

# Quality Payment PROGRAM

## 2019 Registration Guide for the CMS Web Interface and CAHPS for MIPS Survey



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Have questions? Contact the Quality Payment Program  
By Phone: 1-866-288-8292 (TTY: 1-877-715-6222) or  
By Email: [QPP@cms.hhs.gov](mailto:QPP@cms.hhs.gov) Monday – Friday, 8am – 8pm ET

## I. Introduction

This guide provides information and instructions on the registration process for groups and virtual groups that want to submit their Merit-based Incentive Payment System (MIPS) quality data through the CMS Web Interface and/or administer the Consumer Assessment of Healthcare Providers and Systems (CAHPS) for MIPS Survey for the 2019 performance period.

For additional information on submitting data through the CMS Web Interface or administering the CAHPS for MIPS Survey, visit the following resources:

- The [2019 CMS Web Interface Fact Sheet](#) for more information about quality data submissions through the CMS Web Interface.
- The [2019 CAHPS for MIPS Survey Fact Sheet](#) for more information about administering the CAHPS for MIPS Survey.

You can find additional information about the Quality Payment Program on the [Quality Payment Program website](#).

## Registration Information

To register to submit quality data through the CMS Web Interface and/or administer the CAHPS for MIPS Survey, sign in to the [Quality Payment Program website](#). Registration opens on **Monday, April 4, 2019 at 10:00am Eastern Time (ET)** and closes on **Monday, July 1, 2019 at 5:00pm ET**.

- Groups and virtual groups need an account (user ID and password) to sign into the Quality Payment Program website.
- Additionally, an individual registering the group or virtual group will need an appropriate QPP role associated with the group or virtual group. More information is provided in [Section III: Access the Registration System](#).

## Who needs to register?

- Groups or virtual groups with 25 or more clinicians that **did not use** the CMS Web Interface to submit quality data for the 2018 performance period, but plan to for the 2019 performance period.
  - o **Why?** Groups that submitted quality data through the CMS Web Interface for the 2018 performance period have been automatically registered for the 2019 performance period. Automatic CMS Web Interface registrations can be edited (i.e., update group information) or cancelled for the 2019 performance period.

You were **automatically registered** if you submitted quality data through the CMS Web Interface in **2018**. Sign in to [qpp.cms.gov](#) and **review your registration** to verify the information (such as group size and contact information) is correct.

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- Groups or virtual groups that plan to administer the CAHPS for MIPS Survey for the 2019 performance period.
  - **Why?** There is **no automatic registration** for the CAHPS for MIPS Survey. Groups and virtual groups that plan to administer the CAHPS for MIPS Survey must register each performance period they plan to administer the CAHPS for MIPS Survey.
- Groups that have been automatically registered for the CMS Web Interface and plan to administer the CAHPS for MIPS Survey.
  - **Why?** There is **no automatic registration** for the CAHPS for MIPS Survey. Groups and virtual groups that plan to administer the CAHPS for MIPS Survey must register each performance period they plan to administer the CAHPS for MIPS Survey.
  - **Note**, the CAHPS for MIPS Survey assesses the experience of patients receiving primary care services. The CAHPS for MIPS Survey is most appropriate for groups and virtual groups that provide primary care services.

A **group** is defined as a single Taxpayer Identification Number (TIN) with 2 or more clinicians (including at least one MIPS eligible clinician), as identified by their individual National Provider Identifier (NPI), who have reassigned their Medicare billing rights to the TIN.

A **virtual group** is a combination of two or more whole TINs (solo practitioners and/or groups with 10 or fewer clinicians, including at least one MIPS eligible clinician) whose clinicians elected to participate in MIPS as part of a virtual group. For the 2019 performance period, only virtual groups that we approve and identify as official virtual groups can participate in MIPS as a virtual group.

### Who does not need to register?

- Groups or virtual groups that plan to submit eCQMs, MIPS CQMs and/or QCDR measures for the 2019 performance period.
  - **Why?** Registration is **not required** for these collection types.
- Groups that submitted quality data through the CMS Web Interface for the 2018 performance period.
  - **Why?** Groups have been **automatically registered** to submit data for the Quality performance category through the CMS Web Interface for the 2019 performance period. Automatic CMS Web Interface registrations can be edited (i.e., update group information) or cancelled for the 2019 performance period.
  - **However**, groups that have been automatically registered for the CMS Web Interface and plan to administer the CAHPS for MIPS Survey need to register for the CAHPS for MIPS Survey for the 2019 performance period. There is **no automatic registration** for the CAHPS for MIPS Survey.

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- Groups participating in a Medicare Shared Savings Program (SSP) Accountable Care Organization (ACO).
  - **Why?** An SSP ACO is **required** to submit quality data through the CMS Web Interface. The quality data submitted through the CMS Web Interface by the SSP ACO is used to score the MIPS Quality performance category and the score will apply to each MIPS eligible clinician in the ACO.
  - **However**, groups can register to submit data at the group (ACO Participant TIN) level if, for example, a group (ACO Participant TIN) is terminating its ACO participation agreement or have concerns that the ACO will not be able to successfully report on behalf of the ACO Participant TINs.

### **Groups with clinicians participating in a Next Generation ACO Model or other (non-SSP) Advanced APM**

Certain Advanced Alternate Payment Models (Advanced APMs) allow “split TINs”, where some of the clinicians billing under the group’s Taxpayer Identification number (TIN) participate in the model while others do not. If a “split TIN”, particularly the portion of the group (TIN) that is not participating in a Next Generation ACO Model or other Advanced APM, is eligible to participate in MIPS, the group can register to submit quality data through the CMS Web Interface (as long as the MIPS eligible portion of the group has 25 or more clinicians) and/or administer the CAHPS for MIPS Survey on behalf of the MIPS eligible clinicians in the group who do not participate in the APM. This would be separate from any APM Entity reporting required by the model which would only apply to the clinicians participating in the model.

