

# Federal Firearms Licensee/ Federal Explosives Licensee Alert Survey or (FFL/FEL Alert Survey) – ATF F 5300.46

Link to the survey: <https://www.surveymonkey.com/r/GKBHZGF>

- **Instructions**

**FFL/FEL Alert Survey**

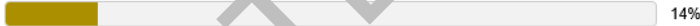
The Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF) would like to obtain your feedback regarding the receipt of the fflAlerts and felAlerts to help us improve this program to meet your needs. The survey is anonymous (no IP addresses will be captured) and should take less than 5 minutes. For each question, provide the answer that most closely represents your opinion related to your experience. You will also have the opportunity to offer general comments at the end of the survey.

This request is in accordance with the Paperwork Reduction Act of 1995. The information collected is to capture data that permits the accurate assessment of program activities, and assist in increasing customer satisfaction.

The estimated average burden associated with this collection of information is 5 minutes per respondent, depending on individual circumstances. Comments concerning the accuracy of this burden should be addressed to Reports Management Officer, Document Services Branch, Bureau of Alcohol, Tobacco, Firearms and Explosives, Washington, DC 20226.

An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number.

OMB No. XX/XX/XXXX (12/31/2019)

 14%

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- Questions

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### FFL/FEL Alert Survey

\* Are you a Federal Firearms Licensee (FFL), Federal Explosives Licensee/permittee (FEL/P), or both?

Federal Firearms Licensee (FFL)

Federal Explosives Licensee/permittee (FEL/P)

Both

29%

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### FFL/FEL Alert Survey

\* Recently, were you an fflAlert/felAlert. Can you verify that you received the alert?

Yes, via Phone

Yes, via E-Mail

Yes, via E-Mail and Phone

No

Unknown/Not Sure

43%

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## FFL/FEL Alert Survey

**\* Did you find the alert beneficial?**

Yes. No problems.

Yes. Some problems.

No

57%

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## FFL/FEL Alert Survey

**In the future we may have the ability to provide alerts via text (SMS) message. If so, would that be of interest to you?**

Yes

No

Unknown/Not Sure

**Do you have a story you would like to share to demonstrate how the alert program was of direct value to you? The story may be shared in part or whole to help demonstrate the value of the alert program and its objective to help increase the security of FFL business operations and the safety of licensees and the public.**

**Please provide any additional comments, suggestions, or recommendations to help us improve the fflAlert/felAlert program.**

100%