## **U.S. PURCHASERS' QUESTIONNAIRE**

### LARGE RESIDENTIAL WASHERS FROM KOREA AND MEXICO

This questionnaire must be received by the Commission by November 8, 2018

See last page for filing instructions.

The information called for in this questionnaire is for use by the United States International Trade Commission in connection with its review of the countervailing and antidumping duty orders concerning large residential washers from Korea and Mexico (Inv. Nos. 701-TA-488 and 731-TA-1199-1200 (Review)). The information requested in the questionnaire is requested under the authority of the Tariff Act of 1930, title VII. This report is mandatory and failure to reply as directed can result in a subpoena or other order to compel the submission of records or information in your firm's possession (19 U.S.C. § 1333(a)). Further information on this questionnaire can be obtained from Tana von Kessler (202-205-2389, tana.vonkessler@usitc.gov).

Name of firm \_\_\_\_\_

City		State	Zip Code		
Website					
Has your firm	purchased lar	rge residential washers and/or or	ut-of-scope top-load	I washers (as defined on pages	
2-3) <u>from any</u>	source (dome	estic or foreign) at any time since	January 1, 2012?		
□ NO	(Sign the cert	tification below and promptly return	only this page of the o	questionnaire to the Commission)	
YES	(Complete all	I parts of the questionnaire, and retu	rn the entire question	nnaire to the Commission)	
-		a the Commission <i>Drop Box</i> b v/oinv/. (PIN: WASH)	y clicking on the fo	ollowing link:	
		CERTIFICAT	ION		
ted by the Commi undersigned, ackr	ssion on the s	same or similar merchandise. at information submitted in res	ponse to this requ	ner import-injury proceedings of est for information and throug its employees and Offices, and	hout this
s, and evaluation lix 3; or (ii) by U.S	ns relating to S. governmen	o the programs, personnel, an	d operations of th	, or (b) in internal investigation ne Commission including under ersecurity purposes. I understan	5 U.S.C.
of Authorized Offic	cial	Title of Authorized Official		- Date	
				Date	
		Phone:			

#### PART I.—GENERAL INFORMATION

<u>Background.</u>--On February 15, 2013, the Department of Commerce ("Commerce") issued a countervailing duty order on imports of large residential washers from Korea and antidumping duty orders on imports of large residential washers from Korea and Mexico. On January 2, 2018, the Commission instituted reviews pursuant to section 751(c) of the Tariff Act of 1930 (19 U.S.C. § 1675(c)) (the Act) to determine whether revocation of the orders would be likely to lead to continuation or recurrence of material injury to the domestic industry within a reasonably foreseeable time. If both the Commission and Commerce make affirmative determinations, the orders will remain in place. If either the Commission or Commerce makes negative determinations, Commerce will revoke the orders. Questionnaires and other information pertinent to this proceeding are available at <a href="https://www.usitc.gov/investigations/701731/2018/large\_residential\_washers\_korea\_and\_mexico/first\_review\_full.htm">https://www.usitc.gov/investigations/701731/2018/large\_residential\_washers\_korea\_and\_mexico/first\_review\_full.htm</a>.

<u>Large residential washers</u> covered by these reviews are all automatic clothes washing machines, regardless of the orientation of the rotational axis, except as noted below, with a cabinet width (measured from its widest point) of at least 24.5 inches (62.23 cm) and no more than 32.0 inches (81.28 cm).

Also covered are certain subassemblies used in large residential washers, namely: (1) all assembled cabinets designed for use in large residential washers which incorporate, at a minimum: (a) at least three of the six cabinet surfaces; and (b) a bracket; (2) all assembled tubs<sup>1</sup> designed for use in large residential washers which incorporate, at a minimum: (a) a tub; and (b) a seal; (3) all assembled baskets<sup>2</sup> designed for use in large residential washers which incorporate, at a minimum: (a) a side wrapper;<sup>3</sup> (b) a base; and (c) a drive hub;<sup>4</sup> and (4) any combination of the foregoing subassemblies.

Excluded from the scope are stacked washer-dryers and commercial washers. The term "stacked washer-dryers" denotes distinct washing and drying machines that are built on a unitary frame and share a common console that controls both the washer and the dryer. The term "commercial washer" denotes an automatic clothes washing machine designed for the "pay per use" market meeting either of the following two definitions:

(1) (a) it contains payment system electronics;<sup>5</sup> (b) it is configured with an externally mounted steel frame at least six inches high that is designed to house a coin/token operated payment system (whether or not the actual coin/token operated payment system is installed at the time of importation); (c) it contains a push button user interface with a maximum of six manually selectable wash cycle settings, with no ability of the end user to otherwise modify water temperature, water level, or spin speed for a selected wash cycle setting; and (d) the

<sup>&</sup>lt;sup>1</sup> A "tub" is the part of the washer designed to hold water.

