

## **Supplemental Document: Justification for a no material/non-substantive change**

ATF requests approval to make the following changes to OMB 1140-0091 National Response Team (NRT) Customer Satisfaction Survey:

- 1. Remove Question 1 (Optional Name)**
- 2. Add the following questions to FY2019 NRT Customer Satisfaction Survey:**
  - Question 4: Date of Incident
  - Question 5: Location of Incident (City, State)
- 3. Request to modify the following questions by adding accreditation required wording annotated in red please:**
  - Question 7: Overall, the NRT has been effective in serving your needs (Quality of Service).
  - Question 8: The NRT arrived on the scene after a reasonable amount of time (Timeliness of Delivery).
  - Question 9: The NRT showed a willingness to work with local authorities (Responsiveness to Customer's Need).