### **U.S. PURCHASERS' QUESTIONNAIRE**

#### **CERAMIC TILE FROM CHINA**

#### This questionnaire must be received by the Commission by January 24, 2020 See last page for filing instructions.

The information called for in this questionnaire is for use by the United States International Trade Commission in connection with its countervailing duty and antidumping investigations concerning ceramic tile products ("ceramic tile") from China (Inv. Nos. 701-TA-621 and 731-TA-1447 (Final)). The information requested in the questionnaire is requested under the authority of the Tariff Act of 1930, title VII. This <u>report is mandatory</u> and failure to reply as directed can result in a subpoena or other order to compel the submission of records or information in your firm's possession (19 U.S.C. § 1333(a)). Further information on this questionnaire can be obtained from Cindy Cohen (202-205-3230, <u>cindy.cohen@usitc.gov</u>).

Address			
			Zip Code
Mahaita			
website_			
Has your fir		etail sale c	eramic tile (as defined on next page) from <u>any</u>
Has your fir	m purchased or imported for own use or reneased or imported for own use or reneased or foreign) at any time since January	etail sale c 1, 2016?	

#### CERTIFICATION

I certify that the information herein supplied in response to this questionnaire is complete and correct to the best of my knowledge and belief and understand that the information submitted is subject to audit and verification by the Commission. By submitting this certification I also grant consent for the Commission, and its employees and contract personnel, to use the information provided in this questionnaire and throughout this proceeding in any other import-injury proceedings conducted by the Commission on the same or similar merchandise.

*I*, the undersigned, acknowledge that information submitted in response to this request for information and throughout this proceeding or other proceedings may be disclosed to and used: (i) by the Commission, its employees and Offices, and contract personnel (a) for developing or maintaining the records of this or a related proceeding, or (b) in internal investigations, audits, reviews, and evaluations relating to the programs, personnel, and operations of the Commission including under 5 U.S.C. Appendix 3; or (ii) by U.S. government employees and contract personnel, solely for cybersecurity purposes. I understand that all contract personnel will sign appropriate nondisclosure agreements.

Name of Authorized Official	Title of Authorized Official	Date	
Sianature	Phone	Email address	

#### PART I.—GENERAL INFORMATION

**Background**.--This proceeding was instituted in response to a petition filed on April 10, 2019, by the Coalition for Fair Trade in Ceramic Tile. Countervailing and/or antidumping duties may be assessed on the subject imports as a result of these proceedings if the Commission makes an affirmative determination of injury, threat, or material retardation, and if the U.S. Department of Commerce ("Commerce") makes an affirmative determination of subsidization and/or dumping. Questionnaires and other information pertinent to this proceeding are available at <a href="https://www.usitc.gov/investigations/2019/ceramic\_tile\_china/final.htm">https://www.usitc.gov/investigations/2019/ceramic\_tile\_china/final.htm</a>

<u>Ceramic tile products ("ceramic tile"</u>) covered by these investigations ("subject merchandise") is ceramic flooring tile, wall tile, paving tile, hearth tile, porcelain tile, mosaic tile, flags, finishing tile, and the like (hereinafter ceramic tile). Ceramic tiles are articles containing a mixture of minerals including clay (generally hydrous silicates of alumina or magnesium) that are fired so the raw materials are fused to produce a finished good that is less than 3.2 cm in actual thickness. All ceramic tile is subject to the scope regardless of end use, surface area, and weight, regardless of whether the tile is glazed or unglazed, regardless of the water absorption coefficient by weight, regardless of the extent of vitrification, and regardless of whether or not the tile is on a backing. Subject merchandise includes ceramic tile "slabs" or "panels" (tiles that are larger than 1 meter<sup>2</sup> (11 ft.<sup>2</sup>)).

Subject merchandise includes ceramic tile that undergoes minor processing in a third country prior to importation into the United States. Similarly, subject merchandise includes ceramic tile produced that undergoes minor processing after importation into the United States. Such minor processing includes, but is not limited to, one or more of the following: Beveling, cutting, trimming, staining, painting, polishing, finishing, additional firing, or any other processing that would otherwise not remove the merchandise from the scope of the investigation if performed in the country of manufacture of the in-scope product.