### **Who can’t register?**

- APM Entities: Medicare Shared Savings Program Accountable Care Organizations (SSP ACOs) and Next Generation ACO Models.
  - **Why?** ACOs are **required** to submit quality data through the CMS Web Interface, so there is no need to register for the CMS Web Interface. The registration system will not allow registrations at the APM Entity (Primary TIN) level.


### **Do we have to submit data through the CMS Web Interface if we’re registered?**

No, registered groups and virtual groups do not have to submit quality data through the CMS Web Interface. However, groups and virtual groups that do not plan to submit quality data through the CMS Web Interface are strongly encouraged to cancel their registration by 5:00pm ET on July 1, 2019. If your group or virtual group doesn’t cancel your registration before this date, you can submit quality measures through other submission types.

### **Is it possible we won’t be able to report through the CMS Web Interface?**

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For groups and virtual groups that are registered for the CMS Web Interface, we conduct an assignment and sampling methodology process. Generally, we assign beneficiaries to the group or virtual group that furnished the plurality of primary care services for such beneficiaries.

In rare instances, a group or virtual group may have zero Medicare beneficiaries assigned to them and as a result, we can't populate a beneficiary sample. If a beneficiary sample can't be populated, the group or virtual group will not be able to submit quality data through the CMS Web Interface.

If a group or virtual group does not have any Medicare beneficiaries assigned for any of the CMS Web Interface measures, the following will occur:

- We will notify the groups and virtual groups that they can't submit quality data through the CMS Web Interface. We anticipate notifications to be sent in the Fall of 2019.
- The group or virtual group won't meet the CMS Web Interface data submission criteria and will need to submit measures from another collection type (such as eQMs or MIPS CQMs).

### **Is it possible we won't be able to administer the CAHPS for MIPS Survey?**

For the 2019 performance period, the CAHPS for MIPS Survey continues to be **optional**. For groups and virtual groups that are registered to administer the CAHPS for MIPS Survey, we conduct a process for assigning and sampling beneficiaries. Groups and virtual groups must meet minimum beneficiary sampling requirements to administer the 2019 CAHPS for MIPS Survey.

If a group or virtual group does not meet the minimum beneficiary sampling requirements for the CAHPS for MIPS survey, we will notify groups and virtual groups indicating that they will not be able to administer the CAHPS for MIPS Survey. We anticipate notifications to be sent in the Fall of 2019.

Groups and virtual groups that don't meet minimum beneficiary sampling requirements:

- Will need to select a different activity for the Improvement Activities performance category
- Will not be able to supplement their quality score from CMS Web Interface measures with points associated with the administration of the CAHPS for MIPS Survey
- May qualify for a denominator reduction in the Quality performance category if not submitting quality data through the CMS Web Interface

## **II. Get Started**

Have questions? Contact the Quality Payment Program  
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**Obtain Access.** An individual from the group or virtual group will need an account that lets them sign in to [qpp.cms.gov](http://qpp.cms.gov) and the **Security Official** role for their organization to submit, modify or cancel a registration.

- If you're a returning user, sign in with your existing EIDM account credentials.
- If you're a new user, you'll need to create an account before you can request Security Official access to your organization by signing in to [qpp.cms.gov](http://qpp.cms.gov).

Visit the [QPP Access User Guide](#) on the Resource Library for instructions to create an account and/or request the Security Official role for your organization.

- **Register for a HARP Account** provides information about creating a new HARP account
- **Connect to an Organization** provides information about requesting the Security Official role for your organization.

To determine whether your group or virtual group already has an individual who can register the group or virtual group for the CMS Web Interface and/or to administer the CAHPS for MIPS survey, please contact the Quality Payment Program and provide the group's TIN or virtual group ID and the name of the group.

- o By phone at 866-288-8292 (TTY 1-877-715-6222)
- o By e-mail at [QPP@cms.hhs.gov](mailto:QPP@cms.hhs.gov)

Start the account creation process **now** to avoid any last-minute delays in obtaining an account and role with your organization. The registration period closes on **July 1, 2019 at 5:00 pm ET**.

**Prepare to Register for CMS Web Interface or CAHPS.** Gather the following information before you begin to register your group or virtual group:

- **Organization Information:** Organization Name and Mailing Address
- **Contact Information:** First Name, Last Name, Phone Number and Email
  - o You must provide complete information for at least one contact to submit your registration; all contacts will be notified by email when a registration is submitted, modified or cancelled.
- **Determine your group's or virtual group's size:** 2-24 clinicians, 25-99 clinicians, or 100 or more clinicians
- **Determine your selection:** CMS Web Interface (25 or more clinicians) and/or CAHPS for MIPS Survey

### III. Access the CMS Web Interface and/or CAHPS for MIPS Survey Registration System

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By Email: [QPP@cms.hhs.gov](mailto:QPP@cms.hhs.gov) Monday – Friday, 8am – 8pm ET

You will be able to access the registration system between **April 4, 2019 and July 1, 2019 (5:00 pm ET)** by signing in to the [QPP website](#). Signing in to [qpp.cms.gov](http://qpp.cms.gov) will allow you to create new registrations, view or cancel existing registrations, or modify information for groups with an existing registration.

1. Go to <https://qpp.cms.gov/login> or click **Sign In** in the upper right-hand corner of the [QPP website](#).
2. Enter your **User ID** and **Password** in the requested fields, check **Yes, I agree** next to the statement of truth, and **Sign In** (you will be prompted to provide a security code from your two-factor authentication).

