

**Nuclear Regulatory Commission  
Office of Enforcement's Alternate Dispute Resolution (ADR) Program**

**Participant Questionnaire**

**Please help us assess the NRC's ADR Program by:**

- (1) Answering the following questions and
- (2) Returning this questionnaire to the: NRC Office of Enforcement's ADR Program, [OEADR.Resource@nrc.gov](mailto:OEADR.Resource@nrc.gov).

*Questions? Please contact Nicole Coleman, 301-287-9007*

**CHECK THE APPROPRIATE BOX THAT BEST ANSWERS EACH QUESTION.**

- 1. Select the point in the process that you entered into ADR.
  - Early ADR
  - Enforcement ADR (Prior to a predecisional enforcement conference)
  - Post Enforcement Action
  
- 2. What was your role in this case?
  - Employee (current/former/prospective)
  - Licensee/Contractor (current/former/prospective)
  - Representative for Employee
  - Representative for Licensee/Contractor
  - Other (Please specify: \_\_\_\_\_)
  
- 3. Were you represented by legal counsel?  YES  NO
  
- 4. Have you participated in mediations prior to this one?  YES  NO
  
- 5. This case:  Settled  Did not settled

Turn page to complete questionnaire.

**OMB NO. 3150-0217**

**EXPIRES: MM/DD/YYYY**

The estimated burden to respond to this voluntary information collection is 5 minutes. The information provided will be used to determine areas of improvement for the ADR program. If a means used to impose an information collection does not display a currently valid OMB control number, the NRC may not conduct or sponsor, and a person not required to respond to, the information collection.

6. How satisfied were you with: **(CHECK APPROPRIATE BOX)**

I. Case Management Process			
	Unsatisfied	Neutral	Satisfied
The time it took to resolve the concern.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The effectiveness of case administration and scheduling.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The amount of aid and respect given by the program administrator.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The program administrator's performance overall.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

II. Mediator's Performance			
	Unsatisfied	Neutral	Satisfied
The neutrality of the mediator (Did they remain impartial throughout the process?)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The tone the mediator established and maintained during the process.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The mediator's performance overall.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

III. Mediation Session and Process			
	Unsatisfied	Neutral	Satisfied
The resolution of your concerns.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The fairness of the mediation process.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The opportunity to share your views on the matter.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The control you had over the outcome.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Would you use the ADR process in the future?  Yes  No  Possibly

Do you have any suggestions to help the mediator and/or program administrator improve their performance?

Do you have any general comments that would assist the NRC in improving its ADR program?