Disaster Recovery Grant Reporting System Training for NSP Users Release 7.3



Session Rules

Ask lots of questions

Set all cell phones to silent or vibrate.

 Raise your hand if you are having computer problems or fall behind. We are here to help!

Today's Agenda

- Quick overview of yesterday's material
- Items to be covered:
 - Drawdown Module
 - Admin Module
 - Reports Module
 - Telling Your NSP Story via DRGR
 - Common Issues & Troubleshooting
- Q&A Session

The Basics: DRGR Modules



Admin

Assign and certify users; add and track TA and Monitoring Events



Action Plans

Identify
activities to be
funded by
organization,
activity type,
and project.



Drawdowns

Obligate funds for draws; create, approve, edit vouchers; receipt program income



QPRs

Summarize drawdowns, expenditures, obligations, and achievements for the quarter



Reports

Look at financial, reporting, and user account information in an easy-to-read and exportable format

Action Plan Review: City of Zorro Example - Activity Structure

- Financing Mechanisms (Eligible Use A)
 - City LLR LH25
 - City LLR LMMI
 - Sub recipient LLR LH25
- Acquisition/Rehab (Eligible Use B)
 - Sub recipient Acquisition/Rehab LH25
 - City Single Family Acquisition/Rehab LMMI
 - City Multi-Family Oak Street Property LH25
 - City Multi-Family Elm Street Property LH25

Action Plan Review: Accomplishments

| Performance Measure | NSP1 | NSP2 | NSP3 |
|------------------------|------------|------------|------------|
| Households Benefitting | Required | Required | Required |
| Housing Units | Required | Required | Required |
| Income Levels | Required | Required | Required |
| Renter/Owner | Required | Required | Required |
| Single/Multi Family | Required | Required | Required |
| Race/Ethnicity | Required | Required | Required |
| Female-Headed | Required | Required | Required |
| Number of Properties | Encouraged | Encouraged | Encouraged |
| Green Measures | Encouraged | Required* | Required* |

NSP2 & NSP3 grantees are required to identify and report on certain green features. HUD is requiring all 'gut rehab' and new construction must be designed to meet, at a minimum, the standard for Energy Star Qualified New Homes. Those grantees who chose to include higher green measures (like Enterprise Green Communities or LEED) in their application and/or substantial amendment should be reporting on that.

QPR Review

Purpose

- Report progress for quarter and cumulative basis by:
 - Identifying <u>accomplishments</u> once a national objective has been met
 - Pulling <u>financial</u> data as entered in the Drawdown Module
 - Detail, in <u>narrative</u> format, progress of the grant as a whole and per activity

• HUD FO role

- Approval or rejection of the QPR in a timely manner
- Provide and share comments with grantees (if desired)

DRGR Navigation Rules

- Navigate using DRGR Links, rather than your browser's.
- Never use your browser's BACK button.
- Logout using the Logout link in Utilities don't just close the window.
- Save early, save often! System times-out after 20 minutes.
- If you want to copy/paste text into DRGR, do so from Notepad or a file in .txt format.

Drawdown Module

Obligating Funds

Program Income

Create Vouchers

Create and Approve Draw Vouchers

Voucher Corrections

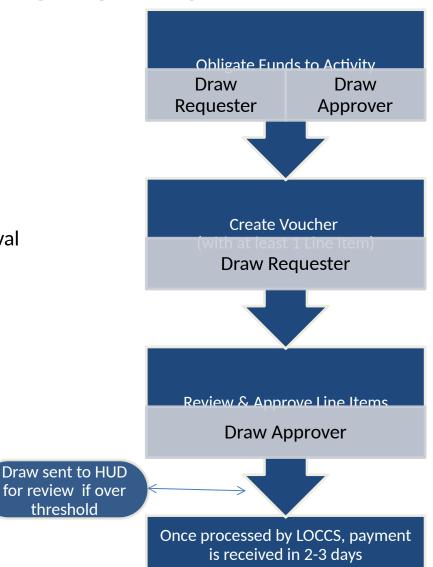


Action Plans Admin Drawdown **QPR Reports Grants**

threshold

Drawdown Module Overview

- **Drawdown Process**
 - Obligate Funds
 - Create Draw Voucher
 - Approve Draw Voucher
 - Over Threshold?
 - Yes Send additional info to HUD for approval
 - No wire transfer in 2-3 days
- Additional Functions
 - Draw Corrections
 - Revise
 - Reject
 - Cancel
 - Program Income



Drawdown Module Overview: Field Office Actions

 Give policy recommendations on when/how to obligate funds.

Get help from CFO if grantee has missing Tax
 ID (TIN) or Bank Routing Information in LOCCS.

Take action on draws over the threshold.

Obligate Funds

- All funds Obligated at Activity Level
 - Obligated funds include both Program Funds and Program Income (as of Release 7.3)

- Must meet NSP1 definition of Obligation
 - If questionable, clarify with CPD Rep

Must have Request or Approve Drawdown role

Obligate Funds

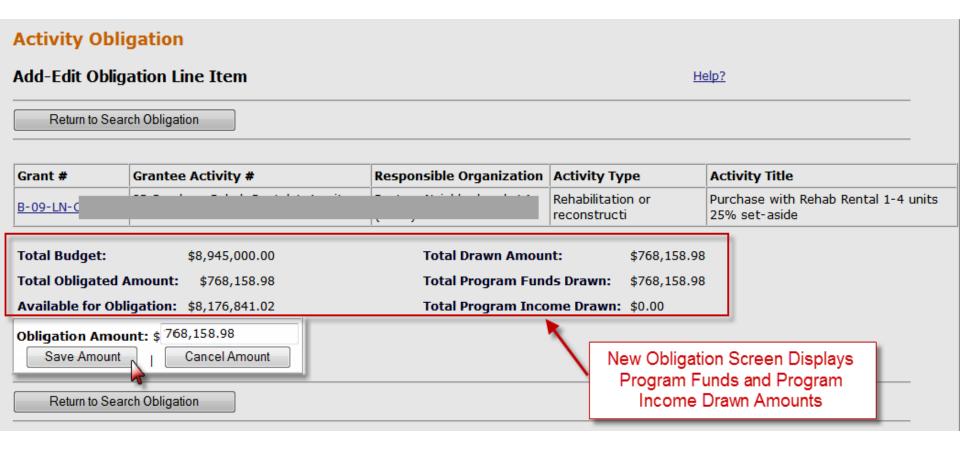
 Necessary Roles: Request Drawdown or Approve Drawdown



Obligate Funds



Obligate Funds



Obligate Funds: Drawdown Math Rules



Obligation amounts must be less than or equal to the Total Activity Budget and greater than or equal to the Total Drawn Amount

(can't decrease the obligation amount to less than the amount that has already been drawn down)

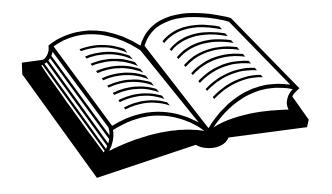
Activity Budget ≥ Obligation ≥ Total Activity Drawn Amount (PF+PI)

```
$1,000,000 \ge $500,000 \ge $200,000
```

^{**}As of Release 7.3, grantees enter BOTH program funds and program income as part of the Total Activity Budgets and Activity Obligations.

Case Study 8

Obligating Funds



Action Plans Drawdown Admin QPR Reports Grants

17

Program Income (PI)

- Purpose and Functionality of Updates (Release 7.3)
 - Budgeting
 - PI Receipts
 - PI Accounts

Program Income (PI): Purpose of Updates

As of Release 7.3, the changes in DRGR now:

- allows Activity budgets and obligations to include estimated program income for budgeting to be more interactive.
- complies with the requirements for spending program income first.
- creates a means (called Program Income Accounts) that identifies organizations that a grantee allows to retain PI, and not return to the grantee, for their own uses.
- identifies each PI transaction rather than recording amounts quarterly as in the past.
- creates a means (at the Project level) for users to identify Revolving Loan Funds (RLF)

PI: Functionality of Updates

Budgets: Add estimated PI at the grant level as a distinct line item.

Add estimated PI as a component of the Project/Activity

Budget.

Draws: To draw funds, DRGR requires all Program Income

received in each RLF or PI account to be used before

Program Funds. Similar rules apply to activities outside

RLF and PI accounts (termed "General Account" for PI)

PI Account: Add and Edit/Search Program Income Accounts to

identify activities with the organization they fund that are

allowed to retain PI for their own uses.

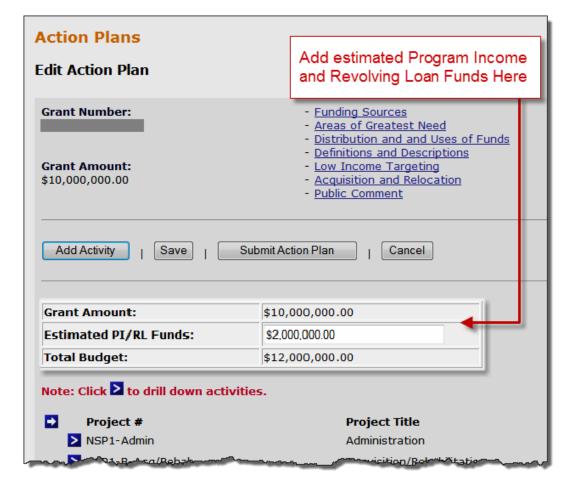
PI Receipt: Create and Edit/Search Program Income Receipts to

identify each PI transaction rather than recording

amounts quarterly as in the past.

PI: Budgets at the Grant Level

Estimate the amount of Program Income the grant will receive over the grant. Reevaluate regularly to ensure enough funds to accommodate project and activity budgets.



PI: Budgets for Project/Activity

- Total Project and Activity budgets must include program funds and estimated program income.
- Re-evaluate regularly to ensure enough funds to accommodate project and activity budgets.
- Math Rules:

```
Project/Activity Budget = Program Funds + Estimated PI
```

```
Total Budget (Grant Funds + Estimated PI/RL Funds) ≥ Sum of Total Project Budgets ≥ Sum of Total Activity Budgets (per Project)
```

PI Categories

PI will now be categorized as:

- General Account: Pool of all PI receipted that is not in any individual RLF or PI Account(s).
- PI Account(s): Separate accounts created by grantee to identify Activities under their funding agreements with their organizations that allow these organizations to RETAIN and use PI on their own Activities. In effect, PI Accounts allow users to "wall off" PI receipts for specific Activities.
- Revolving Loan Fund(s): Projects to identify activities of a single Activity type where loan repayments are used to fund new loans

General Account

All PI received on any unassigned Activity must be disbursed before PF on any unassigned Activity

PI Account

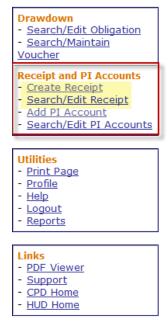
All PI received in an any Activity in each PI Account must be disbursed before PF in the PI Account

RLF Project

All PI received in an any
Activity in each RLF project
must be disbursed before PF
in the RLF Project

PI Receipts

PI received is recorded in the Drawdown Module as a receipts for individual PI transactions





PI Accounts: Set-Up

- Established by Responsible Organization with, typically, all of the Activities associated with that Responsible Org. in their own PI Account.
- Program Income generated by an Activity in this account can only be used for itself or other Activities in that same account.
- Any Activities not assigned to a PI Account will remain in a General PI Account.

Program Income Accounts: Set-up

Drawdown

- Search/Edit Obligation
- Search/Maintain

Voucher

Receipt and PI Accounts

- Create Receipt
- Search/Edit Receipt
- Add PI Account
- Search/Edit PI Accounts

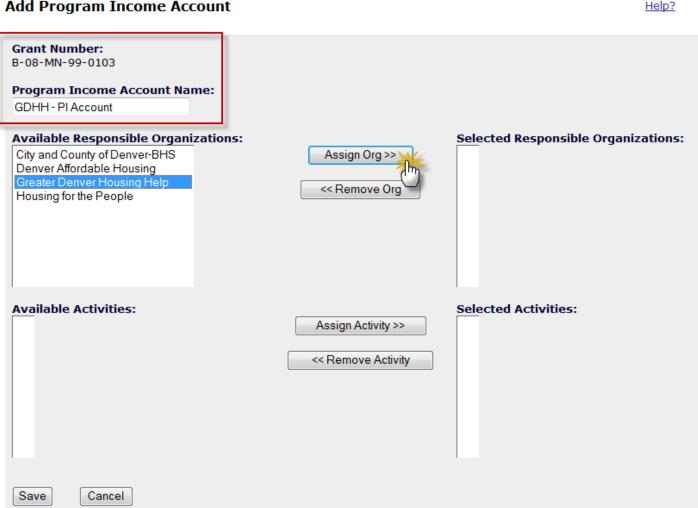
Utilities

- Print Page
- Profile
- Help
- Logout
- Reports

Links

- PDF Viewer
- Support
- CPD Home
- HUD Home

Program Income Accounts Add Program Income Account

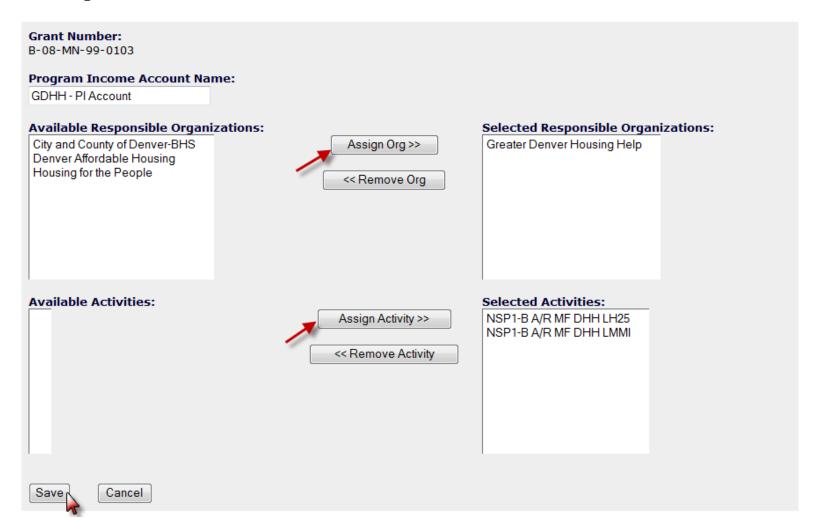


Program Income Accounts: Set UP

Program Income Accounts

Add Program Income Account

Help?



Program Income Accounts: Search/Edit

Drawdown

Voucher

- Search/Edit Obligation
- Create Voucher
- Search/Maintain

Receipt and PI Accounts

- Create Receipt
- Search/Edit Receipt
- Add PI Account
- Search/Edit PI Accounts

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Program Income Accounts

Search for Program Income Accounts

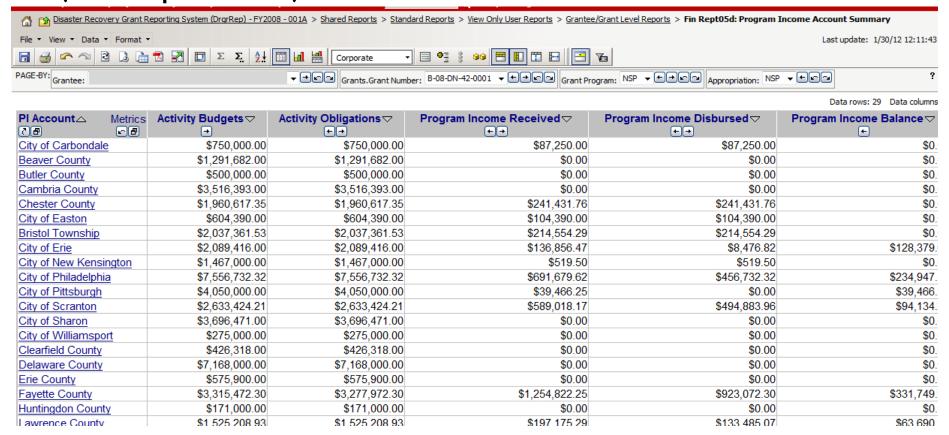
| Search Criteria | | |
|----------------------------------------|-------------------------|--------------------------|
| Grant Number: B-08-MN-99-0103 ▼ | Program Income Account: | Grantee Activity Number: |
| Search Reset | | |

Results Page 1 of 1 (6 Program Income Accounts found)

| <u>Grant Number</u> | Program Income Account | Grantee Activity Number | Number Action | |
|---------------------|-----------------------------|-----------------------------|---------------|--|
| B-08-MN-99-0103 | City of Denver - PI Account | NSP1-E-Redev't MF City LMMI | Edit View | |
| B-08-MN-99-0103 | City of Denver - PI Account | NSP1-Admin | Edit View | |
| B-08-MN-99-0103 | City of Denver - PI Account | NSP1-C LB SF City | Edit View | |
| B-08-MN-99-0103 | DAH - PI Account | NSP1-B A/R SF DAH LH25 | Edit View | |
| B-08-MN-99-0103 | GDHH - PI Account | NSP1-B A/R MF DHH LMMI | Edit View | |
| B-08-MN-99-0103 | GDHH - PI Account | NSP1-B A/R MF DHH LH25 | Edit View | |

Program Income Accounts: Review

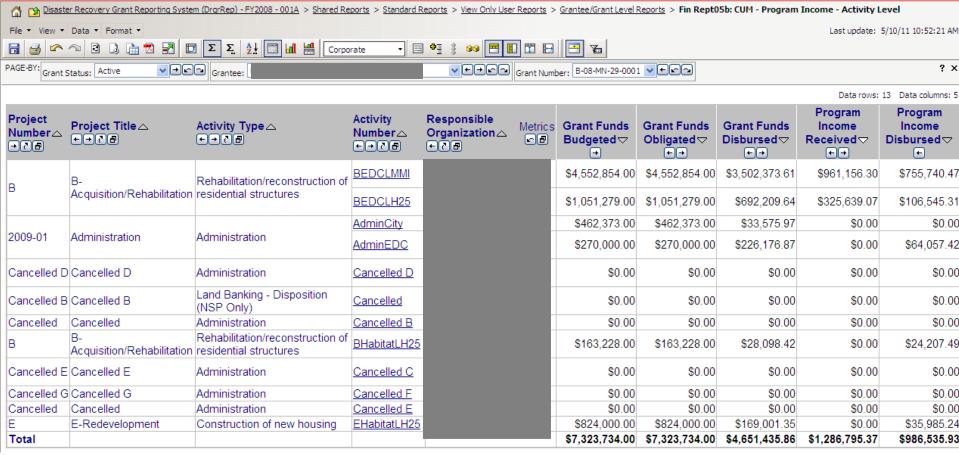
This is an example of a grantee that has set up PI Accounts according to their responsible organizations. (Fin Report 05d)



Program Income: Prior to Update

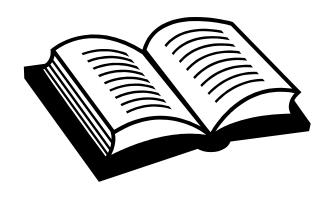
- Program Income recorded prior to the update was automatically turned into receipts based on the QPR and Activity in which it was entered.
- Activity Budgets and Obligations may have been automatically increased if PI was previously receipted through those activities.
- By using the Search/Edit Receipt function, grantees can modify previously recorded PI to be associated with another Activity.
 - (That Activity's budget might first need to be increased)

Program Income Review (FinRept05b)



Case Study 9 & 10

Create a Program Income Account & Estimate PI Budgets
 Create a PI Receipt



<u>Admin</u> <u>Action Plans</u> <u>Drawdown</u> <u>QPR</u> <u>Reports</u> <u>Grants</u>

Review

Program Income Review

- Activity budgets and obligations include estimated Pl.
- Reinforces compliance with the FIFO requirements.
- Grantees can set up PI Accounts to allow their organizations to retain PI.
- PI is recorded in Drawdown module instead of QPR.
- Revolving Loan Funds (RLF) can be created at the Project Level.