***Returning users***

Sign in with the same EIDM credentials you've always used

***New users***

Sign in with your newly created HARP credentials

***Don't have an Account?***

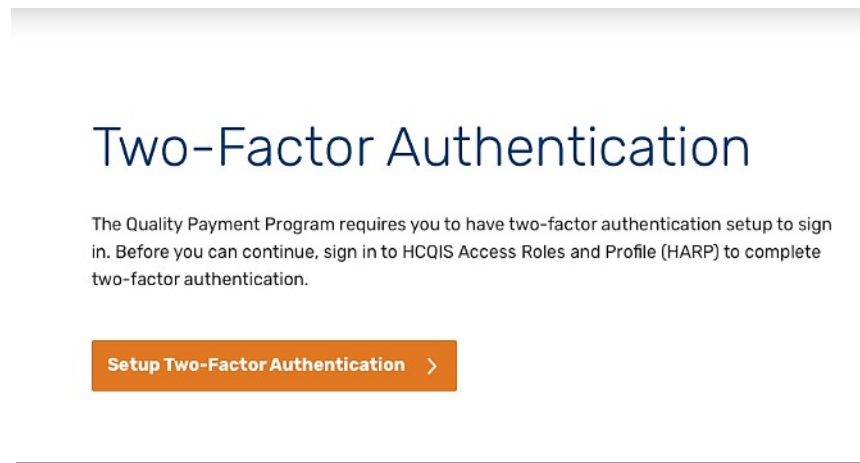
Click the Register tab next to the Sign In tab and review the [QPP Access User Guide](#)

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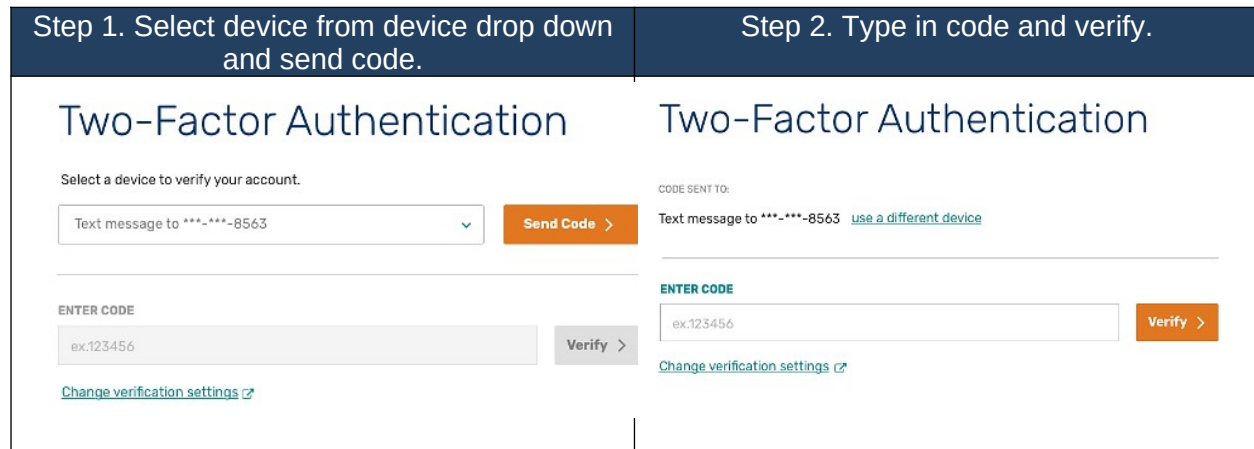


- If this is your first time signing in, you will be prompted to set up **two-factor authentication** which will be completed in your HARP account. You will select a verification device (such as your cell phone) where you wish to have your one-time code sent each time you sign in.

If you're a returning user, you will simply select the registered verification device you wish to have the one-time code sent to.

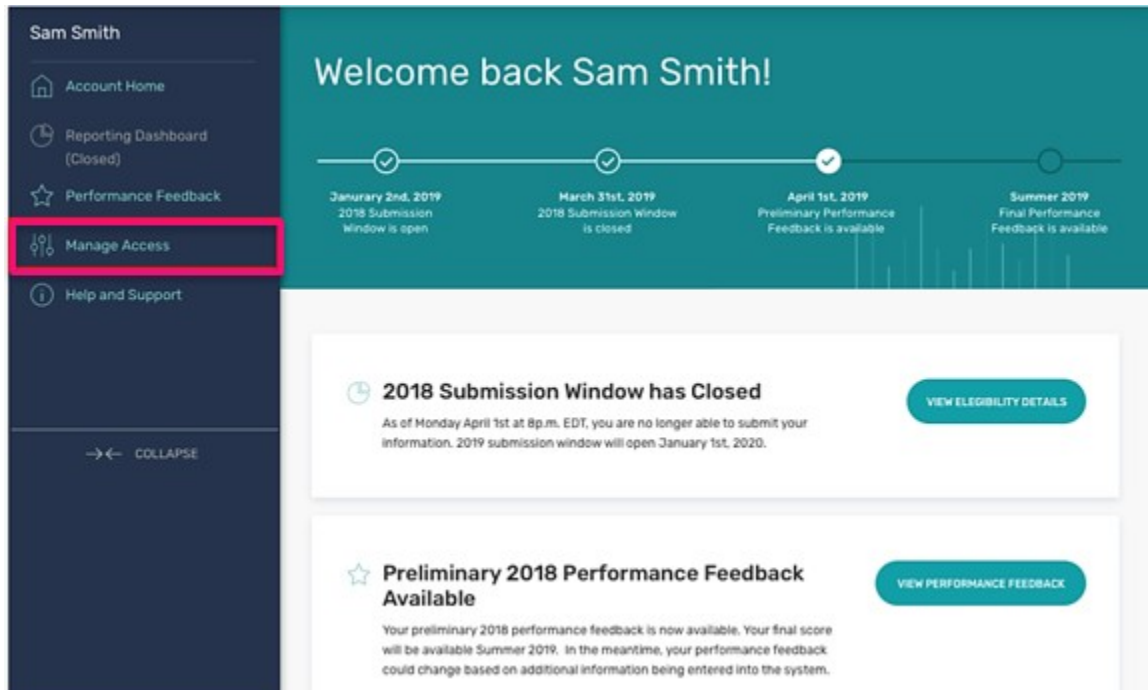


- Request a one-time code by selecting your preferred device from the **device drop down** and click **send code** and **verify** code.



