



**FREEDOM OF INFORMATION ACT -
USER SURVEY**

Estimated burden per response to comply with this voluntary information collection: 3 minutes. This information will be used to assess the responsiveness of the NRC's FOIA Program and its staff's interaction with the public. Send comments regarding burden estimate to the FOIA, Privacy, and Information Collections Branch (T-5 F53), U. S. Nuclear Regulatory Commission, Washington, DC20555-0001, or by internet e-mail to Infocollects.Resource@nrc.gov, and to the Desk Officer, Office of Information and Regulatory Affairs, NEOB-10202, (3150-0197), Office of Management and Budget, Washington, DC 20503. If a means used to impose an information collection does not display a currently valid OMB control number, the NRC may not conduct or sponsor, and a person is not required to respond to, the information collection.

The U.S. Nuclear Regulatory Commission (NRC) is asking each FOIA requester to take a few moments to answer the following questions. Your candid response to this survey is important to us in determining user satisfaction and how we can improve our service to the public.

	STRONGLY AGREE	SOMEWHAT AGREE	SOMEWHAT DISAGREE	STRONGLY DISAGREE	NOT APPLICABLE
1. The NRC FOIA staff was:					
Informative / Knowledgeable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courteous / Helpful	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. The NRC's response to your request					
Timely	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courteous / Helpful	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. I am a satisfied customer.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

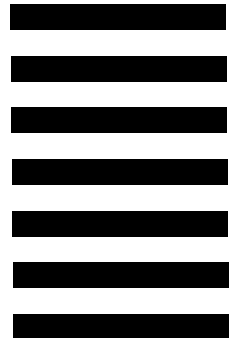
FOIA Request Number (Optional): _____

Use this space to provide any additional comments:

UNITED STATES
NUCLEAR REGULATORY COMMISSION
WASHINGTON DC 20555-0001

OFFICIAL BUSINESS

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 12904 WASHINGTON DC
POSTAGE WILL BE PAID BY U.S. NUCLEAR REGULATORY COMMISSION

FOIA/PA OFFICE
MAIL STOP T-5 F09
OFFICE OF INFORMATION SERVICES
UNITED STATES NUCLEAR REGULATORY COMMISSION
11555 ROCKVILLE PIKE
ROCKVILLE MD 20852-9814