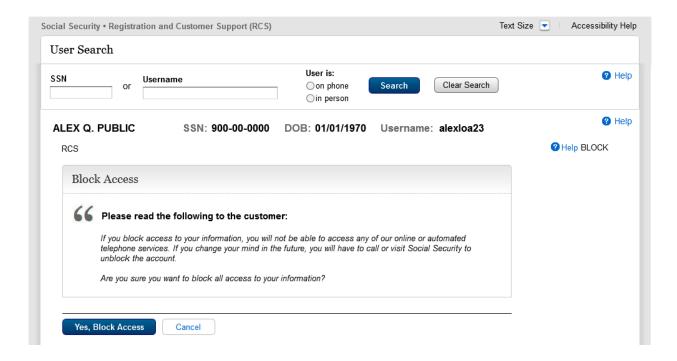
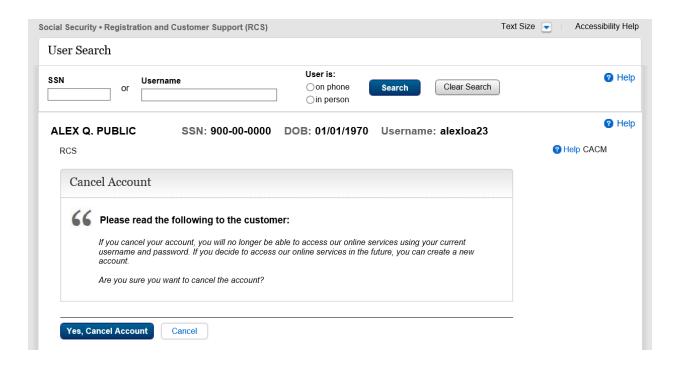
Registration and Customer Support (RCS)

Block Access - Confirmation (BLOCK) – This screen was updated to adhere to UEF standards.



Cancel Account- Confirmation (CACM) – This screen was updated to adhere to UEF standards.



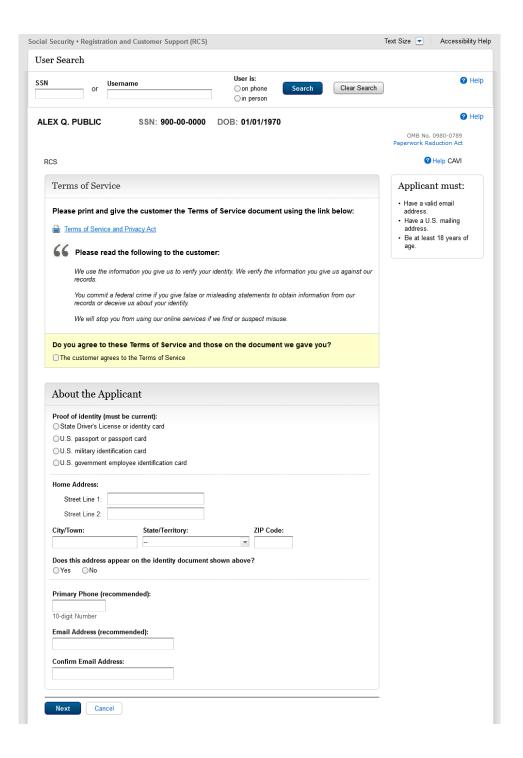
Change Email (CEML) – This banner was updated to add a banner to inform the user to exit the Number Holder's record in PCOM and try the action again if an exception in the ICDBW process is encountered while trying to update the email address.



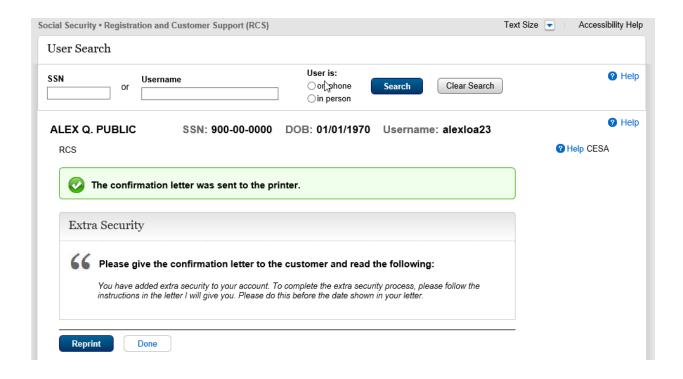
A The Number Holder's record cannot be accessed in PCOM and RCS at the same time.

Please exit the Number Holder's record in PCOM, then try the action again in RCS.