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5. Select **Manage Access** from the left-hand navigation panel.



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- Review your **connected organizations** to see if your group or virtual group has an active registration for the CMS Web Interface and/or CAHPS for MIPS Survey. An active registration is indicated by “Registered” in green text with a green check checkmark.

The screenshot displays the 'Manage Access' interface. At the top, there's a teal header with the title 'Manage Access'. Below it, the 'Pending Requests' section lists two users: Thomas Miller, MD (Acme Clinic, LLC, Staff User) with 'APPROVE' and 'DENY' buttons, and Elizabeth Blackwell (You) (Greenville Medical Clinic, Security Official) with a red warning icon and the text 'Waiting for approval from the current Security Official(s)'. The 'Connected Practices' section shows '3 practices' and a link to 'Connect to another organization'. Under 'CMS Web Interface & CAHPS', there's an 'EDIT REGISTRATION' button. The 'Acme Clinic, LLC' entry shows 'YOUR ROLE: Security Official' and a table for 'CMS WEB INTERFACE AND CAHPS' with columns for 'CMS Web Interface' (Registered) and 'CAHPS Survey' (Not registered), both with 'Edit registration' links. A 'USERS' section shows '3 connected users' and '1 pending user' with a 'View users' link.

**NOTE:** Both the **Edit Registration button** and **Edit Registration link** under each group will bring you to the CMS Web Interface and CAHPS registration.

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7. Click the **Edit Registration** button to the right of CMS Web Interface & CAHPS section. Or click the **Edit Registration** link below the CMS Web Interface and CAHPS section under the practice you're interested in registering for.

Selecting **Edit Registration** will allow you to submit a new registration as well as modify or cancel an existing registration for your group or virtual group.

The screenshot shows a 'Connected Practices' section with a sub-header '3 practices'. The first practice is 'CMS Web Interface & CAHPS', which includes an 'EDIT REGISTRATION' button circled in red. Below it is 'Acme Clinic, LLC' with TIN: #1234567890 | 5200 Manchester Ln., Greenville, OH 01234. Under 'YOUR ROLE', the user is 'Security Official'. A table shows registration status: 'CMS WEB INTERFACE AND CAHPS' (Registered), 'CMS Web Interface' (Registered), and 'CAHPS Survey' (Not registered). An 'Edit registration' link is circled in red. The 'USERS' section shows '3 connected users' and '1 pending user' with a 'View users' link.

If you **don't** see **Edit Registration**, then you do not have the required Security Official role in for any connected practice(s). This role is necessary to submit, modify or cancel a registration. Visit [Connect to an Organization](#) in the [QPP Access User Guide](#) for information about obtaining the correct role.

#### IV. Submit a New Registration for the CMS Web Interface and/or

Have questions? Contact the Quality Payment Program  
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By Email: [QPP@cms.hhs.gov](mailto:QPP@cms.hhs.gov) Monday – Friday, 8am – 8pm ET

## CAHPS for MIPS Survey

After selecting **Edit Registration**, you will be taken to the main registration page where you will see a list of the groups and/or virtual groups you have a Security Official role for.

**Note:** There are a few small differences in the registration process for groups and virtual groups. These differences will be highlighted throughout this section of the guide. The main difference is that groups will see their Taxpayer Identification Number (TIN) listed below their group name while virtual groups will see their virtual group ID.

Groups	Virtual Groups
<b>Sample Organization</b> TIN: 00-0765432    Size: 25-99 <a href="#">Edit</a>	<b>Virtual Group</b> Virtual Group ID: X12345    Size: 25-99

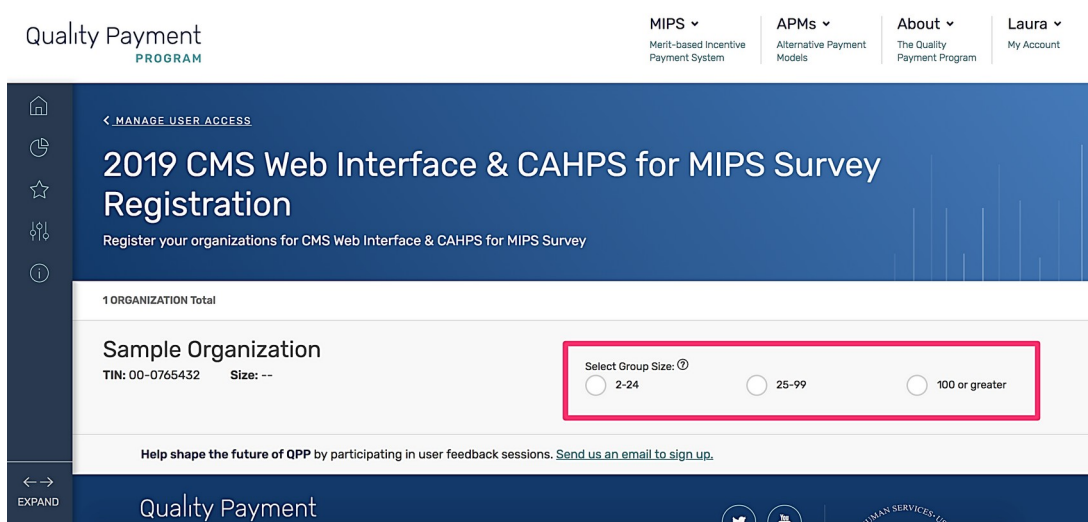
Follow the steps below whether you are registering for the first time or re-registering a group or virtual group whose previous registration was cancelled.

If you **don't** see a group or virtual group that you expected to see, you don't have the required Security Official role for that organization. This role is necessary to submit or cancel a registration. Review **Connect to an Organization** in the [QPP Access User Guide](#) for information about obtaining this role.