<sup>&</sup>lt;sup>2</sup> A "basket" (sometimes referred to as a "drum") is the part of the washer designed to hold clothing or other fabrics

<sup>&</sup>lt;sup>3</sup> A "side wrapper" is the cylindrical part of the basket that actually holds the clothing or other fabrics.

<sup>&</sup>lt;sup>4</sup> A "drive hub" is the hub at the center of the base that bears the load from the motor.

<sup>&</sup>lt;sup>5</sup> "Payment system electronics" denotes a circuit board designed to receive signals from a payment acceptance device and to display payment amount, selected settings, and cycle status. Such electronics also capture cycles and payment history and provide for transmission to a reader.

console containing the user interface is made of steel and is assembled with security fasteners; <sup>6</sup> or

(2) (a) it contains payment system electronics; (b) the payment system electronics are enabled (whether or not the payment acceptance device has been installed at the time of importation) such that, in normal operation,<sup>7</sup> the unit cannot begin a wash cycle without first receiving a signal from a bona fide payment acceptance device such as an electronic credit card reader; (c) it contains a push button user interface with a maximum of six manually selectable wash cycle settings, with no ability of the end user to otherwise modify water temperature, water level, or spin speed for a selected wash cycle setting; and (d) the console containing the user interface is made of steel and is assembled with security fasteners.

Also excluded from the scope are automatic clothes washing machines with a vertical rotational axis and a rated capacity of less than 3.7 cubic feet, as certified to the U.S. Department of Energy pursuant to 10 CFR 429.12 and 10 CFR 429.20, and in accordance with the test procedures established in 10 CFR Part 430.

Large residential washers are currently imported under statistical reporting numbers 8450.20.0040 and 8450.20.0080 of the Harmonized Tariff Schedule of the United States (HTSUS). They may also be imported under HTSUS subheadings 8450.11.0040, 8450.11.0080, 8450.90.2000, and 8450.90.6000. The HTSUS provisions are for convenience and customs purposes; the written description of the scope is dispositive.

<u>Out-of-scope top-load washers</u>.-- Automatic clothes washing machines with a vertical rotational axis and a rated capacity of less than 3.7 cubic feet, as certified to the U.S. Department of Energy pursuant to 10 CFR 429.12 and 10 CFR 429.20, and in accordance with the test procedures established in 10 CFR Part 430.

<u>Purchaser</u>.--Any firm engaged, either directly or through a parent company or subsidiary, in purchasing large residential washers from another firm that produces, imports, or otherwise distributes large residential washers.

**Reporting of information**.-- If information is not readily available from your records, provide carefully prepared estimates. If your firm is completing more than one questionnaire in connection with this proceeding (i.e., a producer, importer, and/or purchaser questionnaire), you need not respond to duplicated questions.

<sup>&</sup>lt;sup>6</sup> A "security fastener" is a screw with a non-standard head that requires a non-standard driver. Examples include those with a pin in the center of the head as a "center pin reject" feature to prevent standard Allen wrenches or Torx drivers from working.

<sup>&</sup>lt;sup>7</sup> "Normal operation" refers to the operating mode(s) available to end users (i.e., not a mode designed for testing or repair by a technician).

<u>Confidentiality</u>.--The commercial and financial data furnished in response to this questionnaire that reveal the individual operations of your firm will be treated as confidential by the Commission to the extent that such data are not otherwise available to the public and will not be disclosed except as may be required by law (see 19 U.S.C. § 1677f). Such confidential information will not be published in a manner that will reveal the individual operations of your firm; however, general characterizations of numerical business proprietary information (such as discussion of trends) will be treated as confidential business information only at the request of the submitter for good cause shown.

<u>Verification</u>.--The information submitted in this questionnaire is subject to audit and verification by the Commission. To facilitate possible verification of data, please keep all of your files, worksheets, and supporting documents used in the preparation of the questionnaire response. Please also retain a copy of the final document that you submit.

**Release of information**.--The information provided by your firm in response to this questionnaire, as well as any other business proprietary information submitted by your firm to the Commission in connection with this proceeding, may become subject to, and released under, the administrative protective order provisions of the Tariff Act of 1930 (19 U.S.C. § 1677f) and section 207.7 of the Commission's Rules of Practice and Procedure (19 CFR § 207.7). This means that certain lawyers and other authorized individuals may temporarily be given access to the information for use in connection with this proceeding or other import-injury proceedings conducted by the Commission on the same or similar merchandise; those individuals would be subject to severe penalties if the information were divulged to unauthorized individuals.

