# Supporting Statement A The PACE Organization Application Process in 42 CFR Part 460 (CMS-10631, OMB 0938-1326)

#### **Background**

## **Program Overview**

The Programs of All-Inclusive Care for the Elderly (PACE) consist of pre-paid, capitated plans that provide comprehensive health care services to frail, older adults in the community who are eligible for nursing home care according to State standards. PACE organizations (PO) must provide all Medicare and Medicaid covered services; financing of this model is accomplished through prospective capitation of both Medicare and Medicaid payments. Upon approval of a PACE application, CMS executes a 3-way program agreement with the applicant entity and the applicable State Administering Agency (SAA). CMS regulations at 42 CFR 460.98(b)(2) require a PO to provide PACE services in at least the PACE center, the home, and inpatient facilities. The PACE center is the focal point for the delivery of PACE services; the center is where the interdisciplinary team (IDT) is located, services are provided, and socialization occurs with staff that is consistent and familiar to participants.

## Significant Legislative and Regulatory History

Section 4801 of the Balanced Budget Act of 1997 authorized coverage of PACE under the Medicare program by amending title XVIII of Social Security Act (the Act) to add section 1894 of the Act, which addresses Medicare payments and coverage of benefits under PACE. Section 4802 of the BBA authorized the establishment of PACE as a State option under Medicaid by amending title XIX of the Act and adding section 1934 of the Act, which directly parallels the provisions of section 1894 of the Act. CMS recently issued a final PACE rule (CMS-4168-F (0938-AR60, 84 FR 25610)), effective August 2, 2019, which updates and modernizes the PACE program. This final rule codifies CMS' existing practice of relying on automated review systems for processing initial applications to become a PO and expansion applications for existing POs. In addition, the final rule modifies the PACE regulations to eliminate the need for POs to request waivers for a number of the most commonly waived provisions. This latter change is expected to improve efficiency for POs, State administering agencies, and CMS.

#### **PACE** Application

Beginning in 2017, all PACE applications, both initial and service area expansion (SAE) applications, are submitted electronically, via the Health Plan Management System (HPMS). The automated applications are now largely attestation-based, and require more limited documentation submissions.

State Readiness Review (SRR)

As part of the application process, the SAA is responsible for conducting a SRR at the applicant's PACE center site to ensure that the PACE center meets the State's regulatory requirements in terms of the physical site, including environmental assessments and staffing, among other things. Applicants are required to submit documentation of the completed readiness review to CMS as part of initial PACE applications as well as for service area expansion applications that include a new PACE center site (see information below under A.1 regarding types of expansion applications).

## *Information Collection – Context*

This information collection is specific to the application process associated with the PACE program, as defined above. This collection is currently approved by OMB (OMB 0938-1326) for a 3-year period, and expires December 31, 2021; this reflects a process that is now automated for initial as well as SAE applications. However, as discussed above, CMS recently issued a final PACE rule (CMS-4168-F). In addition to codifying the current automated processes for the submission and review of both initial and service area expansion applications, this rule modifies existing regulatory provisions and requirements. As a result, certain attestations associated with the application are no longer applicable, and others need to be updated to reflect updated regulatory requirements. We are also making minor tweaks to certain document upload requirements for clarification purposes based on experience reviewing applications.

Information regarding the revisions, as well as the rationale for those changes, are provided below in sections 1, 8, and 15 of this Supporting Statement and are detailed in a separate Summary of Changes document.

#### A. Justification

#### 1. Need and Legal Basis

Collection of this information is mandated by statute under sections 1894(f) and 1934(f) of the Act and at 42 CFR part 460, subpart B, which addresses the PO application and waiver process. In general, PACE services are provided through a PO. An entity wishing to become a PO must submit an application to CMS that describes how the entity meets all the requirements in the PACE program. An entity's application must be accompanied by an assurance from the SAA of the State in which the PO is located.

Initial application requirements for the PACE program are currently set forth in 42 CFR 460.12 and in the PACE Manual, Ch. 17. As with initial applications, a PO that seeks to expand its service area and/or add a new PACE center also must submit an application. Three specific scenarios would prompt the submission of an SAE application (see PACE Manual, Ch. 17, Sections 20.4 through 20.7):

(1)a PO seeks to expand its geographic service area without additional service (i.e., PACE Center) sites;

- (2)a PO seeks to open another physical (PACE center) service site in the existing geographic service area; and
- (3)a PO seeks to expand its geographic service area and open another PACE center site in the expanded area.

The purpose of this PRA package is to update the application to reflect, in large part, updates as required based on the final PACE rule (CMS-4168-F). Both the attestations and uploads included in the PACE application are rooted in statute and regulation, as they are tied to the required program agreement. Sections 1894(f)(2)(B) and 1934(f)(2)(B) of the Social Security Act define a PACE program agreement as an agreement consistent with the statute and regulations promulgated to carry out the sections, among the POs, the Secretary and a State Administering Agency for the operation of a PACE program. Regulations at 42 CFR Part 460 address requirements of the PACE program including the application and program agreement. The current regulations are very prescriptive and explicit with regard to the content of the program agreement (see Section 460.32 of the PACE regulations) and the application process is the means for which these detailed and substantive requirements are satisfied. Therefore, it is important that the attestations and upload documents are consistent with established regulatory requirements.

