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# **Maintenance Survey**

We cannot assure anonymity to respondents who admit to criminal activity or provide statements that imply a threat to themselves or others.

This is your opportunity to anonymously provide concerns to your commander via write-in comments. Please be specific.

Responses <u>cannot</u> be tied to the respondent. Your <u>responses</u> are anonymous. Demographic information will be used only to help us analyze results. No results will be reported unless there are five or more members of a demographic group. This prevents the use of demographics to identify individual survey participants.

#### **SURVEY INSTRUCTIONS:**

- 1. ALL demographics and survey items must be answered.
- 2. Once all survey items are completed, click on the Submit button at the bottom of the page.

Please select one:

3. A "Thank You" note will appear. You have then completed the survey.

_	Military 🙂 0	Sivilian 🔾 📗	
Grade/Rank			
○ Cadet	○ E7-E8	O1-O3	Other
○ E1-E3	○ E9	O4-O5	O No
○ E4-E6	O WO1- CWO5	O6 & above	response
Your age			
<u> </u>			

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<u> </u>			
<u> </u>			
<u> </u>			
○ <b>&gt;</b> 40			
Total years in career fi	eld		
O 1-2			
<b>3-5</b>			
O 6-10			
<u> </u>			

Your time in this unit

<1 month</p>
1 to 3 months
4 to 6 months
7 to 12 months

16-20

○ > 20

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13 to 24 months	
O 2 to 5 years	
○ 6 to 10 years	
○ 11 to 20 years	
○ No response	

Your work center			
○ AAS	Egress	○ Mx Ops (MOC)	○ QA
<ul><li>Accessories</li></ul>	Electric	Mx	O Security Forces
○ AFE	<ul><li>Fabrication</li></ul>	<ul><li>Support</li><li>Munitions</li></ul>	○ Special Wpns
○ AGE	<ul><li>Facilities</li></ul>	<ul><li>Pavements</li></ul>	Supervision
○ AMU (Flightline)	Generation	Power Production	○ Systems
○ APS	<ul><li>○ Healthcare</li></ul>	Production	○ TMDE
Armament	<ul><li>○ HVAC</li><li>○ MAJCOM</li></ul>	○ Programs/	○ Training
<ul><li>Avionics</li><li>Command</li></ul>	Staff	<ul><li>Resources</li><li>Propulsion</li></ul>	O UMACS
Post		Tropulsion	Other

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Your current model aire	craft		
○ A-10A	○ C-26A	○ F-117A	MC- 130E,H
○ A-10C	○ C-32A	○ F-15A,B,C,E	○ MC-130J
○ AC- 130H,U,N	○ C-37A	○ F-15E	○ MC-130P
	○ C-38A	○ F-16A,B,C,E	○ MH-
○ AC-130J	○ C-40B,C	○ F-16CJ	○ 53H,J,M
○ AEROSTAT	○ C-5A,B,C,M	○ F-22A	○ MH-60G
○ B-1B			○ MQ-1A,L
○ B-2A	○ CV- 22A,B	○ F-35A	○ MQ-1B
○ B-52H	O DA-20	○ H/C-130E,H	○ MQ-9A,L
→ BQM-	O DA-40	○ HC-130J	
167A	○ DC-130H	○ HC- 130N,P	○ MQM- 107D,E
O BQM- 34A	○ E-3A,B,C	○ HH-60G	○ NB-52H
○ C-12C,D,F,	○ E-4A,B		○ NC- 135A,N
○ C-130E/H	○ E-6B	○ KC-10A	O NC-141A
○ C-130J	C E-8C	○ KC- 135A,D,E,Q	O NF-16A
○ C-146A	○ EC- 130E,H,J	○ KC- 135R,T	○ NKC- 135A,B,E
○ C-17A	EC-135		O/A-10A
○ C-20A,B,H	<ul><li>All Models</li></ul>	○ LC-130H	OC-135B
○ C-21A	○ ER-2	○ MC-12W	QF-4E,G
<i></i>	_	$\bigcirc$	<u> </u>