Subject merchandise is provided for in the Harmonized Tariff Schedule of the United States (HTSUS) under the following subheadings of heading 6907: 6907.21.1005, 6907.21.1011, 6907.21.1051, 6907.21.2000, 6907.21.3000, 6907.21.4000, 6907.21.9011, 6907.21.9051, 6907.22.1005, 6907.22.1011, 6907.22.1051, 6907.22.2000, 6907.22.3000, 6907.22.4000, 6907.22.9011, 6907.22.9051, 6907.23.1005, 6907.23.1011, 6907.23.2000, 6907.23.3000, 6907.23.4000, 6907.23.9011, 6907.23.9051, 6907.30.1005, 6907.30.1011, 6907.30.1051, 6907.30.2000, 6907.30.3000, 6907.30.4000, 6907.30.9011, 6907.30.9051, 6907.40.1011, 6907.40.1051, 6907.40.2000, 6907.40.3000, 6907.40.4000, 6907.40.9011, and 6907.40.9051. Subject merchandise may also be provided for under subheadings of headings 6914 and 6905: 6914.10.8000, 6914.90.8000, 6905.10.0000, and 6905.90.0050. The HTSUS subheadings are provided for convenience and customs purposes only. The written description of the scope of this investigation is dispositive.

**Porcelain ceramic tile**--Impervious ceramic tile with a water absorption coefficient not exceeding 0.5 percent by weight, as measured by the ASTM C373 test method, regardless of clay composition, surface texture, or whether unglazed or glazed.

<u>Floor ceramic tile</u>--Ceramic tile, regardless of clay composition, surface texture, or whether glazed or unglazed, being specifically designed for durability and slip resistance, suitable for covering interior floor surfaces and for exterior walkways. Floor ceramic tile is classified under Porcelain Enamel Institute (PEI) rating categories of PEI Class II (interior residential and commercial wall, and residential bathroom floor applications) through PEI Class V (all residential floors and commercial floors). Any tile meeting this questionnaire's definitions of both floor ceramic tile and wall ceramic tile should be classified as floor ceramic tile.

<u>Wall ceramic tile</u>--Ceramic tile, regardless of clay composition, surface texture, or whether glazed or unglazed, being specifically designed for covering vertical surfaces, not otherwise required to meet the slip-resistance requirements for floor ceramic tile. Wall ceramic tile is classified under Porcelain Enamel Institute (PEI) rating category PEI Class I (residential and commercial wall applications only). Any tile meeting this questionnaire's definitions of both floor ceramic tile and wall ceramic tile should be classified as floor ceramic tile.

**Mosaic ceramic tile**--Porcelain or non-porcelain ceramic tile pieces; produced by either pressing or extruding; with a facial surface area not larger than twelve square inches; and prearranged, either with or without pieces of non-ceramic materials (stone, glass, metal, etc.), to form a decorative pattern on a mesh backing as either sheets or strips.

*Finishing ceramic tile*—These include bordering, capping, skirting, freeze, angle, corner, or other fitting tile pieces employed as complementary elements for finishing off the facing, paving, etc., with or without rounded edges, being non flat or three-dimensional, which give them the character of finishing pieces; that would be the case, in particular, for bordering, skirting, frieze, corner pieces, decorative inserts and other ceramic accessories. In these cases, the pieces need to match with the other basic tiles, so their proper surface usually has the same shade of finish as the normal tiles. They are generally sold by piece or by linear meter.

**Purchaser**.--Any firm engaged, either directly or through a parent company or subsidiary, in purchasing ceramic tile from another firm that produces, imports, or otherwise distributes ceramic tile.

<u>**Reporting of information.</u></u>-- If information is not readily available from your records, provide carefully prepared estimates. If your firm is completing more than one questionnaire (i.e., a producer, importer, and/or purchaser questionnaire), you need not respond to duplicated questions.</u>** 

<u>Confidentiality</u>.--The commercial and financial data furnished in response to this questionnaire that reveal the individual operations of your firm will be treated as confidential by the Commission to the extent that such data are not otherwise available to the public and will not be disclosed except as may be required by law (*see* 19 U.S.C. 1677f). Such confidential information will not be published in a manner that will reveal the individual operations of your firm; however, general characterizations of numerical business proprietary information (such as discussion of trends) will be treated as confidential business information only at the request of the submitter for good cause shown.

*Verification*.-- The information submitted in this questionnaire is subject to audit and verification by the Commission. To facilitate possible verification of data, please keep all files, worksheets, and supporting documents used in the preparation of the questionnaire response. Please also retain a copy of the final document that you submit.

