

## **Non-Substantive Change Request**

### **Generic Clearance for Improving Customer Experience; Central Survey Tool for OMB Circular A-11, Section 280 Implementation (GSA) (OMB Control Number 3090-0321)**

We are re-submitting the request to adjust the usage of the burden hours and number of respondents for the Improving Customer Experience; Central Survey Tool for OMB Circular A-11, Section 280 Implementation.

The General Services Administration (GSA) requests to reduce the burden hours and respondents to the lone IC currently approved in the generic list, in order to release the remaining balance to accommodate the expected submissions of other generic IC requests that will be added to the IC list.