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1. Select the **Group Size** next to the group or virtual group you want to register.
  - **2-24** clinicians will allow you to register for the CAHPS for MIPS survey.
  - **25-99** or **100 or greater** clinicians will allow you to register for the CMS Web Interface and/or the CAHPS for MIPS Survey.



2. After you identify your group size, you will see the registration options available to your group or virtual group. Click **Register** under CMS Web Interface (which will only display if your group size allows it) or CAHPS for MIPS Survey.

**Note:** This section uses CMS Web Interface registration as the example, but the same steps apply if you're registering to administer the CAHPS for MIPS survey.

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< MANAGE USER ACCESS

## 2019 CMS Web Interface & CAHPS for MIPS Survey Registration

Register your organizations for CMS Web Interface & CAHPS for MIPS Survey

1 ORGANIZATION Total

<b>Sample Organization</b> TIN: 00-0765432   Size: 25-99 <a href="#">Edit</a>	<b>CMS Web Interface</b> <a href="#">Register</a>	<b>CAHPS for MIPS Survey</b> <a href="#">Register</a>
--	--	--

Help shape the future of QPP by participating in user feedback sessions. [Send us an email to sign up.](#)

EXPAND   Quality Payment

3. To submit your registration, you will need to complete any required **Organization and Contact information**. Groups and virtual groups will both see limited group and contact information populated. Select **Edit** next to the organization to complete any missing required information.

HE  
By En

### CMS Web Interface Registration

Review or edit your information to register for CMS Web Interface.

**Organization Information** [EDIT](#)

ORGANIZATION NAME  
**Sample Organization**

ADDRESS  
**543 test ave, suite 300, test, NC 27712**

GROUP SIZE                      TIN  
**25-99                                      00-0765432**

**Contact Information**                      [+ ADD NEW](#)

All points of contact will receive important updates about registration and data reporting.

**Jane Doe**  
Jane.Doe@company.org  
123-456-7890  
[EDIT](#)

**REGISTER**



**Organization Information**  
Edit your organization address.

ORGANIZATION NAME  
Virtual Group

Address\*  
530 Penn St. NE ✓

Address 2

City\*  
Baltim

State\*  
Zip Code\*

GROUP SIZE  
25-99

\* Required

**Organization Information**  
Edit your organization name and address.

Organization Name\*  
Sample Organization ✓

Address\*  
543 test ave ✓

Address 2  
suite 300 ✓

City\*  
test ✓

State\*  
NC ✓

Zip Code\*  
27712 ✓

GROUP SIZE  
25-99

TIN  
00-0765432

\* Required

**UPDATE**

CANCEL

Information that populated for your group or virtual group

After you enter each piece of required information. Once all information is entered, you will be able to select **Update**.

Virtual Groups	
<p><b>Can update:</b></p> <ul style="list-style-type: none"> <li>• Organization name</li> <li>• Address</li> <li>• City</li> <li>• State</li> <li>• Zipcode</li> </ul> <p><b>Can't update:</b></p> <ul style="list-style-type: none"> <li>• Group size*</li> <li>• TIN**</li> </ul>	<p><b>Can update:</b></p> <ul style="list-style-type: none"> <li>• Address</li> <li>• City</li> <li>• State</li> <li>• Zipcode</li> </ul> <p><b>Can't update:</b></p> <ul style="list-style-type: none"> <li>• Organization name</li> <li>• Group size*</li> <li>• Virtual group ID**</li> </ul>
<p>*<b>Group size</b> can only be edited on the main registration page.</p> <p>**<b>TIN</b> and <b>virtual group ID</b> cannot be edited at all.</p>	

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5. After the organization information has been updated, under **Contact Information** select **Edit** to complete the remaining required information.

**CMS Web Interface Registration**  
Review or edit your information to register for CMS Web Interface.

---

**Organization Information** EDIT

ORGANIZATION NAME  
**Sample Organization**

ADDRESS  
**543 test ave, suite 300, test, NC 27712**

GROUP SIZE **25-99**      TIN **00-0765432**

---

**Contact Information** + ADD NEW

All points of contact will receive important updates about registration and data reporting.

**Jane Doe**  
Jane.Doe@company.org  
123-456-7890

**EDIT**

**REGISTER**

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6. Contact information will be partially pre-populated with the first and last name associated with your HARP account.

- To keep yourself as a contact for the group or virtual group's registration, simply add your email address and phone number and select **Update**. (Don't worry – you can add additional contacts!)
- If you should not be a contact for the group or virtual group's registration, update the first and last name, add the contact's email address and phone number and select **Update**.

**Contact Information**  
All points of contact will receive important updates about registration and data reporting.

First Name\*  
**Jane** ✓

Last Name\*  
**Doe** ✓

Email\*  
**Jane.Doe@company.org** ✓

Phone Number\*  
**1234567890** ✓

Extension

\* Required

**UPDATE**

CANCEL

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7. Add any additional contacts by selecting **Add New**, where you will be prompted to provide First and Last Name, Email, and Phone Number. Otherwise, select **Register**. (You can add additional contacts at any point during the registration period.)

**CMS Web Interface Registration**  
Review or edit your information to register for CMS Web Interface.

---

**Organization Information** EDIT

ORGANIZATION NAME  
**Sample Organization**

ADDRESS  
**543 test ave, suite 300, test, NC 27712**

GROUP SIZE TIN  
**25-99** **00-0765432**

---

**Contact Information** + ADD NEW

All points of contact will receive important updates about registration and data reporting.

