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Student Experience Assessment (SEA)

A Student Satisfaction Survey

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**Table of Contents**

[Introduction 3](#_Toc492565408)

[Section A. Demographics 4](#_Toc492565409)

[Section B. General Questions 5](#_Toc492565410)

[Center Climate 5](#_Toc492565411)

[Administration 6](#_Toc492565412)

[Counselors 6](#_Toc492565413)

[Health and Wellness 8](#_Toc492565414)

Disability……………………………………………………………………………………………………….9

[Cafeteria 12](#_Toc492565415)

[Recreational Activities 13](#_Toc492565416)

[Section C. Admissions 14](#_Toc492565417)

[Section D. Career Preparation Phase (CPP) 16](#_Toc492565418)

[Section E. Academics (Reading, Math, or TABE classes) 18](#_Toc492565419)

[Subsection 1. Reading Classes 18](#_Toc492565420)

[Subsection 2. Math 20](#_Toc492565421)

[Section F. High School Diploma / High School Equivalency (HSD/HSE) Courses 21](#_Toc492565422)

[Section G. Career Technical Training 27](#_Toc492565423)

[Section H. Career Transition Readiness 31](#_Toc492565424)

[Section I. Residential Experience 34](#_Toc492565425)

[Section J. Non-Residential Experience 36](#_Toc492565426)

[Section K. Advanced Career Training (ACT) Experience 38](#_Toc492565427)

[Section L. Advanced Training 39](#_Toc492565428)

[Section M. Summary Questions 40](#_Toc492565429)

# Introduction

I1: What language would you prefer?

\_\_\_ English

\_\_\_ Español

**Introduction**:

The National Office of Job Corps, Department of Labor offers the Student Experience Assessment, which is a survey of student satisfaction on a quarterly basis to get your thoughts and experiences about the center and the services and training you are receiving. Your opinion of your Job Corps experience is very important to us. Additionally, your answers—along with those of other students across the country—will help determine issues with the program that need to be addressed. Your participation is voluntary.

Please note:

* The survey will take approximately 20 minutes.
* Your name will not be used or shared with your center or the National Office of Job Corps.
* Your responses, along with other students across the country, will help determine the issues and suggestions that need to be addressed.
* Your participation is voluntary.

I2: Is this the first time you have taken this survey? \_\_\_\_\_ Yes \_\_\_\_\_ No

If you are willing to complete the survey please press “continue” below. If you are not willing to complete the survey please press “stop” below.

# Section A. Demographics

A1. Are you \_\_\_\_ Male \_\_\_\_ Female \_\_\_\_ would prefer not to specify.

A2. What is your current age? \_\_\_\_\_ Years

# Section B. General Questions

## Center Climate

The following questions are about the character or culture of your center. How much do you agree or disagree with the following statements?

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Strongly Agree** | **2**  **Agree** | **3**  **Somewhat**  **Agree** | **4**  **Neither Agree or Disagree** | **5**  **Somewhat Disagree** | **6**  **Disagree** | **7**  **Strongly Disagree** | **8**  **Do Not Know** |
| B1. On this center, staff treats students fairly (for example, students are not given special treatment because they are well-liked). |  |  |  |  |  |  |  |  |
| B2. On this center, staff has high expectations for students’ success. |  |  |  |  |  |  |  |  |

## Administration

The administrative staff are the people that lead the center (center director and other center managers). How much do you agree or disagree with the following statements?

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Strongly Agree** | **2**  **Agree** | **3**  **Somewhat**  **Agree** | **4**  **Neither Agree or Disagree** | **5**  **Somewhat Disagree** | **6**  **Disagree** | **7**  **Strongly Disagree** | **8**  **Do Not Know** |
| B3. The administrative staff treats students with respect. |  |  |  |  |  |  |  |  |
| B4. The administrative staff makes decisions that are fair to the students. |  |  |  |  |  |  |  |  |
| B5. The administrative staff is available when I need them. |  |  |  |  |  |  |  |  |
| B6. The administration building and the rooms in the building are safe. |  |  |  |  |  |  |  |  |
| B7. The administration building and the rooms in the building are clean. |  |  |  |  |  |  |  |  |

## Counselors

The following section asks questions about your counselors on center. Counselors are the people who help plan your career path and help with your career and personal problems. How much do you agree or disagree with the following statements?

