

Individual Information Collection Request

Under GSA's Generic Clearance: Improving Customer Experience - Implementation of Section 280 of
OMB Circular A-11

OMB Control No. 3090-0321

SCREENSHOTS:

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RCRAInfo Web Data Access Feedback

Thank you for your feedback.

I was able to find the information I was looking for in this search.

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

The information was presented in a clear and understandable way.

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

My need was addressed.

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

It was easy to complete what I needed to do.

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

It took a reasonable amount of time to do what I needed to do.

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

I will use RCRAInfo Web again in the future.

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

I exported the data to use in my own system.

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

ADMINISTRATION DETAILS:

The following will be displayed on this Touchpoints survey:

OMB Control No. 0690-0030, Expiration Date: XX/XX/XXXX