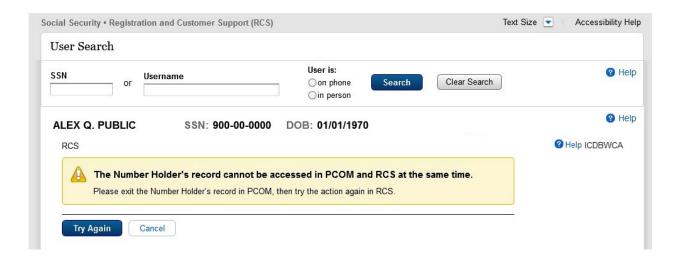
Create Account - Verify Identity (CAVI) – The screen was updated to make the Primary Phone field recommended instead of optional, add fields to collect the Email Address, and remove the Name and Date of Birth fields so that they no longer have to be input, as this information is auto filled.



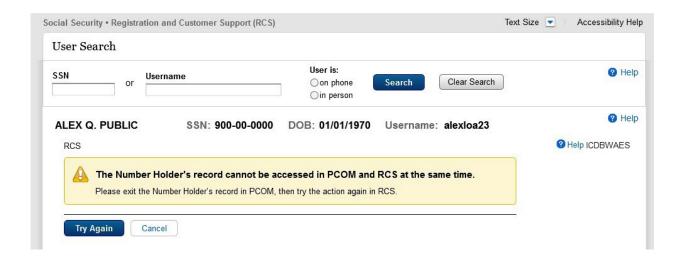
Confirmation - Extra Security Added (CESA) - This screen was updated to adhere to UEF standards.



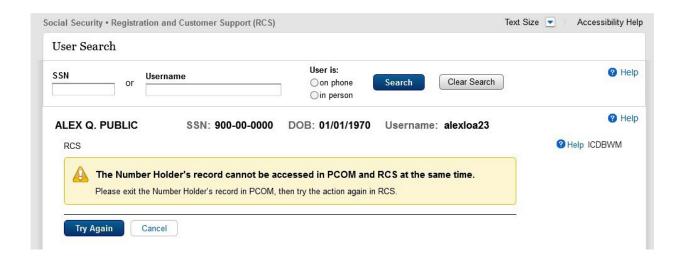
ICDBW Exception - Create Account (ICDBWCA) — A new screen that informs the user that an exception has occurred during the create account process and that they need to close the Number Holder's record in PCOM in order to complete the requested action in RCS.



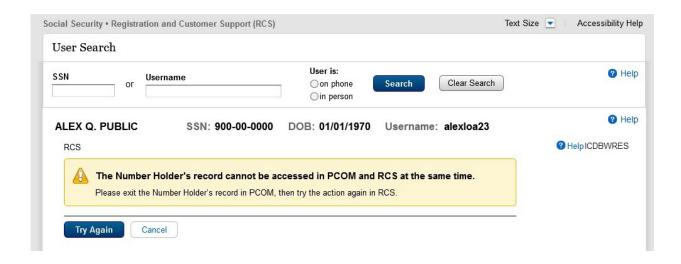
ICDBW Exception – Add Extra Security (ICDBWAES) – A new screen that informs the user that an exception has occurred during the process of adding extra security to an existing account and that they need to close the Number Holder's record in PCOM in order to complete the requested action in RCS.



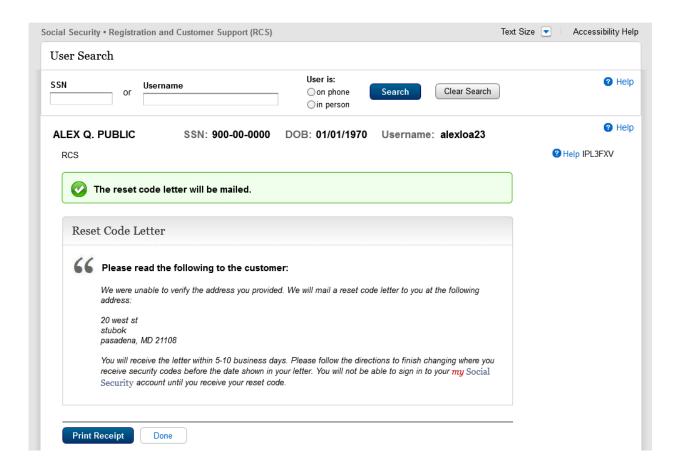
ICDBW Exception - Maintenance (ICDBWM) – A new screen that informs the user that an exception has occurred during the process of requesting a reset code or a temporary password and that they need to close the Number Holder's record in PCOM in order to complete the requested action in RCS.