	mbine the data for all establis	nments into a single response.  purchase of large residential was
· ·	•	h (whether or not physically sepa
OwnershipIs your firm	owned, in whole or in part, by	any other firm?
No YesL	ist the following information.	
Firm name	Address	Extent of ownersh (percent)
esidential washers to the	e United States?	
No YesL	ist the following information.	
No YesL	ist the following information.  Country	Affiliation
	<u> </u>	Affiliation
	<u> </u>	Affiliation
Firm name  Related producersDoes	Country  s your firm have any related fire	
Firm name  Related producersDoes	Country  s your firm have any related fire	
Firm name  Related producersDoes	Country  s your firm have any related firm washers?	Affiliation  rms, either domestic or foreign, t
Related producersDoesoroduce large residential  No YesL	Country  s your firm have any related firm washers?  ist the following information.	rms, either domestic or foreign

I-5.	Business planDoes your company or any related firm have a business plan or any internal
	documents that describe, discuss, or analyze expected market conditions for large residential
	washers?

No	If yes, please provide these documents. If you are not providing the requested documents, please explain why not.

#### PART II.--PURCHASES

<u>Contact information</u>.--Please identify the responsible individual and the manner by which Commission staff may contact that individual regarding the confidential information submitted in this questionnaire.

Name	
Title	
Email	
Telephone	

## II-1. Purchases.—

(a) Please estimate your firm's total U.S. purchases of large residential washers in 2017. (Do not include imports for which your firm was the importer of record; such imports should be reported in your U.S. importer's questionnaire.)

Quantity (units)	
=	

(b) Estimate the percentage of the quantity of your firm's purchases of large residential washers in 2017 that were produced in each of the specified countries.

Large residential washers produced in:	Share of quantity of 2017 purchases
United States	%
Korea	%
Mexico	%
All other countries <sup>1</sup>	%
Sources unknown	%
Total (should sum to 100.0%)	0.0 %
<sup>1</sup> Please identify these countries:	

(c) Estimate the percentage of the quantity of your firm's purchases of large residential washers in 2017 that were produced by each of the specified firms.

Large residential washers produced by:	Share of quantity of 2017 purchases
Whirlpool and/or GE	%
Samsung	%
LG	%
Electrolux	%
All other firms <sup>1</sup>	%
Total (should sum to 100.0%)	0.0 %
<sup>1</sup> Please identify these firms:	

## II-2. Purchases before and after orders.--

(a)	Did your firm purchase large residential washers from Korea and/or Mexico before 2013?
	☐ Noskip to (d) ☐ Yes
(b)	If yes, has your pattern of purchasing large residential washers from Korea and/or Mexico changed since February 2013?
	No, our pattern of purchasing is essentially unchanged.
	Yes, we discontinued purchases from Korea because of the order.
	Yes, we reduced purchases from Korea because of the order.
	Yes, but we changed the pattern of purchases from Korea for reasons other than the order. Please explain:
	Yes, we discontinued purchases from Mexico because of the order.
	Yes, we reduced purchases from Mexico because of the order.
	Yes, but we changed the pattern of purchases from Mexico for reasons other than the order. Please explain:

	(c)	sources (i.e	•	other than I	•		om nonsubject foreign ged since the imposition of
		We did not	purchase fr	om nonsubje	ect foreign	sources befor	re or after the order.
		No, our pat	tern of purc	hasing is ess	entially und	changed.	
		Yes, we inc	reased purc	hases from r	nonsubject	foreign sourc	es because of the order.
			_	ur pattern of order. Pleas	-	from nonsub	ject foreign sources for
II-3.		Mexico in I sources in No	I-2b <u>and</u> tha II-2c, were s Yes	t your firm i uch increase s <u>s</u> Please in	ncreased po ed purchase dicate how	urchases of L s from the sa the shares o	urchases from Korea and/or RWs from other country me LRW producer/supplier?  f your firm's purchases of a January 1, 2012.
Source of pu		Did not purchase	Decreased		Constant	-	Explanation for trend
United St	tates						
Korea	a						
Mexic	Ю						
All other co	untries						
Sources un	known						
II-4.		-				origin with w ners market.	hich your firm has
	Unit		Corea	Mexico	Other countries	Other	countries (specify)

II-5. <u>Supplier identification</u>.--Please list your firm's <u>FIVE</u> largest suppliers of large residential washers since January 1, 2012. Also, provide the share of the quantity of your firm's total purchases of large residential washers that each of these suppliers accounted for in 2017.