**Jane Doe**  
Jane.Doe@company.org  
123-456-7890

EDIT

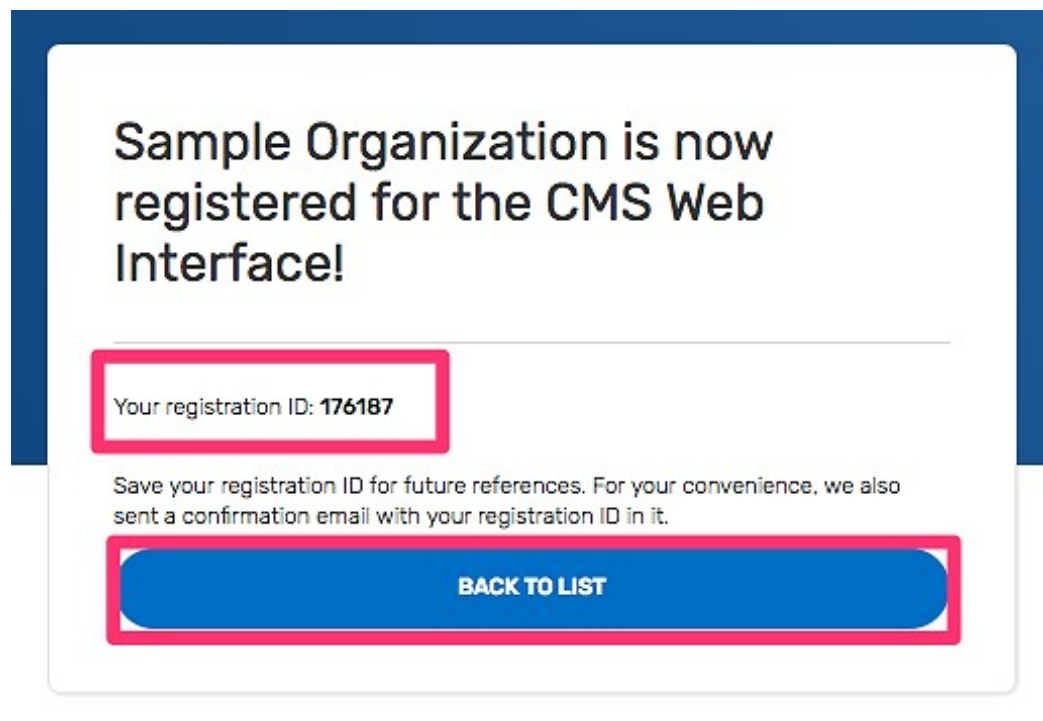
**REGISTER**

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## 8. Congratulations, you have successfully registered!

You will see your **registration ID** displayed on the screen. Each group or virtual group receives a single registration ID that will not change whether you modify, cancel or add a new registration. All the contacts associated with the registration will also receive an email notification of their successful registration.

Select **Back to List** to complete another registration for the same group or virtual group, or to register another group for the CMS Web Interface and/or CAHPS for MIPS Survey.



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9. In **Manage Access**, confirm you see a green checkmark next to CMS Web Interface (or CAHPS for MIPS Survey), indicating your successful registration for your group or virtual group.

**Note:** If you're adding a second registration for the same group or virtual group (i.e. registering for the CAHPS for MIPS survey after registering for the CMS Web Interface), the organization and contact information will carry over and you will only need to follow Steps 2 and 8.

The screenshot shows the 'Quality Payment PROGRAM' interface. At the top right, there are navigation links for 'MIPS' (Merit-based Incentive Payment System), 'APMs' (Alternative Payment Models), 'About' (The Quality Payment Program), and 'Laura' (My Account). The main header area is dark blue with the text '< MANAGE USER ACCESS' and '2019 CMS Web Interface & CAHPS for MIPS Survey Registration'. Below this, it says 'Register your organizations for CMS Web Interface & CAHPS for MIPS Survey'. A table lists '1 ORGANIZATION Total'. The first entry is 'Sample Organization' with TIN: 00-0765432 and Size: 25-99. It has a 'Show Details' link. To the right of the organization name, there are two registration status boxes: 'CMS Web Interface' with a green checkmark, Registration ID: 176187, and a 'Cancel Registration' link; and 'CAHPS for MIPS Survey' with a yellow circle and a 'Register' link.

Have questions? Contact the Quality Payment Program  
By Phone: 1-866-288-8292 (TTY: 1-877-715-6222) or  
By Email: [QPP@cms.hhs.gov](mailto:QPP@cms.hhs.gov) Monday – Friday, 8am – 8pm ET

## V. Modify Information for a Group with an Existing Registration for the CMS Web Interface and/or CAHPS for MIPS Survey

You may need to modify your information for any of the following reasons:

- You were automatically registered for the CMS Web Interface, and the Group Size from your 2018 registration is no longer accurate.
- You were automatically registered for the CMS Web Interface, and the Organization Address from your 2018 registration is no longer accurate.
- You were automatically registered for the CMS Web Interface, and the Contact Information (name, email, and/or phone number) from your 2018 registration is no longer accurate.
- You need to update the Organization Address.
- You need to update Contact Information, or change the Contacts associated with the group's registration.

You can modify information for a group or virtual group with an existing registration for the CMS Web Interface and/or CAHPS for MIPS survey for performance period 2019 any time before the registration period closes on **July 1, 2019 at 5:00 pm ET**.

Have questions? Contact the Quality Payment Program  
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By Email: [QPP@cms.hhs.gov](mailto:QPP@cms.hhs.gov) Monday – Friday, 8am – 8pm ET

1. Complete the steps in [Section III \(Access the Registration System\)](#).
2. To edit the Group Size, select **Edit** next to **Size**.

Select the correct **group size** and confirm or cancel the change.

**Note:** If you are currently registered for the CMS Web Interface and select **2-24** as the group size, the confirmation message will indicate that accepting the change in size will cancel any existing CMS Web Interface registration because the CMS Web Interface is only available to groups with 25 or more eligible clinicians (including at least one MIPS eligible clinician).

Have questions? Contact the Quality Payment Program  
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 By Email: [QPP@cms.hhs.gov](mailto:QPP@cms.hhs.gov) Monday – Friday, 8am – 8pm ET



- To update Organization or Contact Information, select **Show Details** below the TIN or Virtual Group ID information.

