

OMB Control No.: 0910-0497  
Expiration Date: 10/31/2020

### **Patient Recruitment and Eligibility Screening Script**

#### **START HERE IF RECRUITMENT IS OUTBOUND (Study team receives patient name from referring physician)**

**Study Team:** Hello, my name is [study team member name] from the University of California, San Francisco. May I speak with [name]?

*If the Person is not available: Thank the person who answered and say goodbye.*

*If the Person is available: First confirm that you are speaking to the correct person.*

**Study Team:** I received your name and contact information from Doctor [referring doctor's name] who said you were interested in learning more about this study on using technology for pain management. I'd like to tell you more about this research study, and then ask you a few questions to see if you are interested and eligible to participate in the study. Is this an ok time for you to speak?

*If the Person says "No" or "I'm not sure"*

**Study Team:** Okay. [Ask if you can schedule another time to talk. If the person is not sure or seems hesitant, thank him/her and say goodbye.]

*If the Person says "Yes"*

#### **START HERE IF RECRUITMENT IS INBOUND (Patient calls study team after seeing flyer)**

**Study Team:** Great. I wanted to let you know about a new study for patients who experience pain led by Dr. Urmimala Sarkar. We would like to collect patient feedback about the use of technology, like virtual reality, to manage pain. Would you like to hear more about this study?

*If the Person says "No" or "I'm not sure"*

**Study Team:** No problem. [If not sure] You can let me know if you have any questions that will help you decide, otherwise you can hang up. Thank you for your time.

*If the Person says "Yes"*

**Study Team:** Ok. I can tell you more about the study and then will ask you a couple questions to see if you are eligible to participate.

People who volunteer to be in this study will be asked to participate in an interview and provide feedback on a virtual reality headset by trying it. The study will take place in private offices at Zuckerberg San Francisco General and will take about 60 minutes to complete.

We will do our best to keep all of your information confidential. However, we cannot guarantee total privacy.

Being in this study is optional, and if you decide to participate, you can stop being in the study at any time.

I would like to ask you some questions to find out if you are able to participate in the study. Some of the questions ask about health conditions. Can I ask you these questions?

*If the Person says "No"*

**Study Team:** Ok, thank you for your time. You can hang up now.

*If the Person says "Yes"*

**Study Team:**

1. Do you have a history of seizure disorder?
2. Do you have a history of vertigo?
3. Do you have a history of claustrophobia?

*If the Person answers "Yes" to one or more questions*

**Study Team:** Thank you. You are not eligible to participate in this study. If you have questions or concerns about this phone call or about your rights as a research participant, you can call the UCSF Institutional Review Board at 415-476-1814.

*If the Person answers "No" to all questions*

Thank you. You are eligible to participate. Are you interested in participating?

*If the Person answers "No"*

Ok, thank you for your time. You can hang up now.

*If the Person answers "Yes"*

Great. The next step will be to schedule a time to meet. During that meeting we will go through the consent process and then conduct the interview and usability test. We will also provide you with \$25 as a token of appreciation. [Work with the Person to identify a time to meet].

Thank you for your time. I'd like to give you two phone numbers to write down. If you have questions about this study, you can contact Dr. Urmimala Sarkar at 628-206-4273. If you have questions or concerns about this phone call or about your rights as a research participant, you can call the UCSF Institutional Review Board at 415-476-1814.

Is it okay if I call you back at this number to confirm our meeting time?

Great. I will see you on [agreed upon date and time].