

Dear Doctor
Patient Identification and Initial Eligibility Screening Email

Dear Doctor [name],

My name is Urmimala Sarkar and I am a primary care provider in the Richard Fine People's Clinic at Zuckerberg San Francisco General and a researcher. I am conducting a study on behalf of the Food and Drug Administration to better understand if technology like virtual reality is a feasible and acceptable approach to pain management among diverse patients.

We would like to interview and conduct usability tests with 12-20 patients seen at the ZSFG Pain Clinic. The interview and usability testing session will take approximately 60 minutes total participants will receive \$25 as a token of appreciation for taking part in this study. Participation is voluntary.

In order to be eligible, patients must meet the following criteria:

1. Seen in Pain Clinic within last 6 months
2. 18 years or older
3. English-speaking
4. Not currently incarcerated
5. Able to provide consent for themselves
6. No history of seizure disorder, vertigo, or claustrophobia (we will also ask potential participants this question as part of our screening)

Do you have any patients who meet these eligibility criteria and who you think might be interested in participating? We have provided a flyer that you can provide to your patients with our contact information. Alternatively, if the patient agrees to be contacted by us, please provide their names and preferred contact information to us in a secure email, and document their agreement to be contacted in the medical record.

Please let us know if you have any questions.