The screenshot shows the '2019 CMS Web Interface & CAHPS for MIPS Survey Registration' page. At the top, there are navigation links for 'MIPS', 'APMs', 'About', and 'Laura'. The main content area displays '1 ORGANIZATION Total' and a card for 'Sample Organization'. The card includes the TIN '00-0765432', size '25-99', and an 'Edit' link. A 'Show Details' button is highlighted with a red box. To the right of the card, there are two status indicators: 'CMS Web Interface' with a green checkmark and 'Registration ID: 176187' with a 'Cancel Registration' link, and 'CAHPS for MIPS Survey' with a yellow circle and a 'Register' link.

- To update the Organization's Address, select **Edit**, which will allow you to update the address, city, state, and zip code as needed.

This screenshot is similar to the previous one, but the 'Show Less' button is highlighted with a yellow box. Below the organization card, the 'Address' section is expanded, showing '543 test ave, suite 300, test, NC 27712'. An 'Edit' button is highlighted with a red box. The 'Contacts' section shows 'Jane Doe / Jane.Doe@company.org' and '123-456-7890' with an 'Edit' link. A '+ Add New Contact' link is also visible.

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- To **Edit** or **Delete** an existing Contact, select the appropriate option under the Contact.

**Note:** The system requires that there is at least one Contact for a registration. If your group only has one Contact identified and the Contact needs to be changed, you will need to select **Edit** (not Delete), which will allow you to change the First and Last Name, Email, and Phone Number.

Quality Payment PROGRAM

MIPS ▼ Merit-based Incentive Payment System

APMs ▼ Alternative Payment Models

About ▼ The Quality Payment Program

Laura ▼ My Account

< MANAGE USER ACCESS

## 2019 CMS Web Interface & CAHPS for MIPS Survey Registration

Register your organizations for CMS Web Interface & CAHPS for MIPS Survey

1 ORGANIZATION Total

**Sample Organization**  
TIN: 00-0765432 Size: 25-99 Edit

Show Less

Address:  
543 test ave, suite 300, test, NC 27712  
Edit

Contacts:  
Jane Doe / Jane.Doe@company.org  
123-456-7890  
Edit

✓ CMS Web Interface  
Registration ID: 176187  
Cancel Registration

○ CAHPS for MIPS Survey  
Register

+ Add New Contact

- To add a new contact, select **Add New Contact**; you will be prompted to provide the Contact's First and Last Name, Email and Phone Number.

Quality Payment PROGRAM

MIPS ▼ Merit-based Incentive Payment System

APMs ▼ Alternative Payment Models

About ▼ The Quality Payment Program

Laura ▼ My Account

< MANAGE USER ACCESS

## 2019 CMS Web Interface & CAHPS for MIPS Survey Registration

Register your organizations for CMS Web Interface & CAHPS for MIPS Survey

1 ORGANIZATION Total

**Sample Organization**  
TIN: 00-0765432 Size: 25-99 Edit

Show Less

Address:  
543 test ave, suite 300, test, NC 27712  
Edit

Contacts:  
Jane Doe / Jane.Doe@company.org  
123-456-7890  
Edit

✓ CMS Web Interface  
Registration ID: 176187  
Cancel Registration

○ CAHPS for MIPS Survey  
Register

+ Add New Contact

Have questions? Contact the Quality Payment Program  
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By Email: [QPP@cms.hhs.gov](mailto:QPP@cms.hhs.gov) Monday – Friday, 8am – 8pm ET

## VI. View your CMS Web Interface and/or CAHPS for MIPS Survey Registration Summary

The registration system will allow you to view information about the CMS Web Interface and/or CAHPS for MIPS Survey registrations for all the groups and virtual groups for which you have a Security Official role for their organization. A green checkmark indicates an existing registration, a yellow semi-circle indicates there is no registration.

In the screenshot below, Sample Organization is registered for the CMS Web Interface but is not registered to administer the CAHPS for MIPS Survey. Selecting **Show Detail** will display the Organization and Contact Information.

**Note:** Each group and virtual group will receive a single Registration ID to track all registration activity.

The screenshot shows the '2019 CMS Web Interface & CAHPS for MIPS Survey Registration' page. The header includes 'Quality Payment PROGRAM' and navigation links for 'MIPS', 'APMs', 'About', and 'Laura'. The main content area shows '1 ORGANIZATION Total' and details for 'Sample Organization' (TIN: 00-0765432, Size: 25-99). It lists two registration options: 'CMS Web Interface' (checked, Registration ID: 176187, Cancel Registration) and 'CAHPS for MIPS Survey' (unchecked, Register). A 'Show Details' link is visible.

This screenshot is identical to the one above but with the 'Show Details' link expanded. It displays the organization's address: '543 test ave, suite 300, test, NC 27712'. It also lists contacts: 'Jane Doe / Jane.Doe@company.org' and '123-456-7890'. A '+ Add New Contact' button is present.

To view your group or virtual group's registration information, follow the steps in [Section III \(Access the Registration System\)](#).

## VII. Cancel Your 2019 Registration for the CMS Web Interface and/or

Have questions? Contact the Quality Payment Program  
By Phone: 1-866-288-8292 (TTY: 1-877-715-6222) or  
By Email: [QPP@cms.hhs.gov](mailto:QPP@cms.hhs.gov) Monday – Friday, 8am – 8pm ET