As part of the application process, subject matter experts review the required documentation submitted to ensure the information aligns with current regulatory requirements. Any inconsistencies between the documentation provided via the application process and established regulatory requirements are addressed as part of a request for additional information (RAI). Applicants then have the opportunity to submit revised documentation consistent with regulatory requirements in response to the RAI. Upon application approval, the final documentation is incorporated within the initial or amended program agreement, as applicable.

#### 2. Information Users

The information will be collected from applicants that: (1) apply for the first time; and (2) want to expand their service area. The information collected will be used by CMS to ensure that applicants meet CMS requirements and support the approval or denial of a PACE application.

Entities that seek to offer a PACE program do so voluntary; only applicants that are interested in participating in the program will submit an initial application. Note that applicants that wish to become a PO must also submit a Part D application (0938-0936), which is separate from the initial PACE application. The Part D application for new POs can be found at:

http://www.cms.gov/Medicare/Prescription-Drug-Coverage/PrescriptionDrugCovContra/RxContracting ApplicationGuidance.html

## 3. <u>Improved Information Technology</u>

In the application process, technology is used to collect, process and store the data. The application submission is 100 percent electronic. Specifically, applicants must submit the entire application and supporting documentation through the HPMS. Initial and SAE applicants need to download templates from HPMS and upload the completed documents into HPMS for review by CMS staff.

## 4. <u>Duplication of Similar Information</u>

The PACE application is the only standardized mechanism available to record data from organizations interested in becoming a new PO or those existing POs that want to expand their service area and/or add a new PACE center. The application does not duplicate any information currently collected.

#### 5. <u>Small Business</u>

This collection will not impact small businesses or other small entities.

#### 6. Less Frequent Collection

PACE application information is only collected under specific circumstances, as outlined above. This is the sole mechanism for CMS to ensure that applicants meet specified CMS requirements and support a determination of PACE application approval or denial. Less frequent collection for both active PACE organizations as well as those that seek to qualify to offer PACE programs would result in less opportunity to submit service area expansion and initial applications, respectively.

#### 7. Special Circumstances

There are no special circumstances that would require an information collection to be conducted in a manner that requires respondents to:

- -Report information to the agency more often than quarterly;
- -Prepare a written response to a collection of information in fewer than 30 days after receipt of it;
- -Submit more than an original and two copies of any document;
- -Retain records, other than health, medical, government contract, grant-in-aid, or tax records for more than three years;
- -Collect data in connection with a statistical survey that is not designed to produce valid and reliable results that can be generalized to the universe of study;

-Use a statistical data classification that has not been reviewed and approved by OMB; Include a pledge of confidentiality that is not supported by authority established in statue or regulation that is not supported by disclosure and data security policies that are consistent with the pledge, or which unnecessarily impedes sharing of data with other agencies for compatible confidential use; or

-Submit proprietary trade secret, or other confidential information unless the agency can demonstrate that it has instituted procedures to protect the information's confidentiality to the extent permitted by law.

#### 8. Federal Register Notice/Outside Consultation

The 60-day Federal Register Notice published in the Federal Register on 10/29/2019 (84 FR 57876). Comments received from six stakeholders, including PACE advocacy and professional associations as well as POs and a health care organization. Commenters provided recommendations regarding support of opportunities to improve the efficiency and effectiveness of the PACE application process, particularly as it relates to expansion applications. Such recommendations are either outside the scope of this current information collection, have been considered and addressed previously through other channels or were addressed as part of a previous information collection cycle. Commenters also provided input on a number of attestations and some other aspects of in the PACE application tool intended to improve the clarity and accuracy of the application and generally to align with the updated PACE rule cited above. CMS has modified the application tool accordingly.

Detailed responses to all comments submitted on this information collection are addressed in a separate document titled, ""Crosswalk/Summary of Change Based on 60-day Comments and CMS Response for PRA Package (OMB Control No. 0938-1326 Electronic PACE Application)."

We note that the proposed rule (CMS-4168-P (0938-AR60, 81 FR 54665)) mistakenly references the approved information collection as 0938–0790 (CMS–R–244) for ICR No. 2 (ICRs regarding application requirements (§460.12) and ICR No. 3 ICRs Regarding the Submission and Evaluation of Waiver Requests (§460.26). The collection that captures the associated requirements and burden is this collection (CMS-10631 (OMB 0938-1326)).

While the final rule (CMS-4168-F (0938-AR60, 84 FR 25610)) correctly identifies that the requirements and burden associated ICR No. 2 (application requirements (§460.12)), is captured under CMS10631 (OMB 0938-1326), the final rule erroneously states that the requirements and burden associated with ICR No. 3 (Submission and Evaluation of Waiver Requests (§460.26)) are captured as part of 0938–0790 (CMS–R–244). We wish to clarify that the requirements and burden associated with §460.26 are also captured as part of this collection (CMS-10631 (OMB 0938-1326)).

