

Screen Shots – Review & Dispute

The screen shots below illustrate the Review & Dispute process for the Open Payments system:

Select Review & Dispute where the yellow arrow is below:



Select your name and program year you wish to view:

Open Payments (Sunshine Act)

Physician Switch User Type

Home **Review and Dispute** My Profile Resources
Review, Affirm, Dispute Account, Roles, Nominations

Review and Dispute Overview

A field with an asterisk (*) is required.

Physician Records

Select the physician (including principal investigators) and program year from the drop-down list below, then select "Show Records." This will display records relating to payments or other transfers of value, or ownership or investment interests for the selected physician or principal investigator and program year that are disputed.

Physicians, teaching hospitals, and principal investigators may initiate disputes with reporting entities from the start of the review and dispute period until the end of the calendar year. There is an initial 45-day review and dispute period for physicians, teaching hospitals, and principal investigators to review and dispute their data, followed by a 15-day correction period for reporting entities to resolve disputes and make necessary corrections to the data prior to publication.

Note: Only records on which a dispute was initiated at least once during the 45-day review and dispute period and not resolved within the 15-day correction period will be published as disputed in the initial data publication for that year.




Any disputes initiated for the first time after the 45-day review and dispute period and not resolved within the 15-day correction period will be published as not disputed in the initial data publication for that year.

Only records for which attestation was completed by the submission deadline in that calendar year will be eligible for the review and dispute process for that calendar year. Records that have not been attested to, or that have been edited and are awaiting re-attestation will not be visible to physicians until the entity has completed re-attestation for those records.

For a complete list of review and dispute rules, refer to the [Open Payments User Guide \[PDF, 37.3 MB\]](#) located under Resources on the [CMS Open Payments website](#).

*Choose a Physician:

*Program Year:
2016

-  Access the Open Payments User Guide [PDF, 37.3 MB]
-  Need help with the website? [Contact Us](#) by email
-  Review the Open Payments Privacy Policy [PDF, 102 KB]

Then review your records, and use the check box to either “Affirm Record” or “Dispute Record”:

Physician Records

Entity Making Payment: Record ID: Maximum 38 digits Dispute ID: Maximum 38 digits

Please Select

Review and Dispute Status: Initiated
 Acknowledged
 Resolved No Change
 Withdrawn
 Resolved

Payment Category: General Payments
 Research Payments
 Ownership or Investment Interest

Affirmed (Yes/No): Yes
 No

Reported As: Recipient
 Principal Investigator

[Download Zip File](#) [Search](#) [Clear All](#)

Showing Results for: [All]

Show Entries 10

[Affirm Record](#) [Dispute Record](#) [Withdraw Dispute](#)

Select	Entity Making Payment	Record ID	Payment Category	Physician Listed as PI only?	Dispute ID	Review and Dispute Status	History Of Dispute	Principal Investigators Associated?	Date of Payment	Total Payment Amount or Dollar Amount Invested	Value Of Interest	Delay in Publication of Research Payment Indicator	Affirmed (Yes/No)
<input type="checkbox"/>		29043083	Ownership or Investment Interest	N/A	5173	Initiated	View	N/A		\$19,000.00	\$23,000.00	No	No
<input type="checkbox"/>		28998023	Research Payments	No	5168	Initiated	View	No	2016-06-06	\$63,000.00		No	No
<input type="checkbox"/>		28997549	General Payments	N/A	5164	Initiated	View	N/A	2016-05-10	\$20.00		No	No
<input type="checkbox"/>			General Payments	N/A	5167	Initiated	View	N/A	2016-05-10	\$20.00		No	No
<input type="checkbox"/>		29043073	Research Payments	No	5165	Initiated	View	No	2016-09-03	\$33.00		No	No
<input type="checkbox"/>		28997845	Ownership or Investment Interest	N/A	5162	Initiated	View	N/A		\$5,000.00	\$10,000.00	No	No
<input type="checkbox"/>		28997849	Ownership or Investment Interest	N/A	5163	Initiated	View	N/A		\$25,000.00	\$30,000.00	No	No
<input type="checkbox"/>		28998249	Ownership or Investment Interest	N/A	5161	Initiated	View	N/A		\$19,000.00	\$27,000.00	No	No

Then enter the reason for your dispute and hit "Send Dispute"

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Dispute Records

A field with an asterisk (*) is required.

Back

In the "Dispute Details" text box below, explain the reason for disputing the record. You may also use this text box to provide contact information for reporting entities to directly contact you.

If you are listed as a principal investigator, you may only dispute your association with the payment or any inaccurate identifying information.

If multiple disputes are initiated at the same time across multiple reporting entities, the text entered in the "Dispute Details" text box will be sent to all of those reporting entities. If you have different reasons for disputing each record, you should dispute each one individually.

When finished, select "Send Dispute" the status of the dispute will then be updated to "Initiated."

To return to the previous page, select "Cancel."

For more information about the review and dispute process, refer to the [Open Payments User Guide \[PDF, 37.3 MB\]](#).

You have selected the following [1] record(s):

Record ID	Entity Making Payment	Date of Payment	Amount (\$)	Record Status	Review and Dispute Status
28997549	[REDACTED]	2016-06-10	\$20.00	Attested	Initiated

*Dispute Details:
4,000 characters maximum

Cancel **Send Dispute**

This is what you will see when your dispute has been confirmed

The screenshot displays a web interface for 'Open Payments (Sunshine Act)'. At the top, there is a navigation bar with four tabs: 'Home', 'Review and Dispute' (with sub-links 'Review', 'Affirm', 'Dispute'), 'My Profile' (with sub-links 'Account', 'Roles', 'Nominations'), and 'Resources'. Below the navigation bar, the main content area is titled 'Disputes Confirmed' and shows a dropdown menu for the year '2016'. A yellow 'Continue' button is visible. The main message states: 'You have successfully initiated the following dispute(s). An email has been sent to notify the reporting entity. Date Dispute(s) Initiated: 11/10/2016 4:09 PM'. Below this is a table with three columns: 'Record ID', 'Dispute ID Assigned', and 'Entity Making Payment'. The table contains one row with the following data: Record ID: 28990081, Dispute ID Assigned: 5175, Entity Making Payment: Sulco. Underneath the table, the 'Dispute Details' section shows 'LIES' and another yellow 'Continue' button.

Open Payments (Sunshine Act)

Physician [Switch User Type](#)

Home | **Review and Dispute** (Review, Affirm, Dispute) | My Profile (Account, Roles, Nominations) | Resources

Disputes Confirmed

2016

[Continue](#)

You have successfully initiated the following dispute(s).
An email has been sent to notify the reporting entity.
Date Dispute(s) Initiated: 11/10/2016 4:09 PM

Record ID	Dispute ID Assigned	Entity Making Payment
28990081	5175	Sulco

Dispute Details:
LIES

[Continue](#)

Now the entity will go back into their review and dispute page and can either edit or delete the record. If the record is modified you can repeat the above process to verify the changes or re-dispute the record.