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Strongly Agree** | **2**  **Agree** | **3**  **Somewhat**  **Agree** | **4**  **Neither Agree or Disagree** | **5**  **Somewhat Disagree** | **6**  **Disagree** | **7**  **Strongly Disagree** | **8**  **Do Not Know** |
| B8. The counseling staff treat students with respect. |  |  |  |  |  |  |  |  |
| B9. The counseling staff are helpful. |  |  |  |  |  |  |  |  |
| B10. The counseling staff meet with me to discuss my progress and next steps at Job Corps. |  |  |  |  |  |  |  |  |
| B11. The counseling staff respond quickly when students need to meet with them. |  |  |  |  |  |  |  |  |
| B12. If I need someone to talk to about my problems, I would ask my counselor for help. |  |  |  |  |  |  |  |  |

## Health and Wellness

Health and wellness staff include anyone that you visit on center regarding your health or well-being; this includes nurses, doctors, dentists, mental health professionals, or anyone helping students overcome addictions. How much do you agree or disagree with the following statements?

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Strongly Agree** | **2**  **Agree** | **3**  **Somewhat Agree** | **4**  **Neither Agree or Disagree** | **5**  **Somewhat Disagree** | **6**  **Disagree** | **7**  **Strongly Disagree** | **8**  **Do Not Know/Not Applicable** |
| B13. The health and wellness staff clearly explain available health services. |  |  |  |  |  |  |  |  |
| B14. I feel comfortable asking the health and wellness staff questions. |  |  |  |  |  |  |  |  |
| B15. The health and wellness staff treat me with respect. |  |  |  |  |  |  |  |  |
| B16. The health and wellness staff keep my personal health information private. |  |  |  |  |  |  |  |  |
| B17. The health and wellness staff provide helpful information or services to improve my physical health. |  |  |  |  |  |  |  |  |

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1 Strongly Agree** | **2 Agree** | **3 Somewhat Agree** | **4 Neither Agree or Disagree** | **5 Somewhat Disagree** | **6**  **Disagree** | **7 Strongly Disagree** | **8**  **Do Not Know/Not Applicable** |
| B18. The health and wellness staff provide helpful information or services to improve my mental health. |  |  |  |  |  |  |  |  |
| B19. The health and wellness staff teach skills and/or behaviors on center to help me better manage my health. |  |  |  |  |  |  |  |  |
| B20. The health and wellness staff are available when students need help. |  |  |  |  |  |  |  |  |
| B21. The health and wellness staff listen to me and help me understand my health care needs. |  |  |  |  |  |  |  |  |

## Disability Services

Disability services are offered to students that need help for a learning, mental, or physical condition. How much do you agree or disagree with the following statements?

Disability support services are offered to students with disabilities who may need accommodations to access the Job Corps Program.

B22. I am aware of services to support students with disabilities (requesting accommodations, having an accommodation plan, etc.).

1. Yes
2. No

B23. Have you asked for any of these support services such as accommodations for testing, breaks, etc.?

1. Yes **(GO TO B25)**
2. No **(GO TO Cafeteria Section)**

B24. How long did it take to receive accommodations after requesting them?

1. Less than 1 week
2. 1–2 weeks
3. 3–4 weeks
4. More than 1 month

B25. Have the accommodations you received been helpful?

1. Very helpful

2. Somewhat helpful

3. Somewhat unhelpful

4. Not helpful

B26. Have the accommodations been available when you needed them?

1. Always

2. Usually

3. Sometimes

4. Never

How much do you agree or disagree with the following statements about support services for students with disabilities (learning, mental, or physical conditions)?

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Strongly Agree** | **2**  **Agree** | **3**  **Somewhat Agree** | **4**  **Neither Agree or Disagree** | **5**  **Somewhat Disagree** | **6**  **Disagree** | **7**  **Strongly Disagree** | **8**  **Do Not Know/Not Applicable** |
| B27. When I ask for accommodations for my disability, I receive the help I need |  |  |  |  |  |  |  |  |
| B28. Receiving accommodations for my disability improved my ability to participate and succeed in the Job Corps program |  |  |  |  |  |  |  |  |
| B29. Overall, the center is respectful and inclusive of people with disabilities. |  |  |  |  |  |  |  |  |

## Cafeteria

The following questions ask about the food typically provided by your center. Cafeteria staff include the people that cook, prepare, and serve your food on a regular basis. How much do you agree or disagree with the following statements?

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Strongly Agree** | **2**  **Agree** | **3**  **Somewhat**  **Agree** | **4**  **Neither Agree or Disagree** | **5**  **Somewhat Disagree** | **6**  **Disagree** | **7**  **Strongly Disagree** | **8**  **Do Not Know** |
| B30. The cafeteria staff treat students with respect. |  |  |  |  |  |  |  |  |
| B31. The cafeteria food is good. |  |  |  |  |  |  |  |  |
| B32. The cafeteria has healthy meal choices. |  |  |  |  |  |  |  |  |
| B33. The cafeteria is clean. |  |  |  |  |  |  |  |  |
| B34. The food in the cafeteria is safe. |  |  |  |  |  |  |  |  |

## 

## Recreational Activities

Recreational activities are planned and there are on-center or off-center activities that you and your fellow students can do during leisure time. These activities can include sports, games, or going to a movie. Recreational staff are the people assigned to supervise or organize these activities. How much do you agree or disagree with the following statements?