No.	Supplier's name	City and state	Share of quantity of 2017 purchases
1			%
2			%
3			%
4			%
5			%

## PART III.--MARKET CHARACTERISTICS AND PURCHASING PRACTICES

Retailer				
Buying g	oup			
Home bu	ilder/cor	ntract	or	
	or/ whol	esale	r	
Other (D	escribe: _		_)	
Competition fo	<u>sales</u> [	Оо уо	u con	arge residential washers, please answer questions III-2 and a support of the sales to your customers with the manufacturers a large residential washers?
No Yes	If yes,	plea	se de	scribe.
Types of custom vashers?	<u>ers</u> Wh	nat ar	e the	major types of customers to which you sell large resident
vashers? SubstitutesHa	ve there	beer	ı any	changes in the number or types of products that can be
vashers? SubstitutesHa	ve there arge resi	beer denti	ı any	changes in the number or types of products that can be
vashers? SubstitutesHasubstituted for changes?	ve there arge resi	beer denti	ı any ı al wa:	shers since January 1, 2012? Do you anticipate any future

III-5. <u>Demand trends.</u>--Indicate how demand within the United States and outside of the United States (if known) for large residential washers has changed since January 1, 2012, and how you anticipate demand will change in the future. Explain any trends and describe the principal factors that have affected, and that you anticipate will affect, these changes in demand.

Market	Overall increase	No change	Overall decrease	Fluctuate with no clear trend	Explanation and factors
		Demand	d since Janua	ary 1, 2012	
Within the United States					
Outside the United States					
		Antici	pated future	demand	
Within the United States					
Outside the United States					

- III-6. Market studies.--Please provide as a separate attachment to this request any studies, surveys, etc. that you are aware of that quantify and/or otherwise discuss large residential washers supply (including production capacity and capacity utilization) and demand in (1) the United States, (2) each of the other major producing/consuming countries, including Korea and Mexico, and (3) the world as a whole. Of particular interest is such data from 2012 to the present and forecasts for the future.
- III-7. <u>Country preferences.</u>--Do you or your customers ever specifically order large residential washers from one country in particular over other possible sources of supply?

No	Yes	If yes, identify the countries and explain.

III-8.	Importance of purchasing domestic productPlease fill out the table below, estimating the
	percentage of your firm's total 2017 purchases of large residential washers that required large
	residential washers produced in the United States.

	Estimated percentage of your firm's total 2017 purchases of large residential washers
Purchases that did not require domestic product	%
Purchases that were required by law or regulation to be domestic product (e.g., government purchases under "Buy American" provisions)	%
Purchases that were not required by law or regulation, but were required by your customers to be domestic product	%
Purchases that were required to be domestic product for other reasons (explain: )	%
Total (should sum to 100.0%)	0.0 %

### III-9. Conditions of competition.--

(a) Is the large residential washers market subject to business cycles (other than general economy-wide conditions) and/or other conditions of competition distinctive to large residential washers?

Check all tl	hat apply.	Please describe.
	No	Skip to question III-10.
	Yes-Business cycles (e.g. seasonal business)	
	Yes-Other distinctive conditions of competition	

(b) If yes, have there been any changes in the business cycles or conditions of competition for large residential washers since January 1, 2012?

No	Yes	If yes, describe.

**United States** 

-10.	Impact of the section 201 safeguard measure on firm and market. —										
	201 safegu on your firr impact on y rate quotas	ard measum's large r your firm as provided is differen	ire on impesidentiand/or the for fully a	ports of larger I washers pe e overall massembled propriate in	ge residential ourchases and arket was diff washers vers	quent implementation of the section washers have any discernible impact /or the market as a whole? If the ferent based on the different tariffus covered washer parts, please arrative response below.					
	l'	tem				Response					
-	Impact on firm <sup>1</sup>	Ţ									
•	Impact on over	all market	2								
	(b) Assessmen effects that	cement of the control	the safegu ic effects has obse	of the sec	es on January 2 tion 201 safe regards to the	d compare the overall market before and 22, 2018.  guard measurePlease indicate the e announcement on January 22, 2018 feguard measure on imports of large					
	Item	Overall improve	No change	Overall worsen	Fluctuate with no clear trend	Explanation and factors					
lar	rall demand for ge residential hers in the U.S. market										
resid	rices for large dential washers he U.S. market										
resid	npact on your firm's large dential washers rchases in the										

	Item	Strongly worsened	Somewhat worsened	No change	Somewhat improved	Strongly
(с	) <u>Changes to forward</u> impact did the anno section 201 safegua forward-looking ou	ouncement on lard measure on	January 22, 201	8 and subseque	ent implementa	tion of the

	Item		Strongly worsened	Somewhat worsened	No ch	ange	Somewhat improved	Strongly improved
	Firm's forwar looking outlo	-						
	Please explana	ation:						
III-11.	-11. <u>Decisions based on producer and country-of-origin.</u> How often does your firm, and if you know, do your customers, make purchasing decisions involving large residential washers bas on its producer or country of origin?							
		Always	Usually	Sometimes	Never	If at	least sometim	es, explain.
			Decisio	on based on pr	oducer			
Your firm [								
Your customers								
			Decision b	ased on count	ry of orig	in		
Your fir	rm							
Your cu	ıstomers							

III-13.