**<u>Release of information</u>**.--The information provided by your firm in response to this questionnaire, as well as any other business proprietary information submitted by your firm to the Commission in connection with this proceeding, may become subject to, and released under, the administrative protective order provisions of the Tariff Act of 1930 (19 U.S.C. § 1677f) and section 207.7 of the Commission's Rules of Practice and Procedure (19 CFR § 207.7). This means that certain lawyers and other authorized individuals may temporarily be given access to the information for use in connection with this proceeding or other import-injury proceedings conducted by the Commission on the same or similar merchandise; those individuals would be subject to severe penalties if the information were divulged to unauthorized individuals.

I-1. <u>Establishments covered</u>.-- Provide the name and address of your U.S. establishment(s) covered by this questionnaire, if different from that listed on the cover page. Firms operating more than one establishment should combine the data for all establishments into a single response.

"<u>Establishment</u>"--Each facility of a firm involved in the <u>purchase</u> of ceramic tile, including auxiliary facilities operated in conjunction with (whether or not physically separate from) such facilities.

#### I-2. **Ownership.--**Is your firm owned, in whole or in part, by any other firm?

	name	Address	Extent of ownership (percent)
No	Yes	List the following information.	

Firm name	Address	(percent)

# I-3. **<u>Related importers/exporters.</u>--**Does your firm have any related firms, either domestic or foreign, which import ceramic tile into the United States or which export ceramic tile to the United States?

No Yes--List the following information.

Firm name	Country	Affiliation

## I-4. **<u>Related producers</u>.--**Does your firm have any related firms, either domestic or foreign, which produce ceramic tile?

No Yes--List the following information.

Firm name	Country	Affiliation

#### PART II.--PURCHASES

<u>Contact information</u>.-- Please identify the responsible individual and the manner by which Commission staff may contact that individual regarding the confidential information submitted in this questionnaire.

Name	
Title	
Email	
Telephone	

## II-1. <u>Purchases and imports</u>.— Report <u>separately</u> your firm's domestic purchases and imports of ceramic tile.

*"Purchase"* – Purchase <u>from a U.S. entity</u> such as a U.S. producer, a U.S. importer, or other U.S. firm.

"Import" – Purchase directly from a foreign supplier and your firm is the importer of record.

	2016	2017	2018	January- September 2019
Item		Quantity (in thou	sands of square fee	et)
Purchases of ceramic tile produced in— United States				
China				
All other countries <sup>1</sup>				
Sources unknown <sup>2</sup>				
Total purchases	0	0	0	0
Imports of ceramic tile from— China				
All other countries <sup>1</sup>				
Total imports <sup>3</sup>	0	0	0	0
<sup>1</sup> Please identify these countries:				

<sup>2</sup>Please indicate the firm(s) from which you purchased this merchandise:

<sup>3</sup> If your firm imported ceramic tile at any time since January 1, 2016, please also complete and return a U.S. importers' questionnaire in this proceeding.

II-2. <u>Changes in purchasing patterns</u>.--Please indicate how the shares of your firm's purchases of ceramic tile from different sources have changed since January 1, 2016.

Source of purchases	Did not purchase	Decreased	Increased	Constant	Fluctuated	Explanation for trend		
United States								
China								
All other countries <sup>1</sup>								
Sources unknown								
<sup>1</sup> Please identify t	<sup>1</sup> Please identify these countries:							

II-3. <u>**Country knowledge.--**</u> Please indicate the countries of origin with which your firm has experience or information in the ceramic tile market.

United States	China	Other countries	Other countries (specify)

II-4. **Supplier identification.--**Please list your firm's **FIVE** largest suppliers for ceramic tile since January 1, 2016. Also, provide the share of the quantity of your firm's total purchases of ceramic tile that each of these suppliers accounted for in 2018.

No.	Supplier's name	City and state	Share of quantity of 2018 purchases
1			%
2			%
3			%
4			%
5			%

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#### PART III.--MARKET CHARACTERISTICS AND PURCHASING PRACTICES

III-1. **Firm type.--**Which of the following best describes your firm as a purchaser of ceramic tile (check all that apply)?

	Big box/ home center	Other	Contractor/	Other end	
<b>Distributor</b> <sup>1</sup>	retailer	retailer	builder	user	Describe other

<sup>1</sup>Distributor includes floor covering wholesalers.

