

**HUD Applicant Experience Survey (CoC Applicants)**  
**OMB No. 2535-0116 (exp. 3/31/2026)**

**PRA Burden Statement:** The public reporting burden for the *HUD Applicant Experience Survey* is estimated to average 10 minutes per respondent. These burden estimates include the time for reviewing instructions and responding to the survey questions. Comments regarding the accuracy of this burden estimate and any suggestions for reducing this burden can be sent to U.S. Department of Housing and Urban Development, Office of the Chief Data Officer, R, 451 7th St SW, Room 8210, Washington, DC 20410-5000 or email: [PaperworkReductionActOffice@hud.gov](mailto:PaperworkReductionActOffice@hud.gov). Do not send completed forms to this address. HUD may not conduct or sponsor, and a person is not required to respond to, a collection of information unless the collection displays a valid OMB control number. HUD is collecting this information in order to learn about applicants' experience in responding to a Notice of Funding Opportunity (NOFO), and HUD will use this information to improve the development of future NOFOs. This information collection is voluntary.

*Welcome to the HUD Applicant Experience Survey.*

*This is an optional survey to gather information about your experience applying for one of HUD's Notice of Funding Opportunities (NOFO).*

- *HUD will use your feedback to help improve future NOFOs. HUD estimates that this survey will take about 10 minutes to complete.*
- *Your responses will not impact the status of your application. HUD will not share your responses outside of the department.*
- *If you applied to multiple HUD NOFO opportunities, please ensure that your response to this survey aligns with the correct NOFO to which you applied.*
- *If you are filling out this survey multiple times for multiple NOFOs you have applied for, you might have to clear your browser's cache or use a different browser before filling out the survey an additional time.*
- *Questions that require a response are marked with an asterisk. If you have any questions or problems completing this survey, please contact the following:*  
[\*HUDApplicantSurvey@HUD.gov\*](mailto:HUDApplicantSurvey@HUD.gov).
- *HUD greatly appreciates your feedback on how we can improve the NOFO application experience.*

**Respondent and Organization Information**

*In this section, you will be asked about your organization and your role in helping to complete and submit your application.*

1. Which NOFO did you apply to? *[drop down list]*
2. Is your organization a Continuum of Care (CoC)? *[Check one]*
  - a. Yes
  - b. No
3. What is your Continuum of Care (CoC) region number? *[Text box; alphanumeric; "-" allowed; 6 characters]*  
*Example MI-500, GA-501, etc.*
4. What role did you play in preparing and submitting this application? *[Check one]*
  - a. Continuum of Care (CoC) Applicant
  - b. Continuum of Care (CoC) Project Applicant

**HUD Applicant Experience Survey (CoC Applicants)**  
**OMB No. 2535-0116 (exp. 3/31/2026)**

- c. Other [If “Other,” please fill in the blank]
5. Organization name *[text box]*
  6. Unique Entity Identifier (UEI) *[text box, numeric, 12 characters only]*
  7. Organization city *[text box]*
  8. Organization state/territory *[drop down]*
  9. Organization zip code *[text box, numeric, 5 characters only]*
  10. Organization type *[Check one]*
    - a. State Government
    - b. County Government
    - c. City or Township Government
    - d. Special District Government
    - e. Regional Organization
    - f. U.S. Territory or Possession
    - g. Independent School District
    - h. Public/State Controlled Institution of Higher Education
    - i. Indian/Native American Tribal Government (Federally Recognized)
    - j. Indian/Native American Tribal Government (Other than Federally Recognized)
    - k. Indian/Native American Tribally Designated Organization
    - l. Public/Indian Housing Authority
    - m. Nonprofit with 501(c)(3) IRS Status (Other than Institution of Higher Education)
    - n. Nonprofit without 501(c)(3) IRS Status (Other than Institution of Higher Education)
    - o. Private Institution of Higher Education
    - p. Individual
    - q. For-Profit Organization (Other than Small Business)
    - r. Small Business
    - s. Hispanic-serving Institution
    - t. Historically Black Colleges and Universities (HBCUs)
    - u. Tribally Controlled Colleges and Universities (TCCUs)
    - v. Alaska Native and Native Hawaiian Serving Institutions
    - w. Non-domestic (non-US) Entity
    - x. Other (specify)
  11. Do any of the following categories apply to your organization? *[Check all that apply]*
    - a. Applying to this funding opportunity for the first time
    - b. Small local government
    - c. Community college
    - d. Historically Black College or University (HBCU)
    - e. Hispanic-Serving Institution (HSI)
    - f. Tribal College or University (TCU)
    - g. Asian American and Native American Pacific Islander-Serving Institution (AANAPISI)