Additionally, both CMS-4168-P and CMS-4168-F (0938-AR60, 84 FR 25610) state that the requirements and burden associated ICR No. 4 (Notice of CMS Determination on Waiver Requests (§460.28)), which accounts for additional information that may be needed in response to incomplete waiver requests, is captured under 0938–0790 (CMS–R–244). This is not correct. Although the requirements and burden should be captured as part of this collection (CMS-10631 (OMB 0938-1326)), they have not been historically addressed as part of this collection. However, this provision does not have any burden implications. We address the burden associated with this oversight in Section 12.

The 30-day Federal Register Notice published in the Federal Register on 02/07/2020 (85 FR 7306).

### 9. Payment/Gift to Respondent

There are no payments or gifts associated with this collection, but participating in this collection provides the respondent entity the ability to qualify to participate in the PACE program.

# 10. <u>Confidentiality</u>

Consistent with Federal government and CMS policies, CMS will protect the confidentiality of the requested proprietary information. Specifically, only information within a submitted application (or attachments thereto) that constitutes a trade secret, privileged or confidential information, (as such terms are interpreted under the Freedom of Information Act and applicable case law), and is clearly labeled as such by the applicant, and which includes an explanation of how it meets one of the expectations specified in 45 CFR part 5, will be protected from release by CMS under 5 U.S.C. 552(b)(4). Information not labeled as trade secret, privileged, or confidential or not including an explanation of why it meets one or more of the FOIA exceptions in 45 CFR part 5 will not be withheld from release under 5 U.S.C. 552(b)(4).

#### 11. Sensitive Questions

There are no sensitive questions associated with this collection. Specifically, the collection does not solicit questions of a sensitive nature, such as sexual behavior and attitudes, religious beliefs, and other matters that are commonly considered private.

#### 12. Burden Estimate (Total Hours & Wages)

### 12.1 <u>Wages</u>

To derive average costs for private sector entities to prepare and submit PACE applications, CMS used data from the U.S. Bureau of Labor Statistics' May 2018 National Occupational Employment and Wage Estimates for all salary estimates (<a href="http://www.bls.gov/oes/current/oes\_nat.htm">http://www.bls.gov/oes/current/oes\_nat.htm</a>). In this regard, the following table presents the mean hourly wage, the cost of fringe benefits and overhead (calculated at 100 percent of salary), and the adjusted hourly wage.

Bureau of Labor	BLS Occupation	Mean Hourly	Fringe Benefits	Adjusted Hourly
Statistics (BLS)	Code	Wage (\$/hr)	and Overhead	Wage (\$/hr)
Occupation Title			(\$/hr)	
Occupational	29-9011	\$36.03	\$36.03	\$72.06
Health and Safety				
Specialists				
Other Healthcare	29-9000	\$32.01	\$32.01	\$64.02
Practitioners and				
Technical				
Occupations				

CMS believes these two positions are reasonable and relevant to the applicant or the SAA staffer(s) associated with the identified activity related to the application process, as applicable. The Occupational Health and Safety Specialist position is associated with the role of the SAA in conducting the State readiness reviews and review of waivers. The description includes State government positions and includes activities such as reviewing, evaluating, and analyzing work environments and conducting inspections and enforcing adherence to laws and regulations governing the health and safety of individuals. All of these activities align with the SRR role. The Other Healthcare Practitioners and Technical Occupations position is largely associated with the applicant's role in meeting stated regulatory requirements, including those related to the preparation of operational policies and procedures, development of waiver requests, which largely relate to the composition and requirements of the Individualized Care Team, and responding to SRR questions, which may require basic healthcare knowledge.

As indicated, CMS is adjusting its employee hourly wage estimates by a factor of 100 percent. This is a rough adjustment, both because fringe benefits and overhead costs vary significantly from employer to employer, and because methods of estimating these costs vary widely from study to study. Nonetheless, there is no practical alternative and CMS believes that doubling the hourly wage to estimate total cost is a reasonably accurate estimation method.

### 12.2 <u>Burden Estimates</u>

The anticipated burden associated with the submission of both an initial application as well as an SAE application is outlined below. Although some changes were made to the application tool as a result of comments submitted, overall, the changes were nominal and resulted in minor changes to existing language. Therefore, we determined that any added burden is negligible and the need to modify the estimated burden estimate is not warranted.

## Application Requirements (§460.12)

Section 460.12(a)(l) states that in order for CMS to determine whether an entity qualifies as a PO, an individual authorized to act for the entity must submit to CMS a complete application that describes how the entity meets all requirements in this part.