Create/Approve Vouchers

Funds Drawn at Activity Level: Must have Request Drawdown role

Two Step Process for a Grantee

- Step 1: Create the voucher
 - Must have Draw Requester Role
 - Determine Program Funds v Program Income Funds
 - Select Activities to draw from
- Step 2: Approve Voucher
 - Must have Draw Approval role to approve
 - Approve / Reject entire voucher
 - Approve / Reject on line item basis
 - Provide comments

Create/Approve Vouchers: Roles

| | View a Voucher Line Item | Approve/Reject a Voucher Line Item | Revise a Voucher Line Item | Cancel Voucher Line Item | Revoke Approval of a Voucher Line Item |
|-------------------|--------------------------------|------------------------------------------|----------------------------------|--------------------------------|----------------------------------------------|
| ALL | X | | | | |
| Draw Requester | X | | X | X | |
| Draw Approve | X | X | | | X |

Create/Approve Vouchers: Daily Draw Thresholds

- Draw limit for NSP1 and NSP3 = \$5 million daily per draw
- Draw limit for NSP2* =
 - Units of general local governments and States: \$1,000,000 daily per draw;
 - Nonprofits: \$500,000 daily per draw
- If threshold exceeded, status = Approved Pending HQ
- Grantee must e-mail supporting info to HUD Rep
 - sufficient detail that the draw request was reviewed and approved in accordance with grantee procedures: should include support documentation with two grantee staff signatures/initials.
- HUD Review (by HUD HQ users with Draw Approval rights)
 - CPD Representatives must consult with HHQ prior to taking any action on a voucher.
 - Rely on HHQ for Guidance

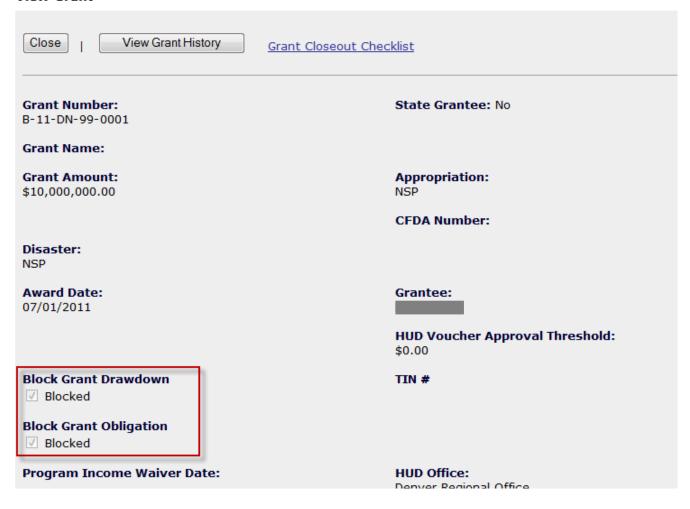
Create/Approve Vouchers: Block Draws

- Draws can be blocked
 - at the grant and activity level by HUD (see next slide) or
 - at the activity level by the Grantee Admin
- Communicate with FO if draw is blocked by HUD
- Check for Restricted Balance projects

Blocked Draws - Grant Level

Grants

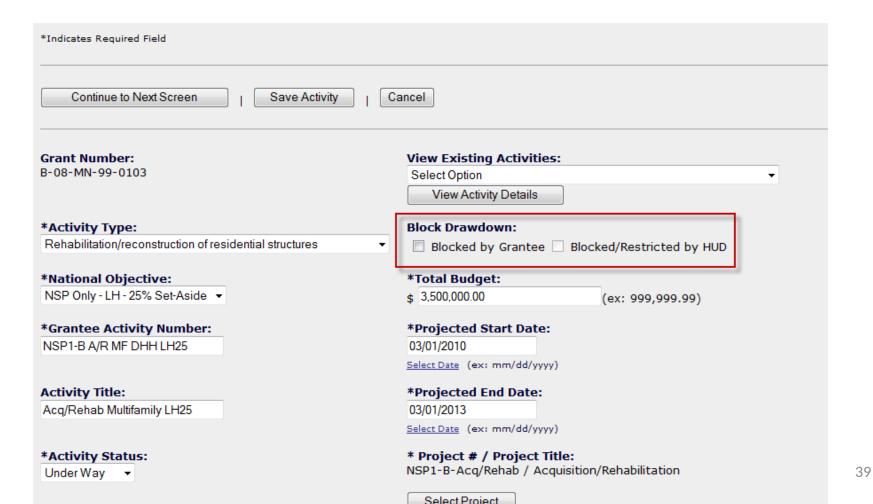
View Grant



Blocked Draws - Activity Level

Action Plans

Edit Activity - Page 1



Create Voucher

Build the voucher in four steps:

- 1. Select Activities
 - 1a. Search for Activities
 - 1b. Select Fund Type
- 2. Enter Drawdown Amount per line items
- 3. Confirm Voucher
- 4. Verify voucher is confirmed

Step 1: Select Activities

Necessary Role: Request Drawdown



SupportCPD HomeHUD Home



Step 1a: Search for Activities

 Search by Grant number, Activity Type, or just select Search to view all possible Activities

| Drawdown Search for Activities to Creat | e Voucher | | Search criteria should include the grant number if the user has access to more than one grant. |
|------------------------------------------|-----------------|-----------------------------------|------------------------------------------------------------------------------------------------|
| Search Criteria | _ | | |
| Grant #: | Project #: | Receipt Fund Type: | Program Income Account Number: |
| Select ▼ | | Select ▼ | |
| Grantee Activity Number: | Activity Title: | Activity Type: | Responsible Organization: |
| Search Reset | | | |
| | | | |
| Add Selected Activities to V | oucher | Return To Create Voucher (Page 1) | |

Step 1b: Select Fund Type

| earch for Activitie | es to Create V | oucher | | | | Help? | | | |
|--------------------------------------------------|--------------------------------------------|---------------------------------------------------------|------------------------|------------------------------------|---------------------------------------|-----------------------------------|----------------------------|----------------------------|-----------------|
| Search Criteria Frant #: 3-08-MN-99-0103 • | | Project #: | Receipt Fund Select | Type: ▼ | Program Incom | me Account | Number: | | |
| rantee Activity N | umber: | Activity Title: | Activity Type | : | Responsible O | rganization: | | Select | activities to |
| Search Reset | | | | | | | | | e in the vouche |
| esults Page 1 of 1 Grant # | (7 activities for Responsible Organization | ound) Activity Type | Project # | Grantee Activity # | Activity Title | Program Income Account # | Select Program Funds | Select Receipt Funds | |
| B-08-MN-99-0103 | City and County of Denver-BHS | Administration | NSP1- Admin | NSP1- Admin | Admin | City of Denver - PI Account | | | |
| B-08-MN-99-0103 | City and County of Denver-BHS | Construction of new housing | NSP1-E- Red't | NSP1-E- Redev't MF City LMMI | Redevelopment MultiFamily LMMI | City of Denver - PI Account | | | |
| B-08-MN-99-0103 | City and County of Denver-BHS | Land Banking - Acquisition (NSP Only) | NSP1-C- LB | NSP1-C LB SF City | Land Banking Single-Family LMMI | City of Denver - PI Account | | | |
| B-08-MN-99-0103 | Denver Affordable Housing | Rehabilitation/reconstruction of residential structures | NSP1-B- Acq/Rehab | NSP1-B A/R SF DAH LH25 | Acq/Rehab Single-Family LH25 | DAH - PI Account | | | |
| B-08-MN-99-0103 | Greater Denver Housing Help | Rehabilitation/reconstruction of residential structures | NSP1-B- Acq/Rehab | NSP1-B A/R MF DHH LH25 | Acq/Rehab Multifamily LH25 | GDHH - PI Account | | | |
| B-08-MN-99-0103 | Greater Denver Housing Help | Rehabilitation/reconstruction of residential structures | NSP1-B- Acq/Rehab | NSP1-B A/R MF DHH LMMI | Acq/Rehab Multifamily LMMI | GDHH - PI Account | | | |
| B-08-MN-99-0103 | Housing for the People | Rehabilitation/reconstruction of residential structures | NSP1-B- Acq/Rehab | NSP1-B A/R SF HP LH25 | Acq/Rehab Single-Family LH25 | GENERAL ACCOUNT | | | |

Step 2: Enter Drawdown Amount per line items

Drawdown

| Continue | | | | | | | | |
|-----------------------|-------------------------------------|---------------------------------------------------------|----------------------|------------------------------|-------------------------------------|-------------------|-----------------------------------|-----------|
| Voucher Created For: | | Requested Submission | | | | | | |
| Denver01, CO | | 01/10/2012 Select Date (ex: mm/dd/yyyy) | | | | | | |
| Voucher Items Grant # | Responsible | Activity Type | Project # | Grantee | Title | Fund | | Select to |
| | Organization | | | Activity # | | Туре | Income Account | Remove |
| B-08-MN-99-0103 | City and County of Denver-BHS | Administration | NSP1- Admin | NSP1- Admin | Admin | PROGRAM FUND | City of Denver - PI Account | |
| B-08-MN-99-0103 | Denver Affordable Housing | Rehabilitation/reconstruction of residential structures | NSP1-B- Acq/Rehab | NSP1-B A/R SF DAH LH25 | Acq/Rehab Single- Family LH25 | PROGRAM FUND | DAH - PI Account | |
| B-08-MN-99-0103 | Greater Denver Housing Help | Rehabilitation/reconstruction of residential structures | NSP1-B- Acq/Rehab | NSP1-B A/R MF DHH LH25 | Acq/Rehab Multifamily LH25 | PROGRAM FUND | GDHH - PI Account | |
| B-08-MN-99-0103 | Denver Affordable Housing | Rehabilitation/reconstruction of residential structures | NSP1-B- Acq/Rehab | | Acq/Rehab Single- Family LH25 | PROGRAM INCOME | DAH - PI Account | |
| | Greater Denver | Rehabilitation/reconstruction | NSP1-B- | NSP1-B A/R MF | Acq/Rehab Multifamily | | GDHH - PI Account | |



Action Plans <u>Admin</u> Drawdown **Reports QPR** <u>Grants</u>

Cancel Voucher

Step 2 (cont.)

Drawdown

Submit Voucher

Create Voucher - Page 2 of 4 (Submit)

Help?

Voucher #: **Requested Submission** Date: 169889 01/10/2012 All Program Income **Voucher Created For:** Created by: T001GR T001GR

Return To Create Voucher (Page 1)

Denver01, CO

Available is being used before Program Funds

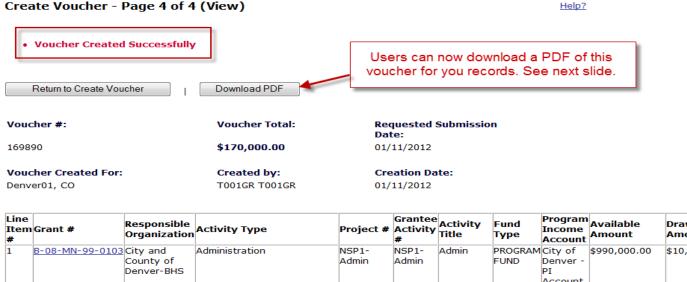
| Voucher Items | | | | | | | | $\overline{}$ | | |
|-----------------|-------------------------------------|------------------------------------------------------------|----------------------|--------------------------|--------------------------|-------------------|--------------------------------------|---------------------|----------------------------------|-------|
| | Responsible Organization | Activity Type | Project # | Grantee Activity # | | Fund Type | Program Income Account | Available Amount | <u>Drawdown</u> <u>Amount</u> | Statu |
| | City and County of Denver-BHS | | NSP1- Admin | NSP1- Admin | Admin | PROGRAM FUND | City of Denver - PI Account | \$1,000,000.00 | \$ 10000 | |
| | | Rehabilitation/reconstruction of residential structures | Acq/Rehab | 1 | | | DAH - PI Account | \$400,000.00 | \$ 25000 | |
| | | Rehabilitation/reconstruction of residential structures | Acq/Rehab | | | PROGRAM INCOME | 1 | \$100,000.00 | \$ 100000 | |
| B-08-MN-99-0103 | | Rehabilitation/reconstruction of residential structures | NSP1-B- Acq/Rehab | 1 | Acq/Rehab Multifamily | 1 | GDHH - PI | \$2,975,000.00 | \$ 10000 | |

Step 3: Confirm Voucher

| Dra | wdown | | | | | | | |
|-------------------|-------------------------|--------------------------|----------------------------------|---------------------------------------------------------|------------------------------------------------------|-------------------|-------------------------------|--------------------|
| Crea | ate Voucher - Page 3 of | 4 (Confirm) | | | | Help? | | |
| С | onfirm Voucher Edit V | /oucher Ret | urn To Create Voucher (| Page 1) Cancel | | | | |
| | | | | | | | | |
| Vouc | her #: | Voucher Total: | Request Date: | ed Submission | | | | |
| 1696 | 50 | \$30,000.00 | 08/23/20 |)11 | | | | |
| | cher Created For: | Created by: | Creation | | | | | |
| Denv | er1, CO | T001GR T001GR | 08/23/20 | 011 | | | | |
| Line Item # | Grant # | Grantee Activity # | Responsible Organization | Activity Type | Activity Title | Fund Type | Available Amount | Drawdown Amount |
| 1 | B-08-DN-99-0013 | NSP1-01 LB | City and County of Denver-BHS | Land Banking - Acquisition (NSP Only) | Land Banking | PROGRAM FUND | \$16,000.00 | \$10,000.00 |
| 2 | B-08-DN-99-0013 | NSP1-03 Redevelopment | City and County of Denver-BHS | Construction of new housing | Redevelopment 525 California | PROGRAM INCOME | \$25,000.00 | \$5,000.00 |
| 3 | B-08-DN-99-0013 | NSP1-02 AR SF DAH | Denver Affordable Housing | Rehabilitation/reconstruction of residential structures | Acq/Rehab Single Fam Denver Affordable Housing | PROGRAM FUND | \$82,000.00 | \$15,000.00 |
| | | | | | | | rant Subtotal oucher Total | |
| | | | | | | | | |
| С | onfirm Voucher Edit V | /oucher Ret | urn To Create Voucher (| Page 1) Cancel | | | | |

Step 4: Confirm Voucher-Printing

Drawdown



| Line Item # | Responsible Organization | Activity Type | Project # | Grantee Activity # | Activity | Fund Type | Program Income Account | Available Amount | Drawdown Amount |
|-------------------|-------------------------------------|------------------------------------------------------------|-----------|---------------------------------|----------------------------------------|--------------|--------------------------------------|---------------------|--------------------|
| 1 | City and County of Denver-BHS | | | NSP1- Admin | | | City of Denver - PI Account | \$990,000.00 | \$10,000.00 |
| 2 | | Rehabilitation/reconstruction of residential structures | Acq/Rehab | NSP1-B A/R SF DAH LH25 | P P | | DAH - PI Account | \$375,000.00 | \$25,000.00 |
| 3 | | Rehabilitation/reconstruction of residential structures | Acq/Rehab | NSP1-B A/R SF DAH LH25 | Acq/Rehab Single- Family LH25 | | DAH - PI Account | \$0.00 | \$100,000.00 |
| 4 | | Rehabilitation/reconstruction of residential structures | Acq/Rehab | NSP1-B A/R MF DHH LH25 | Acq/Rehab Multifamily LH25 | FUND | GDHH - PI Account | \$2,965,000.00 | \$10,000.00 |
| 5 | | Rehabilitation/reconstruction of residential structures | Acq/Rehab | | Acq/Rehab Multifamily LH25 | INCOME | GDHH - PI Account | \$0.00 | \$25,000.00 |
| | | | | | | | | Grant Subtotal: | \$170,000.00 |
| | | | | | | | , | Voucher Total: | \$170,000.00 |

Voucher Comments:

Step 4: Verify Voucher is Confirmed

DRGR Voucher Report

 Voucher Number:
 Voucher Created For:
 Created by:
 Creation Date:
 Print Date:

 169890
 Denver01, CO
 T001GR T001GR
 01/11/2012
 01/11/2012

| Line Item # | Grant# | Grantee Activity # | Activity Type | Responsible Organization | Activity Title | Fund Type | Drawdown Amount | Line Item Status | Submission Date | Payment Code | Paid Date |
|-------------------|-----------------|-----------------------|----------------------------------------------------------------|----------------------------------|----------------------------------|-------------------|--------------------|---------------------|--------------------|-----------------|--------------|
| 1 | B-08-MN-99-0103 | NSP1-Admin | Administration | City and County of Denver-BHS | Admin | PROGRAM FUND | \$ 10,000.00 | Open | 01/11/2012 | | |
| 2 | B-08-MN-99-0103 | | Rehabilitation/recons truction of residential structures | | Acq/Rehab Single- Family LH25 | PROGRAM FUND | \$ 25,000.00 | Open | 01/11/2012 | | |
| 3 | B-08-MN-99-0103 | | Rehabilitation/recons truction of residential structures | | Acq/Rehab Single- Family LH25 | PROGRAM INCOME | \$ 100,000.00 | Open | 01/11/2012 | | |
| 4 | B-08-MN-99-0103 | I NISPILE A/R ME | Rehabilitation/recons truction of residential structures | (-reater Henver | Acq/Rehab Multifamily LH25 | PROGRAM FUND | \$ 10,000.00 | Open | 01/11/2012 | | |

1



Create Voucher: PF Draw Math Rules



PROGRAM FUNDS

As of 7.3, DRGR requires all PI Received in each RLF or PI account to be used before grants funds. Similar rules will apply to Activities outside RLF and PI accounts (General Account)

Total Available Activity Amount =

Obligated Amount

- (Activity Total Drawn Amt. (PI+PF) +Activity Draw Pending (PI+PF)
- Balance PI Available of Program Income (General/RLF/PI Account) + Pending PI Draws (General/RLF/PI Account).

