OMB Control No. 0503-XXXX

Expiration Date XX/XX/XXXX

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| --- | --- | --- | --- | --- | --- |
| **Ask USDA Contact Center Survey Questions** | | | | | |
|  | Very satisfied | Somewhat satisfied | Neither satisfied or dissatisfied | Somewhat dissatisfied | Very dissatisfied |
| **1) Please rate your satisfaction with the helpfulness of the customer service representative with whom you interacted at Ask USDA.** |  |  |  |  |  |
| **2. Please rate your satisfaction with the Ask USDA customer service representative’s knowledge of USDA’s programs and services.** |  |  |  |  |  |
| **3. Please rate your satisfaction with the accuracy of the information you received from Ask USDA.** |  |  |  |  |  |
| **4. Please rate your satisfaction with the amount of time it took Ask USDA to address your question.** |  |  |  |  |  |
| **5. Please rate your satisfaction with the overall service you received from Ask USDA.** |  |  |  |  |  |
| **Please use the space below to provide any additional comments** | | | | | |

**Public Burden Statement**

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0503-XXXX. The time required to complete this information collection is estimated to average 3 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.