



Federal Deposit Insurance Corporation  
550 17th Street NW, Washington, D.C. 20429-9990

## **Annual Minority Depository Institution (MDI) Program Effectiveness Survey**

The FDIC has long recognized the importance of MDIs and has historically taken steps to preserve and encourage minority ownership of insured financial institutions. The FDIC also fully supports the statutory goals set forth in Section 308 of the Financial Institutions Reform, Recovery, and Enforcement Act of 1989 (FIRREA). Two of these goals are to 1) provide technical assistance to prevent insolvency of institutions not now insolvent and 2) provide for training, technical assistance, and educational programs.

In an effort to assess the effectiveness of the technical assistance, education/training programs, and outreach efforts provided to our MDIs, we would like for you to complete this survey. Participation is voluntary; however, all information provided will assist in making certain the MDI program is successful in providing helpful information to our institutions and make improvements where appropriate.

Please complete the attached survey and return to the Office of the National Director, Minority and Community Development Banking using the pre-addressed stamped envelope provided. Please send any questions to the MDI Program mailbox at [MDIProgram@fdic.gov](mailto:MDIProgram@fdic.gov).

Thank you for your participation.

PRA Burden Statement

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid Office of Management and Budget (OMB) control number. The FDIC 2020 MDI Program Effectiveness Survey constitutes a collection of information under the Paperwork Reduction Act which has been cleared by OMB under Control Number 3064-0198 (expiration date March 31, 2021). Public reporting burden for this information collection is estimated to average 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed and reviewing and completing the information collection. You can send comments regarding this burden estimate or any other aspect of this information collection, including suggestions for reducing the burden, to the Paperwork Reduction Act Clearance Officer, Legal Division, Federal Deposit Insurance Corporation, 550 17<sup>th</sup> Street NW, Washington, DC 20429; and to the Office of Management and Budget, Paperwork Reduction Project (Re: Control Number 3064-0198), Washington DC 20503.

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Name (optional): \_\_\_\_\_

Institution Name (optional): \_\_\_\_\_

1. What is your institution's current minority ownership status or minority classification? (select one)

- African American
- Asian American
- Hispanic American
- Native American

2. What is your Supervisory Region? (select one)

- Atlanta
- Chicago
- Dallas
- Kansas City
- New York
- San Francisco
- Washington, DC

3. Are you aware that the FDIC has a website dedicated to MDIs? (select one)

- No (**skip to Item 6**)
- Yes



4. If yes, how often do you visit the MDI site? (select one)

Web link: [www.fdic.gov/regulations/resources/minority/](http://www.fdic.gov/regulations/resources/minority/)

- Never (**skip to Item 6**)
- One time per year



- 2-3 times per year
- 4-5 times per year
- 6 or more times per year

5. If one time per year or more, how useful is the information on the MDI site for your institution? (select one)

Not at All Useful	Slightly Useful	Moderately Useful	Useful	Very Useful
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**Technical Assistance**

6. Are you aware that FDIC offers the following sources of technical assistance? (check all that apply)

During a bank examination from the examiner	<input type="checkbox"/>
Return visit (90-120 days after bank examination)	<input type="checkbox"/>
Contacting your Case Manager/Regional MDI Coordinator	<input type="checkbox"/>

**Technical Assistance (continued)**

7. Has your institution participated in an examination in the past 12 months? (select one)

- Do not know (skip to Item 11)
- No (skip to Item 11)
- Yes

→ 8. If yes, did the examiner provide technical assistance as part of the examination (i.e., conveyed expertise on a specific regulation, guidance or process)? (select one)

- Do not know (skip to Item 10)
- No (skip to Item 10)
- Yes

↳ 9. If yes, please rate the technical assistance provided by the examiner for improving your bank operations. (select one from each box)

Not at All Useful	Slightly Useful	Moderately Useful	Useful	Very Useful
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Not at All Specific	Slightly Specific	Moderately Specific	Specific	Very Specific
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If you indicated “Not at All Useful” or “Not at All Specific” above, please provide information on how the assistance could have been improved.

10. If yes, did an FDIC representative offer a return visit 90 to 120 days after the examination? (select one)
- Do not know
  - No
  - Yes

11. Has your institution participated in a return visit following an examination in the past 12 months? (select one)
- Do not know (skip to Item 13)
  - No (skip to Item 13)
  - Yes

↳ 12. If yes, please rate the technical assistance provided during the return visit for improving your bank operations. (select one from each box)

Not at All Useful	Slightly Useful	Moderately Useful	Useful	Very Useful
<input type="radio"/>				
Not at All Specific	Slightly Specific	Moderately Specific	Specific	Very Specific
<input type="radio"/>				

If you indicated “Not at All Useful” or “Not at All Specific” above, please provide information on how the assistance could have been improved.