Both initial PACE program applications, as well as applications for proposed SAEs of existing PACE programs, are submitted via an automated process, as described above. CMS originally estimated that respondent burden for completion and submission of an *initial* PACE application as part of the new automated/electronic process, which includes the development and uploading of a number of supporting documents representing diverse operational aspects of the proposed program, to be 34 hours per application. This estimate recognized that an initial application requires the development and upload of documentation that incorporates substantive detail related to a diverse array of operational policies and procedures. The estimate accounted for the review of application instructions and approximately two burden hours was estimated to reflect *both* the document upload requirements and responses to associated attestations within the automated application. CMS estimated that respondent burden for completion of a PACE SAE application would require appreciably less development.

Even with the requirement to upload the same documentation as required of initial applications (with the exception of the fiscal soundness section, which includes different attestation requirements for initial and SAE applicants and no required upload, although an applicant may be asked to provide specific information as part of a request for additional information), CMS estimated that the burden associated an SAE application is approximately half the burden of an initial application. The basis for this is that an active SAE applicant should, at any given time, have current and up-to-date information on hand, and this includes ongoing operational policies and procedures, current governing body member information and other documentation that is now be captured as part of the application and is required content for the program agreement.

The chart below outlines the attestation and upload requirements for each type of application.

Attestation Topic	Section #	Initial	SAE	Upload(s)	Upload(s

				Required	) Require d (SAE)
Service Area	3.1	X	X	X	X
Legal Entity and Organizational Structure	3.2	X	X	X	X
Governing Body	3.3	X	X	X	X
Fiscal Soundness	3.4	X	X	X	X (not an upfront requirement; however, certain uploads may be requested as part of a request for additional information only if deemed necessary by CMS
Attestation Tonic	Section #	Initial	SAE	Upload(s)	reviewers)
Attestation Topic	Section #	initiai	SAE	Upload(s) Required	Upload(s ) Require d (SAE)
Marketing	3.5	X	X	X	X
Explanation of Rights	3.6	X	X	X	X
Grievance	3.7	X	X	X	X
Appeals	3.8	X	X	X	X
Enrollment	3.9	X	X	X	X
Disenrollment	3.10	X	X	X	X
Personnel Compliance	3.11	X	X		
Program Integrity	3.12	X	X		
Contracted Services	3.13	X	X		
Required Services	3.14	X	X		
Service Delivery	3.15	X	X		
Infection Control	3.16	X	X		
Interdisciplinary Team	3.17	X	X		
Participant Assessment	3.18	X	X		
Plan of Care	3.19	X	X		
Restraints	3.20	X	X		
Physical Environment	3.21	X	X		
Emergency and Disaster Preparedness	3.22	X	X		
Transportation Services	3.23	X	X		
Dietary Services	3.24	X	X		

Termination	3.25	X	X	X	X
Maintenance of Records & Reporting Data	3.26	X	X		
Medical Records	3.27	X	X		
Quality Assessment Performance Improvement Program (QAPI)	3.28	X	X	X	X
State Attestations	3.29	X	X	X	X
Waivers	3.30	X	X	X (as applicable	X (as applicable
Application Attestations	3.31	X	X	X	X
SRR*	3.32	X	X (as applicable )	X	X (as applicable)

<sup>\*</sup>The SRR is required but may or may not be uploaded as part of the initial submission of the application; the SRR may be uploaded after the initial application submission, subsequent to CMS's request for additional information.

In total, CMS estimates that it will receive 45 PACE applications (approximately 10 initial and 35 SAE applications) annually. Over the recent years, CMS has received less than 10 initial applications on an annual basis. In terms of SAEs, CMS is receiving an increasing number of applications (15 in 2016 and 25 in 2017, 27 in 2018), and this number will likely grow as POs continue to expand their service area and/or add PACE centers.

Therefore, as part of the currently-approved information collection, CMS revised the number of SAE applications expected in future years, to 35 instead of 25, for a total of 45 applications, including initial applications (10). The 45 applications estimated to be submitted annually amount to 2,550 total annual hours (see Table 1) at a cost of approximately \$163,251 (2,550 hr x \$64.02/hr) for other healthcare practitioners and technical occupation. Note that this estimated overall burden captures effort necessary to meet specified regulatory requirements, including those related to the preparation of operational policies and procedures, as represented in the required uploads identified above.

**Table 1: Summary of Hours Burden by Type of Application** 

Application/Responses	Initial (maximum	Service Area	Total (aggregate)
	expected)	Expansion	
		(maximum	
		expected)	
Expected Applications	10	35	45
Review Instructions	2 Hours	2 Hours	90 hours (20 hr + 70
(#of hours)			hr)
Complete Application (# of hours	15 Hours	15 Hours	675 hours (150 hr +
to address attestations)			525 hr)
Complete Application	60 Hours	30 Hours	1,650 hours (600 hr

(# of hours to address document uploads)			+ 1,050 hr)
	3 Hours	3 Hours	135 hours (30 hr +
Discussions with SAA			105 hr)
Overall # of hours per application	80 Hours	50 Hours	130 Hours
/proposal			
	000 77 (00 1	4 ==0 == (=0	2 == 2 = 7
	800 Hours (80 hr	1,750 Hours (50	2,550 Hours
	x 10 applications)	hr x 35 applications)	
	(Estimate # 1, see		
	burden summary	(Estimate # 2, see	
	table)	burden summary	
Annual Burden hours		table)	

For initial applicants, CMS estimates that, on average, 2 hours will be required to prepare each document required as part of the application process. There are up to 30 distinct documents that applicants will need to prepare (factoring in waiver requests that may or may not apply). CMS estimates a total of 60 hours associated with the development and upload of documents (30 documents x = 60 hrs).