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○ RC-135 All	○ T-41D		○ VC-25A
Models	○ T-43A	○ TG-16	○ WC- 130E,H,J
Models	○ T-51	○ TH-1H	○ WC-135
○ RQ-4A,B	○ T-53A	○ TH- 53A,C	○ WC- 135C,W
	TC	00/1,0	1000, **
	○ TC- 135S,W	○ U-2R,S,T	○ X-45A,B
○ T-6A	○ TC-18	○ U-28A	○ XLF-16A
Ŭ 1- <b>0</b> /1	○ TG-10	○ UH-1N	
○ T-37B	) IG-10	O OH-IIN	(ABL)
○ T-38A,B,C	○ TG-14A	○ UV-18B	○ N/A

Your status	
○ Military	
Federal Civil Service	
Civilian, Non-civil service	
Work study, intern	
Temporary employee	
O No response	

Your military affiliation

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<ul><li>Active Duty</li></ul>			
◯ Traditional Re	seenviet/IMA		
○ Full-time Res	erve Technician		
○ N/A			
O No response			
Your primary airframe/	weapon system		
Battle	○ Reconnaissa	Special	Trainer
<ul><li>Managemer</li><li>Observation</li></ul>	Rescue	Airlift Mission (SAM)	○ Transport
Bomber	○ Rotary Wing	Special	O Unmanned Vehicles
○ Fighter/Attac	Space	Outy Outy	○ N/A
○ ICBM	Operations	○ Tanker	
our service			
O I am in the AN	NG		
O I am in the US	SAF		
◯ I am in the US	S Army		
O I am in the US	SMC		
O I am in the US	SN		

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◯ I am in the USCG	
○ US Civilian	
◯ I am in a Foreign Military	
I am in another Service	
○ No response	

#### ORGANIZATIONAL PROCESSES

1. My squadron adequately reviews and updates safety standards and operating procedures. N/A Strongly Neutral Strongly Disagree Agree Disagree Agree Don't Know Enter any comment here: Characters remaining: 400

2. My squadron closely monitors job qualifications.

Strongly Disagree Neutral Agree Strongly Agree Don't Know

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Enter any comment here:

Characters remaining: 400

3. My squadron adequately trains maintainers to safely conduct their job

Strongly Disagree Neutral Agree Strongly Agree Don't Know

Enter any comment here:

Characters remaining: 400

4. My squadron recognizes individual safety acts through awards and incentives. N/A Strongly Disagree Neutral Strongly Agree Disagree Agree Don't Know **Enter any** comment here: Characters remaining: 400

5. Safety decisions are made at the proper levels by the most qualified personnel.

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Strong Disagre	ly ee	Disagree	Neutral	Agree	Strongly Agree	N/A Don't Know
Enter any comment here:	Characte	rs remaining: 400				<b>^</b>

6. Standards	in my squadro	n are clearly d	lefined.		
Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A Don't Know
Enter any comment here:	ers remaining: 400				^

<b>7</b> . Star	ndards	in my squadro	n are enforced	d.		
Stroi Disa		Disagree	Neutral	Agree	Strongly Agree	N/A Don't Know
Enter any comment here:	t	ers remaining: 400				<b>^</b>

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	s in my squadr nd skills to earr			opriate	
Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A Don't Know
Enter any comment here:	ers remaining: 400				<b>^</b>

9. Anyone intentionally violating SOPs or safety rules is swiftly corrected.

Strongly Disagree Neutral Agree Strongly Agree Don't Know

Enter any comment here:

Characters remaining: 400

<b>10.</b> Work performa		•	of the same qu	uality as our	
Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A Don't

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Enter any comment here: Characters remaining: 400 11. Official guidance (e.g., AFI's, T.O.'s) is incorporated into day-today safety decisions in my squadron. N/A Strongly Disagree Disagree Neutral Strongly Agree Agree Don't Know Enter any comment here: Characters remaining: 400

<b>12.</b> My squad associated wit	lron accurately th its flight/miss			zards	_
Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A Don't Know
Enter any comment here:	ers remaining: 400				^