**Technical Assistance (continued)**

13. How often did you request technical assistance from your field office or regional office representatives in the past 12 months?

- Never (**skip to Item 15**)
- One time
- 2-3 times
- 4-5 times
- 6 or more times

14. If one time or more, please rate the technical assistance provided by the FDIC for improving your bank operations. (select one from each box)

Not at All Useful	Slightly Useful	Moderately Useful	Useful	Very Useful
		<input type="radio"/>		

Not at All Specific	Slightly Specific	Moderately Specific	Specific	Very Specific
		<input type="radio"/>		

If you indicated "Not at All Useful" or "Not at All Specific" above, please provide information on how the assistance could have been improved.

Comments:

15. Please rate the overall quality of the technical assistance provided to your institution by FDIC based on its ability to enable your institution to address the topics/concerns presented. (select one)

Not applicable	Poor	Fair	<input type="radio"/>	Good	Very Good	Outstanding
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16. How likely are you to request technical assistance from FDIC in the future? (select one)

Unlikely	Possible	<input type="radio"/>	Likely	Very Likely	Almost Certain
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If you responded "Unlikely" above, please provide information on how the assistance could have been improved.

17. Please identify three ways the technical assistance provided by FDIC can be improved.

1.

2.

3.

18. What kind of technical assistance does your institution currently need? List areas of interest.

**Education/Training Programs**

19. Are you aware of the following education/training programs specifically for MDIs?  
(check all that apply)

	Aware
Interagency MDI & CDFI Bank Conference	<input type="checkbox"/>
Regional Roundtables	<input type="checkbox"/>
Webinars	<input type="checkbox"/>
Conference Calls	<input type="checkbox"/>

20. Which education/training programs specifically for MDIs have you attended in the past 12 months?  
(check all that apply)

	Attended
Interagency MDI & CDFI Bank Conference	<input type="checkbox"/>
Regional Roundtables	<input type="checkbox"/>
Webinars	<input type="checkbox"/>
Conference Calls	<input type="checkbox"/>

21. Are there any barriers preventing you from attending the education/training programs hosted by FDIC?

- No (skip to Item 23)
- Yes

↳ 22. If yes, please list barriers that prevent you from attending these programs.

23. The information I learned during the education/training will enable me to improve operations at my financial institution. (select one)

Unlikely	Possible	Likely	Very Likely	Almost Certain
		<input type="radio"/>		

24. How likely are you to attend education/training programs hosted by FDIC in the future? (select one)

Unlikely	Possible	Likely	Very Likely	Almost Certain
		<input type="radio"/>		

25. Please identify three ways education/training programs hosted by FDIC can be improved.

1.

  

2.



3.

**Outreach Efforts**

26. Did your board of directors/management team participate in a meeting with Senior FDIC Regional Office Staff during the previous 12 months? (select one)

No (skip to Item 28)

Yes

↳ 27. If yes, how useful was this meeting in providing an opportunity to communicate with the Regional Office and discuss a wide range of topics specific to your institution. (select one)

Not at All Useful	Slightly Useful	Moderately Useful	Useful	Very Useful
		<input type="radio"/>		

If you responded "Not at All Useful" above, please provide information on how these meetings could have been improved.

28. Did you have one or more calls/meetings with the National MDI Program Director in the last 12 months to address your questions/concerns?

No (skip to Item 30)

Yes

↳ 29. If yes, how useful were these calls/meetings for improving your bank operations? (select one)

Not at All Useful	Slightly Useful	Moderately Useful	Useful	Very Useful
		<input type="radio"/>		

30. Please rate the overall quality of the outreach efforts provided by FDIC. (select one)

Not applicable	Poor	Fair	<input type="radio"/>	Good	Very Good	Outstanding
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31. How likely are you to use outreach opportunities provided by FDIC in the future? (select one)

Unlikely	Possible	Likely	Very Likely	Almost Certain
		<input type="radio"/>		

If you responded "Unlikely" above, please provide information on why not.

**Recommendations for Improvement**

32. Please provide recommendations for how FDIC can improve support to your MDI related to technical assistance, education/training, and outreach.