

Month Day, 2019 (Email Text sent phone contact)

Dear «Name»

Thank you for talking with us today. We invite you to take part in the Survey. This is an important study for the U.S. Army Corps of Engineers to evaluating policy changes related to the maintenance and support of the navigable waterway along the Ohio River system in your area. In order to assess the potential impact and demand responses to different levels of investment, the Corps is collecting information related to transportation movements along this waterway. This information will help shape the future of transportation on the river system.

We need to know more about the transportation and shipping decisions you make when shipping your commodities. Please complete regarding your experiences with shipping on the Ohio River system. This study is voluntary, and results will remain confidential. The survey will take about 15 minutes. Your participation is critical to understanding your and others experiences with the river system. The web survey is available online:

<http://opinion.wsu.edu/AgShipper2019>

**Access code : xxxx**

Your personal access code will enable you to enter the web survey.

If you have any questions about the survey, please feel free to contact me at [moored@wsu.edu](mailto:moored@wsu.edu) or 335-1117. If you have any difficulties gaining access to the survey, please contact SESRC at [sesrcweb7@wsu.edu](mailto:sesrcweb7@wsu.edu) or 1-800-833-0867 for assistance. We very much appreciate your taking time to complete this survey, because every response is important! Thanks in advance for completing the survey.

Sincerely,



Danna L. Moore  
SESRC Study Director

<sup>1</sup> Please type <http://opinion.wsu.edu/WSUtransportation> into the address line at the top of your web browser screen. For security and confidentiality reasons, the link does not work if you enter it into Google, Bing, Yahoo or other search engines.