My squad sible huma	•	y monitors dai	ly operations to	o catch	

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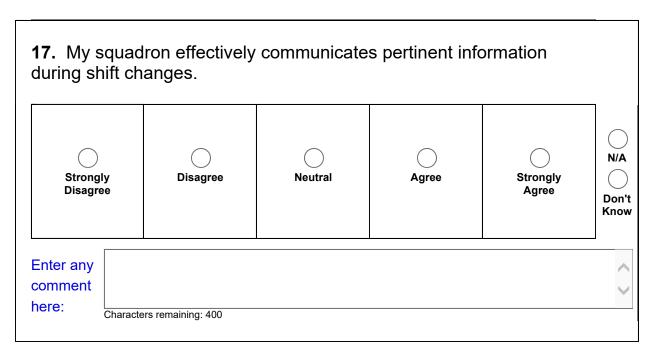
Strong Disagre	ly ee	Disagree	Neutral	Agree	Strongly Agree	N/A Don't Know
Enter any comment here:	Characte	ers remaining: 400				<b>^</b>

-	n members, fro into daily activ	-	in, in our per acc		
Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A Don't
Enter any comment here:	ers remaining: 400				\ \ \

<b>15.</b> Effec	ctive o	communication	n flow exists w	rithin my squad	dron.	
Strong Disagre		<b>Disagree</b>	Neutral	Agree	Strongly Agree	N/A On't Know
Enter any comment here:	Characte	rs remaining: 400				^ ~

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<b>16.</b> Effe	ctive o	communicatior	n flow exists w	ith external sq	uadrons.	
Strong Disagr		Disagree	Neutral	Agree	Strongly Agree	N/A Don't Know
Enter any comment here:	Characte	rs remaining: 400				<u>`</u>



					(
Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	( D K

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Enter any comment here:

Characters remaining: 400

20. Work in my squadron is supervised and staffed by qualified personnel.

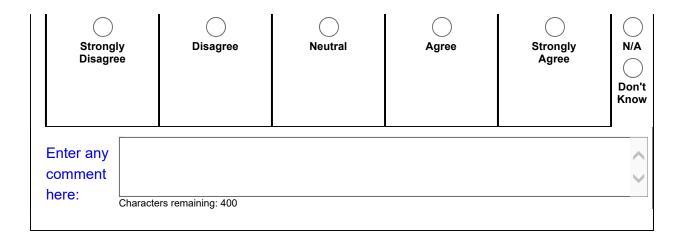
Strongly Disagree Neutral Agree Strongly Agree Don't Know

Enter any comment here:

Characters remaining: 400

21. Workers are briefed on potential hazards associated with their assigned tasks in my squadron.

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#### ORGANIZATIONAL CLIMATE

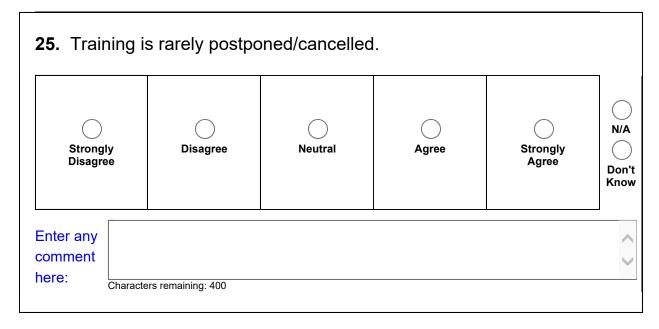
<b>22.</b> My squad	Iron has a repu	utation for high	-quality perfor	mance.	
Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A Don't Know
Enter any comment here:	ers remaining: 400				^ \

23. Violations	of AFI's/T.O.'s	s are rare in m	ıy squadron.		
Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A Don't Know
					<u> </u>

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Enter any Characters remaining: 400 comment here:

<b>24</b> . Our	squa	dron reports al	l adverse incic	dents.		
Strong Disagr		<b>Disagree</b>	Neutral	Agree	Strongly Agree	N/A Ono't Know
Enter any comment here:	Characte	ers remaining: 400				<b>\</b>



<b>26.</b> Squadron members are comfortable approaching supervisors about personal problems/illness.					
				$\bigcirc$	N/A

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Strong Disagre	ly ee	Disagree	Neutral	Agree	Strongly Agree	Don't Know
Enter any comment here:	Characte	ers remaining: 400				<u> </u>

	s in my squad iors, or hazard	_	-	ty violations,	
Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A Don't Know
Enter any comment here:	ers remaining: 400				^ ~

