

# Attachment 12: Overview of DFC *Me* system for data collection, reporting and monitoring/compliance

The DFC *Me* system has been designed expressly for the use of coalition members, project officers, the evaluation team and program administrators in reporting, monitoring progress and compliance, and managing and evaluating data related to the DFC program. The system has tabs for a Dashboard, Reporting, Sector Representatives, viewing E-Blast communications from the evaluation team and program administrators, a Learning Center featuring Success Stories, webinars, tip sheets and other resources, and Calendar of Events.

The DFC *Me* system is secure; individuals must login with username and password, and complete a basic math question to show they are not a "robot."

Each coalition has up to three key user roles for individuals who may enter data for each funded coalition: Program Director, Program Coordinator, and Grant Award Recipient Representative. Staff members in these roles are defined in the DFC Request for Applications (RFA) and any changes to them must be confirmed and approved by assigned SAMHSA project officer.

Required data captured in the DFC *Me* system includes: Progress Report, Sustainability Plan, Core Measures, Coalition Classification Tool, and Sector Representatives. Depending on the type of data required, coalitions may either be asked to enter data directly into the system or to upload supporting documentation. Only aggregated data is reported, i.e., no individual level data or individual identifiers can be entered other than names and contacts of individual coalition staff users and names of sector representatives for each coalition. Individual level data is not collected for any sensitive data such as core measures.

## **Reporting and Submissions**

Coalitions provide their data in the Reporting and Sector Representatives tabs.



**Surveys**: Coalitions must submit core measures surveys for review by the DFC National Evaluation Team to ensure the items meet the standards set by the DFC-approved core measures. Surveys are submitted in the DFC *Me* system by uploading documentation that is then accessed and reviewed by evaluation staff. The status of this review is reflected in the coalition's Reporting tab.

Core Measures: Coalitions can only submit data for survey items that have been approved. Core Measures are also submitted through the Reporting tab. Data is submitted by manually entering aggregated values for each Core Measure and substance for each grade level available. Individual data cannot be entered. The data can be saved for completion in a later session. When the Core Measures data is complete, the user can mark it as Ready for Submission; it can then be attached to a Progress Report for submission.

**Progress Report and Coalition Information**: These elements are updated through the Reporting tab. Some elements of the Progress Report are pre-populated to reduce entry burden on coalition staff.



If the coalition has Core Measures that have been marked as "Ready for Submission," the user can attach them to this Progress Report in the **Community & Population Level Outcomes** section. Coalitions also submit data on needs, budget, membership, processes, planning, strategy implementation in their Progress Reports.

**Success Stories:** Coalitions may submit Success Stories to share with other coalitions, through the Learning Center. This is optional.

# Monitoring/Compliance

Coalition users can view the status of their own current compliance for required elements. The **Grant Requirement Status** section gives a quick overview of the items the coalition is required to submit. It updates in real time to reflect the beginning of each reporting period, and each time the coalition submits materials that complete a requirement. The compliance window is re-set biannually (February and August).



Users can also view their status in more detail over the last several reporting periods in a Report Card, which shows status (Requirement Met, Requirement Not Met, etc.) for the separate elements of Progress Report, Sustainability Plan, Core Measures, Coalition Classification Tool and Sector Representatives. Sample screenshots are shown below:

# Progress Report @

Reporting Period	Status	Explanation
August 2018	<b>≠</b>	Grant Award Recipient must revise the Progress Report.
February 2018	~	
August 2017	~	
February 2017	<b>✓</b>	

#### Core Measures @

Past 30-Day Use

Core Measure	Survey Approval	Status	Explanation	Reporting Period Submitted	Year Data Collected	Grade Levels Submitted
				August 2018	2018	6, 8, 10, 12
Alcohol		,		February 2018		
	•	•		August 2017		
				February 2017		
Marijuana				August 2018	2018	6, 8, 10, 12
	<i></i>	<b>,</b>		February 2018		
	•	*		August 2017		
				February 2017		
Prescription Drugs			Grant Award Recipient must have a survey that is approved to collect this core measure. Grant Award Recipient must submit new data at least every 2 years. Grant Award Recipient must submit data for at least 3 grade levels.	August 2018		
	×			February 2018		
	^	×		August 2017		
				February 2017		
		•		August 2018	2018	6, 8, 10, 12
Tobacco				February 2018		
	•			August 2017		
				February 2017		

#### Perception of Risk

Core Measure	Survey Approval	Status	Explanation	Reporting Period Submitted		Grade Levels Submitted
Alcohol			Grant Award Recipient must have a survey that is approved to collect this core measure. Grant Award Recipient must submit new data at least every 2 years. Grant Award Recipient must submit data for at least 3 grade levels.	August 2018		
				February 2018		
	^	^		August 2017		
				February 2017		

