

**DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT**

[Docket No. FR-7011-N-29]

**60-Day Notice of Proposed Information Collection: Generic Customer Satisfaction Surveys****AGENCY:** Office of the Chief Information Officer, HUD.**ACTION:** Notice.

**SUMMARY:** HUD is seeking approval from the Office of Management and Budget (OMB) for the information collection described below. In accordance with the Paperwork Reduction Act, HUD is requesting comment from all interested parties on the proposed collection of information. The purpose of this notice is to allow for 60 days of public comment.

**DATES: Comments Due Date:** September 6, 2019.

**ADDRESSES:** Interested persons are invited to submit comments regarding this proposal. Comments should refer to the proposal by name and/or OMB Control Number and should be sent to: Colette Pollard, Reports Management Officer, QDAM, Department of Housing and Urban Development, 451 7th Street SW, Room 4176, Washington, DC 20410-5000; telephone 202-402-3400 (this is not a toll-free number) or email at [Colette.Pollard@hud.gov](mailto:Colette.Pollard@hud.gov) for a copy of the proposed forms or other available information. Persons with hearing or speech impairments may access this number through TTY by calling the toll-free Federal Relay Service at (800) 877-8339.

**FOR FURTHER INFORMATION CONTACT:** Colette Pollard, Reports Management Officer, QDAM, Department of Housing and Urban Development, 451 7th Street SW, Washington, DC 20410; email [Colette.Pollard@hud.gov](mailto:Colette.Pollard@hud.gov) or telephone 202-402-3400. This is not a toll-free number. Persons with hearing or speech impairments may access this number through TTY by calling the toll-free Federal Relay Service at (800) 877-8339. Copies of available documents submitted to OMB may be obtained from Ms. Pollard.

**SUPPLEMENTARY INFORMATION:** This notice informs the public that HUD is seeking approval from OMB for the information collection described in Section A.

**A. Overview of Information Collection**

*Title of Information Collection:* Generic Customer Satisfaction Surveys.  
*OMB Approval Number:* 2535-0116.  
*Type of Request:* Extension on a currently approved.

*Form Number:* None.

*Description of the need for the information and proposed use:* Executive Order 12862, "Setting Customer Service Standards" requires that Federal agencies provide the highest quality service to our customers by identifying them and determining what they think about our services. The surveys covered in the request for a generic clearance will provide HUD a means to gather this data directly from our customers. HUD will conduct various customer satisfaction surveys to gather feedback and data directly from our customers to determine the kind and quality of services and products they want and expect to receive.

*Estimated Number of Respondents:* 117,248.*Estimated Number of Responses:* 117,248.*Frequency of Response:* 1.*Average Hours per Response:* 0.80.*Total Estimated Burden:* 13,229.**B. Solicitation of Public Comment**

This notice is soliciting comments from members of the public and affected parties concerning the collection of information described in Section A on the following:

(1) Whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility;

(2) The accuracy of the agency's estimate of the burden of the proposed collection of information;

(3) Ways to enhance the quality, utility, and clarity of the information to be collected; and

(4) Ways to minimize the burden of the collection of information on those who are to respond; including through the use of appropriate automated collection techniques or other forms of information technology, e.g., permitting electronic submission of responses.

HUD encourages interested parties to submit comment in response to these questions.

*Authority*

Section 3507 of the Paperwork Reduction Act of 1995, 44 U.S.C. Chapter 35.

Dated: June 26, 2019.

**Colette Pollard,**

*Department Paperwork Reduction Act Officer,  
Office of the Chief Information Officer.*

[FR Doc. 2019-14464 Filed 7-5-19; 8:45 am]

**BILLING CODE 4210-67-P****DEPARTMENT OF THE INTERIOR****Bureau of Land Management**

[LLNVL06000 L58210000.EU0000 241A; N-89337; N-94524; N-94525; MO #4500132140]

**Notice of Realty Action: Proposed Competitive Sale in White Pine County, Nevada****AGENCY:** Bureau of Land Management, Interior.**ACTION:** Notice of realty action.

**SUMMARY:** The Bureau of Land Management (BLM) proposes to offer, by competitive sale, three parcels of public land totaling 431.53 acres in White Pine County, Nevada, pursuant to the White Pine County Conservation, Recreation, and Development Act of 2006 (WPCCRDA). The sale will be subject to the applicable provisions of Section 203 of the Federal Land Policy and Management Act of 1976 (FLPMA), as amended and the BLM land sale regulations. Public lands must sell at not less than the appraised fair market values (FMV).

**DATES:** Submit written comments to the BLM at the address below. The BLM must receive the comments on or before August 22, 2019. The sale, by sealed-bid and oral public auction will be held on Thursday, September 5, 2019, at 1:00 p.m., Pacific Time at White Pine County Library, 950 Campton Street, Ely, Nevada 89301. The BLM will start accepting sealed-bids beginning August 22, 2019. Sealed-bids must be received at the BLM, Bristlecone Field Office no later than 4:30 p.m., Pacific Time on August 29, 2019. The BLM will open sealed-bids on the day of the sale, just prior to the oral bidding.

**ADDRESSES:**

- *Mail written comments, submit sealed-bids and obtain forms at:* Bristlecone Field Office, 702 N Industrial Way, Ely, NV 89301.

- *Sale Location:* White Pine County Library, 950 Campton Street, Ely, Nevada 89301.

- *Certificate of Eligibility forms are also available at the BLM website at:* <https://www.blm.gov/documents/nevada/frequently-requested/data/certificate-eligibility>.

- *Registration forms are available at:* <https://www.blm.gov/services/electronic-forms>.

**FOR FURTHER INFORMATION CONTACT:**

Susan Grande, Realty Specialist, Ely District Office, 702 North Industrial Way, Ely, Nevada 89301, by telephone at 775-289-1809, or by email at [sgrande@blm.gov](mailto:sgrande@blm.gov); or Mindy Seal, Field