**Occupational Employment Statistics**

**Occupational Employment and Wages, May 2018**

**43-9041 Insurance Claims and Policy Processing Clerks**

Process new insurance policies, modifications to existing policies, and claims forms. Obtain information from policyholders to verify the accuracy and completeness of information on claims forms, applications and related documents, and company records. Update existing policies and company records to reflect changes requested by policyholders and insurance company representatives. Excludes "Claims Adjusters, Examiners, and Investigators" (13-1031).

[National estimates for this occupation](https://www.bls.gov/oes/current/oes439041.htm#nat)  
[Industry profile for this occupation](https://www.bls.gov/oes/current/oes439041.htm#ind)  
[Geographic profile for this occupation](https://www.bls.gov/oes/current/oes439041.htm#st)

**National estimates for this occupation:** [**Top**](https://www.bls.gov/oes/current/oes439041.htm#top)

Employment estimate and mean wage estimates for this occupation:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Employment** [**(1)**](https://www.bls.gov/oes/current/oes439041.htm#(1)) | **Employment RSE** [**(3)**](https://www.bls.gov/oes/current/oes439041.htm#(3)) | **Mean hourly wage** | **Mean annual wage** [**(2)**](https://www.bls.gov/oes/current/oes439041.htm#(2)) | **Wage RSE** [**(3)**](https://www.bls.gov/oes/current/oes439041.htm#(3)) |
| 274,560 | 1.9 % | $20.26 | $42,150 | 0.4 % |

Percentile wage estimates for this occupation:

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Percentile** | **10%** | **25%** | **50% (Median)** | **75%** | **90%** |
| Hourly Wage | $13.24 | $15.98 | $19.07 | $23.72 | $29.09 |
| Annual Wage [(2)](https://www.bls.gov/oes/current/oes439041.htm#(2)) | $27,540 | $33,250 | $39,660 | $49,330 | $60,500 |