III-2. <u>Competition for sales</u>.--Does your firm compete for sales to customers with the manufacturers or importers from which your firm purchases ceramic tile?

No	Yes	If yes, please describe.

III-3. **Types of customers.--**What are the major types of consumers to which your firm sells ceramic tile?

III-4. **End uses.--**For the end uses for which your firm purchases ceramic tile, what percentage of the total cost is accounted for by ceramic tile and other inputs?

	Share of total cost account	Total	
		(should sum to	
End-use	Ceramic tile	Other inputs	100.0% across)
Installed flooring	%	%	0.0 %
Installed wall covering	%	%	0.0 %
	%	%	0.0 %

#### III-5. Demand for end-use products.--

(a) Has the demand for your firm's final products incorporating ceramic tile changed since January 1, 2016?

Increased	No change	Decreased	Fluctuated

(b) Has this had any effect on your firm's demand for ceramic tile?

No	Yes	Explain

#### III-6. Substitutes.—

(a) Is luxury vinyl tile ("LVT") considered as a substitute for ceramic tile in the same end uses?

	No
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Yes--Please fill out the table.

End use(s) in which LVT is	Have changes in the price of LVT affected the price for ceramic tile?				Has your firm increased its purchases of LVT in place of ceramic tile since January 1, 2016?		
used as a substitute for ceramic tile	No	Yes	Explanation	No	Yes	Please explain and quantify the extent of changes in your purchases.	

(b) Can products other than LVT be substituted for ceramic tile?

	No
--	----

Yes--Please fill out the table.

		End use in which this	Have changes in the price of this substitute affected the price for ceramic tile?			
	Substitute	substitute is used	No	Yes	Explanation	
1.						
2.						
3.						

(c) Do other non-ceramic products compete for sales with ceramic tile?

No	If yes, please list the products and the applications in which they compete with ceramic tile, and describe any changes in the level of competition since January 1, 2016.

III-7. <u>Demand trends</u>.-- Indicate how demand within the United States and outside of the United States (if known) for ceramic tile has changed since January 1, 2016. Explain any trends and describe the principal factors that have affected these changes in demand.

Market	Overall increase	No change	Overall decrease	Fluctuate with no clear trend	Explanation and factors
Within the United States					
Outside the United States					

III-8. <u>**Country preferences.--**</u>Do you or your customers ever specifically order ceramic tile from one country in particular over other possible sources of supply?

No	Yes	If yes, identify the countries and explain.

III-9. <u>Importance of purchasing domestic product</u>.--Please fill out the table below, estimating the percentage of your firm's total 2018 purchases of ceramic tile that required ceramic tile produced in the United States.

	Estimated percentage of your firm's total 2018 purchases of ceramic tile
Purchases that did not require domestic product	%
<b>Purchases that were required by law or regulation to be domestic product</b> (e.g., government purchases under "Buy American" provisions)	%
Purchases that were not required by law or regulation, but were required by your customers to be domestic product	%
Purchases that were required to be domestic product for other reasons (explain: )	%
Total (should sum to 100.0%)	0.0 %

#### III-10. Porcelain versus non-porcelain ceramic tile.--

(a) Please estimate the percentage of your firm's total 2018 purchases of ceramic tile that were porcelain and non-porcelain product.

	Percentage of your firm's total 2018 purchases of ceramic tile		
Porcelain ceramic tile	%		
Non-porcelain ceramic tile	%		
Total (should sum to 100.0%)	0.0 %		

(b) If your firm has purchased porcelain ceramic tiles since January 2016, please indicate the attributes of porcelain ceramic tile that are most important to your firm.

1.	
2	
۷.	
3.	
	ease list any other factors that are very important in your purchase decision of porcelain ramic tile:

(c) How frequently are porcelain ceramic tile interchangeable with non-porcelain ceramic tile (i.e., can they physically be used in the same applications)?

Always	Usually	Sometimes	Rarely or never	Explanation

III-11. Conditions of competition.--

(a) Is the ceramic tile market subject to business cycles and/or other conditions of competition distinctive to ceramic tile?

Check	all that apply.	Please describe.
	No	Skip to question III-12.
	Yes-Business cycles (e.g. seasonal business, conditions in residential and commercial construction)	
	Yes-Other distinctive conditions of competition	

(b) Have there been any changes in the business cycles or conditions of competition for ceramic tile since January 1, 2016?

No	Yes	If yes, describe.