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Strongly Agree** | **2**  **Agree** | **3**  **Somewhat**  **Agree** | **4**  **Neither Agree or Disagree** | **5**  **Somewhat Disagree** | **6**  **Disagree** | **7**  **Strongly Disagree** | **8**  **Do Not Know** |
| B35. The recreational staff treat students with respect. |  |  |  |  |  |  |  |  |
| B36. The recreation staff organize activities that I enjoy. |  |  |  |  |  |  |  |  |
| B37. There are recreational activities available after training hours. |  |  |  |  |  |  |  |  |
| B38. The equipment in the recreation area works and is clean. |  |  |  |  |  |  |  |  |
| B39. The equipment in the recreation area is safe. |  |  |  |  |  |  |  |  |
| B40.The recreation area is safe. |  |  |  |  |  |  |  |  |

# Section C. Admissions

To enter Job Corps you had to complete an application with admission staff. Typically, these staff members are called Admissions Counselors. Please let us know about your experiences during this process. How much do you agree or disagree with the following statements?

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Strongly Agree** | **2**  **Agree** | **3**  **Somewhat**  **Agree** | **4**  **Neither Agree or Disagree** | **5**  **Somewhat Disagree** | **6**  **Disagree** | **7**  **Strongly Disagree** | **8**  **Do Not Know** |
| C1. Enrolling in Job Corps was easy. |  |  |  |  |  |  |  |  |
| C2. The Job Corps student conduct policy (center rule policy) was clearly explained before I arrived on center. |  |  |  |  |  |  |  |  |
| C3. Admissions counselors explained what was expected of me at Job Corps (for example, group participation, community relations, following rules). |  |  |  |  |  |  |  |  |
| C4. The admissions counselors were helpful when I was completing my Job Corps application. |  |  |  |  |  |  |  |  |
| C5. My admission counselor gave me enough information about what to expect at this Job Corps center. |  |  |  |  |  |  |  |  |
| C6. The admission counselor(s) discussed career training options with me and listened to my choices. |  |  |  |  |  |  |  |  |

C7. How long did it take from the time you first contacted Job Corps until your first day on center?

\_\_ Less than one month

\_\_ 1 to 3 months

\_\_ 4 to 6 months

\_\_ 6 to 9 months

\_\_ More than 9 months

C8. Overall, how well did your admissions counselor explain the program and procedures in order to prepare you for life at Job Corps?

\_\_\_Did a great job

\_\_\_Did a good job

\_\_\_Did not do a good job

\_\_\_Did a bad job

# Section D. Career Preparation Phase (CPP)

The next set of questions ask about your experiences during the Career Preparation Period (CPP) of your Job Corps enrollment. CPP is designed to introduce students to Job Corps, teach some employability skills, and plan for your training phase of Job Corps. Answer each item by selecting the single best response from the following scale:

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Strongly Agree** | **2**  **Agree** | **3**  **Somewhat**  **Agree** | **4**  **Neither Agree or Disagree** | **5**  **Somewhat Disagree** | **6**  **Disagree** | **7**  **Strongly Disagree** |
| D1. The CPP instructor(s) treat students with respect. |  |  |  |  |  |  |  |
| D2. The CPP instructor(s) care about our success. |  |  |  |  |  |  |  |
| D3. The CPP classes are well-planned and organized. |  |  |  |  |  |  |  |
| D4. Before completing CPP, students must understand the Student Code of Conduct or the center’s rules. |  |  |  |  |  |  |  |
| D5. Before completing CPP, students must understand the Career Success Standards. |  |  |  |  |  |  |  |
| D6. The CPP instructor(s) clearly explained the information covered in class. |  |  |  |  |  |  |  |
| D7. I have a lot of time in CPP classes with nothing to do. |  |  |  |  |  |  |  |

D8. How long does CPP take for students at your center?

\_\_ 1 week or less

\_\_ 2 to 4 weeks

\_\_ 5 to 7 weeks

\_\_ 8 to 10 weeks

\_\_ More than 10 weeks

\_\_ The length of time varies by student

\_\_Do not know

# Section E. Academics (Reading, Math, or TABE classes)

The Test of Adult Basic Education or TABE test is given to all students in the first 21 days on center. Based on the outcome and your career path, you may be placed in reading or math classes. You may need to retake the test.

