

Share your experience: Journey of a natural disaster survivor

Thank you for taking the time to share a bit about your journey after being impacted by a natural disaster (e.g., endured damage to home/workplace, personal injury). We look forward to learning about your experience as we work to improve the way we design and deliver public services. To learn more about this project, please visit <https://performance.gov/2020cxmaps>.

1. What type of natural disaster have you experienced most recently?

Select one

2. What state did you live in during this disaster?

3. What year did this disaster occur?

Select one

4. What type of disaster assistance did you seek from a government agency or non-profit organization?

- Temporary housing assistance
- Temporary food assistance
- Medical assistance
- FEMA assistance for damage / repairs
- Disaster employment services
- Other
- None, but I did have private insurance that helped

None

5. On a scale from 1-5, where 1 means “minimum impact” and 5 means “maximum impact,” please rate the degree of impact that this most recent disaster had on you.

Select one

6. As you navigated your recovery, what resources did you find most valuable?

7. What information or resources do you wish you had available to you?

8. How did you learn about the public services (Local, State, and Federal programs) available to you?


9. What advice would you give a friend or a family member about navigating disaster support services?

10. Please rate your overall satisfaction with the support services you’ve received from the Federal government, with 1 meaning “not at all satisfied” and 5 meaning “completely satisfied.”

Select one

11. If you are interested and willing to be interviewed by our team about your experience (approximately 30 minutes), please provide your email address.

Submit

 An official form of the United States government. Powered by [Touchpoints](#)
OMB Approval # 3090-0321 · Expiration Date 10/31/2022