III-12. <u>Decisions based on producer and country-of-origin</u>.--How often does your firm, and if known, do your customers, make purchasing decisions involving ceramic tile based on its producer or country of origin?

ltem	Always	Usually	Sometimes	Never	If at least sometimes, explain.		
	Decision based on producer						
Your firm							
Your customers							
		Decis	ion based on c	ountry of	origin		
Your firm							
Your customers							

III-13. **Availability of supply.--**Has the availability of ceramic tile in the U.S. market changed since January 1, 2016?

Availability in the U.S. market	No	Yes	Please explain, noting the countries and reasons for the changes.
U.Sproduced product			
Imports from China			
Imports from all other sources			

III-14. Supply constraints.--Has any firm refused, declined, or been unable to supply your firm with ceramic tile since January 1, 2016 (examples include placing customers on allocation or "controlled order entry," declining to accept new customers or renew existing customers, delivering less than the quantity promised, being unable to meet timely shipment commitments, etc.)?

No	Yes	If yes, please describe.

#### III-15. Availability of specific product types.-

(a) Are certain types/sizes/styles/designs of ceramic tile only available from certain country sources?

No	Yes	If yes, please identify the countries and the type/size.

(b) Are there certain types/sizes/styles/designs of ceramic tile that are not readily available from U.S. producers?

No	Yes	If yes, please explain and identify the type/size.

#### III-16. Purchasing frequency.--

(a) How frequently does your firm make purchases of ceramic tile (check one)?

Daily	Weekly	Monthly	Quarterly	Annually	Other	If other, specify

(b) Has this purchasing frequency changed since January 1, 2016?

No	Yes	If yes, please describe.

#### III-17. Raw material prices and energy costs.-

(a) Is your firm familiar with the prices for raw materials or the costs of energy used in the production of ceramic tile?

No	<b>Yes</b> –answer (b) and (c)	

(b) Has information on raw material prices affected your firm's negotiations or contracts to purchase ceramic tile since 2016?

No	Yes	Explain

(c) Has information on energy costs affected your firm's negotiations or contracts to purchase ceramic tile since 2016?

No	Yes	Explain

#### III-18. Impact of the section 301 investigation.--

(a) Did the imposition of tariffs on Chinese-origin products under section 301 have an impact on the ceramic tile market in the United States?

Yes— Please indicate the impact in the table below.	No	Don't know

(b) If you answered yes to part (a) above, please indicate the impact of the implementation of tariffs in the section 301 investigation on the following factors.

Factor	Overall increase	No change	Overall decrease	Fluctuate with no clear trend	Explain, noting how the imposition of tariffs under section 301 affected each factor of the ceramic tile market in the United States.
Supply of U.S produced ceramic tile					
Supply of ceramic tile imported from China					
Supply of ceramic tile imported from other countries					
Prices for ceramic tile					
Overall U.S. demand for ceramic tile					
Raw material costs for ceramic tile					

III-19. <u>Number of suppliers contacted</u>.--How many suppliers does your firm generally contact before making a purchase? Between \_\_\_\_\_ and \_\_\_\_\_ firms

III-20. **Supplier negotiations.--**Do your firm's purchases of ceramic tile usually involve negotiations between supplier and purchaser?

No	Yes	If yes, explain the factors your firm generally negotiates and note whether your firm quotes competing prices during negotiations.

III-21. Change in suppliers.--Has your firm changed suppliers since January 1, 2016?

No	Yes	If yes, please list the supplier(s), whether the firm was added or dropped, and the reasons for the change.

III-22. <u>New suppliers</u>.--Are you aware of any new suppliers, either foreign or domestic, that have entered the market since January 1, 2016?

No	Yes	If yes, please identify the firms.

III-23. **Supplier qualification**.--Do you require your suppliers to be or to become certified or qualified to sell ceramic tile to your firm?

If yes, provide the following information.

- The number of days to qualify a new supplier.
- A general description of the certification or qualification process and a brief description of the factors that you consider when qualifying a new supplier (e.g., quality of product, reliability of supplier, etc.).

No	Yes	Number of days	Process and factors

III-24. **Failure to certify**.--Since January 1, 2016, have any domestic or foreign producers failed in their attempts to certify or qualify their ceramic tile with your firm or have any producers lost their approved status?

No	If yes, please identify these firms, the countries where they are located, and the reasons why they failed the certification/qualification.