## CAHPS for MIPS Survey

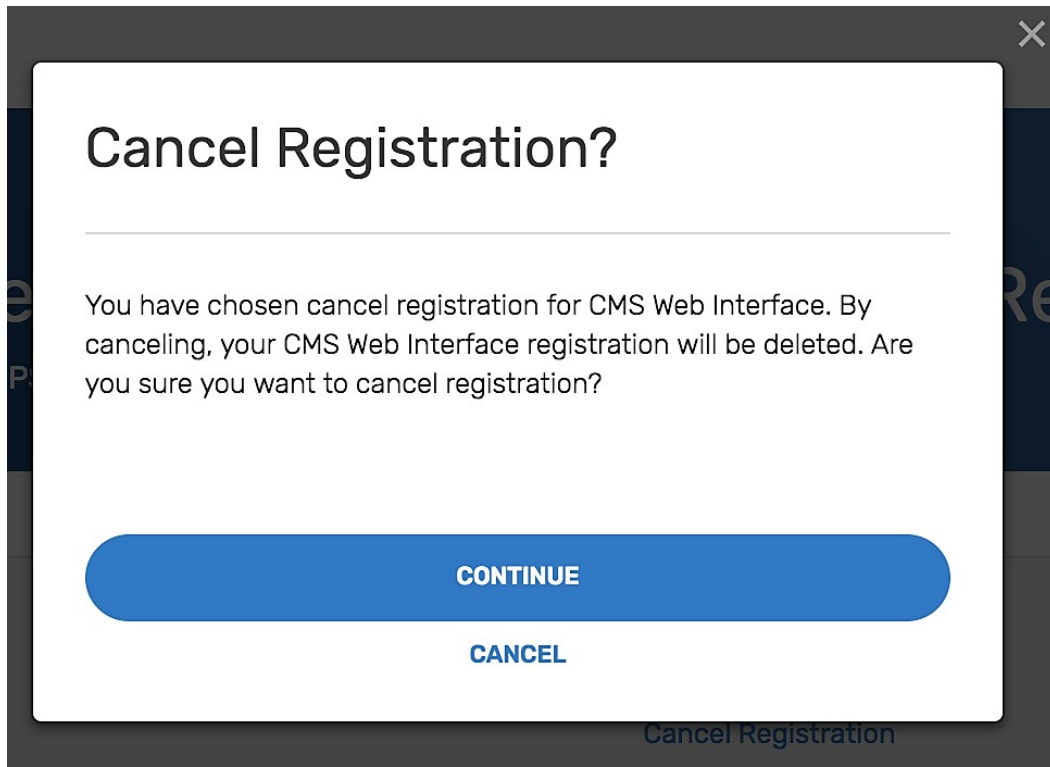
If your group or virtual group is registered to participate in MIPS utilizing the CMS Web Interface and/or administering the CAHPS for MIPS survey for the 2019 performance period, but wishes to cancel the registration, you can log into the registration system and cancel the registration any time before the registration period closes on **July 1, 2019 at 5:00 pm ET**. If you want to re-register the group or virtual group during the registration period after cancelling your registration, please refer to [Section IV \(Submit a New Registration\)](#) of this guide. **Note:** You will can't cancel the group or virtual group's 2019 registration after July 1, 2019 at 5:00 pm ET.

1. Complete the steps in [Section III \(Access the Registration System\)](#).
2. Select **Cancel Registration** under the appropriate registration.

The screenshot shows the 'Quality Payment PROGRAM' website. The main heading is '2019 CMS Web Interface & CAHPS for MIPS Survey Registration'. Below the heading, it says 'Register your organizations for CMS Web Interface & CAHPS for MIPS Survey'. A summary shows '1 ORGANIZATION Total'. Underneath, there is a 'Sample Organization' with TIN: 00-0765432, Size: 25-99, and an 'Edit' link. A 'Show Details' link is also present. Two registration options are listed: 'CMS Web Interface' with Registration ID: 176187 and a 'Cancel Registration' link (highlighted with a red box), and 'CAHPS for MIPS Survey' with a 'Register' link. The top navigation bar includes links for MIPS, APMS, About, and Laura.

Have questions? Contact the Quality Payment Program  
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By Email: [QPP@cms.hhs.gov](mailto:QPP@cms.hhs.gov) Monday – Friday, 8am – 8pm ET

3. Once you select **Cancel Registration**, you will be required to click **Continue** to cancel your registration or if you change your mind, click **Cancel**.

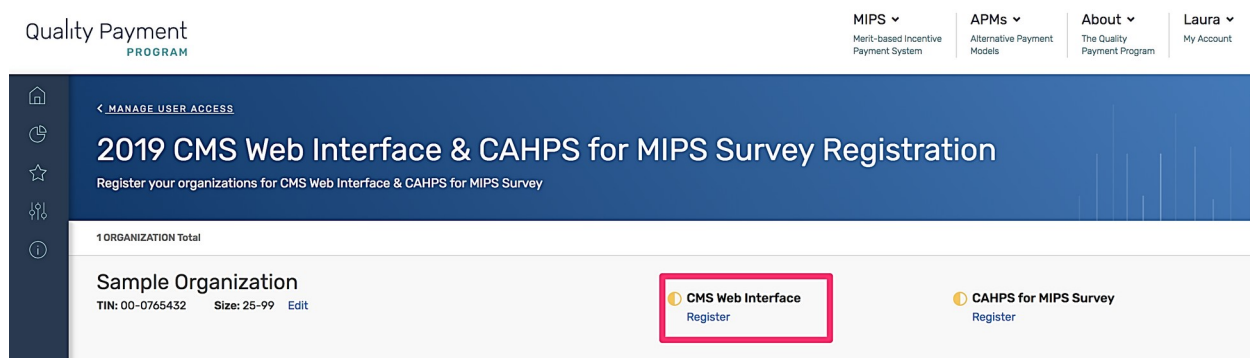


4. **You have successfully cancelled your registration!** Record the Registration Identification Number provided in the email notification for your records. If you need to contact the Quality Payment Program to discuss your registration, please provide the Registration Identification Number. All the contacts associated with the registration will also receive an email with the Registration Identification Number confirming your registration cancellation.

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By Email: [QPP@cms.hhs.gov](mailto:QPP@cms.hhs.gov) Monday – Friday, 8am – 8pm ET



- When you return to the list of Connected Practices, you should see that the group or virtual group is no longer registered for the CMS Web Interface.



**Note:** If you did not intend to cancel the group or virtual group's registration, please follow the guidance in [Section IV \(Submit a New Registration\)](#) to re-register your group before the registration period closes on July 1, 2019 at 5:00 pm ET.

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