Create Voucher: PI Draw Math Rules

PI FUNDS

As of 7.3, PI draws is subtracted from the Total Activity Budget.

Available Activity Amount =

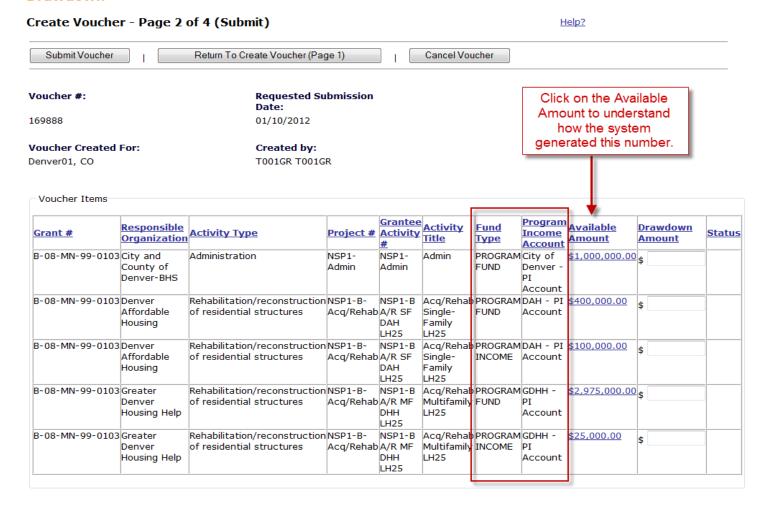
Sum of All PI Received for in General/RLF/PI Account

–Drawn PI (for in General/RLF/PI Acct) + Pending PI Draws (in General/RLF/PI Acct)

Available Amount: Draw Calculation

Drawdown

Submit Voucher



Cancel Voucher

Return To Create Voucher (Page 1)

Available Amount: Draw Calculation

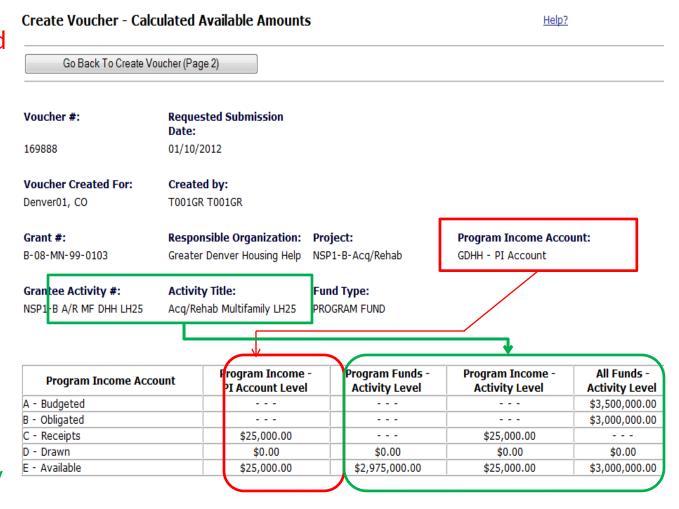
Drawdown

PI Available is calculated at the RLF and PI Account Level <u>across</u>

(Left Column)

activities

Program Funds
Available is calculated
within the activity
based on total budgets,
draws and PI availability



Available Amount: Example

For this Activity, only have \$132,566.55 to Draw. PI MUST be drawn first and there is an available balance of PI will cover the entire balance of \$132,566.55

How is this information calculated?

1)PI available for the <u>PI Account</u>: \$5,679,494.47 Receipts - \$4,947,661.810 PI Draws = \$731,832.66 (General Account)

2)Total Drawn for <u>Activity</u>: \$296,771 PF Drawn + \$0 PI Drawn = \$296,771.00

3)Total Available for <u>Activity</u>: \$429,337.55 Obligated - \$296,771 Drawn = \$132,566.55

4)PF available for Activity: \$132,566.55 TOTAL Available - \$731,832.66 PI Available = \$0.00

| Program Income Account | Program Income - PI Account Level | Program Funds – Activity Level | Program Income - Activity Level | All Funds – Activity Level |
|---------------------------|-----------------------------------|---------------------------------|---------------------------------|-------------------------------|
| A – Budgeted | | | | \$429,337.55 |
| B – Obligated | | | | \$429,337.55 |
| C – Receipts 1 | \$5,679,494.47 | | \$0.00 | 3 |
| D – Drawn | \$4,947,661.81 | \$296,771.00— | 2 >> \$0.00 | → \$296,771.00 |
| E - Available | \$731,832.66 | \$0.00 | \$132,566.55 | \$132,566.55 |

Available Amount: Example #2

For this Activity, grantee has a total of \$630,000 to Draw. PI MUST be drawn first and there is an available balance of PI of \$140,000 to draw. After \$140,000 has been drawn, the grantee may draw the available Program Funds available equaling \$490,000.

How is this information calculated?

```
1)PI available for the <u>PI Account</u>: $350,000 Receipts - $210,000 PI Draws = $140,000.00
```

2)Total Drawn for <u>Activity</u>: \$1,750,000 PF Drawn + \$120,000 PI Drawn = \$1,870,000.00

3)Total Available for <u>Activity</u>: \$2,500,000 Obligated - \$1,870,000 Drawn = \$630,000.00

4)PF available for Activity: \$630,000 TOTAL Available - \$140,000 PI Available = \$490,000

| Program Income Account | Program Income – PI Account Level | Program Funds – Activity Level | Program Income – Activity Level | All Funds – Activity Level |
|---------------------------|-----------------------------------------|-----------------------------------|------------------------------------|-------------------------------|
| A - Budgeted | | | | \$5,800,000 |
| B – Obligated | | | | \$2,500,000 |
| C - Receipts | \$350,000 | | \$45,000 | |
| D - Drawn | 1 \$210,000 | \$1,750,000 | \$120,000 | \$1,870,00 |
| E - Available | \$140,000 | \$490,000 — | ² \$165,000 — | ⇒ \$630,000 |
| | | | | |

54

Available Amount: Example #3

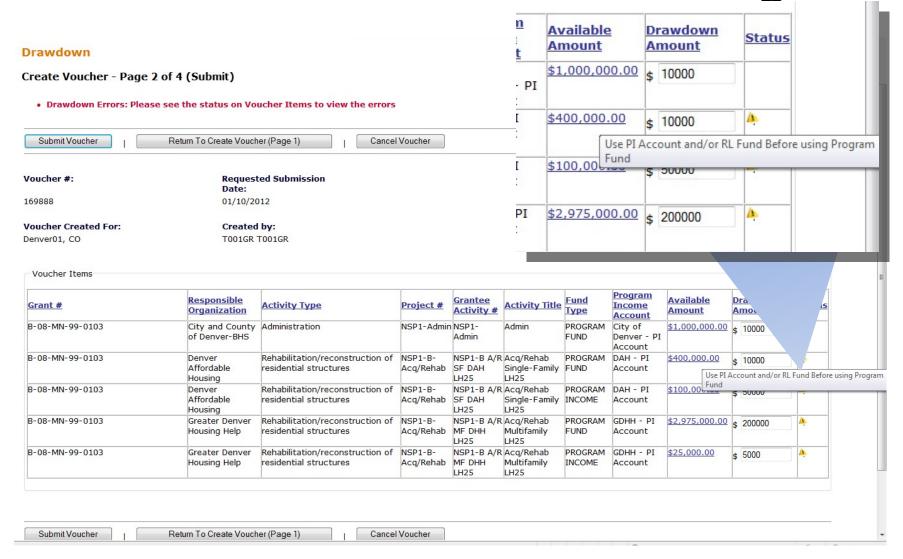
| PI Account/RLF | Responsible Organization | Activity Number | Budgeted | Obligated | Grant Funds Disbursement | Program Income | Program Income |
|-----------------|--------------------------|-----------------------|----------------|----------------|--------------------------|-------------------|-------------------|
| | | | | | Dispursement | Received | Disbursed |
| General Account | City A | A - Administration | \$33,000.00 | \$33,000.00 | \$33,000.00 | \$0.00 | \$0.00 |
| General Account | City A | A - A/R LH25 | \$2,352,252.00 | \$2,352,252.00 | \$486,337.13 | \$25,740.00 | \$15,740.00 |
| | | C - Res/Rehab LH25% | \$529,823.00 | \$529,823.00 | \$319,724.22 | \$0.00 | \$7,621.56 |
| PI Account 1 | City C | C - Res/Rehab LMMI | \$411,871.85 | \$411,871.85 | \$301,341.56 | \$71,942.96 | \$55,345.85 |
| | | C - Administration | \$132,380.68 | \$132,380.68 | \$123,309.00 | \$7,194.32 | \$9,071.68 |
| | | B - Landbanking | \$354,147.75 | \$354,147.75 | \$306,159.39 | \$0.00 | \$0.00 |
| PI Account 2 | City B | B - Demolition LMMI | \$114,602.25 | \$114,602.25 | \$102,272.22 | \$0.00 | \$0.00 |
| | | B - Administration | \$31,250.00 | \$31,250.00 | \$30,977.21 | \$0.00 | \$0.00 |
| | | SHA - Administration | \$199,893.00 | \$199,893.00 | \$194,584.00 | \$0.00 | \$0.00 |
| RLF 1 | State Housing Authority | MSF-01-LMMI | \$468,735.00 | \$468,735.00 | \$416,579.30 | \$3,117.60 | \$33,399.55 |
| | | MSF-02-LH25 | \$234,390.00 | \$234,390.00 | \$155,691.43 | \$84,132.40 | \$50,035.45 |
| | | D - Administration | \$46,875.00 | \$46,875.00 | \$28,139.50 | \$0.00 | \$3,815.00 |
| General Account | City D | D - Land Banking LMMI | \$142,753.00 | \$142,753.00 | \$98,692.55 | \$0.00 | \$0.00 |
| | | D - A/R LH25 | \$153,990.00 | \$153,990.00 | \$132,718.46 | \$6,000.00 | \$0.00 |
| - | | | • | | | | |

| General Account | | \$2,728,870.00 | \$2,728,870.00 | \$778,887.64 | \$31,740.00 | \$19,555.00 |
|---------------------|---|-----------------------------|-----------------------------|---------------------------|--------------------------|-------------|
| PI Account 1 | • | \$1,074,075.53 [*] | \$1,074,075.53 [®] | \$744,374.78 * | \$79,137.28 [*] | \$72,039.09 |
| PI Account 2 | • | \$500,000.00 | \$500,000.00 | \$439,408.82 | \$0.00 | \$0.00 |
| Revolving Loan Fund | | \$903,018.00 | \$903,018.00 [®] | \$766,854.73 [*] | \$87,250.00 [*] | \$83,435.00 |
| | | | | | | |

\$5,205,963.53 \$5,205,963.53 \$2,729,525.97 \$198,127.28 \$175,029.09

| SHA must draw PI balance before PF | \$3,815.00 |
|-----------------------------------------------------|-------------|
| City B can draw Program Funds, no PI available | \$0.00 |
| City C must draw PI balance before PF | \$7,098.19 |
| City A and/or City D must draw PI balance before PF | \$12,185.00 |

Available Amount: Error Message



Program Income: Common Issues

- 1. Accounting for a NSP Revolving Loan Fund.
- 2. How does the grantee identify activities with the organizations they fund that are allowed to retain their program income?
- 3.PI previously entered under the wrong Activity.
- 4. Error message when attempting to receipt new Pl.

1. PI: Common Issues

> Accounting for a NSP Revolving Loan Fund.

<u>Solution:</u> Grantees will be able to identify Revolving Loan Funds (RLF) using the PROJECT screen. Each RLF will allow users to identify activities where receipts will be recorded and PI will be disbursed under the RLF. RLF projects can only include activities with a single activity type.

2. PI: Common Issues

A grantee has five organizations for their NSP grant. Of that, two of the organizations are allowed to retain their PI and three have to return their PI to the grantee. How does the grantee identify activities with the organizations they fund that are allowed to retain their program income?

Solution: Grantees are able to create PI accounts that allow them to identify activities and by Responsible Organization. Through these accounts, organizations can retain and use program income on their activities if allowed. Each PI account will allow users to identify activities where receipts will be recorded and program income will be disbursed. The grantee can also receipt PI received in a General Account to be used for other purposes.

3. PI: Common Issues

If a grantee entered PI received in past QPRs under the wrong Activity, they may have difficulties in drawing down funds if they are identified as Scenario B or Scenario C (and D only if they should have established an RLF and hadn't yet).

Solutions:

- Edit the new RECEIPTS (created from past QPRS) in the drawdown module by an user with draw rights.
- Create RLFs and/or PI Account(s)
- Increase/Decrease Projects and Activity budgets as needed.

4. PI: Common Issues

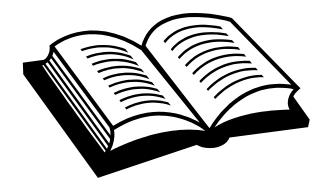
Error message when attempting to receipt new PI.

Solution: If a grantee has already drawn all of the estimated PI/RL funding (from Edit Action Plan screen), a grantee must increase the estimated amount. Then, they must increase the Project Budget and Activity Budget associated with the PI received.

To drawdown those funds, a grantee will also need to increase the obligated amount of the Activity.