CMS estimates the burden associated with an SAE application is approximately half the burden required of an initial application. As discussed in the section above, the basis for this is that active POs that submit SAE applications are expected to regularly reassess and update, as necessary, all documentation that supports their operations. Therefore, the expectation is that SAE applicants have current and up-to-date information on hand, and this includes ongoing operational policies and procedures and other pertinent information related to the PO's business model and operations, which is required content of the program agreement to be amended upon approval of the SAE application. This burden is part of the current PACE program ICR (CMS-R-244 (OMB 0938-0790). Therefore, the burden associated with an SAE applicant providing upload documentation as part of the application process is simply the effort to identify and upload requested documentation in the template format provided by CMS.

SAE applicants are required to upload up to 26 documents (which includes three documents that are not required but, if requested, would be uploaded in order to provide evidence of fiscal soundness). As a result, CMS estimates 30 hours associated with the development of upload documents, which represents one-half the burden associated with document preparation and submission required of initial applicants, as explained above. Furthermore, in providing an average overall estimate, CMS recognizes that the burden for the preparation of the specified documentation for an initial application will vary by applicant, but that greater effort will likely be spent on the development of a subset of required document uploads (in particular, marketing material and the quality improvement plan, as well as documentation that addresses policies and procedures related, for example, to grievances, appeals and enrollment/disenrollment). CMS believes this average burden is reasonable because we are aware that many applicants utilize consultants in the application process and applicants likely have access to sample material (for example, via

the National PACE Association) that can be tailored to their vision of how the unique processes would be operationalized.

In addition, CMS now separately accounts for the burden associated with attestations that will apply to both initial and SAE applications. As with other CMS-based applications, CMS estimates approximately 5 minutes for each of the approximately 175 attestations required of both initial and SAE applicants. This results in approximately 15 hours of additional burden for each application.

CMS estimates that approximately 3 additional hours will be necessary for discussions and communications with the applicable State (including coordinating the logistics of the SRR (see additional detail regarding the SRR below), providing necessary documents and addressing any requests for additional information the State may need to assess readiness) to ensure all necessary application requirements are satisfied. Note that while there may be instances in which CMS will require the applicant to respond to questions or requests to clarify information related to the application information or documentation, we are not delineating added burden related to this effort because this would be applicant-specific and could vary across applicants, though this has historically not been a significant burden. This burden is shown in the Table 1 above.

We note that the estimates above are consistent with the currently approved information collection. We have no reason to modify the estimated number of applications because the number fluctuates somewhat every year, and is based on business decisions made by applicant entities and active POs. That said, we have not had a situation in which the number of applications wildly exceeds the average number we have stated. Therefore, we believe our somewhat conservative estimates in the annual number of initial and SAE applications anticipated remain valid and appropriate. In addition, while the updated PACE rule resulted in elimination of certain attestations, only two attestations were eliminated in their entirety. We believe any reduction in burden with the removal of these attestations is offset by some added language to existing attestations; hence, the overall impact on burden is considered negligible and we believe is more than accommodated within our current estimates.

## Support of SRR (§460.12(b)(1))

Applicable to initial applications and as well as SAE applications that include the addition of a new PACE Center.

As part of the initial application process, as well as SAE applications that include the addition of a new PACE Center, the applicable State must conduct a readiness review, referred to as a SRR. CMS estimates that two representatives of the <u>applicant entity</u> will spend 3 days escorting State staff during their on-site presence as part of their readiness review, as detailed below. The on-site review is expected to occur at 27 sites per year. This estimate is based on 27 SRRs conducted annually for all initial applications (10) as well as for 17 SAE applications, or about one-

half of SAEs expected to include the addition of a new PACE Center, totaling 27 SRRs. This results in a total annual estimate of 1,296 hours (2 staff x 3 days x 8 hr/day x 27 sites) **(Estimate # 4, see burden summary table)** at a cost of \$82,969.92 (1,296 hr x \$64.02/hr) for other healthcare practitioners and technical occupation.

The SRR may be either uploaded as part of the application or subsequent to the application submission (see footnote to the attestation and upload chart above). This is in accordance with the requirement in the PACE program agreement between CMS, the State and the applicant (once approved) which states that a SRR of the applicant entity will be performed that assures, for example, that the entity has fully developed its policies and procedures, and has obtained commitments from key staff. The SRR focuses on a wide variety of areas, including the design and construction of the building, emergency preparedness, and the site's compliance with OSHA, FDA, State and local laws. The proposed PACE Center must meet State and Federal requirements at the time of the application and, for initial applicants, in accordance with section 460.12(b)(1), requires assurance that the State considers the entity to be qualified to be a PO and is willing to enter into a PACE program agreement with the entity. A SRR tool is available for States to utilize and/or modify for purposes of their review. For SAE applicants, per section 460.12(b)(2), an assurance from the State is required indicating that the State is willing to amend the PACE program agreement to include the new center site.

