

USDA National Institute of Food and Agriculture - Customer Experience Survey

The purpose of this survey is to gain insight into how to enhance USDA-NIFA's online presence and service to our Nation. Survey insights will be used to inform improvements to the NIFA website.

Participation is voluntary and all responses are confidential. This survey will take around 3 minutes to complete. *Denotes required question.

I am satisfied with the service I received from this website.*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

Today's web experience increased my trust in USDA-NIFA.*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

I was able to find the information I needed on this website.*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

The information presented to me on this website was comprehensive.*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

The information on this website was easy to understand.*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

It took a reasonable amount of time to complete what I needed to do on this website.*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

I understand the purpose of the information presented to me on this website.*

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

If I contacted a USDA employee using information on this website, the employee I interacted with was helpful.

- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

Are there any other comments or feedback you'd like to leave about your web experience today?

2500 characters allowed

Which of the following do you identify with? (Choose all that apply)

- Land-Grant University 1862
- Land-Grant University 1890
- Land-Grant University 1994
- Non-Land Grant University
- Private company
- Nonprofit Institution
- Hispanic-Serving Institutions
- Government
- Other

Enter other text

Submit

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0503-0024. The time required to complete this information collection is estimated to average 3 minutes per response, including the time for reviewing instructions and completing the collection of information.