Case Study 11

Creating Vouchers



<u>Admin</u> <u>Action Plans</u> <u>Drawdown</u> <u>QPR</u> <u>Reports</u> <u>Grants</u>

Review

Drawdown Module Review

Day 1

- Obligations
- Create Draw

Day 2

- Approve Draw
- Draw Corrections

Drawdown: Additional Functions

- Approve Voucher
- View Voucher Line Item
- Voucher Corrections
 - Cancel
 - Revoke
 - Revise

Approve Voucher

After the Voucher has been created and 'Saved'

1. Find the voucher

- All users can Search for Voucher
- Search by Status

2. Approve Voucher

- Must have Draw Approval role to approve
- Approve / Reject entire voucher
- Approve / Reject on line item basis
- Provide comments

Approve Voucher

Drawdown

| | Help? | | | | |
|---------------------|--------------------------------------------------|-----------------------------------------------------------------------------------------|--|--|--|
| | | | | | |
| | | | | | |
| B-08-MIN-99-0103 ▼ | Select | | | | |
| Grantee Activity #: | Fund Type: | | | | |
| | Select ▼ | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | Grant #: B-08-MN-99-0103 ▼ Grantee Activity #: | Grant #: B-08-MN-99-0103 ▼ Crantee Activity #: Line Item Status: Select Fund Type: | | | |

Results Page 1 of 1 (5 voucher line items found)

| Voucher # | <u>Line</u> Item # | Creation Date | Grant # | Grantee Activity # | Responsible Organization | <u>Fund</u> <u>Type</u> | Transaction Type | <u>Drawdown</u> <u>Amount</u> | <u>Line</u> <u>Item</u> <u>Status</u> | Action |
|-----------|-----------------------|------------------|-------------------------|------------------------|-------------------------------------|----------------------------|---------------------|----------------------------------|---------------------------------------------|-----------------|
| 169890 | 1 | 01/11/2012 | B-08- MN-99- 0103 | NSP1-Admin | City and County of Denver-BHS | PROGRAM FUND | Payment | \$10,000.00 | Open | Maintain |
| 169890 | 2 | 01/11/2012 | B-08- MN-99- 0103 | NSP1-B A/R SF DAH LH25 | Denver Affordable Housing | PROGRAM FUND | Payment | \$25,000.00 | Open | Maintain |
| 169890 | 3 | 01/11/2012 | B-08- MN-99- 0103 | NSP1-B A/R SF DAH LH25 | Denver Affordable Housing | PROGRAM INCOME | Payment | \$100,000.00 | Open | <u>Maintain</u> |
| 169890 | 4 | 01/11/2012 | B-08- MN-99- 0103 | NSP1-B A/R MF DHH LH25 | Greater Denver Housing Help | PROGRAM FUND | Payment | \$10,000.00 | Open | <u>Maintain</u> |
| 169890 | 5 | 01/11/2012 | B-08- MN-99- 0103 | NSP1-B A/R MF DHH LH25 | Greater Denver Housing Help | PROGRAM INCOME | Payment | \$25,000.00 | Open | <u>Maintain</u> |

Approve Voucher Line Items

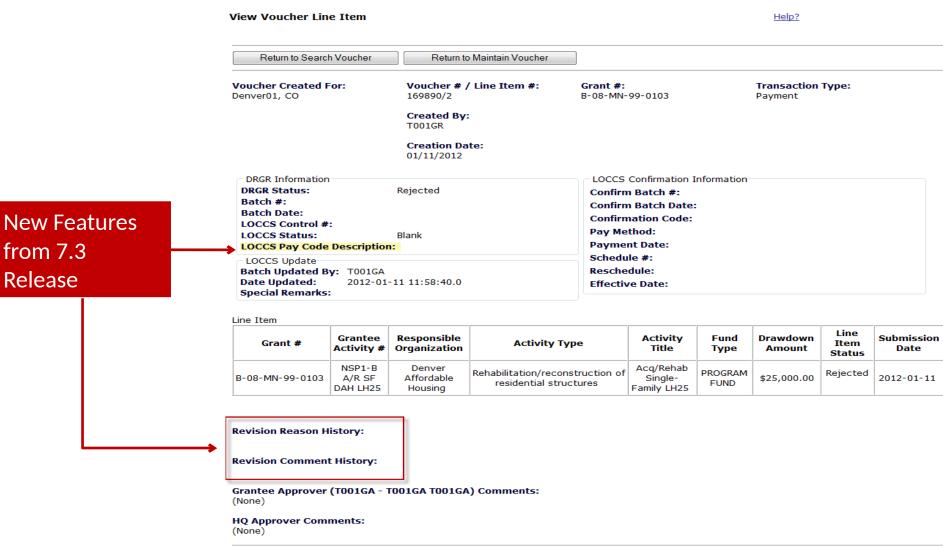
Necessary Role: Approve Drawdown

| Maintai | n Vou | ıcher | | | Help? | | | | | | |
|-------------------------------------------------------------------|--------------|-----------------|----------------------------------|-------------------------------------|---------------------------------------------------------|----------------------------------------|-------------------|-------------------------------------------|------------------------|----------------------------------|--------------------------|
| Re | eturn to | Search Voucher | | ownload PDF | | | | | | | |
| Vouche 169890 | r#: | | | | | eated By: 01GR | | | | | |
| Voucher Created for: Denver01, CO Approve all line items at once | | | Creation Date: 01/11/2012 | | | | | Approve, Reject, or View per line item | | | |
| Select (All) | Line Item | Grant # | Grantee Activity # | Responsible Organization | Activity Type | Activity Title | Fund Type | Drawdown Amount | Line Item Status | Submission Date | Action |
| \checkmark | 1 | B-08-MN-99-0103 | NSP1- Admin | City and County of Denver-BHS | Administration | Admin | PROGRAM FUND | \$10,000.00 | Open | 01/11/2012 (mm/dd/yyyy) | Approve Reject View |
| \checkmark | 2 | B-08-MN-99-0103 | NSP1-B A/R SF DAH LH25 | Denver Affordable Housing | Rehabilitation/reconstruction of residential structures | Acq/Rehab Single- Family LH25 | PROGRAM FUND | \$25,000.00 | Open | 01/11/2012 (mm/dd/yyyy) | Approve Reject View |
| \checkmark | 3 | B-08-MN-99-0103 | NSP1-B A/R SF DAH LH25 | Denver Affordable Housing | Rehabilitation/reconstruction of residential structures | Acq/Rehab Single- Family LH25 | PROGRAM INCOME | \$100,000.00 | Open | 01/11/2012 (mm/dd/yyyy) | Approve Reject View |
| | 4 | B-08-MN-99-0103 | NSP1-B A/R MF DHH LH25 | Greater Denver Housing Help | Rehabilitation/reconstruction of residential structures | Acq/Rehab Multifamily LH25 | PROGRAM FUND | \$10,000.00 | Open | 01/11/2012 ③ (mm/dd/yyyy) | Approve Reject View |
| V | 5 | B-08-MN-99-0103 | NSP1-B A/R MF DHH LH25 | Greater Denver Housing Help | Rehabilitation/reconstruction of residential structures | Acq/Rehab Multifamily LH25 | PROGRAM INCOME | \$25,000.00 | Open | 01/11/2012 (mm/dd/yyyy) | Approve Reject View |
| | | | | | | Voucher Op | pen Total: | \$170,000.00 | | | |
| Grante | - Appr | over Comments: | | | | | | | | | |
| | •• | | | | | | | × | | | |
| | | | ect Selecte | d Sub | mission Date | | | | | | |
| Vouche | r Com | ments: | | | | | | | | • | |
| Re | eturn to | Search Voucher | | | | | | | | | |

View a Voucher Line Item

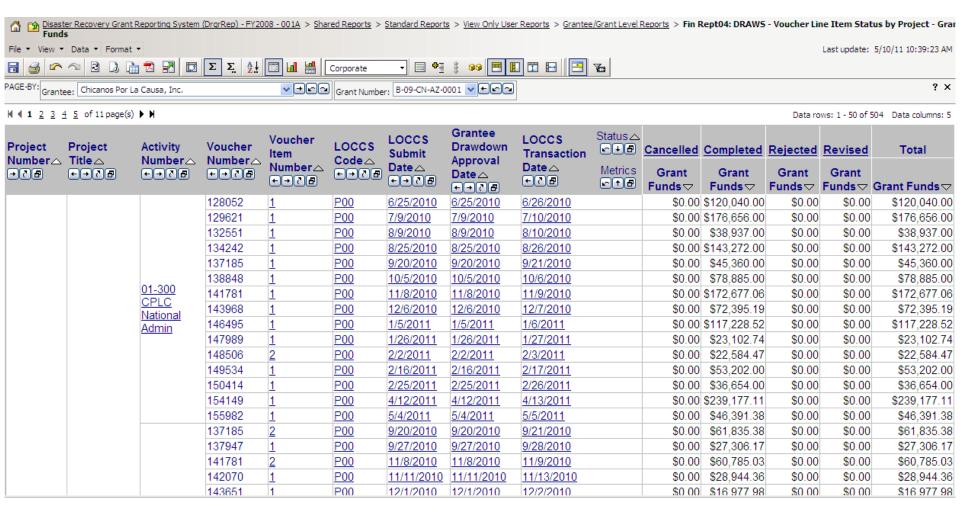
Return to Search Voucher

Drawdown



Return to Maintain Voucher

View a Voucher Line Item (FinRept04)



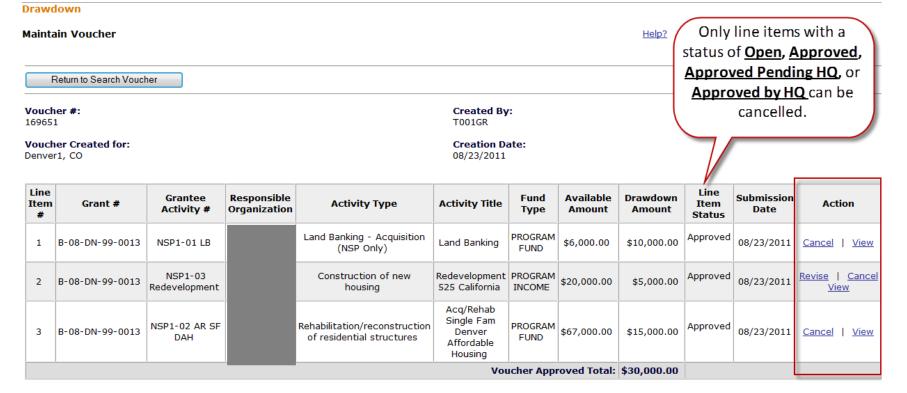
Voucher Corrections

Corrected on a line item basis

- Voucher Status will determine which function to use. Three options:
 - Revoke Approval
 - Cancelling a Voucher Line Item
 - Revising A Voucher Line Item

Voucher Corrections: Cancel Voucher Line Items

Necessary Role: Request Drawdown



Voucher Corrections: Revising A Voucher

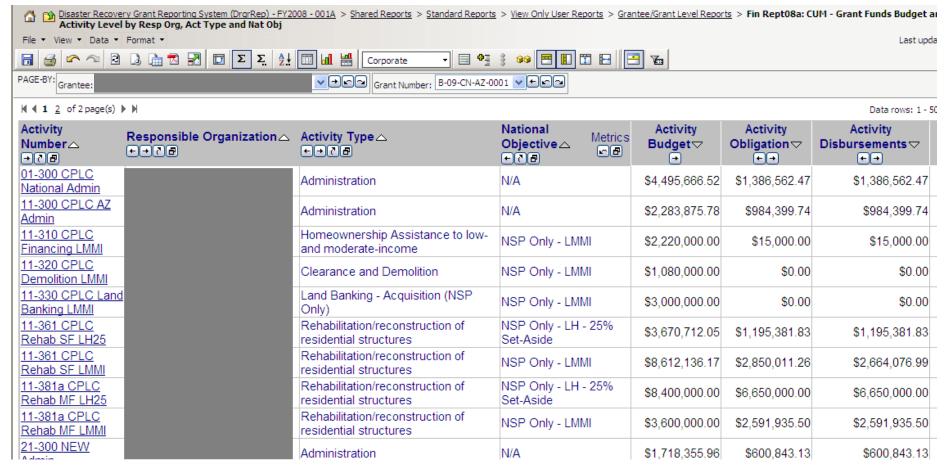
- Grantee may need to revise an original voucher for numerous reasons:
 - Original costs incurred are not for the correct Activity
 - Error in accounting and costs need to be moved to another Activity
 - HUD deemed costs ineligible
- Grantee has two options:
 - Revise original voucher in DRGR AND off set next draw
 - Wire funds back to LOCCS
 - This option is used sparingly. Contact your CPD rep before wiring funds back. And, once a the wired funds is processed by HUD's CFO staff (out of Ft. Worth), there will show a negative draw on the grant and the grantee must assign the negative draw to the desired Activity.
 - When funds are returned to DRGR through wires or offsetting draws, users can now categorize these as collections and recaptures when assigning funds to new activities through the revisions.

<u>Admin</u> <u>Action Plans</u> <u>Drawdown</u> <u>QPR</u> <u>Reports</u> <u>Grants</u>

Voucher Corrections: Revising A Voucher Line Item

- Roles
 - To revise: Draw Requester
 - To approve the revisions: Draw Approver
- Conditions
 - Both activities funded from same grant
 - Destination activity has sufficient balance (budget and obligation)
 - Destination activity cannot be cancelled
 - Neither activity is blocked.
- Total amount of voucher does not change: only the amount charged to each activity changes

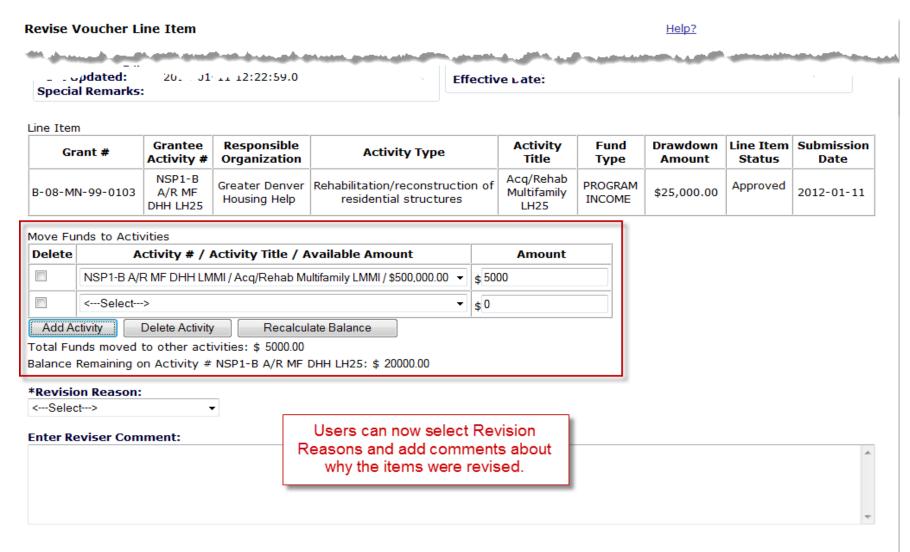
Voucher Corrections: Verifying sufficient balance (Fin Rept07b)



<u>Admin</u> <u>Action Plans</u> <u>Drawdown</u> <u>QPR</u> <u>Reports</u> <u>Grants</u>

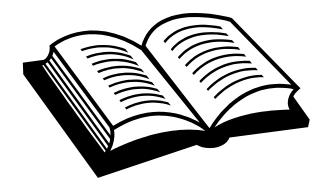
Voucher Corrections

Revision Reason History:



Case Study 12

Approving Vouchers



<u>Admin</u> <u>Action Plans</u> <u>Drawdown</u> <u>QPR</u> <u>Reports</u> <u>Grants</u>

Voucher Process Review

DRAWDOWN REQUESTER

DRAWDOWN APPROVER

- 1.1) ACTIVITY OBLIGATION-
 - -Search Activity
- 1.2) Maintain

OBLIGATION

Can be updated by **Creator or Approver**

- 1.1) ACTIVITY OBLIGATION--Search Activity
- 1.2) Maintain

- 1) Select DRAWDOWN
 - Create Voucher
- A: Select/Add Activities (Pg.1)
- B: **Submit** Voucher (Pg.2)
- C: Confirm Voucher (P.3)
- D: Success Message (P.4)

NEW VOUCHERS



- 2.1) Select DRAWDOWN
 - -Search Voucher
- 2.2) Maintain Voucher
- 2.3) **Approve**/Approve Selected

- 1.1) Select DRAWDOWN
 - -Search Voucher
- 1.2) Maintain Voucher
- 1.3) Approve/Approve Selected

EXISTING VOUCHERS

- 2.1) Select DRAWDOWN
 - -Search Voucher
- 2.2) Maintain Voucher
- 2.3) **Approve**/Approve Selected

Review

Drawdown Module Review

- Approve Draw
- Draw Corrections

Drawdown Module Review

- Drawdown Process
 - Obligate Funds
 - Create Draw Voucher
 - Approve Draw Voucher
 - Over Threshold?
 - Yes Send additional info to HUD for approval
 - No wire transfer in 2-3 days
- Additional Functions
 - Draw Corrections
 - Revise
 - Reject
 - Cancel
 - Program Income



Admin Module

Monitoring, Audit and Technical Assistance

- Demonstrate oversight efforts
- Adding/Editing Events
- Adding/Editing Event Topics
- Public View



Admin Action Plans <u>Drawdown</u> <u>QPR</u> <u>Reports</u> <u>Grants</u>

Admin Module Overview

Purpose

- Control user access to grants (via Grantee Admin user)
- Helps grantees keep track of their oversight activities (optional)
 - Document monitoring, audit, and technical assistance activities
 - Record findings, concerns
- Keeps HUD informed of grantee monitoring and TA actions (optional)

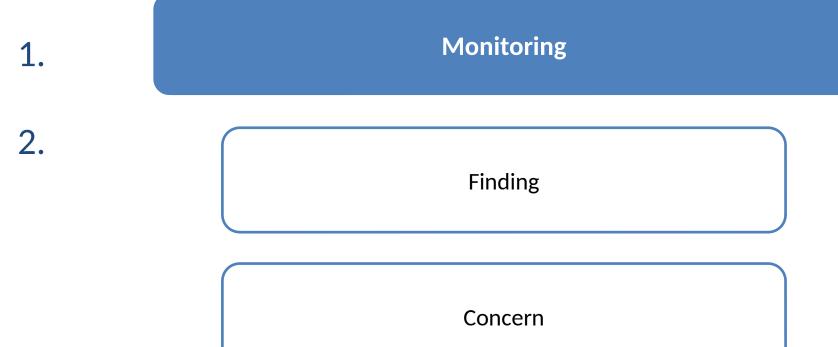
HUD FO role:

- Can review grantee's activities
- NOT for HUD staff to report on HUD's monitoring activities

Monitoring/Audit/TA Flow Chart

Two Basic Levels:

- 1. Events (4 different types of Events to chose from)
- 2. Findings, Concerns and/or Topics



Categories: Program Requirement

- Drop down menu of Program Requirement Category codes are unique to each appropriation.
- Example includes NSP1 category code options:

| Program Requirement Category.Code△ Program Requirement Category.Name△ | | | |
|-----------------------------------------------------------------------|----------------------------------|--|--|
| | ₽8₽ | | |
| CONSTRUCT | Construction Management | | |
| ELIG ACTIV | Eligible Activity | | |
| ELIG USE | Eligible Uses and Activities | | |
| ENVIR | Environmental | | |
| FHEO | Fair Housing & Equal Opportunity | | |
| FINMGMT | Financial Management | | |
| LABOR | Davis Bacon Wage Requirements | | |
| LH25 | LH25 at 50% for NSP | | |
| LMMI | NSP Low-Mod-Middle-Income | | |
| NSP FINMGT | NSP Financial Management | | |
| NSP OBLIG | NSP Obligations | | |
| NSP PA | NSP Program Administration | | |
| NSP PD | NSP Program Design | | |
| PROJFIN | Project Financing | | |

1st Level: Add/Edit Event

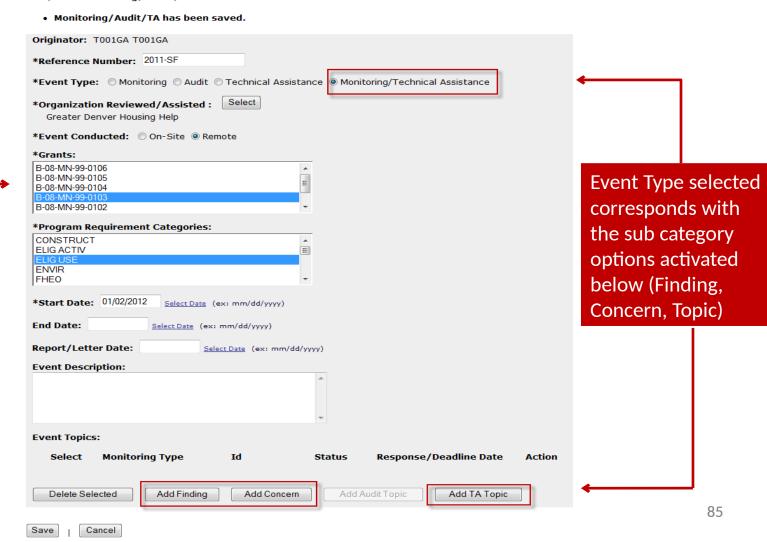
- What: Event Type
 - Monitoring
 - Audit
 - Technical Assistance
 - Monitoring/Technical Assistance
- Funding Type: Grant #
- Who: Responsible Org
- Where: Onsite or Remote
- When: Start, End, and Report Date
- Result:
 - Finding or Concern
 - TA or Audit Topic

1st Level: Add/Edit Event

Admir

Add/Edit Monitoring/Audit/TA Event

As of Release 7.3, grants are selected at the Event Level.



