

1.0 TSA REAL ID Survey- For Adults Age 18 and Older



*Instructions: Beginning October 1, 2021, individuals relying on State-issued driver's license or identification cards to verify their identity at the TSA checkpoint must present REAL ID-compliant cards, pursuant to the REAL ID Act and DHS regulation. As we work to improve awareness of this upcoming change, TSA would like to know about your knowledge of REAL ID. Your feedback will be used to help improve TSA's communications about REAL ID and the upcoming October 1, 2021 deadline. **Please do not include any personally identifiable information in your responses. Your participation is VOLUNTARY and will remain ANONYMOUS. No information you provide can be linked back to you.***

1)

a) In the next 12 months, how many round-trip domestic flights do you plan to take (approximately)?

- a. 1 – 2
- b. 3 – 6
- c. 7 -10
- d. 11 or more
- e. I do not plan to fly in the next 12 months

b) In the next 24 months, how many round-trip domestic flights do you plan to take (approximately)?

- a. 1 – 2
- b. 3 – 6
- c. 7 -10
- d. 11 or more
- e. I do not plan to fly in the next 12 months

2) Before today, I was aware that beginning October 1, 2021, TSA will only accept REAL ID-compliant driver's licenses and State-issued identification cards (or other another TSA-accepted forms of identification) at the TSA checkpoint.

- a) Yes
- b) No
- c) I do not know what REAL ID-compliant means

3) If available, please look at your driver's license or State-issued identification card issued by the Department of Motor Vehicles (or equivalent) and select the description that best identifies/describes your card:

- a) I have a star in the upper portions of my license, that looks similar to a star in the banner at the top of the page. (i.e., I have a REAL ID)
- b) I have a marking on my card that says “Federal Limits Apply” or “Not a REAL ID” or something similar. (i.e., I do not have a REAL ID and have a “non-compliant marked” card)
- c) I have a flag in the upper portion of my license and live in Michigan, Minnesota, New York, Washington, or Vermont. (i.e., I have an Enhance Driver’s license, which is an acceptable form of ID.)
- d) I have none of the previously-described markings on my card

4) I **own** one or more of the forms of identification listed below: **Please select all that apply.**

- U.S. State-issued REAL ID Driver's license
- Enhanced Driver’s License
- U.S. Passport and/or U.S. Passport Card
- Non-U.S. Passport
- U.S. Department of Homeland Security (DHS) Trusted Traveler Card (Global Entry, NEXUS, SENTRI, FAST)
- U.S. Department of Defense (DoD) ID
- Homeland Security Presidential Directive 12 (HSPD-12) Personal Identity Verification (PIV) Card
- U.S. Permanent Resident Card
- Border Crossing Card
- Federally Recognized Tribal-Issued Photo ID
- Other [*Input Field: “ _____ ”*]

5) I plan to **carry** one or more of the following forms of identification with me to the airport when travelling on a commercial flight beginning October 1, 2021: **Please select all that apply.**

- U.S. State-issued REAL ID Driver's license
- Enhanced Driver’s License
- U.S. Passport and/or U.S. Passport Card
- Non-U.S. Passport
- U.S. Department of Homeland Security (DHS) Trusted Traveler Card (Global Entry, NEXUS, SENTRI, FAST)
- U.S. Department of Defense (DoD) ID
- Homeland Security Presidential Directive 12 (HSPD-12) Personal Identity Verification (PIV) Card
- U.S. Permanent Resident Card
- Border Crossing Card
- Federally Recognized Tribal-Issued Photo ID
- Other [*Input Field: “ _____ ”*]

6) **(Answer only if you did not check any item in question 5)**

I presently do not have a REAL ID-compliant license/ID nor any of the forms of identification listed above. I plan on obtaining a REAL-ID:

- a) Within the next 6 months (or before end of 2020)
- b) Within the next 12 months (or before June 2021)
- c) Within next 18 months (or before end of 2021)
- d) Not within the next 18 months (January 2022 or later)

7) Where did you find information about the October 1, 2021 REAL ID deadline? **Please select all that apply.**

- I have not heard of REAL ID before this survey
- Information from my State government (e.g., DMV or Governor)
- Local or national news
- Other media sources (tv, radio, social media, blogs, etc.)
- Airline or Airport
- Travel agency
- DHS.gov
- TSA.gov
- TSA Contact Center
- TSA Social Media (Twitter, Instagram, etc.)
- TSA Precheck Member Notification
- Posted signage at the airline check-in or bag drop area
- Posted signage at the airport security checkpoint
- TSA Security Officers at the security checkpoint
- Word of mouth
- Other: [Input Field: "Please Specify Additional Sources Not Listed"]

8) What is your age range?

- a) Age 18 – 29
- b) Age 30 – 44
- c) Age 45- 59
- d) Age 60 – 74
- e) Age 75 and older
- f) Prefer not to answer

9) What U.S. State or Country do you live in?

[Free Response]

10) How can TSA improve communication with travelers to make their awareness of the October 1, 2021 REAL ID requirement as clear as possible?

[Free Response]

The survey is complete. Thank you for your time. For more information about REAL ID, go to www.tsa.gov/real-id.

Paperwork Reduction Act Statement: TSA is collecting this information to assess passengers' knowledge of the REAL ID Act requirements. The public burden for this voluntary collection of information is estimated to be approximately 2 minutes. An agency may not conduct or sponsor, and persons are not required to respond to a collection of information, unless it displays a valid OMB control number. The OMB control number assigned to this collection is 1652-0058, which expires 09/30/2022. Send comments regarding this burden estimate or collection to: TSA-11, Attention: PRA 1652-0058, TSA REAL ID survey, 601 South 12th Street, Arlington, VA 20598-6011.