E1. The TABE testing room is a good place to take a test (for example, quiet, comfortable, well-lit).

\_\_\_ Strongly Agree

\_\_\_ Agree

\_\_\_ Somewhat Agree

\_\_\_ Neither Agree nor Disagree

\_\_\_ Somewhat Disagree

\_\_\_ Disagree

\_\_\_ Strongly Disagree

## Subsection 1. Reading Classes

E1.1 I take at least one reading class.

\_\_\_\_ Yes \_\_\_\_ No

<If No, skip to E2.1>

E1.2 I understand and usually speak a language other than English.

\_\_\_\_ Yes \_\_\_\_ No

<if No, Skip to E1.3>

E1.2 The reading teacher is helping me learn English.

\_\_\_ Strongly Agree

\_\_\_ Agree

\_\_\_ Somewhat Agree

\_\_\_ Neither Agree nor Disagree

\_\_\_ Somewhat Disagree

\_\_\_ Disagree

\_\_\_ Strongly Disagree

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Strongly Agree** | **2**  **Agree** | **3**  **Somewhat**  **Agree** | **4**  **Neither Agree or Disagree** | **5**  **Somewhat Disagree** | **6**  **Disagree** | **7**  **Strongly Disagree** | **8**  **Do Not Know** |
| E1.3 The reading teacher cares about me learning to read and write better. |  |  |  |  |  |  |  |  |
| E1.4 The reading teacher clearly describes the material covered in class. |  |  |  |  |  |  |  |  |
| E1.5 The reading teacher is well-prepared to teach class. |  |  |  |  |  |  |  |  |
| E1.6 The reading teacher cares about my success. |  |  |  |  |  |  |  |  |

E1.7 The reading teacher(s) regularly use the following tools (select all that apply):

\_\_\_\_\_Reading worksheets / workbooks

\_\_\_\_\_Online practice tests

\_\_\_\_\_In-class practice worksheets

\_\_\_\_\_Small group instruction

\_\_\_\_\_Class lectures

\_\_\_\_\_Projects and presentations

\_\_\_\_\_Full-class instruction / lecture

\_\_\_\_\_Computer/online instruction

\_\_\_\_\_One-on-one instruction

\_\_\_\_\_Other. Please specify: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

E1.8 Overall, the reading teacher(s) do a great job instructing students at my center.

\_\_\_ Strongly Agree

\_\_\_ Agree

\_\_\_ Somewhat Agree

\_\_\_ Neither Agree nor Disagree

\_\_\_ Somewhat Disagree

\_\_\_ Disagree

\_\_\_ Strongly Disagree

E1.9 What, if anything, causes it to be difficult to learn in reading class? (check all that apply)

\_\_\_Nothing; there are no issues that make it difficult to learn in reading class

\_\_\_There are too many students in the class

\_\_\_No regular instructor or instructor missed too many classes

\_\_\_Classroom is too noisy

\_\_\_Students disrespect the instructor

\_\_\_Students disrespect each other

\_\_\_The instructor spends too much time dealing with problems (for example, students sleeping).

\_\_\_ I am sent to do other activities (for example, clean up duty) too often

\_\_\_Other. (Please specify)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## Subsection 2. Math

E2.1 I take at least one math class.

\_\_\_\_ Yes \_\_\_\_ No

<if No, skip to next module>

E2.2 The math teacher regularly uses the following tools: (Check all that apply)

\_\_\_\_\_Math worksheets / workbooks

\_\_\_\_\_Online practice tests

\_\_\_\_\_In-class practice worksheets

\_\_\_\_\_Small group instruction

\_\_\_\_\_Class lectures

\_\_\_\_\_Projects and presentations

\_\_\_\_\_Full-class instruction / lecture

\_\_\_\_\_Computer/online instruction

\_\_\_\_\_One-on-one instruction

\_\_\_\_\_Other. Please specify: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Strongly Agree** | **2**  **Agree** | **3**  **Somewhat**  **Agree** | **4**  **Neither Agree or Disagree** | **5**  **Somewhat Disagree** | **6**  **Disagree** | **7**  **Strongly Disagree** |
| E2.3 The math teacher cares about me learning math better. |  |  |  |  |  |  |  |
| E2.4 The math teacher clearly describes the material covered in class. |  |  |  |  |  |  |  |
| E2.5 The math teacher is well-prepared to teach class. |  |  |  |  |  |  |  |
| E2.6 The math teacher cares about my success. |  |  |  |  |  |  |  |
| E2.7 Overall, the math teacher(s) do a great job instructing students at my center. |  |  |  |  |  |  |  |

E2.8 What, if anything, causes it to be difficult to learn in math class? (check all that apply)

\_\_\_Nothing; there are no issues that make it difficult to learn in math class

\_\_\_There are too many students in the class

\_\_\_No regular instructor or instructor missed too many classes

\_\_\_Classroom is too noisy

\_\_\_Students disrespect the instructor

\_\_\_Students disrespect each other

\_\_\_The instructor spends too much time dealing with problems (for example, students sleeping).

