

INSTRUCTIONS: Use this form when a single information collection document involves multiple reporting and recordkeeping requirements. The totals of the figures in cols. should be entered in item 13 of OMB-83-I: cols. (D) &/or (I) = 13a (respondent is only counted once); cols. F & I = 13b; cols. H & K = 13c.
 (K)Total/(I)Total = (J)Average (F)Total/(D)Total = (E)Average (H)Total/(F)Total = (G)Average
NOTE: The columns will calculate automatically. If Col. E's response is something other than annually, i.e., 1/6 years, list as "1/6" & decimal will display.

TITLE OF INFORMATION COLLECTION DOCUMENT
 FSA's Qualitative Feedback on Agency Service Delivery (FSA Fast Track)

OMB NO. 0560-0286
DATE PREPARED
 October 29, 2020

IDENTIFICATION OF REPORTING OR RECORDKEEPING REQUIREMENT			ANNUAL BURDEN											
SECTION OF REGS. (A)	DESCRIPTION (B)	FORMS NO (S) (If "none" so state) (C)	REPORTS					TOTAL BURDEN HOURS (Col. F x G) (H)		RECORDS			RESPONDENT COST	
			NO. OF RESPONDENTS (D)	NO OF RESPONSES PER RESPONDENT (E)	TOTAL ANNUAL RESPONSES (Col. D x E) (F)	HOURS PER RESPONSE (G)	TOTAL BURDEN HOURS (Col. F x G) (H)		NO. OF RECORD-KEEPERS (I)	ANNUAL HOURS PER RECORD-KEEPER (J)	TOTAL RECORD-KEEPING HOURS (Col. I x J) (K)	COST PER HOUR (L)	TOTAL COST (Col. H x L) (M)	
							EXEMPT	NON-EXEMPT						
eO 12862	Customer Survey		200,000	1	200,000	0.17		33,333						0
	Comment Cards		10,000	1	10,000	0.25		2,500						0
	Focus group		500	1	500	3.00		1,500						0
	SUBTOTAL				210,500		0	37,333			0.00			0
	TOTAL OF ALL PAGES				210,500		0	37,333			0.00			0
	TOTAL - COLUMNS "F" AND "I" = OMB 83-I, 13b; COLUMNS "H" AND "K" = OMB 83-I, 13c				210,500			37,333						