**HUD Applicant Experience Survey (CoC Applicants)**  
**OMB No. 2535-0116 (exp. 3/31/2026)**

- h. Rural Area (refer to the “rural area” definition used by the HUD office that published your NOFO)
  - i. N/A
  - j. Other [textbox]
12. How many people from your organization were involved in completing and submitting the application? *Please provide a numerical response. [text box, numeric only]*
13. Approximately how many hours did it take staff in your organization to complete the application? *If multiple staff worked on the application, please add their hours together. [text box, numeric only]*
14. Did your organization hire a grant writer/consultant to put together the application? *[Check one]*
- a. Yes
  - b. No

**Learning about this Notice of Funding Opportunity (NOFO)**

*In this section, you will be asked about the ways in which HUD communicates about upcoming funding opportunities.*

15. How did you hear about this NOFO? *[Check all that apply]*
- a. E-Snaps CoC Application and Grants System
  - b. HUD Funding Opportunity Website
  - c. HUD Funding Opportunity Listserv
  - d. Federal Register
  - e. Other (please specify): [text box]

16. The table below lists the different ways HUD communicates about upcoming funding opportunities. Please indicate your level of satisfaction with the information you received from each of the sources in the table below.

<b>Source</b>	<b>Very dissatisfied</b>	<b>Dissatisfied</b>	<b>Neither satisfied nor dissatisfied</b>	<b>Satisfied</b>	<b>Very satisfied</b>	<b>Don't know/ Not applicable</b>
E-Snaps CoC Application and Grants System						
HUD Funding Opportunity Listserv						
HUD Funding Opportunity Website						
HUD Program Office Listserv						
Webinar(s)						

17. If you selected “*very dissatisfied*” or “*dissatisfied*” for any of the sources of information above, please let us know what we can do to improve. *[text box]*

**HUD Applicant Experience Survey (CoC Applicants)**  
**OMB No. 2535-0116 (exp. 3/31/2026)**

**Applying for this NOFO**

*In this section, you will be asked about different elements of the NOFO application process.*

18. In the table below, please indicate your level of satisfaction with the following elements of the application process.

	<b>Very dissatisfied</b>	<b>Dissatisfied</b>	<b>Neither satisfied nor dissatisfied</b>	<b>Satisfied</b>	<b>Very satisfied</b>	<b>Don't know/ Not applicable</b>
Clarity of the application instructions						
Understanding which documents/forms were required						
Navigating the online application (e.g., saving your work, navigating through sections, opening hyperlinks, uploading attachments etc.)						
NOFO Frequently Asked Questions						
Responses to individual questions from HUD staff						
Submission timeline						

**Changes Since Previous NOFO Publication**

*In this section, you will be asked about how your experience this year was different from your experience with previous NOFO application submissions.*

19. Did you apply for this funding opportunity the last time it was available? *[Check one]*

- a. Yes
- b. No

[If “Yes,” continue to question 20; if “No,” continue to question 22]

20. How would you rate your experience applying for this NOFO as compared with your experience the last time you applied for this same funding opportunity?

**HUD Applicant Experience Survey (CoC Applicants)**  
**OMB No. 2535-0116 (exp. 3/31/2026)**

Activity	Much worse	Somewhat worse	Stayed the same	Somewhat better	Much better	Don't know/ Not applicable
Learning about the NOFO (webinars, HUD website, etc.)						
Understanding application instructions						
Understanding what documents/forms need to be submitted						
Understanding how to respond to the rating factors						
Clarity and timeliness of HUD's response to questions						
Meeting the application deadline						

21. Overall, would you say preparing and submitting this NOFO application was easier or harder than your experience applying for this NOFO the last time it was available?  
*[Check one]*

- a. Harder
- b. About the same
- c. Easier

**Overall Applicant Experience**

*In this last section, you will be asked about your overall satisfaction with your recent NOFO application submission.*

22. Based on my experience completing this application, I trust HUD to streamline and manage the pre-award activities for all HUD programs. *[Check one]*

- a. Strongly disagree
- b. Disagree
- c. Neither disagree/agree
- d. Agree
- e. Strongly agree

23. Overall, I was satisfied with my application experience with HUD. *[Check one]*

- a. Strongly disagree
- b. Disagree
- c. Neither disagree/agree
- d. Agree
- e. Strongly agree

24. Please provide any other suggestions for how HUD could have improved your experience applying for this NOFO. [text box]

**HUD Applicant Experience Survey (CoC Applicants)**  
**OMB No. 2535-0116 (exp. 3/31/2026)**

*Survey exit text: Finished! Thank you for completing the HUD Applicant Experience Survey. HUD will use the information that you shared to make improvements in future NOFOs. HUD appreciates your time and your willingness to provide feedback on how we can improve!*