III-25. <u>Major purchasing factors</u>.--Please list, in order of their importance, the main factors your firm considers in deciding from whom to purchase ceramic tile (examples include availability, extension of credit, contracts, price, quality, range of supplier's product line, traditional supplier, etc.).

1.						
2.						
3.						
Ple	Please list any other factors that are very important in your purchase decisions:					

III-26. **Purchasing factors.--**Please rate the importance of the following factors in your firm's purchasing decisions for ceramic tile.

Factor	Very important	Somewhat important	Not important
Availability			
Delivery terms			
Delivery time			
Design and style			
Discounts offered			
Durability			
Minimum quantity requirements			
Packaging			
Payment terms			
Porcelain quality			
Price			
Product consistency			
Product range			
Quality meets industry standards			
Quality exceeds industry standards			
Reliability of supply			
Technical support/service			
U.S. transportation costs			

- III-27. **Quality characteristics.--**What characteristics does your firm consider when determining the quality of ceramic tile?
- III-28. <u>Minimum quality</u>.--How often does ceramic tile from the following countries meet minimum quality specifications for your uses or your customers' uses?

Source	Always	Usually	Sometimes	Rarely or never	Don't know
United States					
China					
Other sources					

III-29. **Frequency of decisions based on price.--**How often does your firm purchase the ceramic tile that is offered at the lowest price?

Always	Usually	Sometimes	Never

III-30. **Price leaders.--**A price leader is defined as (1) one or more firms that initiate a price change, either upward or downward, that is followed by other firms, or (2) one or more firms that have a significant impact on prices. A price leader is not necessarily the lowest-priced supplier.

Please list the names of any firms you considered price leaders in the ceramic tile market since January 1, 2016.

Firm(s)	Describe how the firm(s) exhibited price leadership

#### III-31. Purchasing subject imports rather than domestic products.-

(a) Since January 1, 2016, did your firm import and/or purchase imports of ceramic tile from China instead of purchasing U.S.-produced ceramic tile?

	Yes	No
Source	(also respond to parts (b) and (c))	(If "No", skip to next question)
China		

(b) If you responded "Yes" to part (a), was the imported product priced lower than the domestic product?

Source	Yes	No
China		

(c) If you responded "Yes" to part (a), was price a primary reason for importing and/or purchasing subject imports rather than domestic product?

Source	Yes	If Yes, estimate the quantity of imports purchased and/or imported instead of domestic product since January 1, 2016 (in thousands of square feet)	No	If No, please indicate the reason your firm imported and/or purchased imports instead of domestic product
China				

#### III-32. U.S. producers and import competition.-

(a) Since January 1, 2016, in connection with a sale or offer to sell ceramic tile to your firm, did U.S. producers reduce their prices of domestically produced ceramic tile in order to compete with lower-priced imports of ceramic tile from China?

Source	Yes (also respond to question part (b))	No (If "No," skip to next question)	Don't know	
China				

(b) If your firm responded "yes" above, please provide an estimate of the reduction in U.S. producers' prices, and any additional explanations, such as timing (e.g., months/years), frequency of price reductions, or other market/competitive factors.

Source	Estimated reduction in U.S. prices (percent)	Additional explanation, including such information as timing (e.g., months/years), frequency of price reductions, or other market/competitive factors
China	%	

#### PART IV.—<u>PRODUCT COMPARISONS</u>

IV-1. **Interchangeability.--**Is ceramic tile produced in the United States and in other countries interchangeable (i.e., can they physically be used in the same applications)?

Please indicate A, F, S, N, or 0 in the table below:

A = the products from a specified country-pair are *always* interchangeable

F = the products are *frequently* interchangeable

S = the products are *sometimes* interchangeable

N = the products are *never* interchangeable

0 = *no familiarity* with products from a specified country-pair

Country-pair	China	Other countries
United States		
China		
please identify the country-	ing ceramic tile which is <i>sometime</i> pair and explain the factors that lin r countries varies by other country	nit or preclude interchangeable

IV-2. Factors other than price.--Are differences other than price (e.g., quality, availability, transportation network, product range, technical support, etc.) between ceramic tile produced in the United States and in other countries a significant factor in your firm's purchases of the products?

