Justification for Non-Substantive Changes for mySNO Request for Accommodation in Communication Method 45 CFR 85.51 OMB No. 0960-0777

<u>Justification for Non-Substantive Changes to the Collection or Resubmission of the Collection within One Year of OMB Approval</u>

We currently offer the iAccomodate Internet screens through our website; however, we do not have direct access to it from the *my* Social Security portal. The mySNO application provides users the ability to select their Special Notice Option preference from within their authenticated account through the *my* Social Security portal. The preference selections offered throughout the new mySNO application are the same options currently available through iSNO and other modalities for this collection.

Revisions to the Collection Instrument:

- <u>Change #1</u>: Allow blind or visually impaired users the ability to select their preference for Special Notice Options from the <u>my</u> Social Security portal.
 - **Justification #1**: This change complies with authentication requirements according to Federal guidelines.
- **Change #2:** Allow blind or visually impaired users the ability to change their preference for Special Notice Options through the **my** Social Security portal.
 - **Justification #2:** This change complies with authentication requirements according to Federal guidelines.
- <u>Change #3</u>: Display selected Special Notice Option to blind or visually impaired users for immediate confirmation of selection through the <u>my</u> Social Security portal.
 - **Justification #3:** This will result in a decrease in the number of beneficiaries coming to field offices or calling the National 800 Number.

SSA will implement these changes upon OMB approval. This action does not affect the public reporting burden.