2nd Level: Add/Edit Finding

- Finding ID & Title
- Description of Finding, including regulatory citation
- Activities
- Program Requirement
- Corrective Action
- Amount Requested
- Amount Recovered
- Status: Open or Closed
- Follow Up Action

2nd Level: Add/Edit Finding

Admin Add/Edit Finding *Indicates required fields Originator: T001GA T001GA Reference Number: 2011-SF Organization Reviewed/Assisted: *Program Requirement Category: LH25 *Activities: Select Grant # Activity # None Delete Selected Select Activities 2

2nd Level: Add/Edit Finding

| *Finding Id: 00 |)1 | | | | |
|------------------------------------------------------------------|---------------------|---------------------|-------------|--|--|
| Finding Title: A | | | | | |
| *Corrective Act | tion Type: Reimbu | rse | ▼ | | |
| Description of F | inding, including R | egulatory Citation: | | | |
| Not Allowable | | | ^ | | |
| Corrective Action | on: | | | | |
| Reimburse | | | ^ | | |
| | | | - | | |
| Amount Reques | | | | | |
| Is this closed Finding subject to future verification: Yes No | | | | | |
| *Response Dead | dline Date: 10/01/2 | 2011 Select Date | | | |
| *Status: Ope | en © Closed *Clo | sed Date: | Select Date | | |
| Follow Up: | | | | | |
| | | | ^ | | |
| | | | - | | |
| | | | | | |



Admin Action Plans <u>Drawdown</u> <u>QPR</u> <u>Reports</u> <u>Grants</u>

2nd Level: Findings - Corrective Action

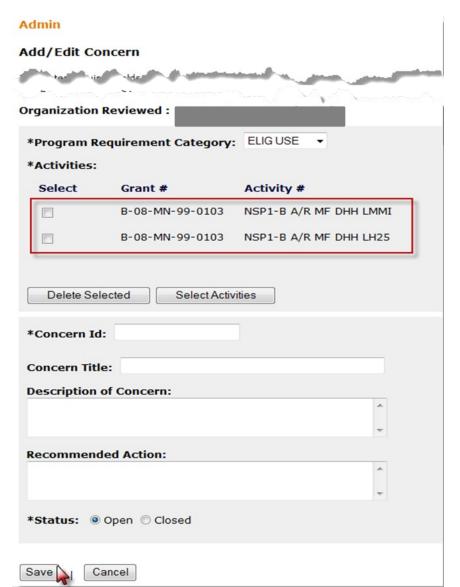
- No Action Required
- Corrective Actions
 - Reprogram Funds
 - Reimburse
 - Change Payment
 - End/Alter
 - Future Grant
 - Other

- Sanctions
 - Hearing
 - Reduce/Suspend/ Deobligate Funds
 - Reduce future grant
 - Terminate grant
 - Other

2nd Level: Add/Edit Concern

- ID & Title
- Activities
- Program Requirement
- Description
- Recommended Action
- Status: Open or Closed

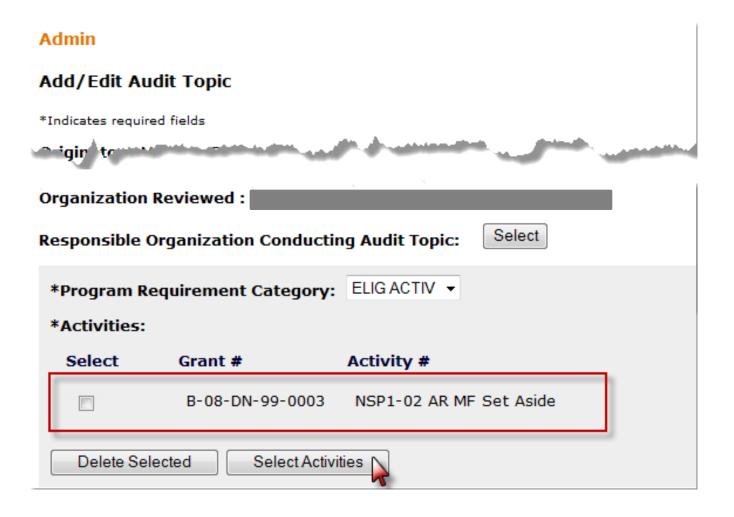
2nd Level: Add/Edit Concern



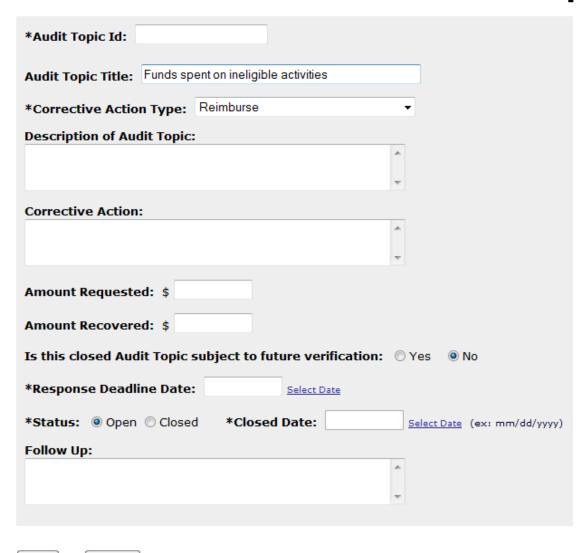
2nd Level: Add/Edit Audit Topic

- Audit Topic ID & Title
- Description of Audit, including regulatory citation
- Activities
- Program Requirement Category
- Corrective Action
- Amount Requested
- Amount Recovered
- Status: Open or Closed
- Follow Up Action

2nd Level: Add/Edit Audit Topic



2nd Level: Add/Edit Audit Topic



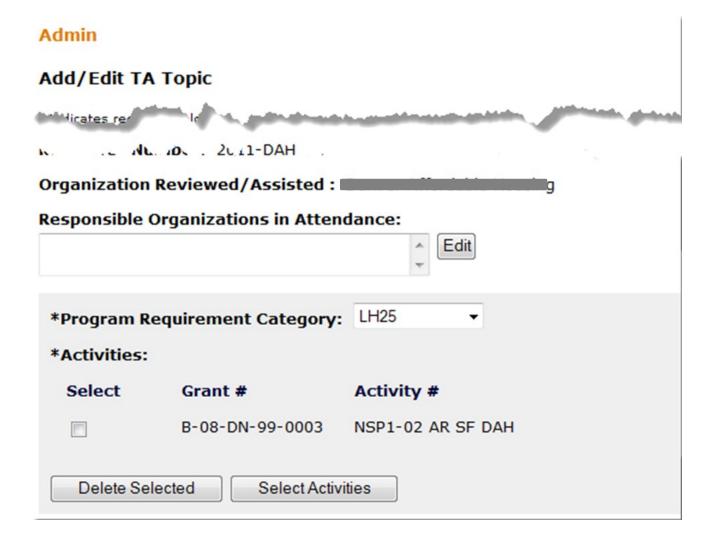
Save

Cancel

2nd Level: Add/Edit TA Topic

- TA Topic ID & Title
- Description of TA, including regulatory citation
- Activities
- Include additional Organizations Assisted
- Program Requirement Category
- Rationale
- TA Topic Provider
- Conclusion

2nd Level: Add/Edit TA Topic



2nd Level: Add/Edit TA Topic

| *TA Topic Id: PPA | | | | | |
|-----------------------------------------------------------------------------------------------------|---|--|--|--|--|
| TA Topic Title: Partnerships and Program Admin | | | | | |
| *Rationale: Preventative ▼ | | | | | |
| *TA Topic Provider: ☑ Grantee Staff ☐ Contractor's Responsible Organization: Select Description: | | | | | |
| | A | | | | |
| Conclusion: | | | | | |
| | - | | | | |
| | | | | | |



Search Events

Admin

Search Event Topics

Help?

| Search Criteria | | |
|-------------------------------|----------------------------------------------------------------|----------------------------------------------------|
| Reference Number: | Finding Concern TA Topic Audit Topic | Responsible Organization: |
| Grant Number: | Grantee Activity Number: | Program Requirement Category: |
| ID: | | |
| Monitoring/TA Start Date: | From: Select Date (ex: mm/dd/yyyy) | To: Select Date (ex: mm/dd/yyyy) |
| Monitoring/TA Report/Letter | r Date: From: Select Date (ex: mm/dd/yyyy) | To: Select Date (ex: mm/dd/yyyy) |
| Event Status: Select Option ▼ | Finding Response/Deadline Date: Select Date (ex: mm/dd/yyyy) | Finding Close Date: Select Date (ex: mm/dd/yyyy) |
| Search Reset | | |

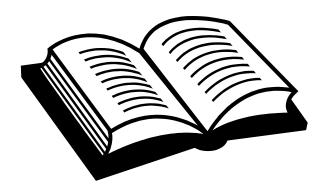
Public View: Summary (QPR)

Monitoring, Audits, and Technical Assistance

| | This Report Period | To Date |
|----------------------------------------|--------------------|---------|
| Monitoring Visits | 4 | 12 |
| Audit Visits | 2 | 5 |
| Technical Assistance Visits | 3 | 9 |
| Monitoring/Technical Assistance Visits | 1 | 2 |
| Report/Letter Issued | 6 | 14 |

Case Study 13

Monitoring, Audit, and Technical Assistance



<u>Admin</u> <u>Action Plans</u> <u>Drawdown</u> <u>QPR</u> <u>Reports</u> <u>Grants</u>

Review

Admin Module Review

- Module helps grantees demonstrate and detail oversight efforts
- Tracks grantees, not HUD's, oversight efforts
- Not a monitoring system only captures summary data.
- Only summary info available on QPR; more detail available in Admin module

DRGR Reports

The Optional Module
Standard Reports
Modifying/Saving Reports
Public Reports



<u>Admin</u> <u>Action Plans</u> <u>Drawdown</u> <u>QPR</u> <u>Reports</u> <u>Grants</u>

Reports

• Purpose:

 Reports provide a relatively quick and easy way of accessing the most upto-date information in DRGR related to user accounts, obligations and drawdowns, report status, etc.

• HUD FO:

- Examine financial information and user account info
- Determine AP/QPR review status.

• Grantee:

- Examine financial information and user account info
- Determine AP/QPR status.

Which reports you can access will vary based on the type of account you have. It is a purely OPTIONAL module.

Accessing Reports

1. Disaster Recovery Grant Reporting System (DrgrRep) - FY2008 - 001A
Project description unavailable

2. Shared Reports
Run reports and share reports with others.

3.

Public Reports
Owner: Administrator
Modified: 2/26/11 11:17:07 AM
Available reports: n/a

Stand Owner: Modifie Contains

Standard Reports
Owner: Ivo Djoubrailov
Modified: 2/26/09 4:03:42 PM
Contains custom defined reports

Public vs. Standard Reports

 Public Report: Interactive charts and graphs showing progress by grants, activity category or grantee projects. Contain any shared reports that can be accessed by all users

 Standard Reports: Data files like spreadsheets used for tracking and quality control often containing data at the activity level. More commonly used by grantees.

Standard Reports



- Administrative Reports
 - User information
 - Action Plan/QPR status
- Financial Reports
 - Budgets
 - Disbursements
 - Cumulative financial data
- Performance Reports
 - Beneficiary measures



Standard Reports

Owner: Ivo Djoubrailov Modified: 2/26/09 4:03:42 PM Contains custom defined reports <u>Admin</u> <u>Action Plans</u> <u>Drawdown</u> <u>QPR</u> <u>Reports</u> <u>Grants</u>

Standard Reports: Admin

Admin Rept01a: GRANT - DRGR Grant Status and CPD Contact

This report shows grant status, including drawdown and obligation blocks. It also includes CPD contact for each grant. If info needs to be updated, please send to DRGR_Help mailbox.

Admin Rept02b: ACTPLN - Activity Status with Start and End Dates

Performance data in this report is aggregated measure types so the numbers are not meaningful in themselves. It is only include as an indicator of whether accomplishments were entered or not.

Admin Rept03b: QPR - Exec Summary Progress Narrative

This report shows the overall progress narrative at the grant level by QPR

Admin Rept04a: USERS - Grantee DRGR Users Account Status

This is a master list of all grantee DRGR user accounts.

Admin Rept04b: USERS - Grantee DRGR Users with System Role and Certification Status

This report shows system role and recertification status for grantee users. Grantee admin users must be recertified by CPD representatives and other grantee users are certified by grantee admin users. Recertifications are required every 6 months.

Admin Rept05a: ADMIN - Responsible Organization List

This organization is a master list of responsible organizations and associated data by grantee.

Admin Rept05c: ADMIN- Oversight Events - Topic Level

This is a fully prompted report that can be used as a template for building other reports.

Admin Rept02a: ACTPLN - Grant and DRGR Action Plan Review Status

This report shows whether grant is blocked from drawdowns as well as the date of the last DRGR AP approval and the current status of the DRGR AP.

Admin Rept03a: QPR - Report Status

This report will only show the status of QPRs that have been added by grant. Grantees must add each QPR as they are due.

Admin Rept04a Modified: USERS - Grantee DRGR Users Account Status

This is a fully prompted report that can be used as a template for building other reports.

Admin Rept04b Modified: USERS - Grantee Users with System Role and Certification Status

This is a fully prompted report that can be used as a template for building other reports.

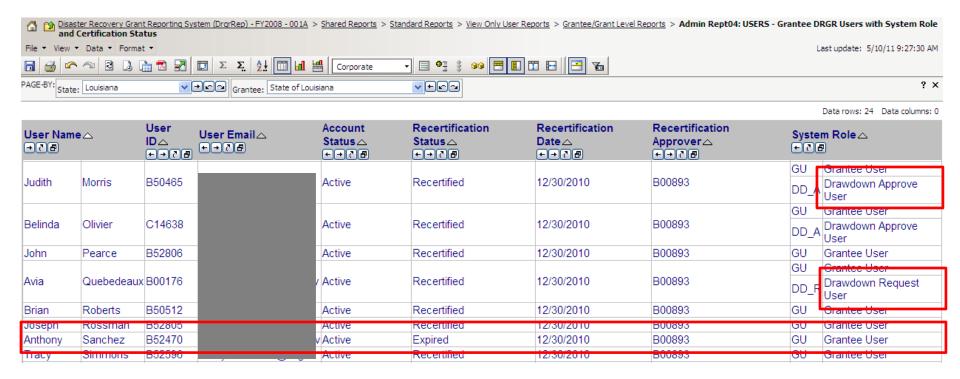
Admin Rept04c: USERS - Grantee DRGR Users Access by Grant

This report will only show users assigned to grants by grantee system administrators. This step must be done when new grantee user accounts or grants are added to DRGR.

Admin Rept05b: ADMIN- Oversight Events - Event Level

This is a fully prompted report that can be used as a template for building other reports.

Standard Reports (Admin Rept04b)



Standard Reports: Financial (Fin)

Fin Rept01a: ACTPLN- Grant Budgets by National Objective - Activity Level

This report can be used to create a master list of activities for each grant.

Fin Rept01c: DRAWS- Budget and Disbursements by National Objective - Grant Level

This is a summary report at the grant level. It will only show amounts budgeted and disbursed from activities entered into DRGR.

Fin Rept02b: DRAWS- Voucher Status by Line Item - Program Income

This report shows the status and approval dates for each voucher line item using program income by project, activity, and responsible organization.

Fin Rept03: DRAWS - Voucher Status by Line Item - Grant Funds

This is a report showing the status and action dates of voucher line items (note: draws before Jan.1, 2009 are simulated from QPRs). SORTED BY VOUCHER AND VOUCHER ITEM #

Fin Rept05a: CUM - Program Income - Grant Level

This is a report showing data at the grant level program income disbursements recorded in the drawdown module and program income received across all QPRs (regardless of QPR status)

Fin Rept01b: ACTPLN - DRGR Grant Activity Budgets by Project

This report shows activities and their budgets by project. NOTE: Since this is an activity level report, project budgets will repeat on each activity row within the project.