<b>28</b> . QA/Q/	AE po	ositions are d	esirable assig	nments in my	squadron.	_
Strongly Disagree		Disagree	Neutral	Agree	Strongly Agree	N/A Don't Know
Enter any comment here:	naracters	remaining: 400				<u> </u>

29. QA/QAE is well respected in my squadron.

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Strong Disagre	ly ee	 Disagree	<b>Neutral</b>	Agree	Strongly Agree	N/A Don't Know
Enter any comment here:	Characte	ers remaining: 400				<b>\</b>

<b>30.</b> Safety da	ys are effectiv	e in my squadı	ron.		
Strongly Disagree	 Disagree	O Neutral	Agree	Strongly Agree	N/A Don't Know
Enter any comment here:	ers remaining: 400				

•				o comply with	standards	
when the	ey acc	complish their j	OD/IIIISSION.			
Strong Disagre		Disagree	Neutral	Agree	Strongly Agree	N/A Don't Know
Enter any comment here:	Characte	ers remaining: 400				^ ~

32. Members of my squadron work effectively as a team.

Strongly Disagree Disagree Neutral Agree Strongly Agree Don't Know

Enter any comment here:

Characters remaining: 400

33. Duty shifts and rest period policies are enforced in my squadron.

Strongly Disagree Disagree Neutral Agree Strongly Agree Don't Know

Enter any comment here:

Characters remaining: 400

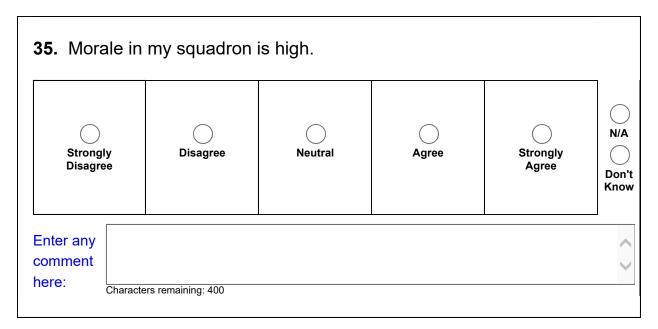
34. Safety NCO/Unit Safety Representative positions are desirable positions in my squadron.

Strongly Disagree Disagree Neutral Agree Strongly Agree Don't Know

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Enter any comment here:

Characters remaining: 400



#### **RESOURCES**

36. I am provided adequate resources (e.g., time, staffing, budget, and equipment) to accomplish my job. N/A Strongly Disagree Neutral Agree Strongly Disagree Agree Don't Know Enter any comment here: Characters remaining: 400

**37.** My squadron has sufficient manning/assets to perform its current

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tasks	S.					
3	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A Don't Know
Enter comm here:	nent	ers remaining: 400				^ V

38. The level of our squadron's operational demands permits members to obtain sufficient rest to perform their jobs. N/A Strongly Disagree Neutral Strongly Agree Disagree Agree Don't Know Enter any comment here: Characters remaining: 400

39. Squadron members' life style, behavior, and judgment allow them to obtain sufficient rest to perform their jobs.

Strongly Disagree Neutral Agree Strongly Agree Don't Know

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**Enter any** comment here: Characters remaining: 400 40. Day crew has sufficient staffing to meet workload demands in my squadron. N/A Strongly Disagree Neutral Agree Strongly Disagree Agree Don't Know Enter any comment here: Characters remaining: 400 41. Night crew has sufficient staffing to meet workload demands in my squadron. N/A Strongly Strongly Disagree Neutral Agree Disagree Agree Don't Know **Enter any** comment here: Characters remaining: 400 42. Required publications are current and used in my squadron.

