

# Law Enforcement Enterprise Portal (LEEP) Annual User Assessment

Privacy Act Statement Authority: The collection of this information is authorized under Title 34 U.S.C. § 10211, 44 U.S.C. § 3101, and the general record keeping provision of the Administrative Procedures Act (5 U.S.C. § 301). Completing the survey and providing your contact information is voluntary. Principal Purpose: The purpose of this survey is to gather feedback regarding your experience with the Law Enforcement Enterprise Portal (LEEP). If provided, your contact information will be used to contact you regarding your questions, comments, or other LEEP experiences. Routine Uses: All surveys will be maintained in accordance with the Privacy Act of 1974. Information on the survey may be disclosed with your consent, and may be disclosed without your consent as permitted by all applicable routine uses as published in the Federal Register (FR), including the routine uses for the FBI Online Collaboration Systems (JUSTICE/FBI-004), published at 82 FR 57291 (Dec. 4, 2017). Routine uses may include sharing information with other federal, territorial, state, local, and tribal criminal justice agencies. Pursuant to Paperwork Reduction Act requirements, this collection has been assigned the following control number by the Office of Management and Budget (OMB): xxxx-xxxx. This OMB control number expires 12/31/2022.

Please indicate your agency's primary state/territory (If you work for a federal agency, please indicate your primary work location):

Which of the following best describes your agency's primary jurisdiction (if part of a task force or other multi-agency effort, please describe your home agency's primary jurisdiction)?

Which of the following best describes your primary job role?

When did you first access LEEP?

- |  |   |
|--|---|
| <input type="radio"/> Within the last six months | <input type="radio"/> Two to four years       |
| <input type="radio"/> Six months to one year     | <input type="radio"/> Five or more years      |
| <input type="radio"/> One to two years           | <input type="radio"/> Not sure/don't remember |

\* In the past twelve months, about how often have you logged into services on LEEP?

Every day

A few times a month

A few times a week

Once a month

About once a week

Less than once a month

How likely is it that you would recommend LEEP to a friend or colleague?

Not at all likely

Extremely likely

0

1

2

3

4

5

6

7

8

9

10

Please indicate the primary reason(s) you have used LEEP less than once a month, during the past twelve months (select all that apply):

- I did not find services on LEEP related to my needs.
- The service(s) I need is generally available through other information-sharing systems I regularly use.
- I had difficulty accessing LEEP/access was too cumbersome.
- I had difficulty navigating the LEEP site/the site is not user-friendly.
- Other (please specify)

We are always looking for ways to improve the information-sharing needs of our partners. Please share any additional comments or ideas concerning how LEEP can better support your mission. Specifically, what areas of improvement can we make to the site, or which services can we offer, to encourage more regular use by you or your agency?



\* How have you primarily accessed the LEEP website during the past twelve months?

- I navigate to the LEEP website (<https://www.cjis.gov>) and login with a LeepID username/password.
- I access the LEEP website directly through my agency account or credentials.

On the previous question, you indicated you log in by visiting [www.cjis.gov](http://www.cjis.gov) and using credentials assigned by LEEP. How interested would you be in directly accessing LEEP using your agency's login information or credentials?

Not at all interested

Very interested

Not so interested

Extremely interested

Somewhat interested

Providing an alternative way to access LEEP (through either your agency credentials, or directly from your organization's system) would require us to work directly with the agency to determine the best solution. Please provide the name of your agency if you would like us to further explore access alternatives:

**\* In the past twelve months, which LEEP service(s) have you used (please select all that apply)?**

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> @leo.gov email                                    | <input type="checkbox"/> Joint Automated Booking System (JABS)          | <input type="checkbox"/> Uplift  |
| <input type="checkbox"/> Cyber Investigations Certification Program (CICP) | <input type="checkbox"/> JusticeConnect                                 | <input type="checkbox"/> Violent Criminal Apprehension Program (ViCAP) |
| <input type="checkbox"/> Drawbridge  | <input type="checkbox"/> National Data Exchange (N-DEX)                 | <input type="checkbox"/> Virtual Command Centers (VCCs)                |
| <input type="checkbox"/> eGuardian   | <input type="checkbox"/> Relativity                                     | <input type="checkbox"/> Other Service(s)                              |
| <input type="checkbox"/> FBI Virtual Academy                               | <input type="checkbox"/> Regional Information Sharing Systems (RISSNet) |  |
| <input type="checkbox"/> Internet Crime Complaint Center (IC3)             | <input type="checkbox"/> Special Interest Groups (SIGs)                 |  |

Please list other service(s) here:

Over the last twelve months of accessing the above services, how often would you say you log into LEEP on a mobile device (phone or tablet)?

- Never
- Rarely
- Sometimes
- Usually
- Always

Please indicate your general level of satisfaction with the following services you accessed via LEEP during the past twelve months:

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
@leo.gov email	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cyber Investigations Certification Program (CICP)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Drawbridge	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
eGuardian	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
FBI Virtual Academy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Internet Crime Complaint Center (IC3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Joint Automated Booking System (JABS)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
JusticeConnect	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
National Data Exchange (N-DEX)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Relativity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Regional Information Sharing Systems (RISSNet)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Special Interest Groups (SIGs)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Uplift	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Violent Criminal Apprehension Program (VICAP)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Virtual Command Centers (VCCs)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other Service(s)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>


Please share any specific feedback on services with which you were dissatisfied over the previous twelve months:

Based on your use of LEEP services during the past twelve months, please describe your level of satisfaction with:

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	Not applicable/Did Not Use
The ease of logging in to the main LEEP page	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The layout/design of the main LEEP page	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The reliability/uptime of the LEEP website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The support tools/resources available on the main LEEP page	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The LEEP Help Desk	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please share any specific feedback on LEEP resources, support, or the website with which you were dissatisfied over the previous twelve months:





\* Do you have knowledge of a specific instance where a service on LEEP contributed to a "success story", involving investigative, prosecutorial, or preventive action by your agency?

Yes

No

On the previous question, you indicated knowledge of a "success story" involving a service on LEEP. Could you provide some additional details? Please do not include any Personally Identifiable Information (PII) in your comments - if you'd like, you can provide your contact information below and we can reach back out to get this information from you.

Hearing about your success is a great way to help us grow awareness of the services on LEEP! If you'd like to further share details, please provide your basic contact information and a member of the LEEP Program Office will reach back out to you.

**Name**

**Agency**

**Email Address**

**Phone Number**

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LEEP is always looking for new services and data sources to share with the criminal justice community. Can you provide some examples (either specific data sets, services, or general types of information) you would like to see made available on LEEP?

LEEP relies on feedback from users to develop future enhancements to the platform. Please share any additional comments or ideas concerning how we can continue to support your information sharing needs. Specifically, what areas of improvement can we make to the platform to make it more useful to you?