

CMS Response to Public Comments Received for CMS-10146
April 2020

The Centers for Medicare and Medicaid Services (CMS) received comments from various health plans which are impacted by CMS-10146. The following is the reconciliation of the comments.

Comment:

2) UHC recommends revising the language in the header (see highlighted language below). More specifically, we have concerns with the reference to “last page” and replacing with “third page” as both references could cause confusion. For example, the “last” page of the letter may actually be the redetermination form and Section 1557 notice, and the “third” page may not be accurate if the denial rationale extends the notice to a fourth page. Instead, UHC recommends the header state “If you need help, you can call one of the numbers listed under the section “Get Help & More Information.”

Response:

CMS thanks the commenter for their suggestion and has incorporated suggested changes.