Fin Rept02a: DRAWS- Voucher Status by Line Item and QPR Begin Date-Grant Funds

This report shows the status, approval dates, and LOCCS submit date for each voucher line item using GRANT FUNDS by project, activity, and responsible organization. The report now includes a dropdown for QPR BEGIN DATE and GRANT PROGRAM.

Fin Rept02c: Voucher Revision Report - Grant Funds NP

This report shows the amount of funds distributed across activities on REVISED voucher line items for activities with grant funds. It includes creation and approval users/dates.

Fin Rept04: DRAWS - Voucher Line Item Status by Project - Grant Funds

This is a report showing the status and action dates of voucher line items (note: draws before Jan.1, 2009 are simulated from QPRs) SORTED BY PROJECT and ACTIVITY #

Fin Rept05b: CUM - Program Income - Activity Level

This report shows data at the activity-level: a) grant funds budgeted, b) grant fund obligations and approved grant and program income disbursements recorded in the drawdown module and c) program income received across all QPRs

Standard Reports: Financial (Fin)

Fin Rept05c: Receipts by Project and Activity

This report shows Receipts in the Drawdown module recorded for Program Income and RLFs. (Note: Receipts before Dec.3, 2011 are simulated PI Received amounts recorded in QPRs from before that date)

Fin Rept06: CUM - Fin Data - Grant Level

This report shows grant-level financial data entered or calculated by quarter. It includes grant funds and program income. Grant obligations entered from Jan 09 are updated amounts rather than incremental.

Fin Rept07: CUM - Grant Funds Fin Summ - Project Level

This is a report showing data at the project level from the latest DRGR Action Plan and across all QPRs (regardless of QPR status) SORTED BY STATE, GRANT # and PROJECT #.

Fin Rept07c: QPR - Fin Data by Activity and Quarter

This report shows activity-level financial data entered or calculated by quarter. This can be used to troubleshoot data entry errors across quarters. Report updated to include project # and title. QPRs only show if financial activity during quarter.

Fin Rept08b: CUM - Grant Funds Financial Summ - Activity Level by Project

This is a report showing data at the activity level from the latest DRGR Action Plan and across all QPRs (regardless of QPR status) SORTED BY PROJECT AND ACTIVITY #

Fin Rept09b: QPR - Fin Data by Activity and Quarter

This report shows activity-level financial data entered or calculated by quarter. This can be used to troubleshoot data entry errors across quarters. Obligations entered from Jan 09 are updated amounts rather than incremental.

Fin Rept05d: Program Income Account Summary

This report shows the sum of activity budgets, obligations, program income received, and program income disbursed within each PI account. It does not include any activities not assigned to a PI account.

Fin Rept0ób: CUIvi - NSP Financial Summ - Grant Level - LH25

This report shows a grant-level snapshot of financial activity for activities benefiting households below 50% AMI

Fin Rept07b: CUM Cumulative Data Activity Level by Resp Org, Act Type and Nat Obj

This is a report showing financial data at the activity level from the latest DRGR Action Plan, from the drawdown module as of the date the report is pulled, and across all QPRs regardless of QPR status. W/ RESP ORG, ACT TYPE AND NAT OBJ.

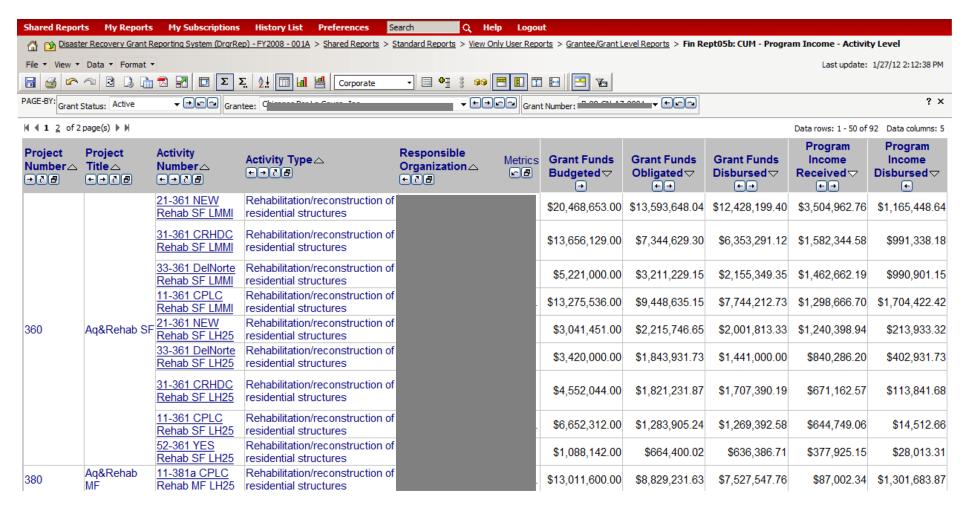
Fin Rept08a: CUM - Grant Funds Budget and Cumulative Data - Activity Level by Resp Org, Act Type and Nat Obj

This is a report showing data at the activity level from the latest DRGR Action Plan and across all QPRs (regardless of QPR status) W/ RESP ORG, ACT TYPE AND NAT OBJ

Fin Rept09a: QPR - Fin Data by Quarter - Grant Level

This report shows grant-level financial data entered or calculated by quarter. Obligations entered since Jan 09 are updated amounts rather than incremental.

Standard Reports: Financial (Fin Rept05b)



Standard Reports: Performance (Perf)

Perf Rept01: CUM - Projected vs Cum Totals for Performance Measure Sorted by Activity Number

This reports shows data from the latest DRGR Action Plan and all QPRs (regardless of QPR status) Note: Do not add performance measures across activity types

Perf Rept02b: CUM - Projected vs Cum Totals for Performance Measure Sorted by Resp Org and Activity Type - NSP Only

This reports shows data from the latest DRGR Action Plan and all QPRs (regardless of QPR status) Note: Do not add performance measures across activity types

Perf Rept02d: QPR - Actual Accomplishments by Quarter HH and HU Only This reports shows household and housing unit data from each QPR (regardless of QPR status) and can be used to troubleshoot data entry problems. Note: Do not add performance measures across activity types

Perf Rept04a: ACTPLN - Beneficiary and Hsg Measure Types Selected - Activity Level

This report shows the types of beneficiary measures selected for an activity: Direct vs. Area; Census vs. Survey; Households vs. Persons; Housing Units; SF and/or MF

Perf Rept05: ACTPLN - Area Benefit Census Method - Low Mod Calculations and CTBGs - Activity Level

If an activity has been designated as area benefit- census method, this report shows the summary calculation and a list of the census counties, places, tracts and block groups for each activity.

Perf Rept09: ACTPLN - DREF Activity Budgets and Descriptions

This report shows activities under Ike only grants which have performance measures entered for DREF

Perf Rept02a: CUM - Projected vs Cum Totals for Performance Measure Sorted by Resp Org and Activity Type

This reports shows data from the latest DRGR Action Plan and all QPRs (regardless of QPR status) Note: Do not add performance measures across activity types

Perf Rept02c: QPR - Actual Accomplishments by Quarter

This reports shows data from each QPRs (regardless of QPR status) and can be used to troubleshoot data entry problems. Note: Do not add performance measures across activity types

Perf Rept03: QPR - Addresses by Activity and Responsible Organization

This report is intended to show addresses across activities and QPRs. Each QPR normally only shows addresses entered in that report.

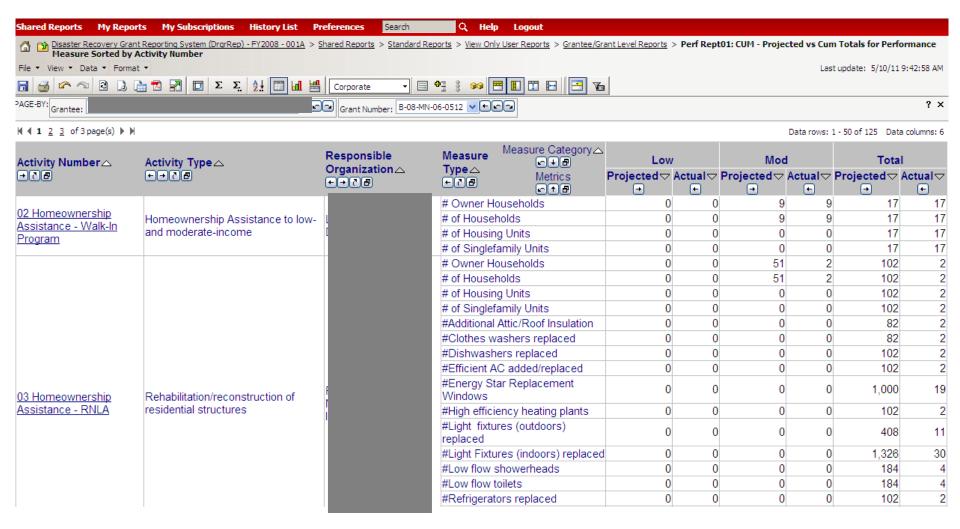
Perf Rept04b: ACTNPLN - Area Benefit Type Selected- Census vs Survey -

If Area Benefit is selected as the Benefit Type, this report lists activities by whether CENSUS data has been manually selected in DRGR or summary data has been entered using the SURVEY method

Perf Rept06: QPR - Direct Benefit Activities - Beneficiary Statistics by Household Type

For direct benefit activities, this report shows the distribution of households and/or persons by race/ethnicity and Hispanic status

Standard Reports: Performance (Perf Rept01)



Modifying Reports

Common modifications users perform:

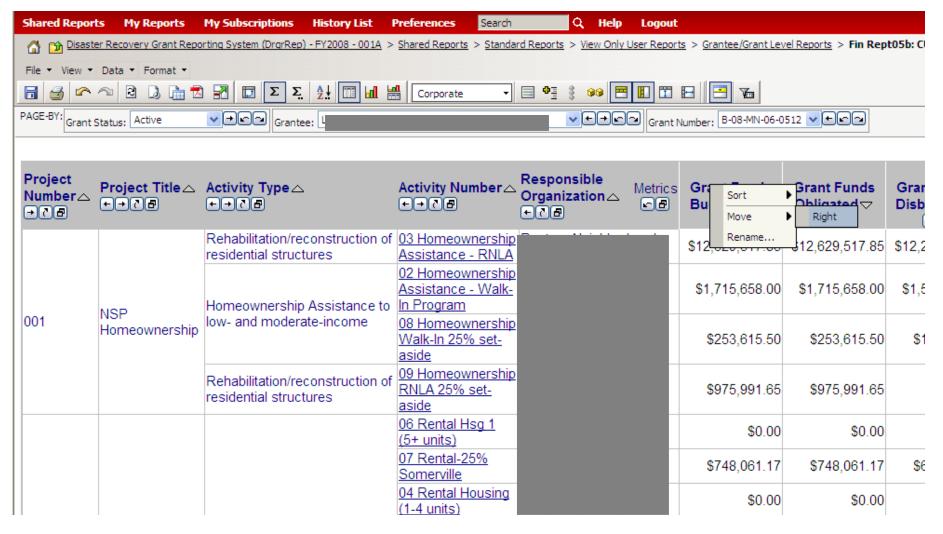
- Move and Sort Columns
- Grouping Columns
- Adding Filters

Three ways to modify reports:

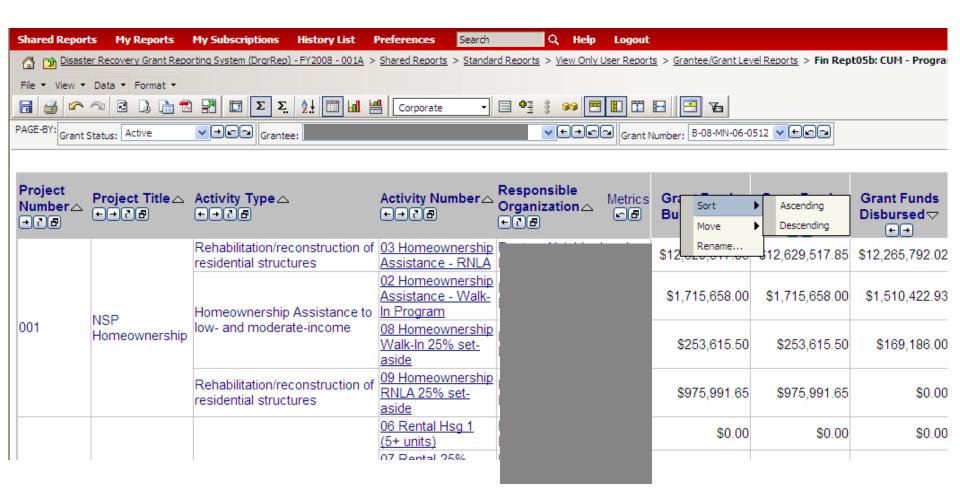
- 1. Use the ribbon (below)
- 2. Drag objects
- 3. Right click over the object for different options