The States' burden is based on 27 SRRs being conducted annually, including for all initial applications (10) as well as for 17 SAE applications, or about one-half of SAEs that are expected to include the addition of a new PACE Center, for a total of 27 SRRs. (The SRR does not apply to SAEs that only include an expansion of the geographic service area and do not involve new PACE Centers.) It is estimated that two State staff will spend two days to prepare for the SRR, including the development of supporting material and coordinating logistical arrangements with the applicant for a total of 864 estimated hours (2 staff x 2 days x 8 hr/day x 27 SRRs) (Estimate # 6, see burden summary table) at a cost of \$62,259.84 (864 hr x \$ 72.06/hr) for an occupational health and safety specialist. In addition, CMS estimates that 3 State staff will spend three days at on-site (27 sites) to review the physical facility for a total of 1,944 hours (3 staff x 3 days x 8 hr/day x 27 sites) (Estimate # 7, see burden summary table) at a cost of \$140,084.64 (1,944 hr x \$ 72.06/hr) for an occupational health and safety specialist.

Upon completion of the SRR, the State will be responsible for preparing and submitting a report of its findings and providing an electronic copy to the applicant and, provided the applicant meets all of the criteria addressed in the readiness review, the applicant uploads the completed SRR report to HPMS as part of the application submission. It is estimated that 2 staff will spend one day preparing and completing the SRR report and reviewing any responses, as applicable, from the applicant related to outstanding areas for a total of 432 hours (2 staff x 1 day x 8 hours/day x 27) (Estimate # 8, see burden summary table) at a cost of \$31,129.92 (432 hr x \$72.06/hr) for an occupational health and safety specialist.

The total overall estimated burden on the part of the State is approximately 3,240 hours **(Estimate # 9, see burden summary table)** at a cost of \$233,474.40 (3,240 hr x \$72.06/hr).

The State burden for submitting the SRR is negligible, since this requires the electronic transfer of a fully developed document.

### Program Agreement Requirement (§460.30(c))

POs must be located in a State with an approved State plan amendment electing PACE as an optional benefit under its Medicaid State plan in order for CMS to sign program agreements with approved POs. This means that the State must pursue a State plan amendment that includes the PACE option. The burden for a State to develop its State Plan amendment to elect PACE as an optional Medicaid benefit and to write an assurance to CMS indicating that the State considers the entity to be qualified to be a PO and that the State is willing to enter into a PACE program agreement with the entity, in accordance with §460.12(b)(1) and (b)(2), respectively, is captured under the currently approved PACE program ICR (CMS-R-244 (OMB 0938-0790).

# Evaluation of Waiver Requests (§460.26)

Section 460.26(b) requires a PO or prospective PO to submit a written request to obtain CMS approval of its request for waiver or modification of a PACE regulatory requirement to meet the needs of PACE Participants. Section 460.26(a) requires submission through the SAA.

This requirement generally applies to initial applications (Section 3.30 of the application), as any existing waiver would generally apply to an SAE application. However, there have been circumstances in which active POs may have a need to request a waiver when applying for an expansion, for example in the event a waiver only applies to a proposed new center but not the existing center. Waiver requests historically have largely related to the composition and requirements of the Individualized Care Team (e.g., requests for the inclusion of community-based Physicians and Nurse Practitioners on the Interdisciplinary Team). However, the updated PACE rule significantly reduces the burden associated with the preparation and submittal of waiver requests because it eliminated the need for some of the commonly requested waivers.

Specifically, the updated PACE rule now allows other providers to serve in roles that had previously, outside waiver authority, been limited to a primary care physician. Additionally, the new PACE rule allows one individual to fill two separate roles on the IDT if the individual has the appropriate licenses and qualifications for both roles. POs previously needed to request a waiver to enable one individual to serve multiple roles. Lastly, and significantly, the new rule removed a requirement that members of the IDT, and any other provider associated with the PO must serve primarily PACE participants.

This has historically been one of the more common waiver requests and removal of this requirement is expected to reduce the need for waiver requests in the future.

While CMS previously estimated that approximately one-half of initial applicants would submit a waiver request, given the removal of the need to request a number of the most common waivers necessary prior to the new rule, CMS now expects no more than 2 waiver requests from initial applicants and no more than 3 requests from active POs seeking to expand their programs. The basis for such requests would depend on unique circumstances in the locality in which the organization is operating or intends to operate. Therefore, CMS is not in a position to know what future requests might entail. While the amount of time and effort could vary by State/applicant, CMS estimates that each applicant will require 20 hours to complete the requirements associated with this section for a total annual burden of 100 hours (Estimate # 3, see burden summary table) at a cost of \$6,400 (100 hr x \$64.02/hr) for other healthcare practitioners and technical occupation.

