

**Individual Information Collection Request**

Under GSA's Generic Clearance: Improving Customer Experience - Implementation of Section 280 of  
OMB Circular A-11

OMB Control No. 3090-0321



## OSHA Annual VPP Participant Survey

**1. I am satisfied with the service received from OSHA during the VPP Re-approval Process.**

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

**2. My experiences in the Voluntary Protection Program have increased my trust in the Occupational Safety and Health Administration.**

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

**3. Anything you want to tell us about your scores above?**

**Would you like to take two more minutes to answer more questions to help us improve our services?**

**Yes, keep going →**

**No, only submit these responses**



[← Back](#)

**4. Our organization's participation in the Voluntary Participation Program is valuable to us.**

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

**5. The information I needed to complete our re-approval was easy to find and understand.**

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

**6. It took a reasonable amount of time to arrange for the VPP re-approval on-site.**

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

**7. The information VPP will use to inspect our site and determine eligibility are clear.**

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

**8. OSHA's VPP staff were helpful in assisting us through the reapproval process and on-site inspection.**

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

**9. How many years have you been in VPP?**

- 3 or more
- 5 or more
- 10 or more
- 15 or more

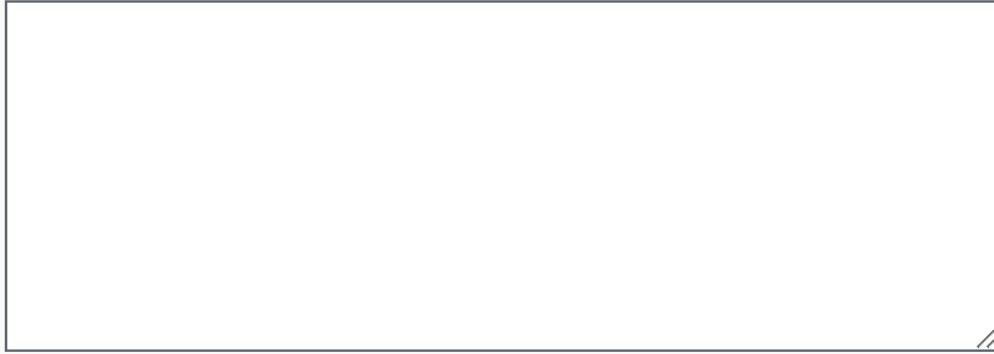
**10. How often do you talk to your OSHA contact?**

- Every Month
- 3-4 Times a Year
- Once a Year
- Every 2-3 Years
- Once Every 5 Years

**11. What do you usually talk to your OSHA contact about?**

- Routine VPP-required reports, on-site evaluations, SGE activities, etc.
- Current Safety and Health Industry Issues/Questions
- Site-Specific Concerns
- Outreach, Mentoring, or other VPP-Promotion/Education Activities
- Other

12. How could OSHA improve VPP to meet your needs better?



Submit

**ADMINISTRATION DETAILS:**

The following will be displayed on this Touchpoints survey:

OMB Control No. 0690-0030, Expiration Date: XX/XX/XXXX