Screen Changes for February 2020 Release of Updates to mySSA

Reason for Change	Required Change	Screens with Changes & Page Number in Package	Comments
System Updates: formatting and screen layout changes.	Some changes made to layouts of screens for better usability.	**Internet Screens:** • The Sign In and Create Your Account boxes are now switched **Page 4**	eAccess Screen Package
System Updates: additional registration options.	Changes to the registration process – driver's license, learner's permit, or state identification card information added as an optional entry.	**Internet Screens:** • Additional question added, 'Is this address on your driver's license, learner's permit, or state ID?' **Page 6** • Primary Phone title now says Cell Phone **Page 6** • New Screen: 'Please choose how to verify your identity' **Page 8** • Start taking photos new screen **Page 10** • Tell Us When You've Finished Taking Photos new screen **Page 12** • Manual Entry new screen **Pages 13-16**	eAccess Screen Package
System Updates: new informational screens.	Additional language added to screens or new screens for informational reasons.	**Internet Screens:** • Additional language regarding why we ask for a cell phone number **Page 7** • Informational text **Page 9** • Informational text **Page 11** • New activation code information boxes **Pages 18-21**	eAccess Screen Package
System Updates: new screens for activation code process.	New screens added for customers to enter activation code and complete registration process.	**Internet Screens:** • Screen for customer to choose how to receive the activation code **Page 17** • New activation code screen - sent by physical mail **Pages 22**	eAccess Screen Package
System Updates: additional financial verification option added.	Added an additional financial option to verify.	**Internet Screens:** • Added 'the last direct deposit amount from your Social Security benefits' as another option customers can choose when doing financial verification. **Page 24, 26**	eAccess Screen Package
System Updates: new error message screens.	New screens added to accommodate new error messages.	**Internet Screens:** • Manual entry error **Page 31-32** • Financial verification error **Page 33** • Existing activation code error **Page 34** • Expired activation code error **Page 35** • Activation code mismatch error **Page 36** • Digital Lockout Mailed Activation Code **Page 37** • Permanent Lockout – Photo Capture Failure **Page 38**	eAccess Screen Package
System Updates:	Equifax screens to	**Equifax Screens:**	Equifax Screen

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Equifax Screens	allow for photo upload of driver's license, learner's permit or state identification card.	• Mobile Phone text message from Equifax **Page 3** • Photo Capture Process **Pages 4-7** • Return to Window Screen **Page 8**	Package
System Updates: Updated Privacy Act Statement	Our Office of Privacy and Disclosure updated the PA statement.	**Internet Screens:** • Updated the PA Statement as necessary.	Privacy Act Statement Document
System Updates: Opt-in Screen for Pilot	Temporary screen for the second phase of the new registration pilot.	**Internet Screens (TEMPORARY SCREEN):** • New screen to allow customers to opt in to try the new registration process. **Page 39**	eAccess Screen Package