III-14.

III-12.	Availability of supplyHas the availability of large residential washers in the U.S. market
	changed since January 1, 2012? Do you anticipate any future changes?

Availab	ility in th	ne U.S.			Please explain, noting the countries and reasons for the
	market	ic 0.5.	No	Yes	changes.
Changes	since Jan	nuary 1, 2	2012:		
U.Sprod	uced pro	oduct			
Imports f	rom Kore	ea			
Imports f	rom Mex	kico			
Imports for countries		ther			
Anticipat	ed chang	ges:			
U.Sprod	uced pro	oduct			
Imports f	rom Kore	ea			
Imports f	rom Mex	kico			
Imports for countries		ther			
		-		-	Are certain grades/types/sizes of large residential ountry sources?
No	Yes	If yes, p	lease	ident	tify the countries and the grade/type/size.
large residuallocation	dential w or "cont s, deliver	ashers si rolled or ing less t	nce Ja der ei	nuar ntry,"	used, declined, or been unable to supply your firm with by 1, 2012 (examples include placing customers on declining to accept new customers or renew existing unable to meet timely shipment
No	Yes	If yes,	pleas	e des	scribe.

# U.S. Purchasers' Questionnaire - Large Residential Washers (Review) Page 16 III-15. Purchasing frequency.--(a) How frequently do you make purchases of large residential washers (check one)? Weekly Monthly **Annually** Other If other, specify Daily Quarterly (b) Do you expect this purchasing frequency to change in the next two years? No Yes If yes, explain. III-16. Number of suppliers contacted.--How many suppliers do you generally contact before making a purchase? Between \_\_\_\_\_ and \_\_\_\_\_ firms. III-17. Supplier negotiations.--Do your firm's purchases of large residential washers usually involve negotiations between supplier and purchaser? If yes, explain the factors you generally negotiate and note whether your firm quotes competing prices during negotiations. No Yes

III-18. Change in suppliers.--Has your firm changed suppliers since January 1, 2012?

No	Yes	If yes, please list the supplier(s), whether the firm was added or dropped, and the reasons for the change.

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III-19.	New su	ppliers			
	(a)	-		ny new suppliers, either foreign or domestic, that have entered by 1, 2012?	d the
		No	Yes If	yes, please identify the firms.	
	(b)	Do you e	expect new	large residential washers suppliers to enter the U.S. market?	
		No	Yes If	yes, please explain.	
	<ul> <li>to sell large residential washers to your firm?</li> <li>If yes, provide the following information.</li> <li>The number of days to qualify a new supplier.</li> <li>A general description of the certification or qualification process. Also, a brief description of the factors that you consider when qualifying a new supplier (e.g., quality of product, reliability of supplier, etc.).</li> </ul>				
	No	Yes	Number of days	Process and factors	
III-21.	<u>Failure to certify</u> Since January 1, 2012, have any domestic or foreign producers failed in their attempts to certify or qualify their large residential washers with your firm or have any producers lost their approved status?				
	No	Yes		lease identify these firms, the countries where they are locate ons why they failed the certification/qualification.	ed, and
	L	1			

III-22.	Major purchasing factors Please list, in order of their importance, the three major factors
	your firm considers in deciding from whom to purchase large residential washers (examples
	include price, profit margin, features, quality, promotions, availability, etc.).

1.	
2.	
3.	
Ple	ease list any other factors that are very important in your purchase decisions:

III-23. <u>Purchasing factors.--</u>Please rate the importance of the following factors in your firm's purchasing decisions for large residential washers.

Factor	Very important	Somewhat important	Not important
Availability			
Brand			
Delivery terms			
Delivery time			
Design and styling			
Direct discounts offered <sup>1</sup>			
Dual-wash chambers			
Ease of use			
Fit, feel, and finish			
Indirect discounts offered <sup>2</sup>			
Innovative features			
Internet-connectivity			
Large capacity			
Margin opportunity <sup>3</sup>			
Minimum quantity requirements			
Packaging			
Payment terms			
Price			
Product consistency			
Product range			
Quality meets industry standards			
Quality exceeds industry standards			
Reliability of supply			
Technical support/service			
U.S. transportation costs			

<sup>&</sup>lt;sup>1</sup> Direct discounts are all discounts, incentives, allowances, rebates, promotional amount, cash incentives for retail sales personnel (SPIFFS), or other sales support, and/or any other form of payment or allowance to a retailer that are tied to sales of the specific large residential washers(s) for which the discounts are provided, whether or not such discounts are given on the sales price to the consumer or are in the form of a post-sale discount, rebate, or other type of sales support after the customer resells the product to its customer.