The State's burden associated with the requirement at section 460.26(a) is the time and effort for the State to review the waiver request(s) and forward the request from initial applicants to CMS, along with a summary of any concerns or conditions associated with the applicant's waiver requests(s), as applicable. CMS estimates that 5 States will take 8 hours to complete these requirements for a total estimated annual burden of 40 hours (Estimate # 5, see burden summary table) at a cost of \$2,882.40 (40 hr x \$ 72.06/hr) for an occupational health and safety specialist. The burden can vary based on the waiver(s) requested and level of communications and scrutiny required of the State as part of its review. As noted in Section 8 above, our August 16, 2016 (81 FR 54692 - 54693), proposed rule (CMS-4168-P, RIN 0938-AR60) had inadvertently identified CMS-R-244 (OMB 0938-0790) as the information collection request associated with the submission and evaluation of PACE waiver requests (§460.26). For this provision the correct information collection request should have been CMS-10631 (OMB 0938-1326), addressed here.

#### Notice of CMS Determination on Waiver Requests (§460.28)

Section 460.28 addresses the timeframes for CMS determination and notification regarding approval or denial of waiver requests. This includes accounting for the need to request additional information as necessary in order to make a determination regarding the waiver request. As noted in Section 8 above, our August 16, 2016 (81 FR 54692 - 54693), proposed rule (CMS-4168-P, RIN 0938-AR60) had inadvertently identified CMS-R-244 (OMB 0938-0790) as the information collection request associated with this provision. The correct information collection request should have been CMS-10631 (OMB 0938-1326).

However, we note that the requirements and burden for this specific provision were not historically addressed as part of this collection. That said, the need to request additional information related to a waiver request is very rare. Most often, initial waiver requests include all necessary information for CMS consideration in making a determination regarding the request. In the unusual circumstance in which additional information is

necessary, it is typically for clarification purposes and is addressed directly, via email, with no need for the requesting entity to submit added documentation. Therefore, little, if any, added burden is placed on the entity requesting the waver. Therefore, we believe that the burden associated with waiver requests and outlined as part of §460.26, as captured in this information collection, adequately accounts for any such information that may be needed as addressed in §460.28.

# 12.3 <u>Summary of Annual Burden Estimates</u>

Private Sector (PACE) Burden

	#		Time (hr per	Total Annual
CFR Section	Respondents	# Responses	response)	Time (all
		_		respondents)
460.12(a)(1)	45	10 (initial	80	800
(Estimate # 1)		applications		
460.12(a)(1)	45	35 (SAE	50	1,750
(Estimate # 2)		applications		
460.26(b)	45	5 (2initial and 3	20	100
(Estimate # 3)		SAE applicants)		
460.12(b)(1)	27	27	48	1,296
(Estimate # 4)				
Total Overall	45	varies (see above)	varies (see above)	3,946
Private				
Sector				
(PACE)				
Burden				

#### State Burden

	# Despendents		Time (hr per	Total Annual
CFR Section	Respondents	# Responses	response)	Time (all
				respondents)
460.12(b)(1)	27	27	32	864
(Prepare for				
SRR)				
(Estimate # 6)				
460.12(b)(1)	27	27	72	1,944
(Conduct				
SRR reviews				
(Estimate # 7)				
460.12(b)(1)	27	27	16	432
(Prepare final				
SRR report				
(Estimate # 8)				
Subtotal (SRR	27	27	120	3,240
only)				
(Estimate # 9)				

460.26(a)	5	5	8	40
(Review of				
waiver				
request)				
(Estimate # 5)				
Total Overall	27	varies (see above)	varies (see above)	3,280
State Burden				

#### TOTAL BURDEN

	# Respondents	# Responses	Time (hr per response)	Total Annual Time
Private Sector (PACE) Burden	45	varies (see above)	varies (see above)	3,946
State Burden	27	varies (see above)	varies (see above)	3,280
TOTAL	72	Varies	Varies	7,226

#### 12.4 Information Collection Attachments

#### Application

Attached to this ICR is the paper form that reflects the electronic submission requirements for both the initial and SAE applications. A blank application that includes all attestations and descriptions of applicable upload documents required of each section of the application, both for initial and expansion applications, is available through the Health Plan Management System.

#### 13. Capital Cost (Maintenance of Capital Costs)

CMS does not anticipate additional capital costs. CMS does not require the acquisition of new systems or the development of new technology to complete the application.

System requirements for submitting HPMS applicant information are minimal. Applicants will need the following access to HPMS: (1) Internet or Medicare Data Communications Network (MDCN) connectivity, (2) use of Microsoft Internet Explorer web browser (version 5.1 or higher) with 128-bits encryption and (3) a CMS-issued user ID and password with access rights to HPMS for each user within the applicant's organization who will require such access. CMS anticipates that all qualified applicants meet these system requirements and will not incur additional capital costs.