\_\_\_ I am sent to do other activities (for example, clean up duty) too often

\_\_\_Other. (Please specify)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

# Section F. High School Diploma / High School Equivalency (HSD/HSE) Courses

F1. Within the past month, have you taken traditional high school courses, online courses, or classes to prepare you for your state’s high school equivalency exam (i.e. GED, HiSET, or TASC).

\_\_\_\_\_ A. Yes, online high school courses <Go to F3>

\_\_\_\_\_ B. Yes, high school courses at the Job Corps center <Go to F3>

\_\_\_\_\_ C. Yes, high school courses off center

\_\_\_\_\_ D. Yes, high school equivalency exam courses (i.e. GED, HiSET, or TASC) <Go to F5?>

\_\_\_\_\_ E. No, I have finished the courses <Next Module>

\_\_\_\_\_ F. No, I do not want an HSD or HSE <Next Module>

\_\_\_\_\_ G. No, I have not started taking the courses <Next Module>

\_\_\_\_\_ H. No, I am not enrolled currently due to my trade (CTT) schedule <Next Module>

F2.The off center training location is safe?

\_\_\_ Strongly Agree

\_\_\_ Agree

\_\_\_ Somewhat Agree

\_\_\_ Neither Agree nor Disagree

\_\_\_ Somewhat Disagree

\_\_\_ Disagree

\_\_\_ Strongly Disagree

F3.The courses I’m taking will lead to a high school diploma.

\_\_\_ Strongly Agree

\_\_\_ Agree

\_\_\_ Somewhat Agree

\_\_\_ Neither Agree nor Disagree

\_\_\_ Somewhat Disagree

\_\_\_ Disagree

\_\_\_ Strongly Disagree

F4. I’m making progress toward obtaining my high school diploma.

\_\_\_ Strongly Agree

\_\_\_ Agree

\_\_\_ Somewhat Agree

\_\_\_ Neither Agree nor Disagree

\_\_\_ Somewhat Disagree

\_\_\_ Disagree

\_\_\_ Strongly Disagree

F5. I am satisfied with instruction I have received.

\_\_\_ Strongly Agree

\_\_\_ Agree

\_\_\_ Somewhat Agree

\_\_\_ Neither Agree nor Disagree

\_\_\_ Somewhat Disagree

\_\_\_ Disagree

\_\_\_ Strongly Disagree

The next set of questions asks about your experiences of the high school classes you have or are taking during your time at Job Corps. These classes can be for a high school diploma or preparing for your state’s high school equivalency exam (i.e. GED, HiSET, or TASC). Answer each item by selecting the single best response from the following scale:

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Strongly Agree** | **2**  **Agree** | **3**  **Somewhat**  **Agree** | **4**  **Neither Agree or Disagree** | **5**  **Somewhat Disagree** | **6**  **Disagree** | **7**  **Strongly Disagree** |
| F6. The high school instructor(s) at my center treat students with respect. |  |  |  |  |  |  |  |
| F7. The high school instructor(s) at my center care that we succeed. |  |  |  |  |  |  |  |
| F8. The high school classes at my center are well planned and organized. |  |  |  |  |  |  |  |
| F9. The high school classes at my center have enough working equipment (for example, computer or printers). |  |  |  |  |  |  |  |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Strongly Agree** | **2**  **Agree** | **3 Somewhat Agree** | **4**  **Neither Agree or Disagree** | **5 Somewhat Disagree** | **6**  **Disagree** | **7**  **Strongly Disagree** |
| F10. In high school classes, I am learning information I need to graduate. |  |  |  |  |  |  |  |
| F11. I have a lot of time in high school classes with nothing to do. |  |  |  |  |  |  |  |
| F12. The instructor(s) are knowledgeable and able to assist students. |  |  |  |  |  |  |  |
| F13. The instructor(s) respond to students’ questions. |  |  |  |  |  |  |  |

F14. The high school instructor(s) regularly use the following tools:

\_\_\_\_\_Reading worksheets/workbooks

\_\_\_\_\_Online practice tests

\_\_\_\_\_In-class practice worksheets

\_\_\_\_\_Small group instruction

\_\_\_\_\_Class lectures

\_\_\_\_\_Projects and presentations

\_\_\_\_\_Full-class instruction/lecture

\_\_\_\_\_Computer/online instruction

\_\_\_\_\_One-on-one instruction

\_\_\_\_\_Other. Please specify: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

F15. Overall, the high school instructor(s) do a great job teaching students on my center.

