

Email to SMEs / Advocacy Groups / Service Providers of Disaster Survivor Journey

Hello,

Thank you for your support of the project thus far to map out the journey of a **disaster survivor/person with a disability** as they navigate obtaining supporting services at the Federal, state, and local level. We are expanding our research and are looking for your help to further connect to individuals that can share their stories with us.:

If you are willing, please share the below interview request and survey link to your network, through direct outreach, social media channels, email listservs, etc. Below are short descriptions you can feel free to use and adapt:

Survey Request

Have you experienced a national disaster? Have you supported a loved one as they've navigated disability services? We want to hear your story. The Federal government is developing a map that details the journey of actual people as they navigate support services at various levels of government. Please consider taking 15 minutes to fill out this survey [[insert link](#)] to share your experience.

Share your story rebuilding after a natural disaster – we're working to improve by learning from the people these services are meant to serve:

<https://touchpoints.app.cloud.gov/touchpoints/1d73c62d/submit>

Share your story supporting your loved one with a disability – we're working to improve by learning from the people these services are meant to serve:

<https://touchpoints.app.cloud.gov/touchpoints/35913603/submit>

Interview Request

The Federal government is collecting actual usual stories of how individuals have navigated the complexity of **disaster / disability** services. The team is looking for individuals who can share their unique story and experiences. If you are interested in being interviewed please sign up for a time that works best for your schedule using this link (<https://go.oncehub.com/CXJourneyMappingDiscussion>) and the team will follow up with a calendar invitation. All information gathering in the interview will be confidential and private. To learn more about the project, the types of questions we'll ask, and how the information you shared with us will be used, visit <https://performance.gov/2020cxmaps>

Please let me know if have any questions.

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Hello,

Thank you for your support of the project thus far to map out the journey of a person with a disability as they navigate obtaining supporting services at the Federal, state, and local level. We are expanding our research and are looking for your help to distribute a survey to caregivers. Through this survey, we are looking to better understand the diversity of experiences people with disabilities and their caregivers face navigating obtaining services and support.

If you are willing, please share the survey link to your network, using channels such as social media channels, email listservs, etc. Below is short description you can leverage.

Survey Request

Are you a caregiver of a person with a disability? We want to hear your story. The government is developing a map that details the journey of a person with a disability and caregivers as they navigate obtaining supporting services at various levels of government. Please consider taking 15 minutes to fill out this survey [insert link] to share your experience.

Please let me know if have any questions.