DTIC Cares

What was your primary purpose for accessing DTIC's suite of tools?

- ○ Registration Process
- ○ R&E Gateway Homepage
- ○ DTIC Collections Search
- ○ DoDTechipedia
- ○ DoDTechSpace
- ○ DTIC Online (Public)
- ○ Information Analysis Centers (IAC)
- ○ Submitting Data to DTIC's Collections
- ○ Research Projects by DTIC (Data Provided by the Unified Research and Engineering Database (URED))
- ○ General/Other

Registration Process

What was the nature of your recent contact with DTIC Registration?

- ○ Contract Expired
- ○ Renewal
- ○ Password Change
- ○ Newly Registered User
- ○ Other _____

Were you able to successfully achieve your purpose?

- ○ Yes
- ○ No

If no, please explain.

_____

_____

Please rate your satisfaction with DTIC's registration process on each of the following areas:

Ease of registration processes	Accessibility (of staff and services)	Responsiveness (timely response)	Helpfulness of support staff website information	Accuracy of information received
○ Excellent	○ Excellent	○ Excellent	○ Excellent	○ Excellent
○ Very Good	○ Very Good	○ Very Good	○ Very Good	○ Very Good
○ Good	○ Good	○ Good	○ Good	○ Good
○ Fair	○ Fair	○ Fair	○ Fair	○ Fair
○ Poor	○ Poor	○ Poor	○ Poor	○ Poor
○ NA	○ NA	○ NA	○ NA	○ NA

	Excellent	Very Good	Good	Fair	Poor
How would you rate your overall satisfaction with DTIC's registration process?	○	○	○	○	○

If you feel that we exceeded or did not meet your service expectations, please describe the situation.

_____
_____
_____

As a result of your experience with us, what service-related improvements can you recommend?

_____
_____
_____

General Information

Which of the following best describes your current position?

[dropdown ▼]

Other _____

If you are willing to be contacted by a DTIC representative regarding your comments or for further clarification, please provide your work contact information below.

Name, Telephone Number, and/or Email Address (optional)

_____
_____
_____
_____

R&E Gateway
POWERED by DTIC

R&E Gateway Homepage

What was your purpose for accessing R&E Gateway Homepage? (Check all that apply.)

- ☐ Access DTIC's Products
- ☐ Announcement Zone
- ☐ Collaborate on Research and Engineering (R&E) Capabilities
- ☐ Discover Scientific &Technical (S&T) Information
- ☐ DoD Research Planning
- ☐ Locate S&T Resource or Professional
- ☐ Other _____

Were you able to successfully achieve your purpose?

- ○ Yes
- ○ No

If no, please explain.

_____

_____

Please rate your satisfaction with R&E Gateway Homepage on each of the following areas:

Visual appeal	Content	Ease of use	Clarity of site functionality	Intuitiveness
○ Excellent	○ Excellent	○ Excellent	○ Excellent	○ Excellent
○ Very Good	○ Very Good	○ Very Good	○ Very Good	○ Very Good
○ Good	○ Good	○ Good	○ Good	○ Good
○ Fair	○ Fair	○ Fair	○ Fair	○ Fair
○ Poor	○ Poor	○ Poor	○ Poor	○ Poor
○ NA	○ NA	○ NA	○ NA	○ NA

How would you rate your overall satisfaction with R&E Gateway Homepage?

Excellent	Very Good	Good	Fair	Poor
○	○	○	○	○

If you feel that we exceeded or did not meet your service expectations, please describe the situation.

_____
_____
_____

As a result of your experience with the R&E Gateway Homepage, what improvements can you recommend?

_____
_____
_____

General Information

Which of the following best describes your current position?

[▼]

Other _____

If you are willing to be contacted by a DTIC representative regarding your comments or for further clarification, please provide your work contact information below.

Name, Telephone Number, and/or Email Address (optional)

_____

_____

_____

_____

DTIC Collections Search

What was your purpose for accessing DTIC Collections Search? (Check all that apply.)

☐ Find Information Related to an Organization

☐ Find Information Related to a Person

☐ Find Information on a Topic

☐ Find Projects

☐ Find Technical Reports (TR)

☐ Other _____

Were you able to successfully achieve your purpose?

○ Yes

○ No

If no, please explain.