\_\_\_ Strongly Agree

\_\_\_ Agree

\_\_\_ Somewhat Agree

\_\_\_ Neither Agree nor Disagree

\_\_\_ Somewhat Disagree

\_\_\_ Disagree

\_\_\_ Strongly Disagree

F16. What, if anything, causes it to be difficult to learn in high school class? (check all that apply)

\_\_\_Nothing; there are no issues that make it difficult to learn in high school class

\_\_\_There are too many students in the class

\_\_\_No regular instructor or instructor missed too many classes

\_\_\_Classroom is too noisy

\_\_\_Students disrespect the instructor

\_\_\_Students disrespect each other

\_\_\_The instructor spends too much time dealing with problems (for example, students sleeping).

\_\_\_ I am sent to do other activities (for example, clean up duty) too often

\_\_\_Other. (Please specify)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

# Section G. Career Technical Training

G1. Within the past month, have you taken classes or participated in activities related to your Career Technical Training (CTT) or trade? This includes work-based learning on or off center and internships.

\_\_\_\_\_ A. Yes, attended CTT program or trade classes

\_\_\_\_\_ B. Yes, work-based learning

\_\_\_\_\_ C. Yes, internship

\_\_\_\_\_ D. No, I have finished my CTT program or trade

\_\_\_\_\_ E. No, I have not started taking the courses

\_\_\_\_\_ F. No, I am not enrolled currently due to my reading and/or math classes

<If G1 not equal A, B, or C go to next module. >

G2. When you started trade (CTT) classes did you get to enroll in your first, second, or third choice? (Select the single best answer)

\_\_\_\_\_ Yes, first choice

\_\_\_\_\_ Yes, second choice

\_\_\_\_\_ Yes, third choice

\_\_\_\_\_ No, I asked for a different program

\_\_\_\_\_ No, I was forced to take a CTT program (trade program) I did not choose.

G3. Is the CTT (trade) program you are taking something you are interested in doing as a career?

\_\_\_\_\_ Yes

\_\_\_\_\_ No

G4. Is your CTT (trade) program conducted at the center or off-center?

\_\_\_\_ On center

\_\_\_\_ Off center

\_\_\_\_ Other (please describe): \_\_\_\_\_\_\_\_\_\_\_\_\_\_

The next set of questions asks about your experiences when learning your (CTT) trade. Answer each item by selecting the single best response from the following scale:

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Strongly Agree** | **2**  **Agree** | **3**  **Somewhat**  **Agree** | **4**  **Neither Agree or Disagree** | **5**  **Somewhat Disagree** | **6**  **Disagree** | **7**  **Strongly Disagree** |
| G5. My CTT (trade) instructor(s) treat students with respect. |  |  |  |  |  |  |  |
| G6. My CTT (trade) instructor(s) care about students’ success. |  |  |  |  |  |  |  |
| G7. My CTT (trade) instructor(s) lessons are well planned and organized. |  |  |  |  |  |  |  |
| G8. My CTT (trade) classes have working equipment that is up-to-date. |  |  |  |  |  |  |  |
| G9. In CTT (trade) classes, I am learning information and skills necessary to perform a job in that field. |  |  |  |  |  |  |  |
| G10. My CTT (trade) instructor is able to clearly explain each skill. |  |  |  |  |  |  |  |
| G11. The CTT (trade) instructor(s) are knowledgeable and able to assist students. |  |  |  |  |  |  |  |
| G12. The CTT (trade) instructor(s) will respond to students’ questions in ways that help them learn. |  |  |  |  |  |  |  |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Strongly Agree** | **2**  **Agree** | **3 Somewhat Agree** | **4**  **Neither Agree or Disagree** | **5 Somewhat Disagree** | **6**  **Disagree** | **7**  **Strongly Disagree** |
| G13. My CTT (trade) instructor(s) make sure students can perform a task on their Training Achievement Record (TAR). |  |  |  |  |  |  |  |

G14. What, if anything, causes it to be difficult to learn in CTT (trade) class? (check all that apply)

\_\_\_Nothing; there are no issues that make it difficult to learn in CTT (trade) class

\_\_\_There are too many students in the class

\_\_\_No regular instructor or instructor missed too many classes

\_\_\_Classroom is too noisy

\_\_\_Students disrespect the instructor

\_\_\_Students disrespect each other

\_\_\_The instructor spends too much time dealing with problems (for example, students sleeping).