<sup>&</sup>lt;sup>2</sup> Indirect discounts are any discounts, incentives, allowances, rebates, promotional amount, cash incentives for retail sales personnel (SPIFFS) or other sales support, and/or any other form of payment or allowance to a retailer that, while not specifically tied to the products in question, are properly allocable to sales of such products because sales of such products were part of the basis on which the discount, incentive, allowance, etc. was given.

<sup>&</sup>lt;sup>3</sup> Margin opportunity refers to the profit margins for retails for the product in question.

# III-24. Quality characteristics.--What characteristics does your firm consider when determining the quality of large residential washers? III-25. Minimum quality.--How often does large residential washers from the following countries meet minimum quality specifications for your uses or your customers' uses? Rarely or Don't Source **Always** Usually Sometimes never know **United States** Korea Mexico Other: III-26. Frequency of decisions based on price.--How often does your firm purchase the large residential washers that are offered at the lowest price? Usually **Sometimes** Always Never

<b>IIS Purchasers'</b>	Questionnaire -	Large Residential	Washers	(Review)

III-27.	Price leadersA price leader	is defined as (1) one or more firms that initiate a price change,
	either upward or downward,	that is followed by other firms, or (2) one or more firms that have a
	significant impact on prices.	A price leader is not necessarily the lowest-priced supplier.

Please list the names of any firms you considered price leaders in the large residential washers market since January 1, 2012.

Firm(s)	Production location/country source	Describe how the firm(s) exhibited price leadership

III-28.	<u>Innovation leaders.</u> —An innovation leader is defined as a firm that initiated technological or
	quality improvements that mattered to your firm or to your firm's customers, or both. Please
	list the names of any firms you considered innovation leaders in the large residential washers
	market since January 1, 2012.

Firm(s)	Describe how the firm(s) exhibited innovation leadership	

III-29. <u>Customer flexibility top vs. front.</u>-How often are consumers willing to switch between a top load and a front load large residential washer based on relative pricing between the two offerings?

Always	Frequently	Sometimes	Never

III-30. Cross product in	mpact.—
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(a)	Does the availability and/or price of a highly featured large residential washer (i.e., one
	with many features such as large capacity heat, steam, color, etc.) affect the sales of less
	featured large residential washers?

No	Yes	Explain

(b) How often do price reductions on highly featured top-load and front load washers imported from Korea and/or Mexico put downward pressure on prices for less featured top-load washers from the United States?

		Frequency that price reductions on imported highly featured LRWs affect the price of less featured top-load washers from the United States							
	Always	Usually	Sometimes	Never	Explain.				
Imported top-load from Korea									
Imported top-load from Mexico									
Imported front load from Korea									
Imported front load from Mexico									

(c) How often do price reductions on less featured top-load washers from the United States put downward pressure on prices for highly featured top-load washers and front load washers imported from Korea and/or Mexico?

	-	Frequency that price reductions of less featured top-load washers from the United States affect the price on imported highly featured LRWs								
Item	Always	Usually	Sometimes	Never	Explain.					
Imported top-load from Korea										
Imported top-load from Mexico										
Imported front load from Korea										
Imported front load from Mexico										

					- <b>,</b>						
U.S. Pu	ırchasers'	Question	naire - <b>Large Re</b>	sidential Wa	shers (Revi	ew)		Page 23			
III-31.	<u>Cross supplier impact</u> Is the price you are willing to pay for offerings from any particular supplier influenced by the prices/features offered by competing suppliers?										
	No	Yes		etc.) in the p	roduct offer	ings of diff	erences (e.g., capac erent suppliers are	-			
III-32.	Floor spo	ots.—									
			uary 1, 2012, ha It different price	•	llocated floo	or spots to (	different types of re	sidential			
	No	Yes	If yes, please of	describe how	your firm o	lecides on t	the allocated floor s	pots.			
							owances, important ng a given floor spot				
	No	Yes	If yes, please o	describe.							
	(c) I	How has y	our firm's alloc	ation of floo	r spots of LR	:Ws change	d since January 1, 20	012?			
	Change i	in allocat ce to LRW		Decreased	Increased	Constant	Fluctuated				
	0	verall									
		ced in the ed States									

Imported from Korea

Imported from Mexico

Imported from all other countries

II-33.	Promoti	onal price	<u>:s.</u> —						
	(a) Since January 1, 2012, has the volume of large residential washers sold each year at promotional prices:								
		Increas	sed	Decreased	Remained the same				
	(b)	What per		ur large residential washer sale: 6	s was made at promotional				
II-34.	Drive typ	oe.—							
		Oo belt-dr oad wash		d washers compete in the U.S. n	narket with direct drive front				
	□ No−	skip to III-	-34c.	] Yes					
		-		I-34a, does the price of belt-driv t load washers?	ven front load washers affect the				
	No	Yes	If yes, please	describe.					
	(c) Do belt-driven top load washers compete in the U.S. market with direct drive top load washers?								
	□ No−	skip to III-	-35.	Yes					
	(d) If you answered yes in III-34c, does the price of belt-driven top load washers affect the price of direct drive top load washers?								
	No	Yes	If yes, please	describe.					