_____

_____

Please rate your satisfaction with the search feature on each of the following areas:

Ease of use	Relevancy of results	Ability to build or refine your search	Ability to export or reuse results	Availability of full text
○ Excellent	○ Excellent	○ Excellent	○ Excellent	○ Excellent
○ Very Good	○ Very Good	○ Very Good	○ Very Good	○ Very Good
○ Good	○ Good	○ Good	○ Good	○ Good
○ Fair	○ Fair	○ Fair	○ Fair	○ Fair
○ Poor	○ Poor	○ Poor	○ Poor	○ Poor
○ NA	○ NA	○ NA	○ NA	○ NA

How would you rate your overall satisfaction with DTIC Collections Search?

Excellent	Very Good	Good	Fair	Poor
○	○	○	○	○

If you feel that we exceeded or did not meet your service expectations, please describe the situation.

_____

_____

_____

As a result of your experience with the search feature, what improvements can you recommend?

_____

_____

_____

General Information

Which of the following best describes your current position?

[▼]

Other _____

If you are willing to be contacted by a DTIC representative regarding your comments or for further clarification, please provide your work contact information below.

Name, Telephone Number, and/or Email Address (optional)

_____

_____

_____

_____

DoDTechipedia

What was your purpose for accessing DoDTechipedia? (Check all that apply.)

☐ Browse
☐ Contribute/Collaborate (e.g., edit, blog, etc.)
☐ Research
☐ Share
☐ Other _____

Were you able to successfully achieve your purpose?

○ Yes
○ No

If no, please explain.

_____
_____

Please rate your satisfaction with DoDTechipedia on each of the following areas:

Accessibility	Ease of navigating wiki to find information	Organization and layout	Usefulness of information	Accuracy of information
○ Excellent	○ Excellent	○ Excellent	○ Excellent	○ Excellent
○ Very Good	○ Very Good	○ Very Good	○ Very Good	○ Very Good
○ Good	○ Good	○ Good	○ Good	○ Good
○ Fair	○ Fair	○ Fair	○ Fair	○ Fair
○ Poor	○ Poor	○ Poor	○ Poor	○ Poor
○ NA	○ NA	○ NA	○ NA	○ NA

How would you rate your overall satisfaction with DoDTechipedia?

Excellent	Very Good	Good	Fair	Poor
○	○	○	○	○

If you feel that we exceeded or did not meet your service expectations, please describe the situation.

_____
_____
_____

As a result of your experience with DoDTechipedia, what improvements can you recommend?

_____
_____
_____

General Information

Which of the following best describes your current position?

[_____ ▼]

Other _____

If you are willing to be contacted by a DTIC representative regarding your comments or for further clarification, please provide your work contact information below.

Name, Telephone Number, and/or Email Address (optional)

_____
_____
_____
_____

DoDTechSpace

What was your purpose for accessing DoDTechSpace? (Check all that apply.)

- ☐ Collaborate on Research and Engineering (R&E) Capabilities
- ☐ Discover Scientific and Technical (S&T) Information
- ☐ Discuss, Share and Coordinate with Colleagues
- ☐ DoD Research Planning
- ☐ Locate S&T Resource or Professional
- ☐ Join a Community/Group
- ☐ Other _____

Were you able to successfully achieve your purpose?

- ○ Yes
- ○ No

If no, please explain.

_____
_____
_____

Please rate your satisfaction with DoDTechSpace on each of the following areas:

Visual Appeal	Content	Ease of use	Clarity of site functionality	Intuitiveness
○ Excellent	○ Excellent	○ Excellent	○ Excellent	○ Excellent
○ Very Good	○ Very Good	○ Very Good	○ Very Good	○ Very Good
○ Good	○ Good	○ Good	○ Very Good	○ Good
○ Fair	○ Fair	○ Fair	○ Good	○ Fair
○ Poor	○ Poor	○ Poor	○ Fair	○ Poor
○ NA	○ NA	○ NA	○ Poor	○ NA
			○ NA	

	Excellent	Very Good	Good	Fair	Poor
How would you rate your overall satisfaction with DoDTechSpace?	○	○	○	○	○

If you feel that we exceeded or did not meet your service expectations, please describe the situation.
_____
_____

As a result of your experience with DoDTechSpace, what improvements can you recommend?
_____
_____

General Information

Which of the following best describes your current position?

[▼]

Other _____

If you are willing to be contacted by a DTIC representative regarding your comments or for further clarification, please provide your work contact information below.

Name, Telephone Number, and/or Email Address (optional)

_____
_____
_____
_____

DTIC Online (Public)

What DTIC Online (Public) features did you use? (Check all that apply.)

- ☐ Access DTIC A-Z Navigation
- ☐ Technical Reports (TR)
- ☐ Registration
- ☐ DTIC News Wire
- ☐ DTIC Contact Information
- ☐ Other _____

Were you able to successfully achieve your purpose for accessing DTIC Online (Public)?