\_\_\_ I am sent to do other activities (for example, clean up duty) too often

\_\_\_Other. (Please specify)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

G15. Overall, the CTT (trade) instructor(s) do a great job teaching students on my center.

\_\_\_ Strongly Agree

\_\_\_ Agree

\_\_\_ Somewhat Agree

\_\_\_ Neither Agree nor Disagree

\_\_\_ Somewhat Disagree

\_\_\_ Disagree

\_\_\_ Strongly Disagree

G16. Have you been involved in work-based learning on or off-center or at an internship program related to your trade?

\_\_\_\_\_\_\_ Yes \_\_\_\_\_ No

<If no, skip to the next module>

The next set of questions asks about your experiences during work-based learning or internship program. Answer each item by selecting the single best response from the following scale:

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Strongly Agree** | **2**  **Agree** | **3**  **Somewhat**  **Agree** | **4**  **Neither Agree or Disagree** | **5**  **Somewhat Disagree** | **6**  **Disagree** | **7**  **Strongly Disagree** | **8**  **Do Not Know** |
| G17. Work-based learning has improved my knowledge in my trade (CTT program). |  |  |  |  |  |  |  |  |
| G18. Someone from my center supervised or communicated with the work-based learning supervisor regularly. |  |  |  |  |  |  |  |  |
| G19. Based on my experience, I would recommend work-based learning to my friends on center. |  |  |  |  |  |  |  |  |

# Section H. Career Transition Readiness

H1. Have you attended Career Transition Readiness (CTR) classes or classes that help you prepare for graduating from Job Corps?

\_\_\_\_\_\_ Yes \_\_\_\_\_ No

**<If no, skip to H11>**

The next set of questions asks about your experiences preparing to find a job or start an education program and live independently. Answer each item by selecting the single best response from the following scale:

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Strongly Agree** | **2**  **Agree** | **3**  **Somewhat**  **Agree** | **4**  **Neither Agree or Disagree** | **5**  **Somewhat Disagree** | **6**  **Disagree** | **7**  **Strongly Disagree** |
| H2. Job Corps has taught me how to be professional during a job interview. |  |  |  |  |  |  |  |
| H3. Job Corps has taught me how to write a resume and complete an application. |  |  |  |  |  |  |  |
| H4. Job Corps has taught me how to manage my money. |  |  |  |  |  |  |  |
| H5. Job Corps prepared me to live on my own. |  |  |  |  |  |  |  |
| H6. Job Corps has prepared me for an Apprenticeship program. |  |  |  |  |  |  |  |
| H7. Job Corps has prepared me for a job in my chosen trade. |  |  |  |  |  |  |  |
| H8. Job Corps has prepared me to attend college. |  |  |  |  |  |  |  |
| H9. CTR teacher(s) care if I succeed. |  |  |  |  |  |  |  |
| H10. CTR teacher(s) listen to and addressed my needs and preferences for the future. |  |  |  |  |  |  |  |

H11. How often have you met with your Career Transition Services (CTS) Counselor (the person who will help you find a job after you leave Job Corps)?

\_\_\_\_\_Never

\_\_\_\_\_1–2 times

\_\_\_\_\_3–5 times

\_\_\_\_\_6 or more times

H12. Overall, the career transition counselor(s) have been helpful with your job search and preparation for your transition after your Job Corps graduation.

\_\_\_ Strongly Agree

\_\_\_ Agree

\_\_\_ Somewhat Agree

\_\_\_ Neither Agree nor Disagree

\_\_\_ Somewhat Disagree

\_\_\_ Disagree

\_\_\_ Strongly Disagree

# Section I. Residential Experience

I1. Before coming to center to live in the dorms, how did you think life on center would be?

\_\_\_\_\_Great

\_\_\_\_\_Good

\_\_\_\_\_Not bad

\_\_\_\_\_Bad

\_\_\_\_\_Terrible

I2. Does center life meet your expectations?

\_\_\_\_\_Far exceeds my expectations

\_\_\_\_\_Exceeds my expectations

\_\_\_\_\_Is as I expected

\_\_\_\_\_Falls short of expectations

\_\_\_\_\_Falls extremely short of expectations

The next set of questions ask you about your level of **satisfaction** with different areas of residential living. Answer each item by selecting the single best response from Extremely Satisfied to Strongly Dissatisfied.

