Appendix B.10 – Post-Survey Clarification Email

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**From**: **[SBA STUDY TEAM]**

**To:** **[SURETY FIRM CONTACT]**

**Subject**: Surety Bond Guarantee Program Impacts on the Fee Reduction Survey– Clarifying Questions

**XX/XX/2020**

Dear **[SURETY FIRM CONTACT NAME]**,

Thank you for completing the web survey for the **Evaluation of Fees on SBA’s Surety Bond Guarantee Program** study. As we review the survey data, we have found that we need further clarification on the following question(s) from your survey responses:

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| --- | --- |
| Question: AAA | Response: BBB |
| Clarification: We would like to know . . . | |
| Question: CCC | Response: DDD |
| Clarification: We would like to know . . . | |

We would very much appreciate it if you can provide the information above. You may reply directly to this email or by emailing **[EMAIL]**.

Thank you for your participation in this study.

Sincerely,

**Dallas Elgin, PhD**

Project Director

2M Research

Enclosed: Frequently Asked Questions

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