- ○ Yes
- ○ No

If no, please explain.

_____

_____

Please rate your satisfaction with DTIC Online (Public) on each of the following areas:

Accessibility	Ease of navigating site to find information	Organization and layout of site	Usefulness of information	Ease of use of DTIC search options
○ Excellent	○ Excellent	○ Excellent	○ Excellent	○ Excellent
○ Very Good	○ Very Good	○ Very Good	○ Very Good	○ Very Good
○ Good	○ Good	○ Good	○ Good	○ Good
○ Fair	○ Fair	○ Fair	○ Fair	○ Fair
○ Poor	○ Poor	○ Poor	○ Poor	○ Poor
○ NA	○ NA	○ NA	○ NA	○ NA

	Excellent	Very Good	Good	Fair	Poor
How would you rate your overall satisfaction with DTIC Online (Public)?	○	○	○	○	○

If you feel that we exceeded or did not meet your service expectations, please describe the situation.
_____
_____

As a result of your experience with DTIC Online (Public), what improvements can you recommend?
_____
_____

General Information

Which of the following best describes your current position?

[dropdown ▼]

Other _____

If you are willing to be contacted by a DTIC representative regarding your comments or for further clarification, please provide your work contact information below.

Name, Telephone Number, and/or Email Address (optional)

_____

_____

_____

DTIC Cares

Information Analysis Centers (IAC)

Which IAC contract did you have contact with? (Check all that apply.)

- ☐ CSIAC BCO - Cyber Security & Information Systems Information Analysis Center
- ☐ CSTAT - Cyber Security & Information Systems Technical Area Task Contract
- ☐ DSIAC BCO - Defense Systems Information Analysis Center
- ☐ DSTAT - Defense Systems Technical Area Task Contract
- ☐ HDIAC BCO - Homeland Defense Information Analysis Center
- ☐ HDTAT - Homeland Defense Technical Area Task Contract

What was the purpose for visiting the IAC website? (Check all that apply.)

- ☐ General Program Information
- ☐ Technical Area Task (TAT)
- ☐ Core Analysis Task (CAT) - Technical Inquiry
- ☐ Information on funding, Military Interdepartmental Purchase Requests (MIPRs) or other funding documents
- ☐ Business Opportunities
- ☐ Support Agreements (1144, IAA)
- ☐ Information on Task Utilization Agreements (TUAs)
- ☐ Success Stories
- ☐ Other _____

Please rate your satisfaction with the IAC Program in each of the following areas:

Accessibility of services	Quality of Service	Customer support	Usefulness of contract vehicle
○ Excellent	○ Excellent	○ Excellent	○ Excellent
○ Very Good	○ Very Good	○ Very Good	○ Very Good
○ Good	○ Good	○ Good	○ Good
○ Fair	○ Fair	○ Fair	○ Fair
○ Poor	○ Poor	○ Poor	○ Poor
○ NA	○ NA	○ NA	○ NA

	Excellent	Very Good	Good	Fair	Poor
How would you rate your overall satisfaction with the IACs?	○	○	○	○	○

Did the IAC program meet your service expectations? Please describe the situation.

- ○ Yes
- ○ No

_____
_____

As a result of your experience with the IAC Program, what improvements can you recommend?

_____
_____

How did you hear about the IAC Program?

Internet	Conference	Print Material	Word of Mouth
☐	☐	☐	☐

☐ Other _____

General Information

If you are willing to be contacted by a DTIC representative regarding your comments or for further clarification, please provide your work contact information below.

Name, Telephone Number, and/or Email Address (optional)

_____
_____

How would you rate your overall satisfaction with the IAC website?

- ○ **Excellent**
- ○ **Very Good**
- ○ **Good**
- ○ **Fair**
- ○ **Poor**

Did you find the information on the IAC website helpful? If so, which pages in particular? What improvements can you recommend?

_____
_____

DTIC Cares

Submitting Data to DTIC's Collections

What type of data did you attempt to submit to DTIC?

- ☐ Independent Research & Development (IR&D) Input
- ☐ Research in Progress
- ☐ Technical Reports
- ☐ Other _____

What method did you use to submit your data?

- ☐ Electronic Document Submission on the DTIC website
- ☐ Emailed to DTIC
- ☐ Mailed to DTIC
- ☐ Other _____

Were you able to successfully submit your data?

- ○ Yes
- ○ No
- ○ N/A - I was only looking for information on how to submit

If no, please explain.

