

Request for Approval under the “Fast Track Generic Clearance for the Collection of Routine Customer Feedback” (OMB Control Number: 0705-0553)

TITLE OF INFORMATION COLLECTION: Boat Ramp Exit Survey to Determine Recreational Boater Perceptions of Boating Conditions on Peak Use Days.

PURPOSE:

USACE, Fort Worth District, has an important outdoor recreation and public safety mission at its 25 operational lakes. Many of these lakes provide very popular boating opportunities and are heavily used by boaters during the peak recreation season of approximately May through August. The purpose of the Boat Ramp Exit Survey is to obtain firsthand the perceptions, concerns, needs, and characteristics of boaters related to recreational boating safety and enjoyment as they exit the lake after a day of boating. Boat ramp users typically trailer their boats to the lake, and are, in general, the largest group of boaters at any given lake compared to marina tenants or private boathouse owners. The survey results will be contrasted with the survey results from the Marina Tenant Survey and Stakeholder Survey (separate justifications), as well as boating count results to provide a complete picture of the state of recreational boating at the lake. This information will in turn result in better decision making regarding proposals that would increase or decrease direct access to the water such as additional boat ramps and parking lots, or wet or dry boat storage slips at marina concessions and private docks. For each lake surveyed, multiple instruments (boating exit, marina, and stakeholder) will be used as appropriate for that lake during the same timeframe. The other instruments are approved under separate justifications per OMB guidance for 0705-0553. Fort Worth District has a need to conduct the survey at two lakes during calendar year 2019; Lewisville and Joe Pool, both located in the Dallas-Fort Worth Metro area.

DESCRIPTION OF RESPONDENTS:

Responding boaters will be primarily recreational boaters intercepted at public boat ramps. These individuals tend to reside within a 50 miles radius of the lake, with a smaller percent from other states or counties.

TYPE OF COLLECTION: (Check one)

- | | |
|---|--|
| <input type="checkbox"/> Customer Comment Card/Complaint Form | <input checked="" type="checkbox"/> Customer Satisfaction Survey |
| <input type="checkbox"/> Usability Testing (e.g., Website or Software | <input type="checkbox"/> Small Discussion Group |
| <input type="checkbox"/> Focus Group | <input type="checkbox"/> Other: _____ |

CERTIFICATION:

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.

- The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: Brandon W. Mobley, Chief, Natural Resources and Recreation Management Section, Fort Worth District.

To assist review, please provide answers to the following question:

Personally Identifiable Information:

- Is personally identifiable information (PII) collected? Yes No
- If Yes, will any information that is collected be included in records that are subject to the Privacy Act of 1974? Yes No
- If Yes, has an up-to-date System of Records Notice (SORN) been published? Yes No

Gifts or Payments:

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? Yes No

BURDEN HOURS

Category of Respondent	No. of Respondents	Participation Time	Burden
Individual Boat Ramp Users	960	10 min	160 hrs
Totals			160 hrs

PUBLIC COST: The estimated annual cost to the public is \$2,917 (based on Census Bureau data for median per capita income for Denton County, Texas)

If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:

The selection of your targeted respondents

- Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?
 Yes No

Recreational boaters will be interviewed as they exit the lake at select boat ramps. Times and dates of exit interviews will include 3-4 weekend days and/or national holidays during the peak use season of May-August, and during peak use hours of approximately 11:00 am thru 6:00 pm. Weather conditions are monitored to insure that interviews are conducted only on days when boating conditions are satisfactory for boating activity.

Interviewers will collect information from the respondents on paper forms and/or tablet like computer devices.

Administration of the Instrument

1. How will you collect the information? (Check all that apply)
 - Web-based or other forms of Social Media
 - Telephone
 - In-person
 - Mail
 - Other, Explain

2. Will interviewers or facilitators be used? Yes No