Justification for Non-Substantive Changes for myWageReport 20 CFR 404.1520(b), 404.1571-1576, & 404.1584-1593 OMB No. 0960-0808

<u>Justification for Non-Substantive Changes to the Resubmission of the Collection within</u> <u>One Year of Office of Management and Budget's (OMB) Approval</u>

Background

We are implementing the below changes within one year of OMB's approval, because we developed the myWageReport (myWR) application using a method which focuses on adaptability and user satisfaction, and is broken into incremental builds. These updates incorporate enhancements and respond to myWR user needs.

With the roll out of the Individual Representative Payee Portal (IRPP) within the *my* Social Security application, and the navigation path enhancement for myWR application, we are updating language to provide clarity to the user. The changes included in this packet clarify language displayed to the self-reporter and Representative Payee user. The navigation path will contain language changes and the introduce modals/screens that provide clarity to the user. The new screens will display specific information for Title II, Title XVI, and Concurrent beneficiaries and reporters.

 <u>Change #1</u>: (Screenshot 1.1) We are removing the additional guidance about direct deposit information under date paid field to reduce user confusion based on usability testing results.

Justification #1: We are revising to clarify language.

• <u>Change #2</u>: We are removing the additional guidance about direct deposit information under date paid field to reduce user confusion based on usability testing results on page 6 (screenshot 1.2.2).

<u>Justification #2</u>: We are revising to clarify language and instructions.

• **Change #3:** We are revising the language on page 7 (screenshot 2.1.2).

Old Language: Please enter **paycheck** information for an employer before proceeding.

New Language: Please enter **paystub** information for an employer before proceeding.

Justification #3: We are revising the language to maintain consistent terminology throughout the myWR application.

• **Change #4:** We are revising the language on page 8 (screenshot 2.2.2)

Old Language: Please enter **paycheck** information for an employer before proceeding.

New Language: Please enter **paystub** information for an employer before proceeding.

Justification #4: We are revising the language to maintain consistent terminology throughout the myWR application.

• <u>Change #5</u>: We are **revising the language on** page 9 (screenshot 2.3.2).

Old Language: Please enter **paycheck** information for an employer before proceeding.

New Language: Please enter **paystub** information for an employer before proceeding.

Justification #5: We are revising the language to maintain consistent terminology throughout the myWR application.

• **Change #6:** We are revising the language in Employer not listed box on page 10 (Screenshot **3.1.2).**

Old Language: If you need to report wages for an employer not listed above, or have self-employment earnings or work changes to report as a Representative Payee, please contact us or **your local field office.**

New Language: If you need to report wages for an employer not listed above, or have self-employment earnings or work changes to report as a Representative Payee, please contact us or **your local Social Security field office**

<u>Justification #6</u>: We are revising the language to maintain consistent terminology throughout the myWR application.

• **Change #7:** We are revising the language in Employer not listed box on page 11 (Screenshot 3.2.2).

Old Language: If you need to report wages for an employer not listed above, or have self-employment earnings or work changes to report as a Representative Payee, please contact us or **your local field office**.

New Language: If you need to report wages for an employer not listed above, or have self-employment earnings or work changes to report as a Representative Payee, please contact us or **your local Social Security field office**

Justification #7: We are revising the language to maintain consistent terminology throughout the myWR application.

• **Change #8:** We are revising the language in Employer not listed box on page 12 (Screenshot 3.3.2).

Old Language: If you need to report wages for an employer not listed above, or have self-employment earnings or work changes to report as a Representative Payee, please contact us or **your local field office.**

New Language: If you need to report wages for an employer not listed above, or have self-employment earnings or work changes to report as a Representative Payee, please contact us or **your local Social Security field office**

<u>Justification #8</u>: We are revising the language to maintain consistent terminology throughout the myWR application.

• **Change #9:** We are revising the language in Employer not listed box on page 13 (Screenshot 3.4.2).

Old Language: If you need to report wages for an employer not listed above, or have self-employment earnings or work changes to report as a Representative Payee, please contact us or **your local field office.**

New Language: If you need to report wages for an employer not listed above, or have self-employment earnings or work changes to report as a Representative Payee, please contact us or **your local Social Security field office**

<u>Justification #9</u>: We are revising the language to maintain consistent terminology throughout the myWR application.

• <u>Change #10</u>: We are revising the language on page 14 (screenshot 4.1.2) in the header of container to say

Old Language: (Representative Payee Name)'s report for (Beneficiary's name)

New language: Report for (Beneficiary name)

Justification #10: We are revising to clarify language.

• <u>Change #11</u>: We are revising the language on page 15 (screenshot 4.2.2) in the header of container.

Old Language: (Representative Payee Name)'s report for (Beneficiary's name)

New language: Report for (Beneficiary name)

Justification #11: We are revising to clarify language.

• **Change #12:** We are removing the Need to report wages as a Representative Payee guidance section on page 16 (Screenshot 5.1.2)

Justification #12: We are revising to clarify language.

• **Change #13:** We are removing the Need to report wages as a Representative Payee section on page 17 (screen 5.2.2)

Justification #13: We are revising to clarify language.

• **Change #14:** We are removing the Need to report wages as a Representative Payee section on page 18 (Screenshot 5.3.2)

Justification #14: We are revising to clarify language.

• **Change #15:** We are exit warning comfirmation language on page 19 screenshot 6.2); Language revised for user clarity to be briefer and resolve issue of truncating text in internet Explorer.

Justification #15: We are revising to clarify language.

We will implement these revisions upon OMB approval.