important		Y	Drop down, select one		KSA sources - Supervisor
				Somewhat Important					
				Not At all Important					
				Not Applicable					
19			Coworkers/peers	Very Important		Y	Drop down, select one		KSA sources - Peers
				Somewhat Important					
				Not At all Important					
				Not Applicable					
20			Assigned DCSA Industrial Security Representative (ISR)	Very Important		Y	Drop down, select one		KSA sources - ISR
				Somewhat Important					
				Not At all Important					
				Not Applicable					
21			Independent Research	Very Important		Y	Drop down, select one		KSA sources - Research
				Somewhat Important					
				Not At all Important					
				Not Applicable					
22			Other (please specify)	Very Important		Y	Drop down, select one		KSA sources - Other
				Somewhat Important					
				Not At all Important					
				Not Applicable					
23			What other knowledge do you have now for which you wish CDSE had provided formal training? Enter none if CDSE provided all the training you needed.		33	Y	Text area, no char limit		Training gaps
24			How did you gain the other knowledge described in the previous question without formal CDSE training? (Select all that apply -or select Not Applicable if you answered None in the previous question)	Structured on-the-job training		Y	Drop down, select one		How gap closed without training
				On-the-job experience					
				Supervisor					
				Coworkers/peers					
				Assigned DCSA Industrial Security Representative (ISR)					
				Independent research					

			Formal training other than CDSE				
			Other (please specify)	F			
			Not Applicable				
25	F	What other way did you gain that knowledge without formal CDSE training?		34		Text area, no char limit	How gap closed - other
26		What CDSE products and services have you used after completing required curricula for your role? (Select all that apply.)	Other eLearning (independent online courses such as Insider Threat Awareness, Protecting Assets in the NISP, etc.)		Y	Checkbox, one-up vertical	CDSE products used
			Other Instructor-led Training (classroom training such as Physical Security and Asset Protection, Introduction to Special Access Programs (SAPs), etc.)				
			Job Aids (products such as the Industrial Security Program Annual Planner or Self Inspection Handbook for NISP Contractors)				
			Security Shorts or Videos (products such as Procuring GSA approved Containers or Changing the Combination of the X-10 Electromechanical Combination Lock)				
			Education Courses (semester-long education courses such as Effective Communication in DoD Security or Understanding Adversaries and Threats to the United States and the DoD)				
			Webinars				
			Toolkits (products such as the FSO toolkit)				
			Other (please specify)				
			Have not used any CDSE products after completing the required curricula for my role				
27		Do you feel like you have sufficient guidance to apply a risk-based methodology to the protection of assets at your facility?	Yes		Y	Drop down, select one	RISC guidance sufficient
			No				
28		Which source is your definitive go-to source for how to do your job?	National Industrial Security Program Operating Manual (NISPOM) & Industrial Security Letters		Y	Drop down, select one	How-to info source
			My assigned DCSA IS Rep				
			Fellow FSOs				
			Other (please specify)	G			
29	G	What is your other definitive go-to source for how to do your job?				Text area, no char limit	How-to info source specified