

# Appendix A: Recruitment email and screener

**Title of the Information Collection (Study):** Cognitive Testing and Analysis of CFPB’s Financial Well-Being Scale in Spanish, Arabic, Chinese (Traditional), Haitian Creole, Korean, Russian and Tagalog.

## Part 1: Recruitment Email

This is the text for the email that organizations will send on behalf of the CFPB to recruit participants. The email will be provided in English and the testing language.

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Hello,

On behalf of the U.S. Consumer Finance Protection Bureau, the Federal Research Division (FRD) of the Library of Congress is conducting a project to determine whether or not a short questionnaire to measure financial well-being was accurately translated into your language. FRD will offer a \$75 stipend to review the questionnaire. We will conduct a virtual interview to review the questionnaire using a platform Zoom Gov and the interview should take about an hour. If you are interested and available, please click the link below.

[LINK XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX](#)

## Part 2: Screener [Qualtrics survey]

*This is the text for the screener that the CFPB will use to select participants. The screener questions will be displayed in English and the testing language.*

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Thank you for your interest and willingness to support this study.

By answering these four questions to help us select a diverse group of respondents.

## Privacy Act Statement

5 U.S.C. 552a(e)(3)

The information you provide will be used to determine your eligibility to participate in a cognitive test conducted by the Library of Congress (LoC) on behalf of the Consumer Financial Protection Bureau (CFPB). The purpose of the cognitive test is to determine if a CFPB resource is correctly translated in your language.

Through this screener, the CFPB will collect Personally Identifiable Information (PII) such as your email address and demographic information such as your age group, income, language, and availability to participate in a session. If selected to participate, the LoC will also follow-up by email to collect your name, mailing address, and phone number to schedule a session and provide more information regarding your participation in the test. However, this additional PII will not be shared with the CFPB.

Information collected will be treated in accordance with the System of Records Notice (SORN), CFPB.021 – CFPB Consumer Education and Engagement Records. Although the CFPB does not anticipate further disclosing the information provided, it may be disclosed as indicated in the Routine Uses described in the SORN. Direct identifying information will be kept private except as required by law.

This collection of information is authorized by Pub. L. No. 111-203, Title X, Sections 1013 and 1022, codified at 12 U.S.C. §§ 5493 and 5512.

Participation is voluntary. However, if you choose not to provide the requested information, you may not be eligible to participate in the test.

### **Paperwork Reduction Act Statement**

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor a collection of information, nor is a person required to respond to a collection of information unless it displays a valid OMB control number. The OMB control number for this collection is 3170-0055. The time burden required to complete this collection of information is estimated to be 3 minutes per response. Comments regarding this collection of information (e.g comments regarding the time burden per response, suggestions for reducing the time burden per response, and/or suggestions for maximizing the utility of the collected information) should be submitted to the Consumer Financial Protection Bureau at [CFPB\\_PRA@cfpb.gov](mailto:CFPB_PRA@cfpb.gov).

1. What is your age?

Age 18 to 29

Age 30 to 59

Age 60 and older

2. Which category best describes your household income?

Below \$30k per year

Between \$30k and \$99k per year

More than \$100k per year

3. Are you fluent in (the target language) or bilingual?

Yes

No

4. In the month of \_\_\_\_\_ will you be available on:

	AM	PM	EVENING
Monday			
Tuesday			
Wednesday			
Thursday			
Friday			

Please provide us with your email address so that we can schedule an interview

\_\_\_\_\_.

Thank you.