#### 14. Cost to Federal Government

To derive average costs, CMS used data from OPM's 2018 base salary for the Baltimore/Washington, D.C. region at the GS-13 and GS-14 step 5 levels (<a href="https://www.opm.gov/policy-data-oversight/pay-leave/salaries-wages/salary-tables/18Tables/pdf/DCB\_h.pdf">h.pdf</a>). In this regard, the following table presents the hourly wage, the cost of fringe benefits (calculated at 100 percent of salary), and the adjusted hourly wage. (Note that regional office cost estimates may be somewhat below or above the Baltimore/Washington, D.C. region costs, depending on locality pay factors but use of this particular region ensures a solid, conservative estimate.)

Grade (Step)	Hourly Wage	Fringe Benefit	Adjusted
	(\$/hr)	(\$/hr)	Hourly Wage
			(\$/hr)
GS-13 (step 5)	52.66	52.66	105.32
GS-14 (step 5)	62.23	62.23	124.46

As indicated, CMS is adjusting employee hourly wage estimates by a factor of 100 percent.

CMS central office staff providing subject matter expertise across multiple components, including the Center for Medicaid and CHIP Services and the Center for Medicare, are responsible for the review of specific sections of initial and SAE PACE applications; these staff are typically at the GS-13 grade level and Health Insurance Specialist position type with an hourly wage of \$52.66. Regional office staff, also typically at the GS-13 level with an Account Manager position type, are primarily responsible for the overall review of applications, but there may be some interaction with Central Office staff.

It is anticipated that the review of an SAE application will require approximately the same amount of time associated with the review of an initial application because the same uploads required for the initial application are now required of SAE applications. We note that regional office supervisor effort is included to confirm the staff review decisions specific to the application. The regional office supervisor is usually at the GS-14 grade level.

#### **Annualized Cost to Federal Government**

Systems staff (HPMS)	(4) hours x \$105.32/hr x 45 applications	\$18,957.60
CMS Reviewer Staff/	(30) hours x \$105.32/hr. x 45 (initial and	\$142,182.00
Regional Office	SAE applications)	
(Account Manager)		
Reviewer Staff		
Regional Office	(2) hours x \$124.46/hr. x 45 (Initial	\$11,201.40
Supervisor	and	
	SAE applications)	
Independent	System Design Life Cycle(all phases	34,769.13

HPMS Contractor	of requirements gathering, analysis,	
	design, coding, testing, and	
	maintenance)	
Total		\$207,110.13

The estimated cost for the review and evaluation of each PACE application (inclusive of all system design life cycle and maintenance costs) is approximately \$4,602.45(\$207,110.13/45 applications).

# 15. <u>Program or Burden Changes</u>

As addressed above, as part of Section A.1. ("Justification"), the proposed revision relates to the need to update the application to reflect provisions and requirements associated with an updated PACE rule (CMS-4168-F), effective August 2, 2019. We also note that there is also some increase in cost burden based on updated wages specific to the requirements at §460.12 and §460.26. Specific modifications, along with the rationale for those changes, are included in the accompanying detailed summary of change document.

In addition, as discussed in detail in Sections 8 and 15, our August 16, 2016 (81 FR 54692 - 54693), proposed rule (CMS-4168-P, RIN 0938-AR60) had inadvertently identified CMS-R-244 (OMB 0938-0790) as the information collection request associated with PO applications (§ 460.12) and PACE waivers (§§ 460.26 and 460.28). This was corrected in the June 3, 2019, final rule for PO applications (§460.12 at 84 FR 25661) but remained incorrect for the PACE waivers (84 FR 25661 - 25662). For the three aforementioned provisions, the correct information collection request should have been CMS-10631 (OMB 0938-1326).

With the proposed changes to the application, we do not estimate changes to the burden associated with the submission of PACE applications. We still expect approximately 45 applications (initial and SAE applications combined with a total annual burden of 2,550 hours. On average, CMS estimates 80 hours and 50 hours to develop and submit an initial and SAE application, respectively.

There is no change to the currently-approved burden associated with SRRs or waiver requests associated with the PO and the State.

The following table displays the burden previously approved by OMB specific to each key requirement associated with this information collection, as well as the newly- estimated burden for approval by OMB.

Task	Currently-	Change in	Currently-	Newly-	Change in
	approved	Estimated	approved	estimated	Estimated
	Response	Number	Time	Hours	Hours
		of	Estimate		
		Responses	(hr)		
Application	45	No	2,550	2,550	No
Requirements		Change			Change
(POs)					
Support of	27	No	1,296	1,296	No
SRR (POs)		Change			Change
SRR (States)	27	No	3,240	3,240	No
		Change			Change
Waiver	5	No	100	100	No
Requests		Change			Change
(POs)					
Waiver	5	No	40	40	No
Requests		Change			Change
(States)					
Total Burden	109		7,226	7,226	N/A

# 16. <u>Publication and Tabulation Dates</u>

This information is not published or tabulated.

# 17. Expiration Date

The expiration date is displayed on the first page of the application.

# 18. <u>Certification Statement</u>

There are no exceptions to the certification statement.

# **B.** Collection of Information Employing Statistical Methods

There has been no statistical method employed in this collection.