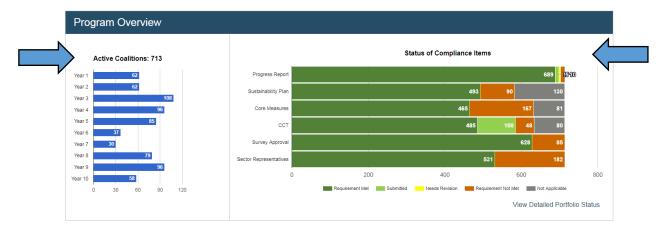
#### **Coalition Information**

Coalition Inform								
Award Number	Coalition		City		State	Point of Contact		ontact Information
5 SP021603-03	Broome Opioid Ab	use Council	Bing	hamton	NY	Katherine Cusano		usano@co.broome.ny.us i7-778-6047
Progress Repo	rt 🕜							
Reporting Period				Status		Expl	anation	
August 2018					✓			
February 2018					~			
August 2017					~			
February 2017					~			
Sustainability P	lan 🕜							
Requirement	File Status	Explanation					Re	porting Period Submitt
Year 7	-	Not applicable.						
Year 3	×	Grant Award Red	sipient must submit the	Year 3 Sustain	ability Plan.			
Core Measures	. •							
Past 30-Day Use								
Core Measure	Survey Approval	Status	Explanation	Reporting	Period Submitt	ted Year I	Data Collected	Grade Levels
			·	August 20	18	'		
Coalition Inform	ation							
Award Number	Coalition		City		State	Point of Contact	Contac	ct Information
5 SP0 -03					NY			
Progress Repor	t 🕝							
Reporting Period				Status		Explanat	ion	
August 2018					~			
February 2018					~			
August 2017					~			
February 2017					~			
Sustainability P	lan 🕢							
Requirement	File Status	Explanation					Reporti	ng Period Submitted
Year 7		Not applicable.						
Year 3	×	Grant Award Recip	ient must submit the Ye	ar 3 Sustainabi	ility Plan.			
Core Measures	•							
Past 30-Day Use								
Core Measure	Survey Approval	Status	Explanation	Reporting Pe	riod Submitted	Year Data	Collected	Grade Levels Sul
				August 2018				

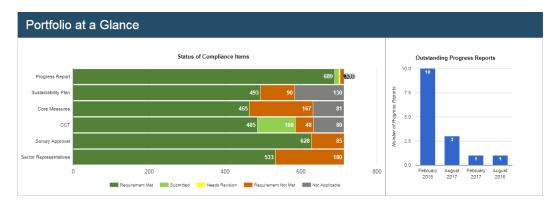
Government Project Officers (GPO) can also see a dashboard showing the status of their assigned coalitions, and may view individual coalition report cards.

The compliance feature of DFC *Me* consists of two tools: (1) **Program Overview** and (2) **My Portfolio Status**. The Program Overview and My Portfolio tools allow the GPO to easily look up information such as how many coalitions have not submitted the most recent progress report, how many progress reports the GPO still needs to review, who is missing a sustainability plan, and more. They may also look at a coalition's Report Card to better understand the status of requirements for that particular grant.

**The Program Overview** section provides GPOs with a summary of compliance for evaluation-related grant requirements of all of their assigned coalitions.

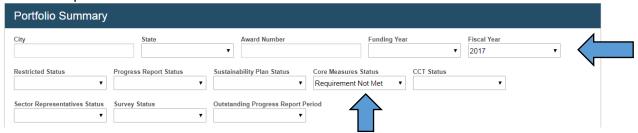


Government Project Officers can also see the status of their assigned portfolio of coalitions through the Portfolio Status page, which shows information about compliance for both group and individual levels. This information includes requirements that are met or not met by their assigned coalitions. The **Portfolio at a Glance** table at the top of the page shows the **Status of Compliance Items** graph with the six requirements tracked by DFC *Me* and the count of coalitions in each compliance status. **Portfolio at a Glance** also contains an **Outstanding Progress Reports** graph, which provides a quick summary of how many of the GPO's assigned coalitions (if any) have not met the progress report requirement for the four most recent reporting periods. This graph is updated throughout the year as statuses for these coalitions change.



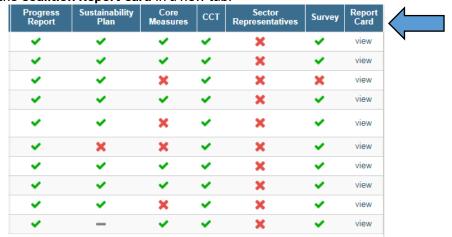
## Searching for and Downloading Compliance Items

GPOs may also filter their portfolio for compliance items. For example, they can easily search for which of their FY 2017 coalitions have not met the Core Measures requirement by selecting "2017" for **Fiscal Year** and "Requirement Not Met" for **Core Measures Status**.



GPOs can download this information into an Excel file for sorting and follow-up. To see more detailed information about a specific coalition, GPOs can scroll to the bottom of the GPO **Portfolio Summary** to

see a table with all of their assigned coalitions listed. They can either use the filters to find the coalition of interest or scroll through the table to find them. For a particular coalition of interest, the GPO can click **View** to open the **Coalition Report Card** in a new tab:

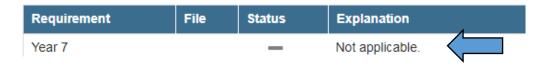


The **Coalition Report Card** page shows details for **Coalition Information** as well as the grant requirements tracked by DFC *Me*: Progress Report, Sustainability Plan, Core Measures, the Coalition Classification Tool (CCT), and Sector Representatives and date the information was last updated. An example is shown below for the Sector Representatives component.

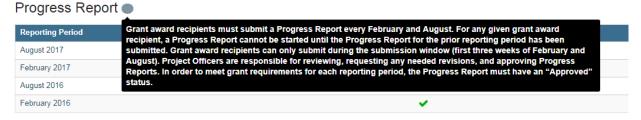




<u>Note:</u> For some requirements, like the sustainability plan, the system makes assumptions. In this case, if a coalition is in Year 3 or Year 7 and did not submit a sustainability plan with their progress report, the Report Card will show a **red X**. However, if a coalition is not in either of those years, a gray bar will appear under "Status" next to the required year, indicating that this requirement is "not applicable" for the coalition.



The GPO can see an explanation for when the system marks a coalition as having completed a particular requirement, with help text, if they hover over the **blue circle containing a question mark**, located next to each main category, to see an associated tool tip.



The system updates in real time and follows the reporting period timeline. For example, the compliance status of Progress Reports will reset on the first day that coalitions can begin to submit their new report (typically February 1 and August 1). Some items without submission deadlines, like Survey Review, will reset once the requirement is met.