III-35.	Change	es in U.S. industry
	(a)	Please identify and discuss any improvements/changes in the U.S. large residential washers industry since January 1, 2012 and explain the factors, including the order(s) under review, that were responsible for each improvement/change.
	(b)	Please discuss any improvements/changes that you anticipate in the future in the U.S. large residential washers industry. Identify the time period and causes for these improvements/changes.
III-36.	U.S. maimport	of revocation of orders What do you think will be the effects on your firm and on the arket of any revocation of the countervailing duty order and antidumping duty orders on s of large residential washers from Korea and Mexico? Please include how the section 201 ard measure would impact the effect of any revocation.

## PART IV.-- PRODUCT COMPARISIONS

IV-1. <u>Interchangeability.--</u>Are large residential washers produced in the United States and in other countries interchangeable (i.e., can they physically be used in the same applications)?

Please indicate A, F, S, N, or 0 in the table below:

- A = the products from a specified country-pair are *always* interchangeable
- F = the products are *frequently* interchangeable
- S = the products are *sometimes* interchangeable
- N = the products are *never* interchangeable
- 0 = *no familiarity* with products from a specified country-pair

Country-pair	Korea	Mexico	Other countries					
United States								
Korea								
Mexico								
For any country-pair producing large residential washers which is <i>sometimes</i> or <i>never</i> interchangeable, please identify the country-pair and explain the factors that limit or preclude interchangeable use:								

IV-2. <u>Factors other than price</u>.--Are differences other than price (e.g., quality, availability, transportation network, product range, technical support, *etc.*) between large residential washers produced in the United States and in other countries a significant factor in your firm's purchases of the products?

Please indicate A, F, S, N, or 0 in the table below:

A = such differences are *always* significant

F = such differences are *frequently* significant

S = such differences are *sometimes* significant

N = such differences are *never* significant

0 = *no familiarity* with products from a specified country-pair

Country-pair	Korea	Mexico	Other countries
United States			
Korea			
Mexico			

For any country-pair for which factors other than price *always* or *frequently* are a significant factor in your firm's purchases of large residential washers, identify the country-pair and report the advantages or disadvantages imparted by such factors:

IV-3. <u>Factor country comparisons.</u>--For the factors listed below, please rate how large residential washers produced in each country you identified in your response to question II-4 compares with large residential washers produced in each of the other countries you identified. *If you are unfamiliar with the product from a particular country, please leave the boxes for those country comparisons blank.* S = Superior, C = Comparable, and I = Inferior.

	Product from <u>United States</u> compared to product from <u>Korea</u>			Un cor pro	oduct from the desired state of the desired state o	tes to om	Product from <u>Korea</u> compared to product from <u>Mexico</u>			
Factor	S	С	ı	S	С	ı	S	С	I	
Availability										
Brand										
Delivery terms										
Delivery time										
Design and styling										
Direct discounts offered <sup>1</sup>										
Dual-wash chamber										
Ease of use										
Fit, feel, and finish										
Indirect discounts offered <sup>2</sup>										
Innovative features										
Internet connectivity										
Large capacity										
Margin opportunity <sup>3</sup>										
Minimum quantity requirements										
Packaging										
Payment terms										
Price <sup>1</sup>										
Product consistency										
Product range										
Quality meets industry standards										
Quality exceeds industry standards										
Reliability of supply										
Technical support/service										
U.S. transportation costs <sup>4</sup>										

## IV-3. **Continued.**

If you are unfamiliar with the product from a particular country, please leave the boxes for those country comparisons blank. S = Superior, C = Comparable, and I = Inferior.

	Product from United States compared to product from Nonsubject countries			Product from <u>Korea</u> compared to  product from <u>Nonsubject</u> <u>countries</u>			Product from <u>Mexico</u> compared to  product from <u>Nonsubject</u> <u>countries</u>		
Factor	S	С	ı	s	С	ı	s	С	ı
Availability									
Brand									
Delivery terms									
Delivery time									
Design and styling									
Direct discounts offered <sup>1</sup>									
Dual wash chamber									
Ease of use									
Fit, feel, and finish									
Indirect discounts offered <sup>2</sup>									
Innovative features									
Internet connectivity									
Large capacity									
Margin opportunity <sup>3</sup>									
Minimum quantity requirements									
Packaging									
Payment terms									
Price <sup>1</sup>									
Product consistency									
Product range									
Quality meets industry standards									
Quality exceeds industry standards									
Reliability of supply									
Technical support/service									
U.S. transportation costs <sup>4</sup>									

Notes on next page.