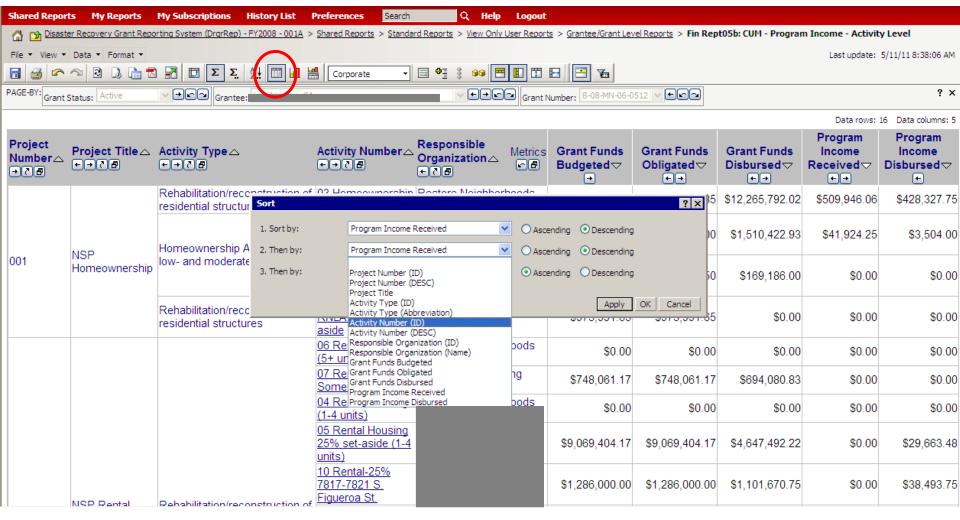
Modifying Reports: Moving Columns



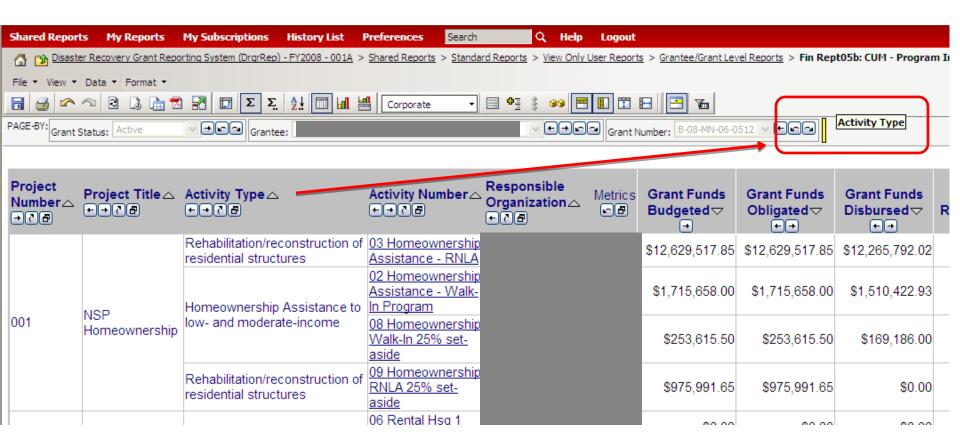
Modifying Reports: Sorting Columns



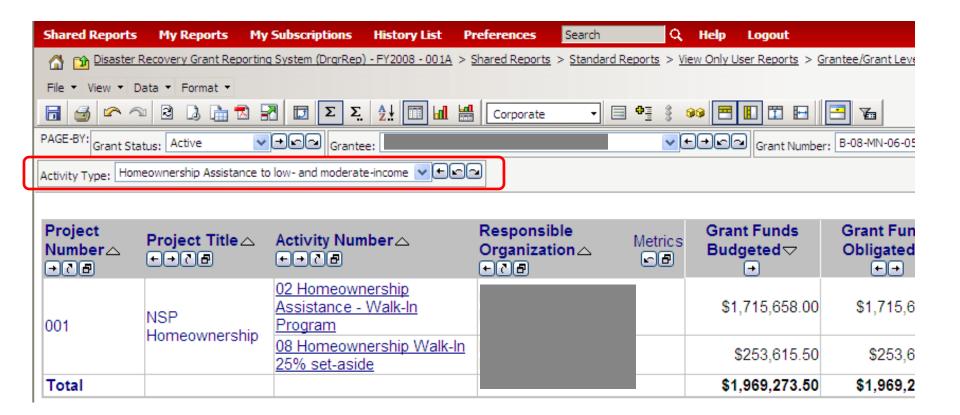
Modifying Reports: Sorting Columns



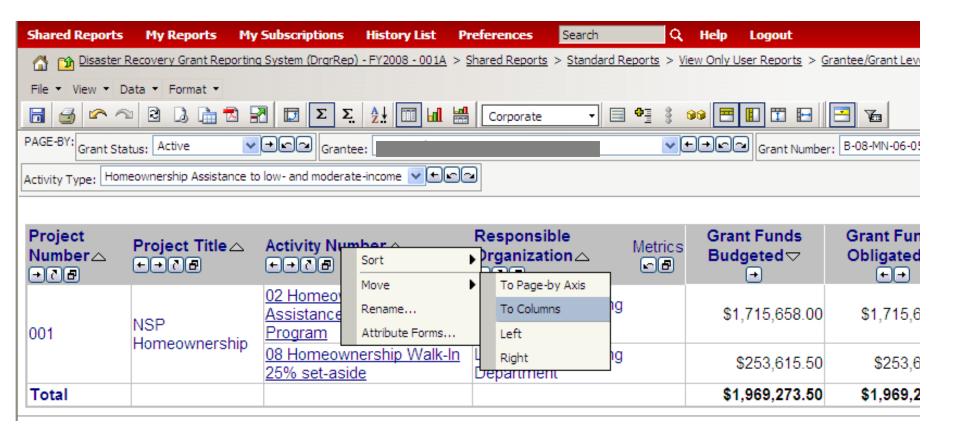
Modifying Reports: Creating a Filter



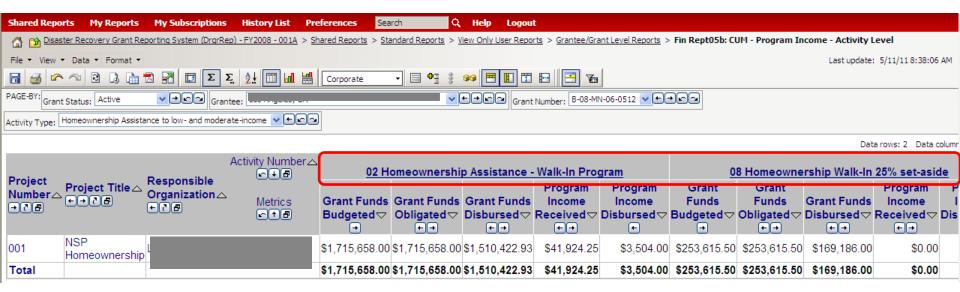
Modifying Reports: Creating a Filter



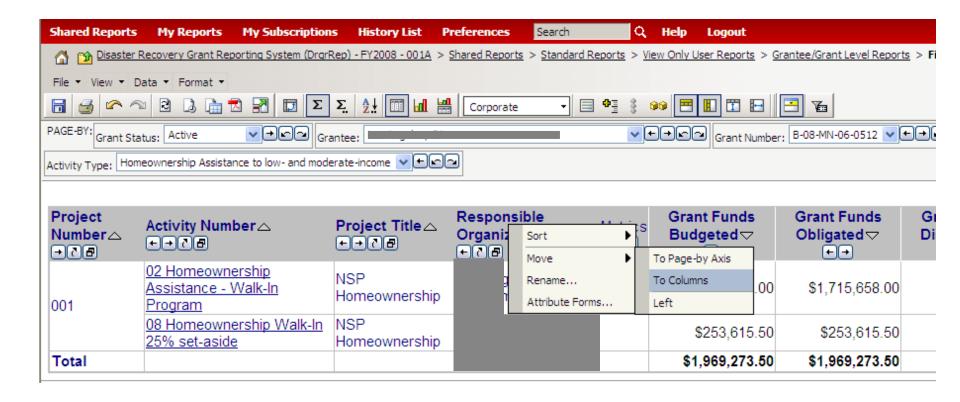
Modifying Reports: Grouping Columns (Example: Activity #)



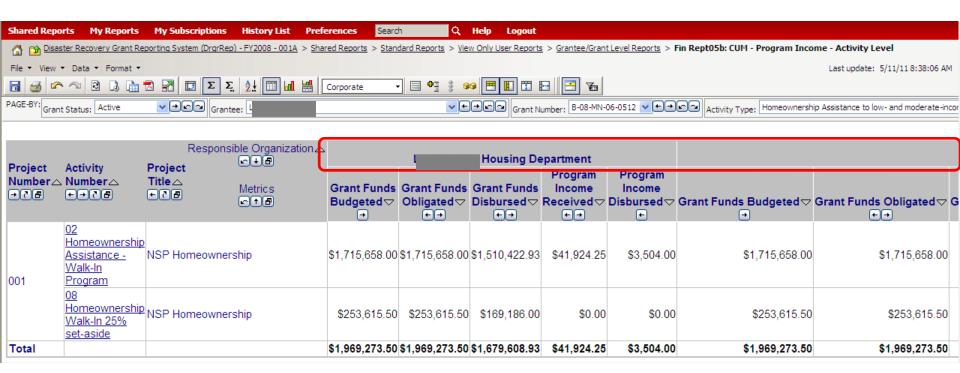
Modifying Reports: Grouping Columns (Example: Activity #)



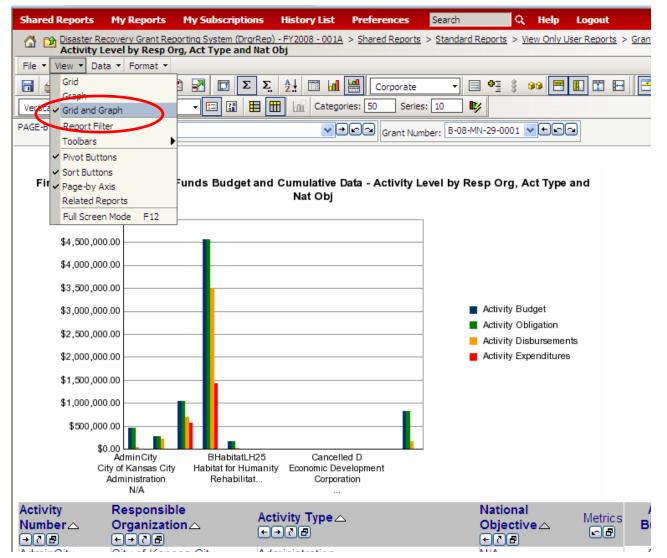
Modifying Reports: Grouping Columns (Example: Organization)



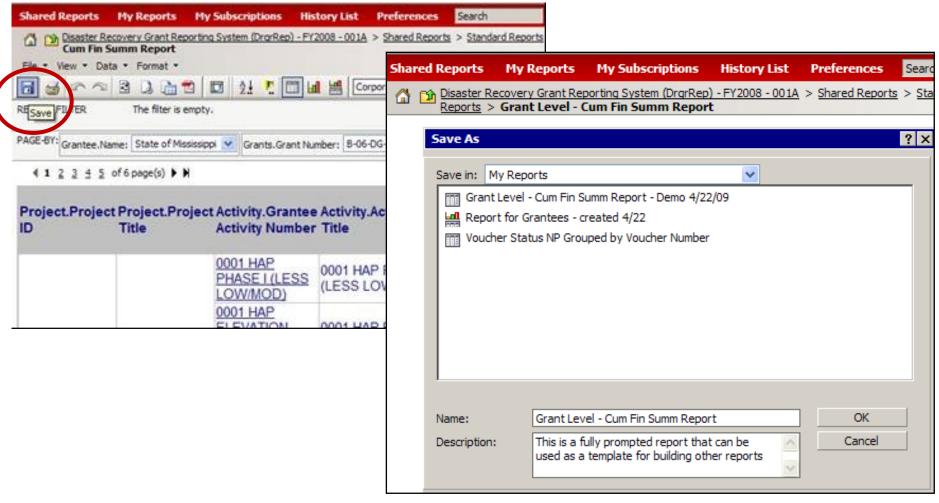
Modifying Reports: Grouping Columns (Example: Organization)



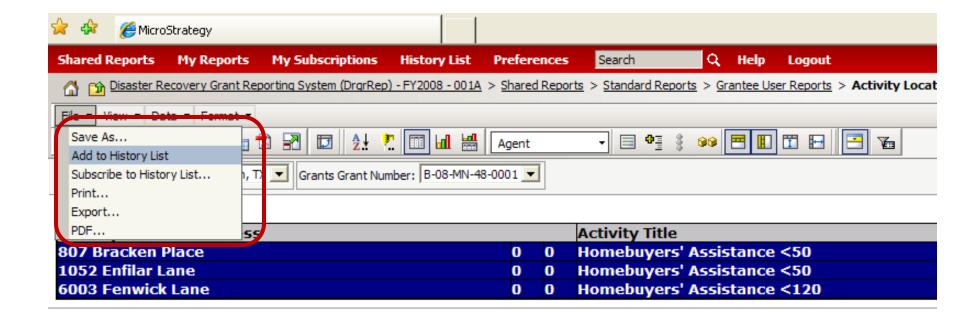
Modifying Reports: Grid and/or Graph



Saving Reports: 'My Reports'



Saving Reports: History List

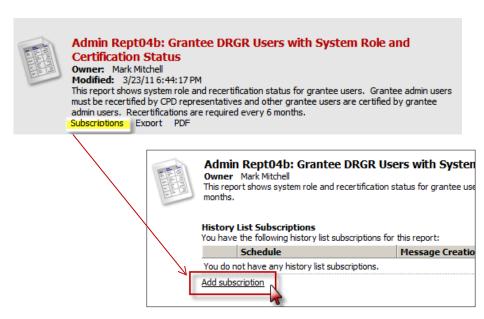


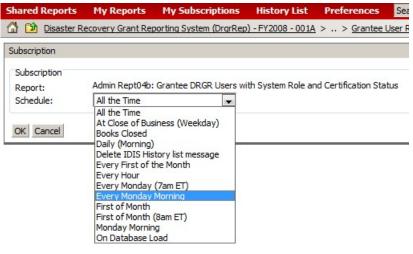
Subscribing to Reports

1. Click on link under report title

Select ADD SUBSCRIPTION

3. Specify frequency for the report





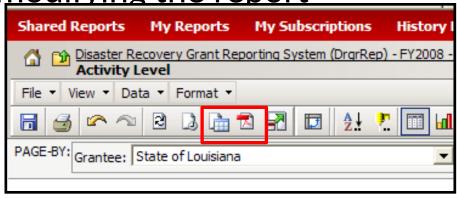
127

Exporting Reports

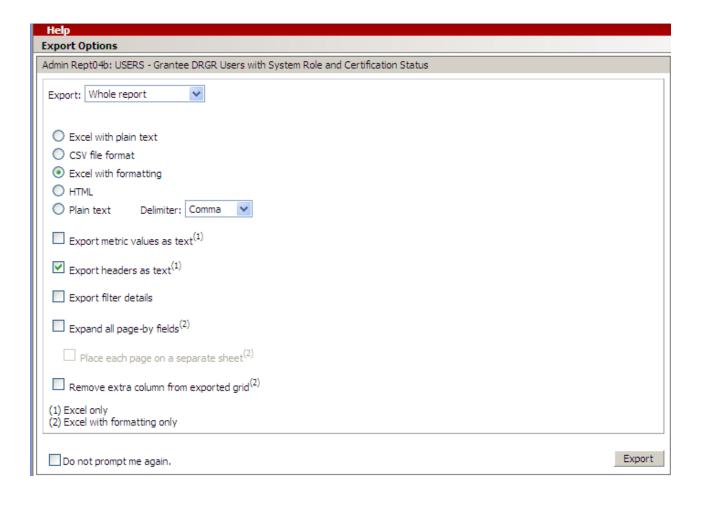
- When to Export
 - When selecting the report (only access to one grant)



After modifying the report



Exporting Reports to Excel



Accessing Public Reports

Disaster Recovery Grant Reporting System (DrgrRep) - FY2008 - 001A
Project description unavailable

2. Shared Reports
Run reports and share reports with others.

Public Reports
Owner: Administrator
Modified: 2/26/11 11:17:07 AM
Available reports: n/a

Financial Update Dashboards
Owner: Ivo Djoubrailov
Modified: 8/6/10 1:19:16 PM

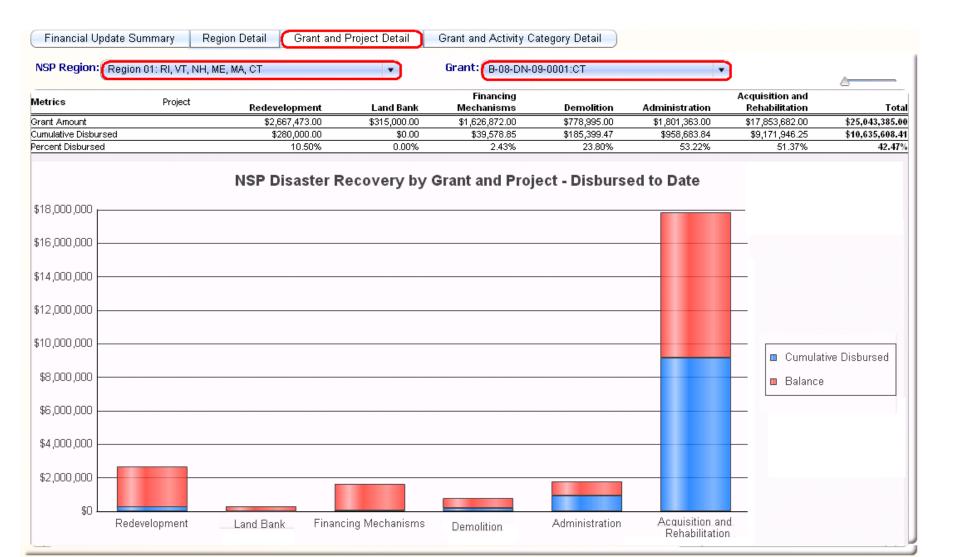
OR



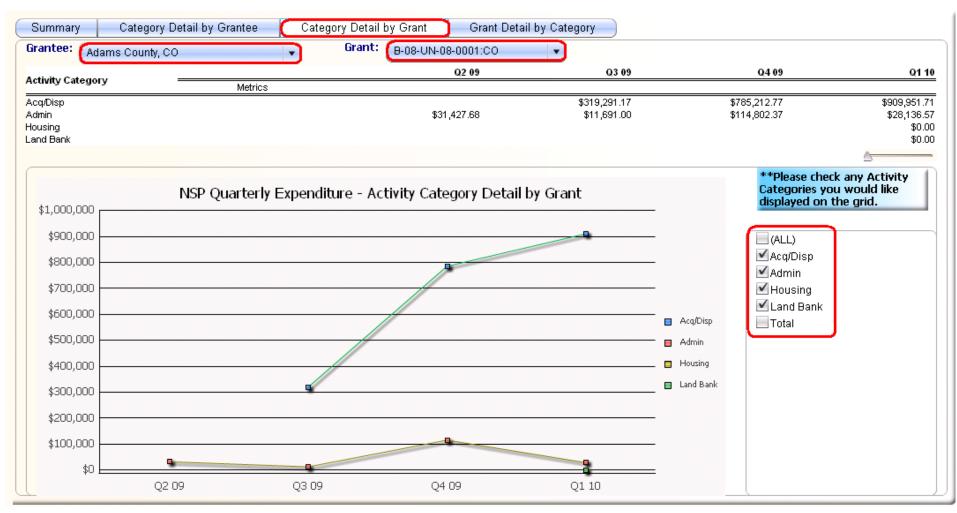
Quarterly Expenditure Analysis

Owner: Ivo Djoubrailov Modified: 8/6/10 1:19:36 PM

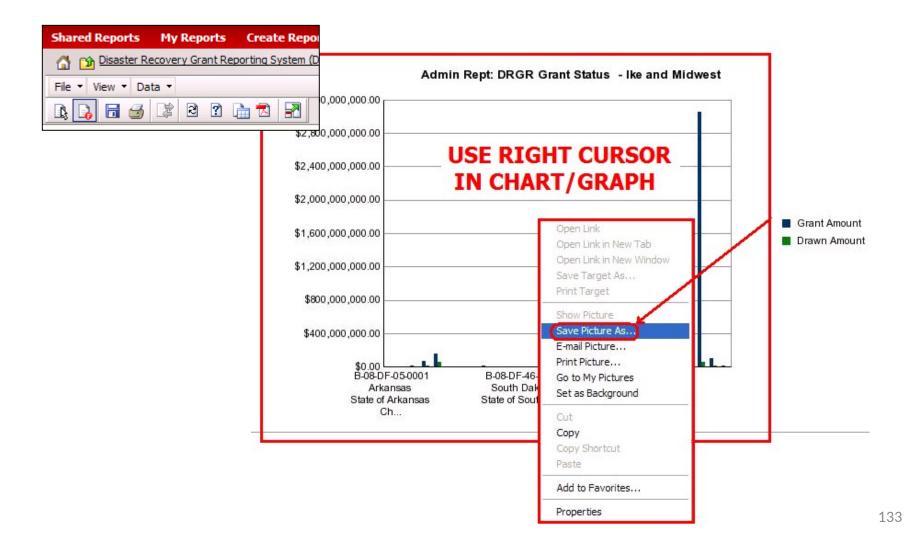
Public Reports: Financial Update Dashboards



Public Reports: Quarterly Disbursements Analysis

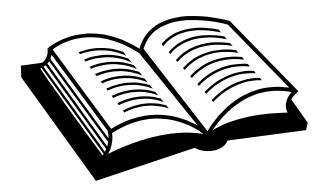


Public Reports: How to Save



Case Study 14

Pull and Modifying Reports



<u>Admin</u> <u>Action Plans</u> <u>Drawdown</u> <u>QPR</u> <u>Reports</u> <u>Grants</u>

Review

Reports Review

Do you know...

```
...how to access reports?
```

...how to modify reports?

...how to export reports?

...the difference between Shared Reports and My Reports?

The Basics: DRGR Modules



Telling Your NSP Story

Action Plan Checklist QPR Checklist



Action Plan Checklist

- Purpose: Provides a record of changes/approvals of the AP
- FO plays a key role: Approval process per each modification
 - Ongoing updates to AP
 - Summary of changes proves helpful
- Usually reviewed in Print View format with additional reports pulled.
- Only reviewed if the AP status is: "Submitted Await for Review."