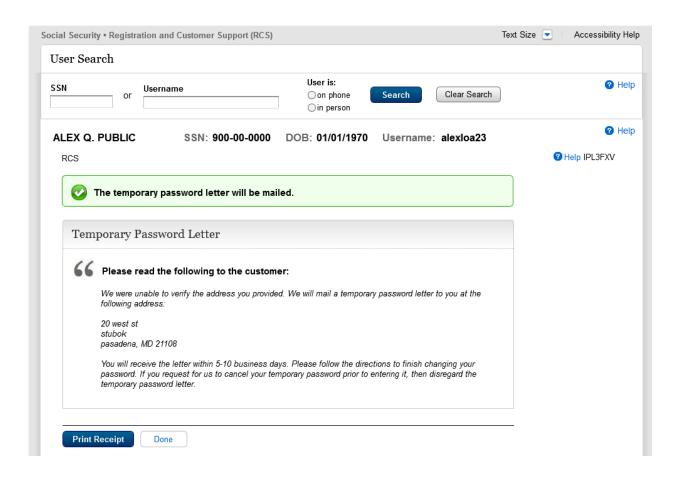
ICDBW Exception – Remove Extra Security (ICDBWRES) – A new screen that informs the user that an exception has occurred during the process of removing extra security to an existing account and that they need to close the Number Holder's record in PCOM in order to complete the requested action in RCS.



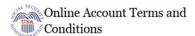
In Person Level 2- 3 Failed External Verification (IPL3FXV) – The screen to was updated to adhere to UEF standards and assign a Primary button.



In Person Level 2- 3 Failed External Verification (IPL3FXV) – The screen to was updated to adhere to UEF standards and assign a Primary button.



Printable Version of Terms and Conditions (CATOS) – This screen was updated to update the language of the Privacy Act Statement.



Print this page

RCS

Help CATOS

We use the information you give us to verify your identity. We verify the information you give us against our records.

You commit a federal crime if you give false or misleading statements to obtain information from our records or deceive us about your identity.

We will stop you from using our online services if we find or suspect misuse.

Privacy Act Statement

Collection and Use of Personal Information

See Revised Privacy Act Statement

Section 205 of the Social Security Act, as amended; the Government Pap Act of the Elimination Act (P.L. 105-277); and the Federal Information Security Modernization Act of 2014 allows us to collect his information to grant you access to our online applications. Furnishing us this information is voluntary However, failing to provide all or part of the information may prevent you from using our online services.

We will use the information to identify who you are and before we provide the information you are requesting and for when we may need to communicate with you. We also use an external identity Services Provider to verify your information against their records. We so not share your Social Security number with them, and they keep your information only for the time permitted by federal laws. We use their fraud prevention services to assist in protecting you from identity theft. We may also share your information for the following purposes, called routine uses:

- To other Federal agencies and our contractors, including external data sources, to assist us in administering our programs; and
- 2. To appropriate Federal/State, and local agencies, entitles, and persons when: (a) We suspect or confirm a compromise of security or confidentiality of information; (b) We determine that as a result of the suspected or confirmed compromise there is a risk of harm to economic or property interests, risk of identity theft or fraud, or harm to the security or integrity of this system or other systems or programs that rely upon the compromised information; and (c) We determine that disclosing the information to such agencies, entities, and persons will assist us in our efforts to respond to the suspected or confirmed compromise and prevent, minimize, or lemedy such harm.

In addition, we may share this information in accordance with the Privacy Act and other Federal laws. For example, where authorized, we may use and discusse this information in computer matching programs, in which our records are compared with other records to establish or verify a person's eligibility for Federal benefit programs and for repayment of incorrect or delinquent debts under these programs.

A list of additional routine uses is available in our Privacy Act System of Records Notice (SCRN) 60-0373, entitled Central Repository of Electronic Authentication Data Master File, as published in the Federal Register (FR) on December 19, 2010, at 75 FR 79065. Additional information, and a full listing of all our SORNs, is available on our website at www.ssa.gov/privacy.

This Privacy Act Statement applies to the entire online authentication process and credential issuance, which includes account setup to account maintenance.

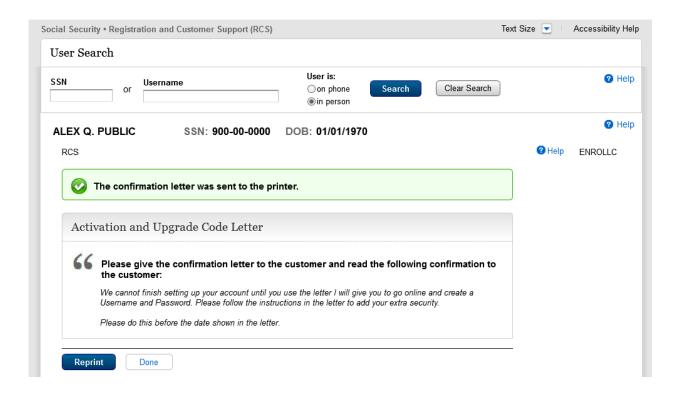
Social Security is Going "Green"

When you open a my Social Security account, you will no longer receive a scheduled Social Security Statement in the mail. You will, however, receive an email reminder-which contains no personal information-approximately three months before your birthday to remind you to review your Statement online.