Please indicate A, F, S, N, or 0 in the table below:

A = such differences are *always* significant

F = such differences are *frequently* significant

S = such differences are *sometimes* significant

N = such differences are *never* significant

0 = *no familiarity* with products from a specified country-pair

Country-pair	China	Other countries
United States		
China		
For any country-pair for which	factors other than price always	s or <i>frequently</i> are a significant

for any country-pair for which factors other than price *always* or *frequently* are a significant factor in your firm's purchases of ceramic tile, identify the country-pair and report the advantages or disadvantages imparted by such factors. If your answer for other countries varies by other country, please explain.

IV-3. <u>Factor country comparisons</u>.--For the factors listed below, please rate how ceramic tile produced in each country you identified in your response to the first question in Part IV compares with ceramic tile produced in each of the other countries you identified.

If you are unfamiliar with the product from a particular country, please leave the boxes for those
country comparisons blank.

	Product from <u>United States</u> compared to product from <u>China</u>				Product from <u>United States</u> compared to product from <u>all other countries</u>				<u>China</u> pr	oduct fro a compar oduct fro her coun	ed to om
Factor	Superior	Comparable	Inferior		Superior	Comparable	Inferior		Superior	Comparable	Inferior
Availability											
Delivery terms											
Delivery time											
Design and style											
Discounts offered											
Durability											
Minimum quantity requirements											
Packaging											
Payment terms											
Porcelain quality											
Price <sup>2</sup>											
Product consistency											
Product range											
Quality meets industry standards											
Quality exceeds industry standards											
Reliability of supply											
Technical support/service											
U.S. transportation costs <sup>2</sup>											

transportation costs than the second country.

#### PART V.—<u>ADDITIONAL INFORMATION</u>

- V-1. <u>Other explanations</u>.--If your firm would like to further explain a response to any question that for which a narrative response box was not provided, please note the question number and the explanation in the space provided below.
- V-2. <u>OMB statistics</u>.--Please report the actual number of hours required and the cost to your firm of completing this questionnaire.

Hours	Dollars

The questions in this questionnaire have been reviewed with market participants to ensure that issues of concern are adequately addressed and that data requests are sufficient, meaningful, and as limited as possible. Public reporting burden for this questionnaire is estimated to average 25 hours per response, including the time for reviewing instructions, gathering data, and completing and reviewing the questionnaire.

We welcome comments regarding the accuracy of this burden estimate, suggestions for reducing the burden, and any suggestions for improving this questionnaire. Please attach such comments to your response or send to the Office of Investigations, USITC, 500 E St. SW, Washington, DC 20436.

### HOW TO FILE YOUR QUESTIONNAIRE RESPONSE

This questionnaire is available as a "fillable" form in MS Word format on the Commission's website at: https://www.usitc.gov/investigations/2019/ceramic\_tile\_china/final.htm

**Please do not attempt to modify the format or permissions of the questionnaire document**. Please submit the completed questionnaire using one of the methods noted below. If your firm is unable to complete the MS Word questionnaire or cannot use one of the electronic methods of submission, please contact the Commission for further instructions.

• <u>Upload via Secure Drop Box</u>.—Upload the MS Word questionnaire along with a scanned copy of the signed certification page (page 1) through the Commission's secure upload facility:

Web address: https://dropbox.usitc.gov/oinv/ Pin: CLAY

• E-mail.—E-mail the MS Word questionnaire to cindy.cohen@usitc.gov; include a scanned copy of the signed certification page (page 1). Submitters are strongly encouraged to encrypt nonpublic documents that are electronically transmitted to the Commission to protect your sensitive information from unauthorized disclosure. The USITC secure drop-box system and the Electronic Document Information System (EDIS) use Federal Information Processing Standards (FIPS) 140-2 cryptographic algorithms to encrypt data in transit. Submitting your nonpublic documents by a means that does not use these encryption algorithms (such as by email) may subject your firm's nonpublic information to unauthorized disclosure during transmission. If you choose a non-encrypted method of electronic transmission, the Commission warns you that the risk of such possible unauthorized disclosure is assumed by you and not by the Commission.

If your firm <u>does not</u> purchase this product, please fill out page 1, print, sign, and submit a scanned copy to the Commission.

**Parties to this proceeding**.—If your firm is a party to this proceeding, it is required to serve a copy of the completed questionnaire on parties to the proceeding that are subject to administrative protective order (see 19 CFR § 207.7). A list of such parties may be obtained from the Commission's Secretary (202-205-1803). A certificate of service must accompany the completed questionnaire your firm submits (see 19 CFR § 207.7). Service of the questionnaire must be made in paper form.