

Cybersecurity and Infrastructure Security Agency (CISA) Reporting Survey

PRA Burden Statement: The public reporting burden to complete this information collection is estimated at 3 minute per response, including the time completing and reviewing the collected information. The collection of this information is voluntary. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number and expiration date. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to DHS/CISA. Mail Stop 0608, 245 Murray Lane SW, Arlington, VA 20598. ATTN: PRA [1670-0027].

Product/Resource/Event Title: <enter Product/Resource/Event title>

1. Please indicate your overall level of satisfaction with this <enter product/resource/event>.

- Very Satisfied; Satisfied; Neutral; Dissatisfied; Very Dissatisfied

2. This <enter product/resource/event> was easy to use.

- Strongly Disagree = 1; Disagree = 2; Neutral = 3; Agree = 4; Strongly Agree = 5
- If disagree, please describe what was missing:

Open Text Box

3. How satisfied were you with the following aspects of the <enter product/resource/event>?

- a) **Timeliness:** *The degree to which you received or obtained the information within the timeframe it was needed.*
- Very Satisfied ; Satisfied; Neutral ; Dissatisfied; Very Dissatisfied
- b) **Relevance:** *The degree to which information was applicable to your organization.*
- Very Satisfied ; Satisfied; Neutral ; Dissatisfied; Very Dissatisfied
- c) **Completeness:** *The degree to which the information contained all the necessary details.*
- Very Satisfied ; Satisfied; Neutral ; Dissatisfied; Very Dissatisfied
- d) **Actionability:** *The degree to which the information enabled you to make enhancements to effectively impact mission needs.*
- Very Satisfied ; Satisfied; Neutral ; Dissatisfied; Very Dissatisfied
- e) **Accuracy:** *The degree to which the information was correct.*
- Very Satisfied ; Satisfied; Neutral ; Dissatisfied; Very Dissatisfied
- f) **Delivery Distribution:** *The manner by which the information was received within your organization.*
- Very Satisfied ; Satisfied; Neutral ; Dissatisfied; Very Dissatisfied

4. The information contained in this <enter product/resource/event> will effectively inform my decision making.

- Strongly Disagree = 1; Disagree = 2; Neutral = 3; Agree = 4; Strongly Agree = 5

5. I will encourage my organization to incorporate information I learned through this <enter product/resource/event> into our safety, security, or resilience practices.

- Open Text Box

6. Do you have any questions that this <enter product/resource/event> did not answer?

- Yes or No, if no please provide reason

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7. Please provide any recommendations that you may have on how future <enter product/resource/event> of this type could be improved to enhance their quality, relevance, and ease of access or use.

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