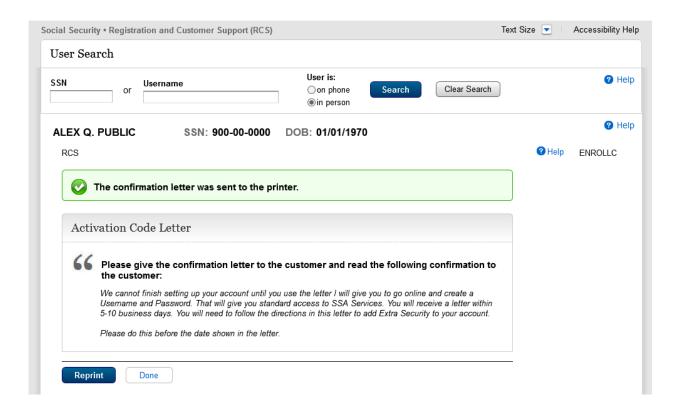
With your *my* Social Security account, you can immediately view, download, or print your Statement. Your online Statement contains the most up-to-date information in our records about your earnings and benefit.

Close

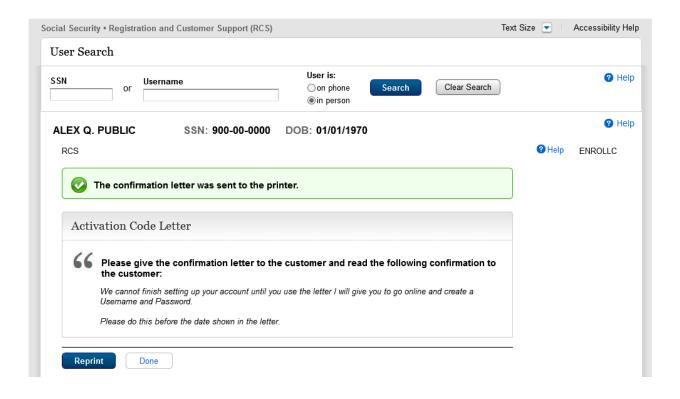
Successful Enrollment Extra Security Code (ENROLLC) – This screen was updated to adhere to UEF standards.



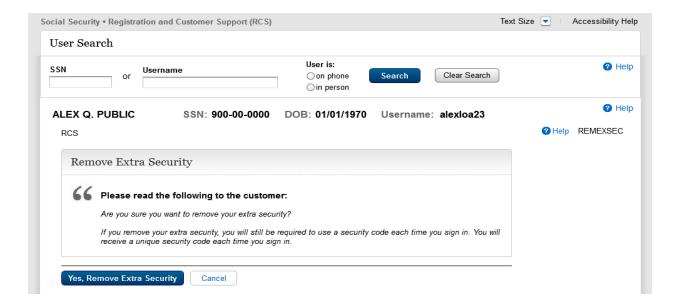
Successful Enrollment Extra Security Code (ENROLLC) – This screen was updated to adhere to UEF standards.



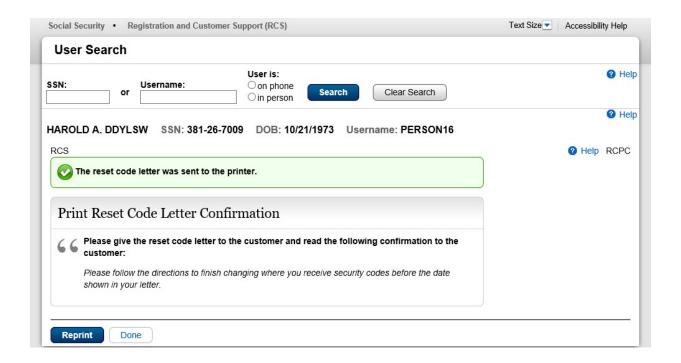
Successful Enrollment Extra Security Code (ENROLLC) – This screen was updated to adhere to UEF standards.



Remove Extra Security (REMEXSEC) – This screen was updated to adhere to UEF standards.



Reset Code Print Confirmation (RCPC) – The screen will be updated to remove "successful" from the banner.



Reset Code Print Confirmation (RCPC) – The screen will be updated to remove "successful" from the banner.