Action Plan Checklist

- Suitable <u>User Roles</u>
- Narratives in line with Substantial Amendment
- Projects & Activity <u>Budget Set-Up</u>
 - No 'Bucket' or 'Restricted Balance' Project/Activity
 - Set-aside Requirement
 - Sum of the Project budgets = Grant Amount
 - Sum of the Activity budgets = Project Amount
 - Budget Caps: Admin & Demo

Action Plan Checklist

- Activity <u>Programmatic Data</u>
 - Activities are broken out by national objective, responsible organization, multifamily complex *, or activity type
 - Check for "too many" activities
 - National objectives: Are they correct/compatible with activity types? Do the proposed accomplishments support the designated National Objective?
 - Are the location descriptions in the Areas of Greatest Need as determined by the Substantial Amendment?
 - Proposed beneficiary and accomplishment data entered: including correct Benefit Type

Approving/Rejecting Action Plans

Grant Number:

B-08-MN-99-0104

Distribution and and Uses of Funds
 Definitions and Descriptions

Grantee Name:

- Low Income Targeting

- Areas of Greatest Need

Denver01, CO - Acquisition and Relocation

- Public Comment

Grant Amount:- <u>View Disaster Damage</u>
\$10,000,000.00
- <u>View Recovery Needs</u>

- View Action Plan History

Estimated PI/RL Funds:

\$2,000,000.00

Total Budget: \$12,000,000.00

| Project # | Project Title | Grantee Activity # | Activity Title |
|------------------|--------------------|----------------------------------------|------------------------------|
| 9999 | Restricted Balance | No activities in this project | |
| NSP1-Admin | Administration | NSP1-Admin | Administration |
| NSP1-B-Acq/Rehab | B-Acq/Rehab | NSP1-B A/R MF DHH LH25 | Acq-Rehab Multi-Family LH25 |
| | | NSP1-B A/R MF DHH LH25 929 Connecticut | Acq/Rehab Multi-Family LH25 |
| | | NSP1-B A/R SF DAH LH25 | Acq/Rehab Single-Family LH25 |
| | | NSP1-B A/R SF HP LH25 | Acq/Rehab Single-Family LH25 |
| NSP1-C-LB | C-Land Bank | NSP1-C LB SF City | Land Bank City LMMI |
| NSP1-E-Red't | E-Redevelopment | NSP1-E Redev't MF City LMMI | Redevelopment City LMMI |



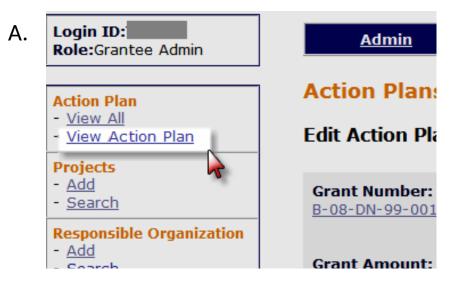
Save Review

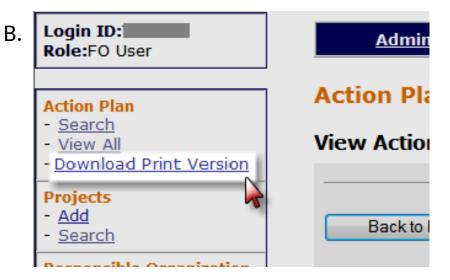
Cancel

Public Information: Action Plan



- There are two options to view a grantee's Action Plan. The first is through DRGR and requires two steps,
 - A. Search for Action Plan then select "View Action Plan"
 - B. For PDF select "Download Print Version"





Public Information: Action Plan



 The second option is to search the NSP Resource Exchange, http://hudnsphelp.info.



· Photos, videos, and website links

QPR Checklist



- Purpose: Provides a record of issue areas and approvals of the QPRs
- FO Role
 - Approval or rejection of the QPR in a timely manner
 - Share comments with grantees (if desired)
- Usually reviewed in Print View format
- Only reviewed if the QPR status is: "Submitted Await for Review."
- Four Sections of the Review
 - A. Overall Progress Review
 - B. Activity Progress Review
 - C. NSP Specific Review Items
 - D. Further Guidance



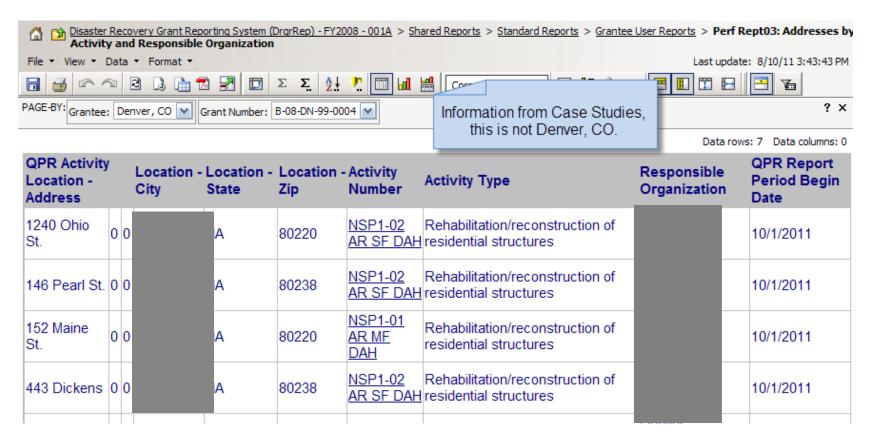
QPR Checklist: Overall Progress

- Is the Overall Progress Narrative sufficient to explain the progress or lack of progress of this grant?
- Does it, when combined with the grant-level financial data, provide enough information to determine if sufficient progress is being made?
 - Statutory Timelines
 - NSP1: Expend amount equal to or greater than allocation within 4 yrs
 - NSP2 and NSP3:
 - Expend at least 50 percent of allocated funds within 2 years
 - Expend 100 percent within 3 years of such date.
- Program income funds:
 - Do the narratives and/or accomplishment data imply program income has been generated by an Activity but none has been receipted?

QPR Checklist: Activity Progress

- Accomplishments are entered <u>after</u> an end-use has been met.
 - There may be a lag between quarters when funds are drawn for an activity to when accomplishments are entered.
 - Grantees must estimate accomplishments in the Action Plan before they can report on them in the QPR.
- Additional review items:
 - Addresses entered have not been previously reported.
 - 25% Set-Aside metrics are properly identified in the LH25 activities.
 - For activities that do not appear in the QPR, is their enough information over time to indicate the reason for the lack of demonstrated progress?

QPR Checklist: Activity Progress (PerfReport03: Addresses)



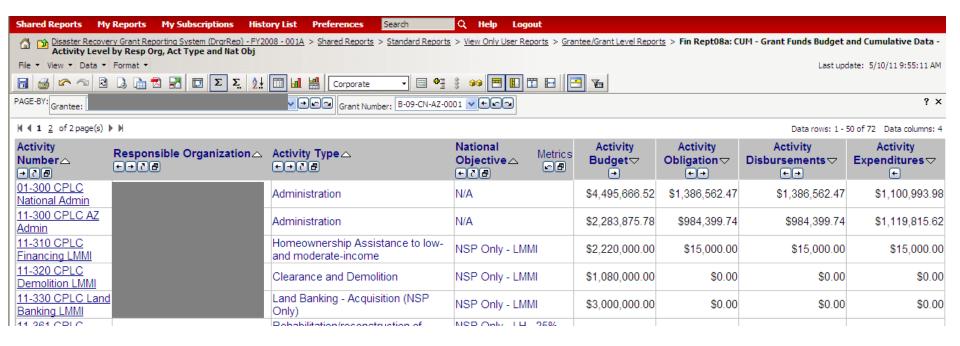
QPR Checklist: Activity Progress

- Program funds:
 - Are the draws on track to meet NSP deadline?
 - Does the sum of the project budgets = grant amount?
 - Are drawdowns and expenditures reasonably close?
 - Are the administration budget and obligations at or under 10% of the total grant amount?
 - Is the Expenditure line item ≥ Drawdown line item?

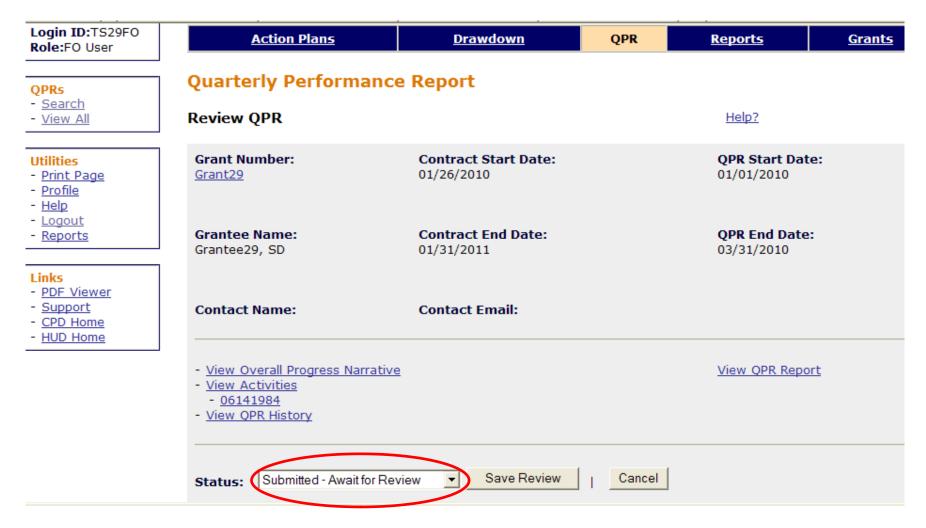
Program Fund Drawdown + PI Drawdown = Total Draws

^{**}Remember:

QPR Checklist: Activity Progress (FinRept 7b)



Approving/Rejecting the QPR

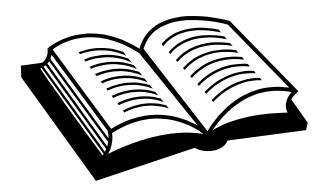


QPR Checklist: Late QPRs

- First late QPR:
 - Send an email to the grantee noting the late submission and the next QPR date.
- Second consecutive late QPR:
 - Make a finding of noncompliance and send a letter.
 - Corrective action should include a warning that fund access might be limited if future reports are late.
- Third consecutive late QPR: Contact Headquarters CPD for guidance.

Case Study 15

Pull and Modify Reports: Round 2



<u>Admin</u> <u>Action Plans</u> <u>Drawdown</u> <u>QPR</u> <u>Reports</u> <u>Grants</u>

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Common Issues & Troubleshooting

Pop Quiz Common Problem Areas



Pop Quiz

- Don't Worry...No Grading!
- Please organize into teams of three or four.
- I will present you with a potential issue a grantee confronts. Please brainstorm and let the class know what measures you would take to solve it.

Common Issues

1. Administrative Issues

2. Moving Budgets and Draws

3. Accomplishments

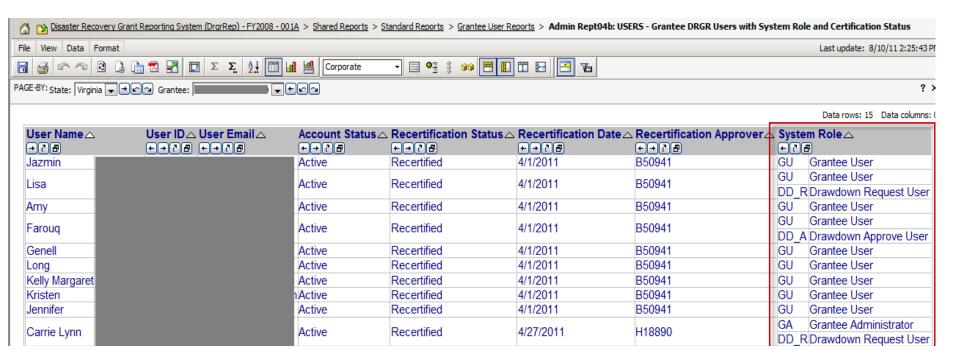
This is not an NSP policy training. When it comes to discussions of policy, we'll lean on the experience of the HUD staff in the room.

1. Administrative

• Problems:

- Access to the system:
 - Getting locked out of the system
 - Access to Reports
 - User Roles and Certification Status
- How to know if you have this problem:
 - Error message when attempting to log on to DRGR or, in particular, activating the Reports Module.
- How to solve it:
 - If timed-out message or cannot access the Reports module, wait for at least 30 minutes. If still locked-out, call the DRGR Help Desk at 1-800-998-9999, and coordination with your field office.
 - If locked-out of the system, check with the Grantee Administrator to verify you are Active and Certified on each grant you need access to (if you are a Grant Administrator, check with your CPD Rep).
 - A quick way to check the status is to pull AdminReport 04b. If you need to change your user role, then submit to your CPD Rep the change along with your B#.

1. Administrative



2. Moving Budgets and Draws

- Common Problems
 - Q1. How does a user revise a voucher line item?
 - Q2. How does a grantee get credit for funds spent on LH25 that were originally budgeted for LMMI?

2. Moving Budgets and Draws

How to solve it:

Q1: In order to revise a voucher it must first be in a status of Open (not approved) or Completed (paid by Treasury).

- If the voucher line item is Open, the user with the Draw Approver role will reject the amount allowing the Draw Requester to resubmit with correct funding.
- If the voucher has been completed, the Voucher Creator will modify the voucher per line item and move the funding to another Activity under the same grant (assuming budget and obligation amounts are enough for the modification). The modifications need to be approved by the user with the Approver Role.

2. Moving Budgets and Draws (Q2)

- How to solve it:
 - Q2: If an activity was originally projected for LMMI, but ended up going towards LH25 and you would like to receive credit for this there are two options;
 - 1. If the entire amount that has been invoiced and budgeted for the activity can be changed to LH25, simply change the status on the first page of Add Activity (changes to Action Plan will trigger a resubmission of Action Plan for approval).
 - 2. The second option may require moving the invoiced and funding amounts to an existing or completely new activity. For this, follow the directions outlined for question 1 and utilize the Reports module to build out what you would like to move before changing information in DRGR. Keep in mind that all Accomplishments will need to be moved as well.

3. Accomplishments

- Common Potential Problems:
 - Q1: A Grantee does not see owner v renter or SF v MF (when reporting the actual measures in the QPR or when pulling reports)
 - Q2: Cumulative households, or housing units, appears to be over projected (as seen in the QPR or per reports pulled)
 - Q3: I continue to receive error messages when entering data in the QPR for a Direct Benefit Activity.

3. Accomplishments

How to solve it:

Q1: A Grantee does not see owner v renter or SF v MF (when reporting the actual measures in the QPR or when pulling reports)

- Grantee did not complete required elements in the Action Plan and must enter all beneficiary data in the Action Plan for every applicable Activity (make a note in QPR)
- Q2: Cumulative households, or housing units, appears to be over projected (as seen in the QPR or per reports pulled)
- Grantee may have entered total units completed to date in each quarter, rather than entering only the additional/incremental units completed that quarter. Grantee may need to manually correct data by entering negative numbers in certain data fields in the next QPR.

4. Accomplishments

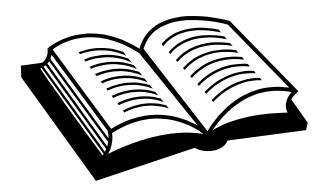
How to solve it:

Q3: I continue to receive error messages when entering data in the QPR for a Direct Benefit Activity.

- When a grantee modifies certain accomplishment data fields in the Action Plan (for example, modifying the household field so that the Activity is serving owners where it was previously reported as serving renters), there may be an error in reporting in that quarter's QPR if there is already data entered in prior quarters.
- DRGR automatically checks totals across categories and subcategories and will identify discrepancies. To rectify the error messages and complete prior-period corrections, a grantee must first identify the cumulative totals entered in prior QPRs and then determine the category(ies) and subcategory(ies) to be updated.

Case Study 16:

Prior Period Corrections



<u>Admin</u> <u>Action Plans</u> <u>Drawdown</u> <u>QPR</u> <u>Reports</u> <u>Grants</u>

Who do I to talk to if...

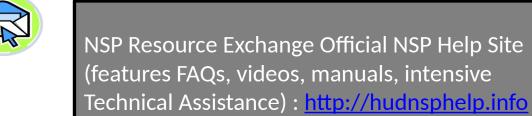
- ...I need a password reset or the DRGR system is down?
 - HITS Help Desk @ 1-888-297-8689.
 - TIP: Be ready to provide your user ID and PIN to the Help Desk staff. Please keep track of the service desk ticket # they provide you.
- ...I need a session reset and/or other technical assistance?
 - DRGR Help Desk @ 1-800-998-9999, Option 3.
 - E-mail: DRGR_Help@hud.gov
 - DRGR question lookup system posted online at: https://lmco.custhelp.com

Q&A: Who do I to talk to if...

- ...I am a grantee and am missing information in LOCCS (TIN or Bank Routing Information).
 - Your HUD CPD Representatives!
- ...I have more than a quick question or our NSP team needs some one-on-one, intensive Technical Assistance?
 - NSP Resource Exchange <u>www.hud.gov/nspta</u>
 - 'Request Assistance' section

Additional Resources

DRGR Help e-mail (DRGR_Help@hud.gov) 1-800-998-9999



Community Connections (step-by-step manuals, trainings):

http://www.comcon.org/programs/drgr.html

DRGR question lookup system posted online at: https://lmco.custhelp.com/

Official DRGR Help Site (features videos, module guides, etc.):

http://www.hud.gov/offices/cpd/co mmunitydevelopment/programs/drsi

/drgrs.cfm

Admin

Welcome to the
Disaster Recovery Grant Reporting System

DRGR News:

DRGR home page (page that pops up once you sign in)

Question & Answers

Thanks for attending – please feel free to share any feedback you have with us!