



CJIS Systems Officer (CSO) Survey

Privacy Act Statement

Authority: The collection of this information is authorized under Title 34 U.S.C. § 10211, 44 U.S.C. § 3101, and the general record-keeping provision of the Administrative Procedures Act (5 U.S.C. § 301). Completing the survey and providing your contact information is voluntary.

Principal Purpose: The purpose of this survey is to gather feedback about your experience with the N-DEX System, specifically with regard to access and participation considerations within your area of responsibility.

Routine Uses: All surveys will be maintained in accordance with the Privacy Act of 1974. Information on the survey may be disclosed with your consent, and may be disclosed without your consent as permitted by all applicable routine uses as published in the Federal Register (FR), including the routine uses for the FBI Online Collaboration Systems (JUSTICE/FBI-004), published at 82 FR 57291 (Dec. 4, 2017), and the routine uses for the National Data Exchange (N-DEX), FBI-020, 72 FR 56793 (Oct. 4, 2007), as amended by 82 FR 24151, 157 (May 25, 2017). Routine uses may include sharing information with other federal, territorial, state, local, and tribal criminal justice agencies.

Pursuant to Paperwork Reduction Act requirements, this collection has been assigned the following control number by the Office of Management and Budget (OMB): 1103-0117. This OMB control number expires 12/31/2022.

The N-DEX Program Office (PO) is surveying the CJIS System Officers (CSOs) to gain a better understanding of access-related methods, challenges, and areas of improvement, specific to the N-DEX System.

This survey should take approximately five minutes to complete.

* Please indicate your area of responsibility's (AOR's) APB region:

- Federal
- North Central
- Northeastern
- Southern
- Western

* Access to N-DEx System data is currently permitted through two different methods: the Law Enforcement Enterprise Portal (LEEP) and trusted identity providers (IdPs) both provide a user “door” to the N-DEx System website; and the Logical Entity Exchange Specification – Search and Retrieve (LEXS-SR) query allows a user to search N-DEx System data and pull relevant results directly into the user’s native information sharing environment. Do you currently allow access to the N-DEx System in your area of responsibility (AOR)?

Yes

No



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Please indicate your level of agreement with each perceived factor as contributing to the lack of authorized use within your AOR:

	Strongly disagree	Disagree	Neither agree or disagree	Agree	Strongly agree
Criminal justice agencies in my AOR have not expressed interest in the N-DEx System.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There are statutory, policy, or governance restrictions on N-DEx System access in my AOR.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There are resource (personnel, budgetary, hardware/software) issues related to meeting vetting/access requirements in my AOR.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There are resource issues related to ongoing user management in my AOR (to include CJIS audit requirements).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide us with any additional feedback which helps us to understand the lack of authorized N-DEx System use within your AOR:

Please provide us with any additional feedback which could help us understand access challenges or concerns within your AOR:

* Please indicate your overall level of satisfaction with the N-DEx System Audit and User Management tools as a resource to facilitate access for your AOR:

- Very dissatisfied
- Dissatisfied
- Neither satisfied nor dissatisfied
- Satisfied
- Very satisfied
- I am not familiar enough with the tools to offer an opinion.



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You previously indicated a level of dissatisfaction with the N-DEx System Audit and Management tools. Please provide us additional feedback about your concerns.



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Please provide any additional comments or suggestions about ways the N-DEX PO could facilitate greater system access to users in your AOR.