Notes for	question	IV-3:
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- <sup>1</sup> Direct discounts are all discounts, incentives, allowances, rebates, promotional amount, cash incentives for retail sales personnel (SPIFFS), or other sales support, and/or any other form of payment or allowance to a retailer that are tied to sales of the specific large residential washers(s) for which the discounts are provided, whether or not such discounts are given on the sales price to the consumer or are in the form of a post-sale discount, rebate, or other type of sales support after the customer resells the product to its customer.
- <sup>2</sup> Indirect discounts are any discounts, incentives, allowances, rebates, promotional amount, cash incentives for retail sales personnel (SPIFFS) or other sales support, and/or any other form of payment or allowance to a retailer that, while not specifically tied to the products in question, are properly allocable to sales of such products because sales of such products were part of the basis on which the discount, incentive, allowance, etc. was given.
  - <sup>3</sup> Margin opportunity refers to the profit margins for retails for the product in question.
- <sup>4</sup> A rating of superior on price and U.S. transportation costs indicates that the first country generally has lower prices/U.S. transportation costs than the second country.

### IV-4. Change in price.--

(a) Since January 1, 2012, has there been a change in the price of large residential washers?

Source	Yes (also respond to question part (b))	No (If "No" for all countries, skip to next question)
United States		
Korea		
Mexico		

(b) If your firm responded "yes" to any of the above countries, please describe how the price of U.S.-produced large residential washers has changed relative to the price of imported large residential washers from Korea and Mexico.

Country	Prices changed by the same percent	Price of U.Sproduced large residential washers is now relatively higher	Price of U.Sproduced large residential washers is now relatively lower
Korea			
Mexico			

### PART V.—ADDITIONAL INFORMATION

V-1.	Other explanationsIf your firm would like to further explain a response to any question that			
	did not provide a narrative response box, please note the question number and the explanation			
	in the space provided below.			

V-2. <u>OMB statistics.</u>--Please report the actual number of hours required and the cost to your firm of completing this questionnaire.

Hours	Dollars

The questions in this questionnaire have been reviewed with market participants to ensure that issues of concern are adequately addressed and that data requests are sufficient, meaningful, and as limited as possible. Public reporting burden for this questionnaire is estimated to average 40 hours per response, including the time for reviewing instructions, gathering data, and completing and reviewing the questionnaire.

We welcome comments regarding the accuracy of this burden estimate, suggestions for reducing the burden, and any suggestions for improving this questionnaire. Please attach such comments to your response or send to the Office of Investigations, USITC, 500 E St. SW, Washington, DC 20436.

# **HOW TO FILE YOUR QUESTIONNAIRE RESPONSE**

This questionnaire is available as a "fillable" form in MS Word format on the Commission's website at:

https://www.usitc.gov/investigations/701731/2018/large residential washers korea a nd mexico/first review full.htm.

**Please do not attempt to modify the format or permissions of the questionnaire document**. Please submit the completed questionnaire using one of the methods noted below. If your firm is unable to complete the MS Word questionnaire or cannot use one of the electronic methods of submission, please contact the Commission for further instructions.

• <u>Upload via Secure Drop Box</u>.—Upload the MS Word questionnaire along with a scanned copy of the signed certification page (page 1) through the Commission's secure upload facility:

Web address: <a href="https://dropbox.usitc.gov/oinv/">https://dropbox.usitc.gov/oinv/</a> Pin: WASH

• E-mail.—E-mail the MS Word questionnaire to tana.vonkessler@usitc.gov; include a scanned copy of the signed certification page (page 1). Submitters are strongly encouraged to encrypt nonpublic documents that are electronically transmitted to the Commission to protect your sensitive information from unauthorized disclosure. The USITC secure drop-box system and the Electronic Document Information System (EDIS) use Federal Information Processing Standards (FIPS) 140-2 cryptographic algorithms to encrypt data in transit. Submitting your nonpublic documents by a means that does not use these encryption algorithms (such as by email) may subject your firm's nonpublic information to unauthorized disclosure during transmission. If you choose a non-encrypted method of electronic transmission, the Commission warns you that the risk of such possible unauthorized disclosure is assumed by you and not by the Commission.

**If your firm** does not purchase this product, please fill out page 1, print, sign, and submit a scanned copy to the Commission.

<u>Parties to this proceeding</u>.—If your firm is a party to this proceeding, it is required to serve a copy of the completed questionnaire on parties to the proceeding that are subject to administrative protective order (see 19 CFR § 207.7). A list of such parties may be obtained from the Commission's Secretary (202-205-1803). A certificate of service must accompany the completed questionnaire you submit (see 19 CFR § 207.7). Service of the questionnaire must be made in paper form.