_____

_____

_____

Please rate your satisfaction with DTIC's submission process on each of the following areas:

Accessibility of submission services
- ○ Excellent
- ○ Very Good
- ○ Good
- ○ Fair
- ○ Poor
- ○ NA

Ease of submission process
- ○ Excellent
- ○ Very Good
- ○ Good
- ○ Fair
- ○ Poor
- ○ NA

Customer support
- ○ Excellent
- ○ Very Good
- ○ Good
- ○ Fair
- ○ Poor
- ○ NA

Usefulness of submission information on DTIC websites
- ○ Excellent
- ○ Very Good
- ○ Good
- ○ Fair
- ○ Poor
- ○ NA

	Excellent	Very Good	Good	Fair	Poor
How would you rate your overall satisfaction with the DTIC submission process?	○	○	○	○	○

If you feel that we exceeded or did not meet your service expectations, please describe the situation.

_____

_____

As a result of your experience with DTIC's submission process, what improvements can you recommend?

_____

_____

General Information

Which of the following best describes your current position?

[_____ ▼]

Other _____

If you are willing to be contacted by a DTIC representative regarding your comments or for further clarification, please provide your work contact information below.

Name, Telephone Number, and/or Email Address (optional)

_____

_____

Research Projects by DTIC (Data Provided by the Unified Research and Engineering Database (URED))

What was your purpose for accessing Research Project by DTIC? (Check all that apply.)

- ☐ Find Information on Projects by Defense Technology Areas
- ☐ Find Information on Funding by Defense Technology Areas
- ☐ Find Information on Projects by Technology Readiness Levels
- ☐ Find Projects by a specfic technology
- ☐ Find companies working on a specfic technology
- ☐ Other _____

Were you able to successfully achieve your purpose?

- ○ Yes
- ○ No

If no, please explain.

_____
_____

Please rate your satisfaction with the search feature on each of the following areas:

Ease of use	Relevancy of results	Ability to build or refine your search	Ability to use the sort bar	Effectiveness of the dashboard
○ Excellent	○ Excellent	○ Excellent	○ Excellent	○ Excellent
○ Very Good	○ Very Good	○ Very Good	○ Very Good	○ Very Good
○ Good	○ Good	○ Good	○ Good	○ Good
○ Fair	○ Fair	○ Fair	○ Fair	○ Fair
○ Poor	○ Poor	○ Poor	○ Poor	○ Poor
○ NA	○ NA	○ NA	○ NA	○ NA

How would you rate your overall satisfaction with Research Project by DTIC tool?

Excellent	Very Good	Good	Fair	Poor
○	○	○	○	○

If you feel that we exceeded or did not meet your service expectations, please describe the situation.

_____
_____
_____

As a result of your experience with the search feature, what improvements can you recommend?

_____
_____
_____

General Information

Which of the following best describes your current position?

[▼]

Other _____

If you are willing to be contacted by a DTIC representative regarding your comments or for further clarification, please provide your work contact information below.

Name, Telephone Number, and/or Email Address (optional)

_____
_____
_____
_____

General

Please tell us your purpose for accessing DTIC's products and services.

_____

_____

_____

_____

Were you able to successfully achieve your purpose?

○ Yes

○ No

If no, please explain.

_____

_____

Please rate your satisfaction with DTIC on each of the following areas:

Accessibility
○ Excellent
○ Very Good
○ Good
○ Fair
○ Poor
○ NA

Ease of navigating DTIC websites to find information
○ Excellent
○ Very Good
○ Good
○ Fair
○ Poor
○ NA

Organization and layout of DTIC websites
○ Excellent
○ Very Good
○ Good
○ Fair
○ Poor
○ NA

Usefulness of DTIC information
○ Excellent
○ Very Good
○ Good
○ Fair
○ Poor
○ NA

Ease of use of DTIC search options
○ Excellent
○ Very Good
○ Good
○ Fair
○ Poor
○ NA

	Excellent	Very Good	Good	Fair	Poor
How would you rate your overall satisfaction with DTIC products and services?	○	○	○	○	○

If you feel that we exceeded or did not meet your service expectations, please describe the situation.

_____

_____

_____

As a result of your experience with DTIC, what improvements can you recommend?

_____

_____

_____

General Information

Which of the following best describes your current position?

[_____ ▼]

Other _____

If you are willing to be contacted by a DTIC representative regarding your comments or for further clarification, please provide your work contact information below.

Name, Telephone Number, and/or Email Address (optional)

_____

_____

_____

_____