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Extremely Satisfied** | **2**  **Moderately Satisfied** | **3**  **Somewhat**  **Satisfied** | **4**  **Neither Satisfied nor Dissatisfied** | **5**  **Somewhat Dissatisfied** | | **6**  **Moderately Dissatisfied** | **7**  **Strongly Dissatisfied** |
| I3. Dorm rooms |  |  |  |  | |  |  |  |
| I4. Bathrooms in dorms |  |  |  |  | |  |  |  |
| I5. Shared dorm space (TV or study spaces) |  |  |  |  | |  |  |  |
| I6. Laundry facilities |  |  |  |  | |  |  |  |
| I7. Resident Advisor (RA) or dorm staff |  |  |  |  | |  |  |  |
| I8. Accessibility to computers |  |  |  |  | |  |  |  |
| I9. Accessibility to the internet |  |  |  |  | |  |  |  |
| I10. Dorm safety |  |  |  |  | |  |  |  |
| I11. Center or Dorm planned evening and weekend activities |  |  |  |  | |  |  |  |
| I12. After hours safety outside of the dorms |  |  |  |  | |  |  |  |
| I13. Study spaces available after training hours |  |  |  |  | |  |  |  |
| I14. After hours tutoring |  |  |  |  | |  |  |  |

I15. Have you encountered health and/or safety hazards in your dorm area? Please select all that apply.

\_\_\_\_Infestation or large number of insects in your living area (for example, bed bugs, cockroaches)

\_\_\_\_Mold

\_\_\_\_Equipment does not work (for example, lockers, locks, washing machine)

\_\_\_\_Emergency doors or alarm system do not work

\_\_\_\_Doors or windows that are missing or do not open or close easily

\_\_\_\_Other. Please specify:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

# Section J. Non-Residential Experience

The next set of questions ask about your experiences as a non-residential Job Corps student. Answer each item by selecting the single best response from the following scale:

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Strongly Agree** | **2**  **Agree** | **3**  **Somewhat**  **Agree** | **4**  **Neither Agree or Disagree** | **5**  **Somewhat Disagree** | **6**  **Disagree** | **7**  **Strongly Disagree** |
| J1. Job Corps staff have helped to ensure that I can get to center safely every day. |  |  |  |  |  |  |  |
| J2. Job Corps staff have helped to make sure that I can get home safely every day. |  |  |  |  |  |  |  |
| J3. Job Corps has kept me informed of leave policies related to me being a non-residential student. |  |  |  |  |  |  |  |
| J4. The center provides space for me to study on center after hours. |  |  |  |  |  |  |  |
| J5. I am encouraged to participate in on center recreational activities. |  |  |  |  |  |  |  |
| J6. Residential students have fun center activities that do not include non-residential students. |  |  |  |  |  |  |  |

# Section K. Advanced Career Training Program Experience

The next set of questions ask about your experiences as an Advanced Career Training (ACT) student. Answer each item by selecting the single best response from the following scale:

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Strongly Agree** | **2**  **Agree** | **3**  **Somewhat**  **Agree** | **4**  **Neither Agree or Disagree** | **5**  **Somewhat Disagree** | **6**  **Disagree** | **7**  **Strongly Disagree** |
| K1. The college courses I take add to the knowledge I learned in my CTT (trade) program. |  |  |  |  |  |  |  |
| K2. I believe the CEP program will improving my career opportunities after Job Corps |  |  |  |  |  |  |  |
| K3. My CEP counselor helps me achieve my goals and future plans |  |  |  |  |  |  |  |
| K4. My CEP counselor listens to and addressed my concerns. |  |  |  |  |  |  |  |
| K5. The center has a system to track and report my attendance at the CEP program. |  |  |  |  |  |  |  |

# Section L. Advanced Training

The next set of questions ask about your experiences as an Advanced Training student. Answer each item by selecting the single best response from the following scale:

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Strongly Agree** | **2**  **Agree** | **3**  **Somewhat**  **Agree** | **4**  **Neither Agree or Disagree** | **5**  **Somewhat Disagree** | **6**  **Disagree** | **7**  **Strongly Disagree** |
| L1. The Advanced Training courses have added to what I learned in the basic CTT (trade) program. |  |  |  |  |  |  |  |
| L2. The Advanced Training program is improving my career options. |  |  |  |  |  |  |  |
| L3. I am satisfied with my Advanced Training program. |  |  |  |  |  |  |  |

# Section M. Summary Questions

This is the last set of questions. Think about your experience at Job Corps since you began. Answer each item by selecting the single best response from the following scale:

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Strongly Agree** | **2**  **Agree** | **3**  **Somewhat**  **Agree** | **4**  **Neither Agree or Disagree** | **5**  **Somewhat Disagree** | **6**  **Disagree** | **7**  **Strongly Disagree** |
| M1. Job Corps has been a positive experience. |  |  |  |  |  |  |  |
| M2. Job Corps has improved my employability. |  |  |  |  |  |  |  |
| M3. I would recommend Job Corps to a friend. |  |  |  |  |  |  |  |