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Strongl Disagre	ly ee	Disagree	Neutral	Agree	Strongly Agree	N/A Don't Know
Enter any comment here:	Characte	ers remaining: 400				<u> </u>

<b>43.</b> Required squadron.	tools and equi	pment are ser	viceable and	used in my	
Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A Don't Know
Enter any comment here:	ers remaining: 400				<b>^</b>

<b>44.</b> Par	ts are	sufficiently ava	ailable to meet	maintenance	demands.	
Stron Disag		Disagree	Neutral	Agree	Strongly Agree	N/A On't Know
Enter any comment here:		ers remaining: 400				<u>`</u>

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<b>45.</b> Addition	onal duties do <u>no</u> on.	<u>t</u> adversely affe	ect organizatio	nal safety in	
Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A Don't Know
Enter any comment here:	aracters remaining: 400				<b>^</b>

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A Don Kno
Enter any comment here:	ers remaining: 400				

### **SUPERVISION**

<b>47.</b> Leaders/S safety program	•	•	•	gaged in the	

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Strongl Disagre	ly ee	Disagree	Neutral	Agree	Strongly Agree	N/A Don't Know
Enter any comment here:	Characte	ers remaining: 400				<u>`</u>

48. Leaders/Supervisors in my squadron balance safety concerns with achieving mission tasking. N/A Neutral Strongly Disagree Strongly Agree Disagree Agree Don't Know Enter any comment here: Characters remaining: 400

49. Leaders/Supervisors encourage reporting safety discrepancies without fear of negative repercussions. N/A Strongly Disagree Neutral Agree Strongly Disagree Agree Don't Know Enter any comment here: Characters remaining: 400

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			my squadron es, and instruc		ample for	
Strongly Disagree		O Disagree	Neutral	Agree	Strongly Agree	N/A Don't Know
Enter any comment here:	naracters re	emaining: 400				<b>^</b>

<b>51.</b> Leaders/S to get a job do	Supervisors in one.	my squadron o	discourage cu	tting corners	
Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A On't Know
Enter any comment here:	ers remaining: 400				^ ~

<b>52.</b> Leaders/changes.	Supervisors in	my squadron ເ	react well to u	nexpected	
Strongly Disagree	Disagree	O Neutral	Agree	Strongly Agree	N/A Don't Know

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Enter any comment here:

Characters remaining: 400

53. Leaders/Supervisors in my squadron care for members' quality of life. N/A Strongly Disagree Neutral Agree Strongly Disagree Agree Don't Know Enter any comment here: Characters remaining: 400

**54.** The squadron Safety Office is effective in promoting safety in my squadron. N/A Agree Strongly Disagree Neutral Strongly Disagree Agree Don't Know Enter any comment here: Characters remaining: 400

**55.** Leaders/Supervisors in my squadron are successful in communicating safety goals to unit personnel.

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Strong Disagro	lly ee	Disagree	Neutral	Agree	Strongly Agree	N/A Onn't Know
Enter any comment here:	Characte	ers remaining: 400				<b>^</b>

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N// Dor Kno
Enter any comment nere:	s remaining: 400				

	Securi	ity Control, etc		C, Vehicle disր e in managing		
Strong Disagre	-	Disagree	O Neutral	Agree	Strongly Agree	N/A Don't
Enter any comment here:	Characte	rs remaining: 400				\ \

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<b>58.</b> Wor	k cen	ter supervisors	s coordinate th	eir actions in r	my squadron.	
Strong Disagr		Disagree	Neutral	Agree	Strongly Agree	N/A Don't Know
Enter any comment here:	Characte	ers remaining: 400				<b>^</b>

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N// Dor Kno
Enter any comment nere:	ers remaining: 400				

## STANDARD OPEN-ENDED RESPONSE ITEMS

<b>60.</b> The most hazardous activity I perform is:	
◯ No Response ◯ My Response Is	

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	^
	<u> </u>
Characters remaining: 400	
Gharacters remaining. 700	
C4 The weak incident/point on in your agreement will be accorded by	
<b>61.</b> The next incident/mishap in my squadron will be caused by:	
○ No Response ○ My Response Is	
	^
Characters remaining: 400	
<b>62.</b> The most significant action(s) my squadron can take to improve safety is(are):	'e
◯ No Response ◯ My Response Is	
	^
	<u> </u>
Characters remaining: 400	
Gridiante of Arrian III.	
<b>63.</b> What is my organization doing <b>right</b> and why?	
O No Response O My Response Is	
	^
	~
Characters remaining: 400	
Gharacters remaining. 400	
<b>64.</b> Use this space to provide any concern that you would like to comment upon.	
◯ No Response ◯ My Response Is	
	^
	$\checkmark$
Characters remaining: 400	

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